



Telephone Equipment Distribution Program

VENDOR LISTING

Deaf/Hard-of-Hearing

Introduction:

This information is provided for two purposes; 1) is to provide a list of vendors who can be of assistance to individuals who may not be eligible to receive equipment from the TED Program, but would like to know where they can purchase adaptive equipment, 2) to be used as a resource for people who have received equipment from the TED Program, but would like to purchase additional devices.

Twin Cities/Metro Vendors:

Harris Communications

(952) 906-1180 (voice)

(952) 906-1198 (TTY)

(952) 906-1099 (fax)

Email: Info@harriscomm.com

Address: 15155 Technology Drive, Eden Prairie, MN 55344-2277

(800) 825-6758 (voice)

(800) 825-9187 (TTY)

www.harriscomm.com

Green Planet Distribution

(877) 297-0921 (voice)

Address: PO Box 1239, Lakeville, MN 55044

www.greenplanetdistribution.com

Greater Minnesota Vendors:

Hearing Associates

(218) 723-7880 (voice/TTY)

(218) 723-8208 (fax)

Address: 4901 Matterhorn Drive Duluth, MN 55811

(800) 827-4334 (voice/TTY)

H.E.A.R (Hearing Equipment and Repair)

(218) 326-5986 (voice)

(218) 326-0743 (fax)

Address: 1275 South Pokegama Ave, Grand Rapids, MN 55744

(800) 370-4327 (voice MN only)

National Vendors:

Clarity, Tennessee

(800) 426-3738 (voice)

www.clarityproducts.com

Hear More Products, New York

(800) 881-4327 (voice)

www.hearmore.com

(800) 281-3555 (tty)

HITEC Group Inter. Inc., Illinois

(800) 288-8303 (voice)

www.hitec.com

(800) 536-8890 (tty)

LS&S LCC, Illinois

(800) 468-4789 (voice)

www.lssproducts.com

(866) 317-8533 (tty)

Soundbytes, New York

(888) 861-8191 (voice/tty)

www.soundbytes.com

Teltex, Inc., Missouri

(888) 515-8120 (voice/tty)

www.teltex.com

** Weitbrecht Communications inc, CA

(800) 233-9130 (voice/tty)

www.weitbrecht.com

Telephone Options:

Amplified Telephones: Telephone amplifiers can be helpful to individuals with mild to severe hearing loss. These come in a variety of options.

Ring Signalers: Ring Signalers are used to alert a person that the phone is ringing. These come in a variety of options such as a blinking light, vibrating device or loud ringer.

TTYs: A TTY (teletypewriter) looks much like a small typewriter. It works by sending and receiving typed messages over the telephone lines.

****CapTel:** CapTel service allows people with a hearing loss to place a call the same way they would with a traditional phone. CapTel users can hear all that is being said using their residual hearing. However, when they dial a number using CapTel, they are connected with an operator that will repeat everything being said into voice-recognition software and captions will appear on the CapTel telephone, allowing the user the ability to both hear and read the conversation.

Other Technology: These vendors also sell other types of technology such as visual signaling devices, assistive listening devices (as well as others) that can benefit individuals with hearing loss.

One or more of the listed devices is carried by the listed vendors.

** Wietbrecht communications sells the CapTel, see national vendor's list.

This information is provided to you by the Minnesota Department of Human Services' TED Program. Our purpose is to provide you with a listing of some of the local and national vendors of adaptive equipment for people who are Deaf, Hard of Hearing and Late Deafened. The Minnesota Department of Human Services does not endorse the vendor's products or services.

If you have concerns about a particular vendor, we suggest that you contact the Better Business Bureau that services your area.