

Support Planning Professionals Learning Community (SPP LC)

1

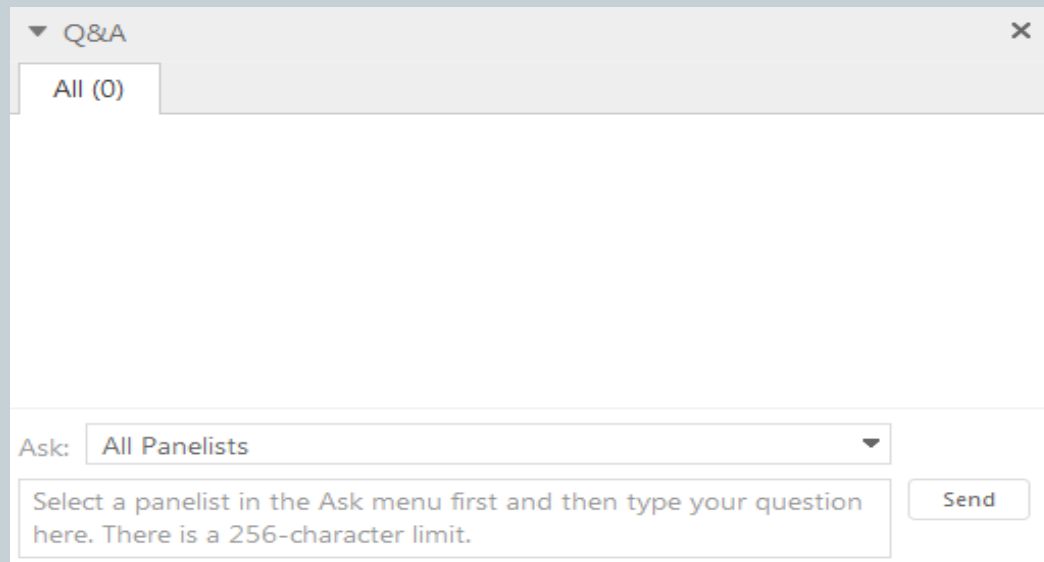
SEPTEMBER 28, 2016

MINNESOTA DEPARTMENT OF HUMAN SERVICES

Welcome

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To ask a question during the presentation use the Q&A Panel in WebEx



The screenshot shows a window titled "Q&A" with a close button (X) in the top right corner. Below the title bar is a tab labeled "All (0)". The main area of the window is empty. At the bottom, there is a section labeled "Ask:" with a dropdown menu currently set to "All Panelists". Below the dropdown is a text input field with the placeholder text: "Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit." To the right of the text input field is a "Send" button.

Select “All Panelists”, type your question, and click Send.

Agenda

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- Goals Met, Dreams Realized

Person Centered Services

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GOALS MET
DREAMS REALIZED

MELANIE FRY

HAS, HAC and T4H

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Housing Access Services & Housing Access Coordination & Technology for Home

- Designed to pivot from specific person centered plans
- Driven by individual dreams and goals

Housing Access Services: Movers

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- Video

Housing Access Services

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- 1,784 eligible Minnesotans relocate to their own homes using HAS
- Homes of their own, that not owned, leased or controlled by providers of services
- In the same housing where people without disabilities live

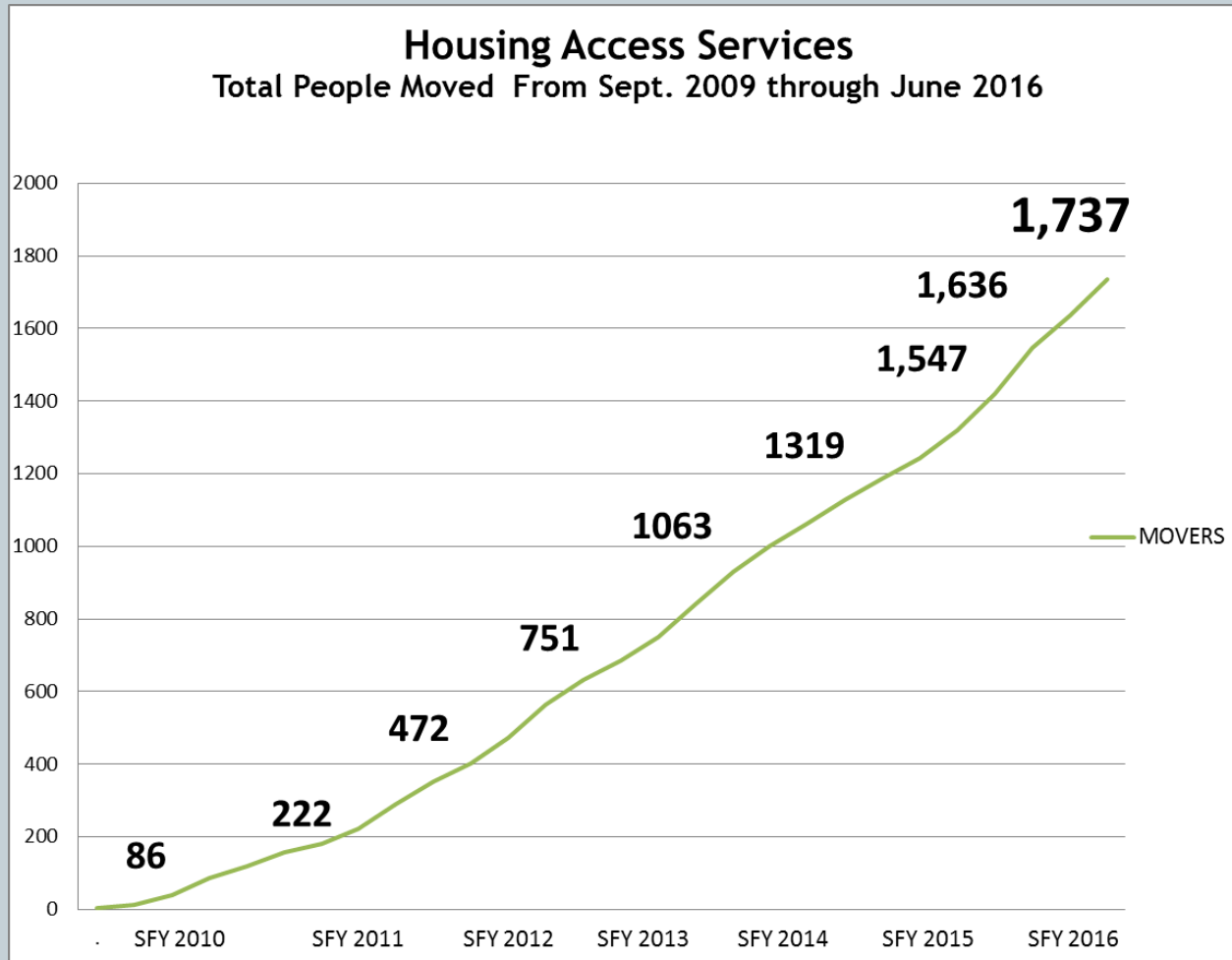
Services Driven by Goals from PCP

8

- Housing specific, open-ended questions drive plan
- Refer to TrainLink Housing Access Coordination PCP module
- AT/modification assessments, planning and training where the skills will be used in Technology for Home

People Moved

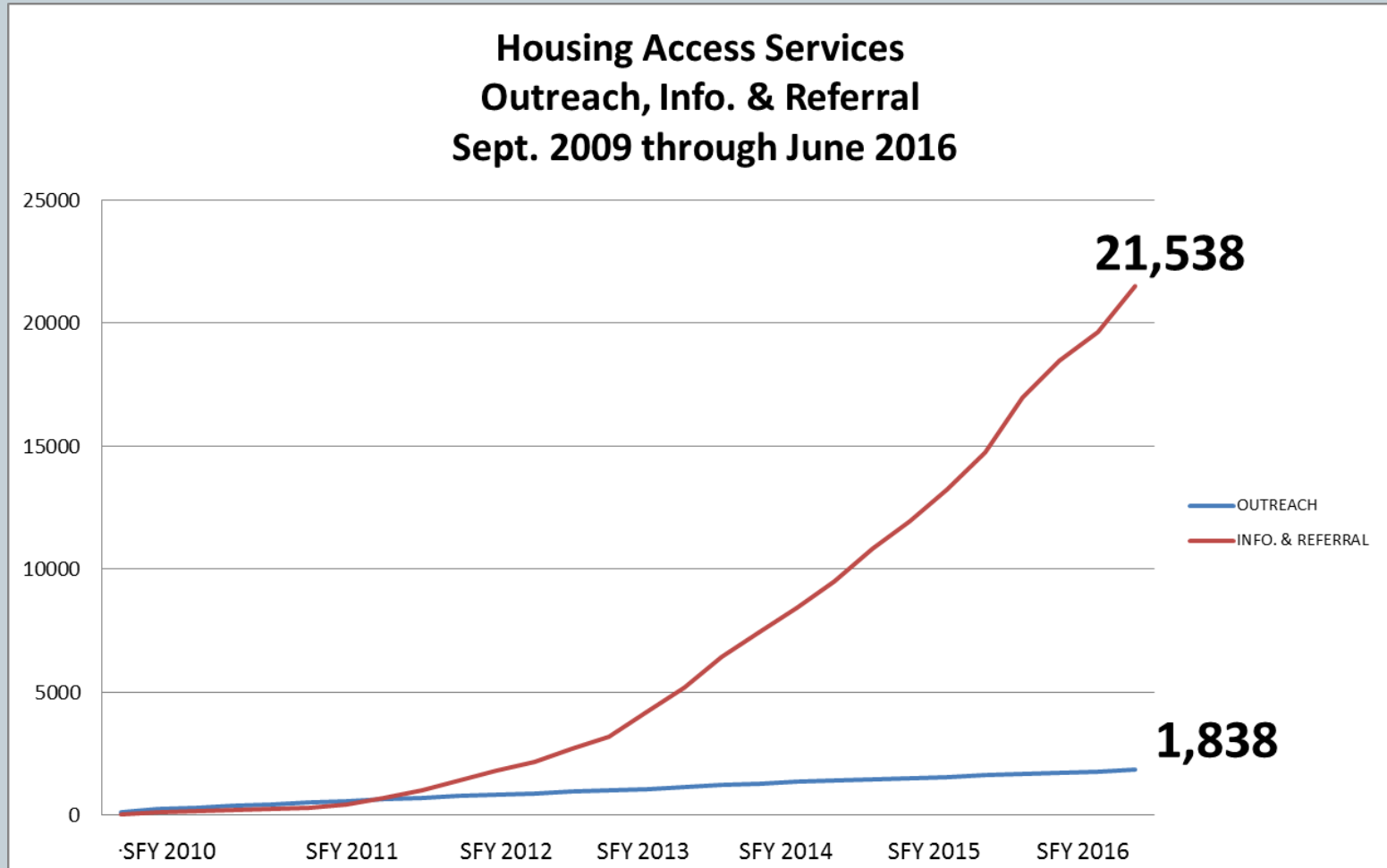
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Questions: Use Q&A Panel and send to "All Panelists"

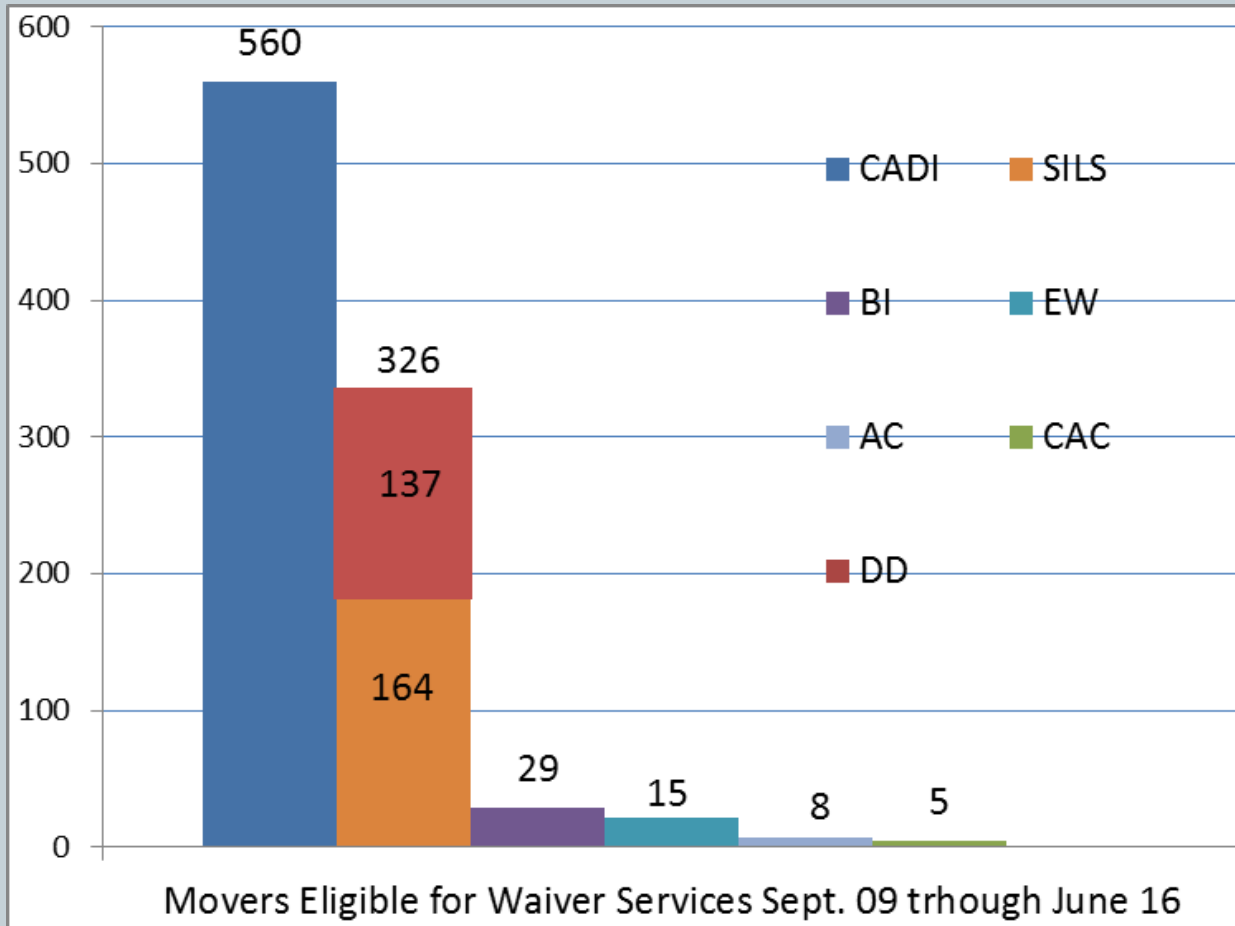
Outreach, Info. & Referral

10



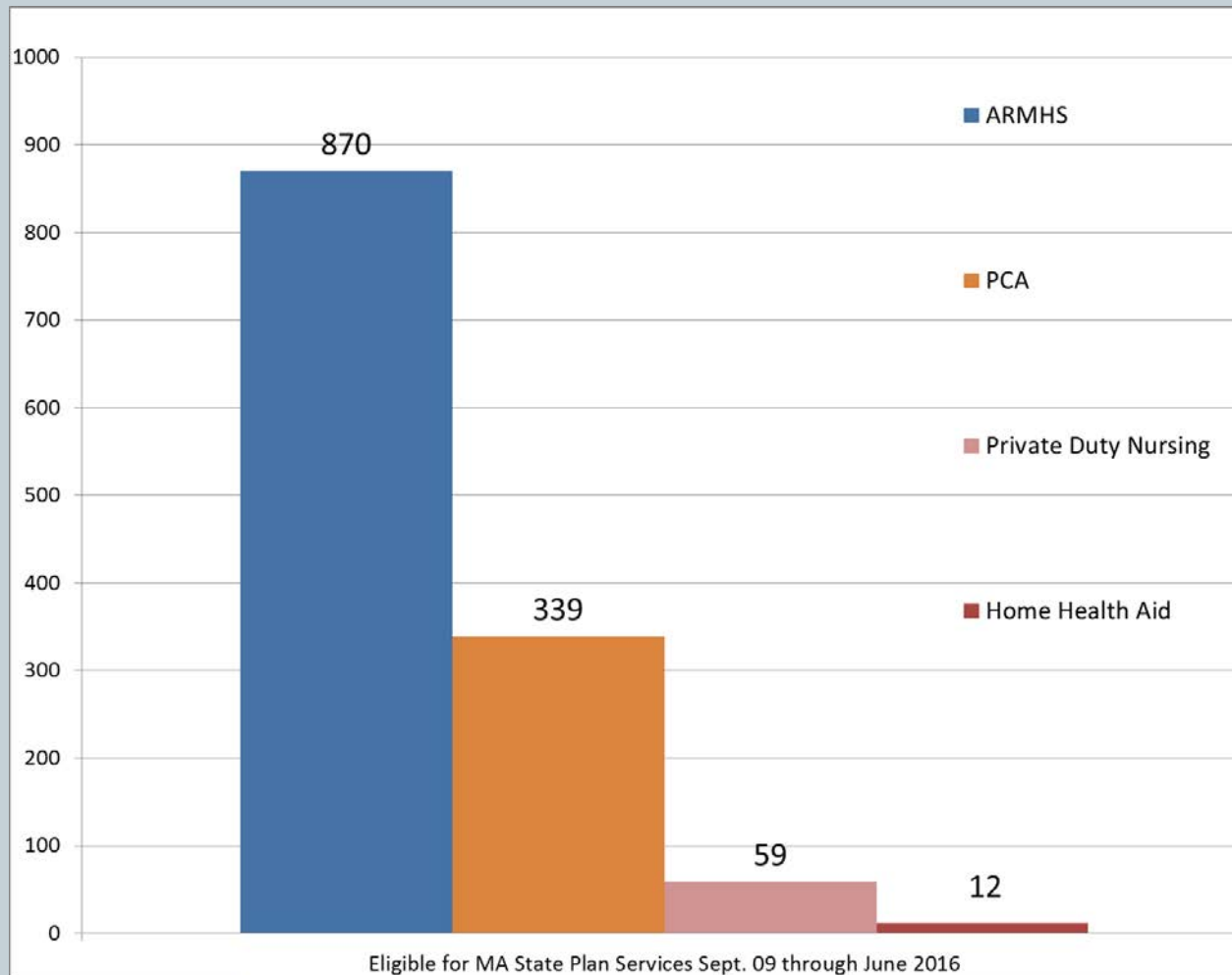
Waiver Services

11



MA State Plan Services

12

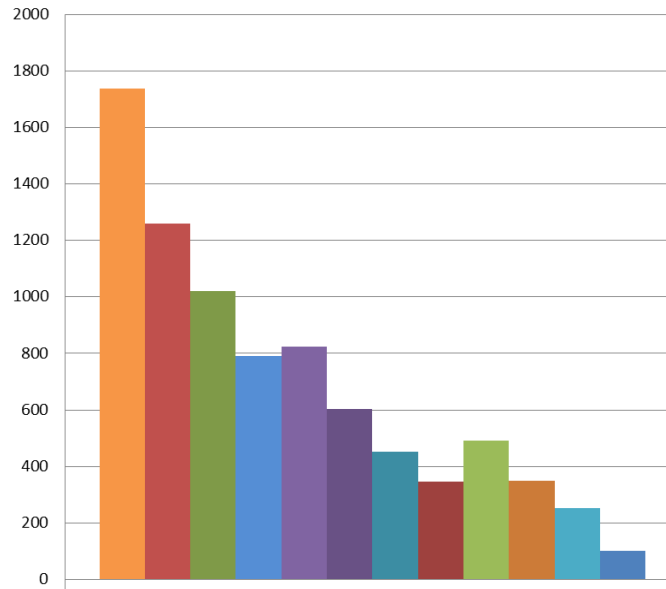


Questions: Use Q&A Panel and send to "All Panelists"

Service Types

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HAS specific service type Sept. 2009 through June 2016

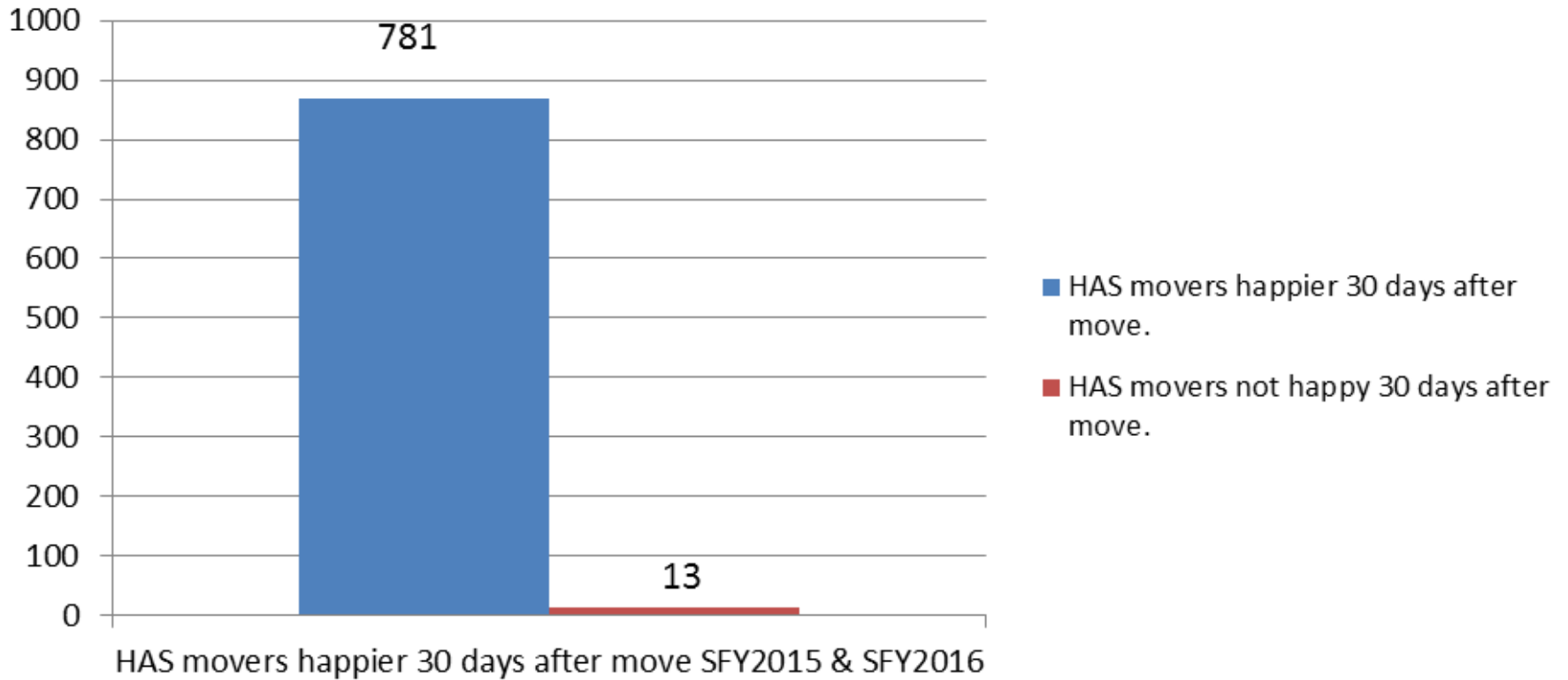


PERSON-CENTERED HOUSING PLAN	1737
RENTAL DEPOSIT	1258
BUDGETING	1019
HOME SEARCH	791
ONGOING SUPPORT SERVICES	824
LANDLORD MTG	603
RENTAL APP/LEASE	452
HOME VIEWING WITH PERSON	346
Moving July 12 to June 16	490
FURNISHINGS	350
MSA/Shelter Needy	252
PUBLICALLY FUNDED HOUSING APP.	102

Questions: Use Q&A Panel and send to "All Panelists"

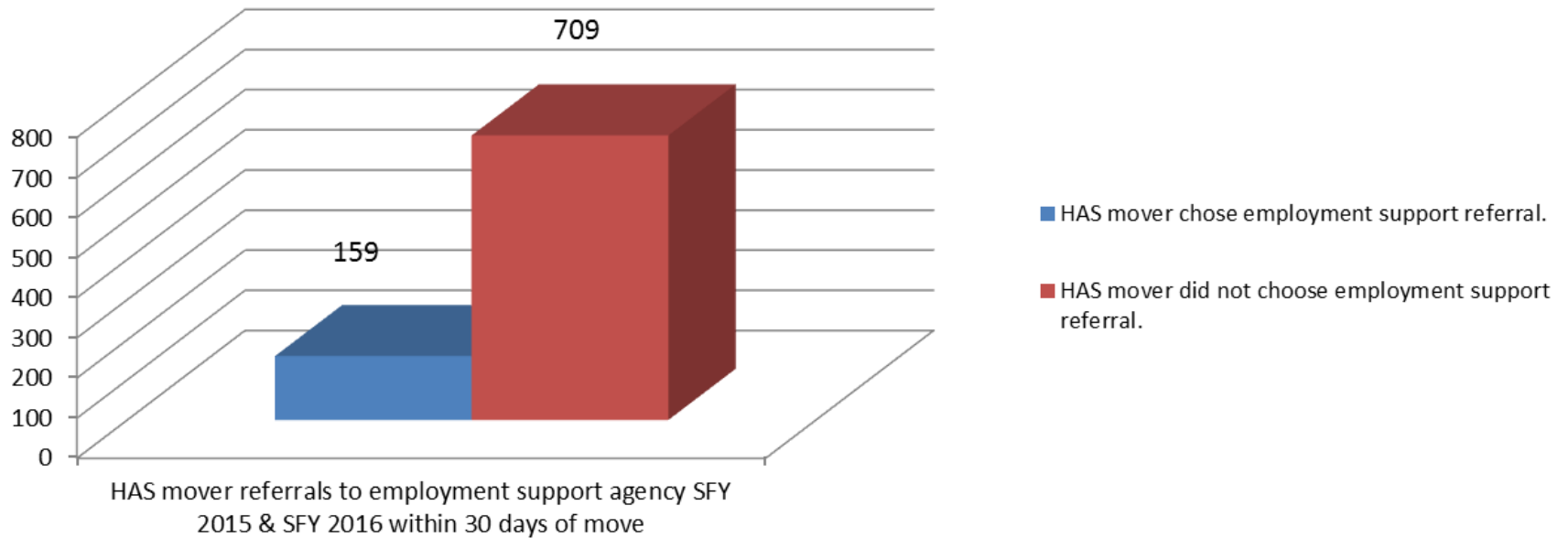
Happiness

14



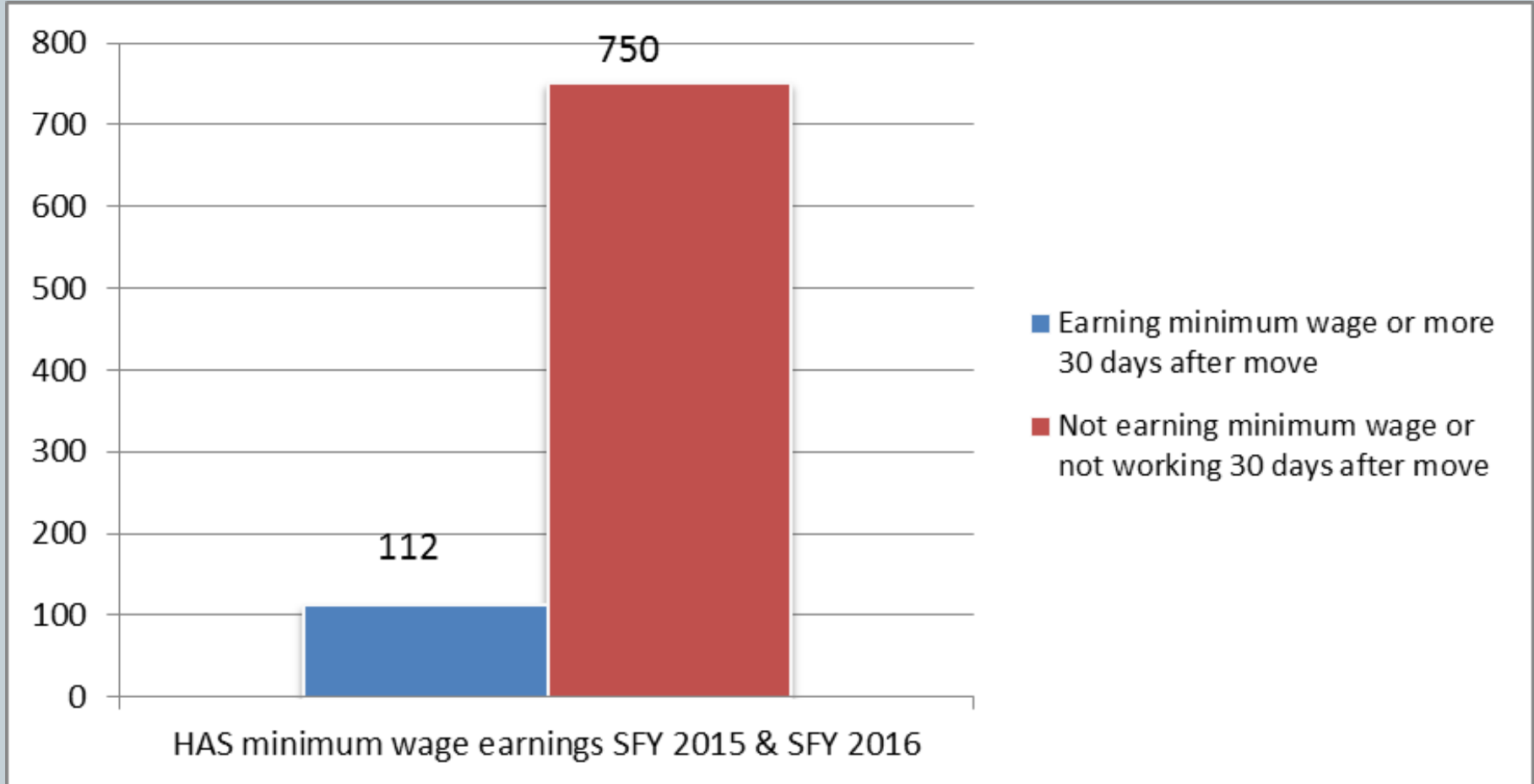
Employment Support

15



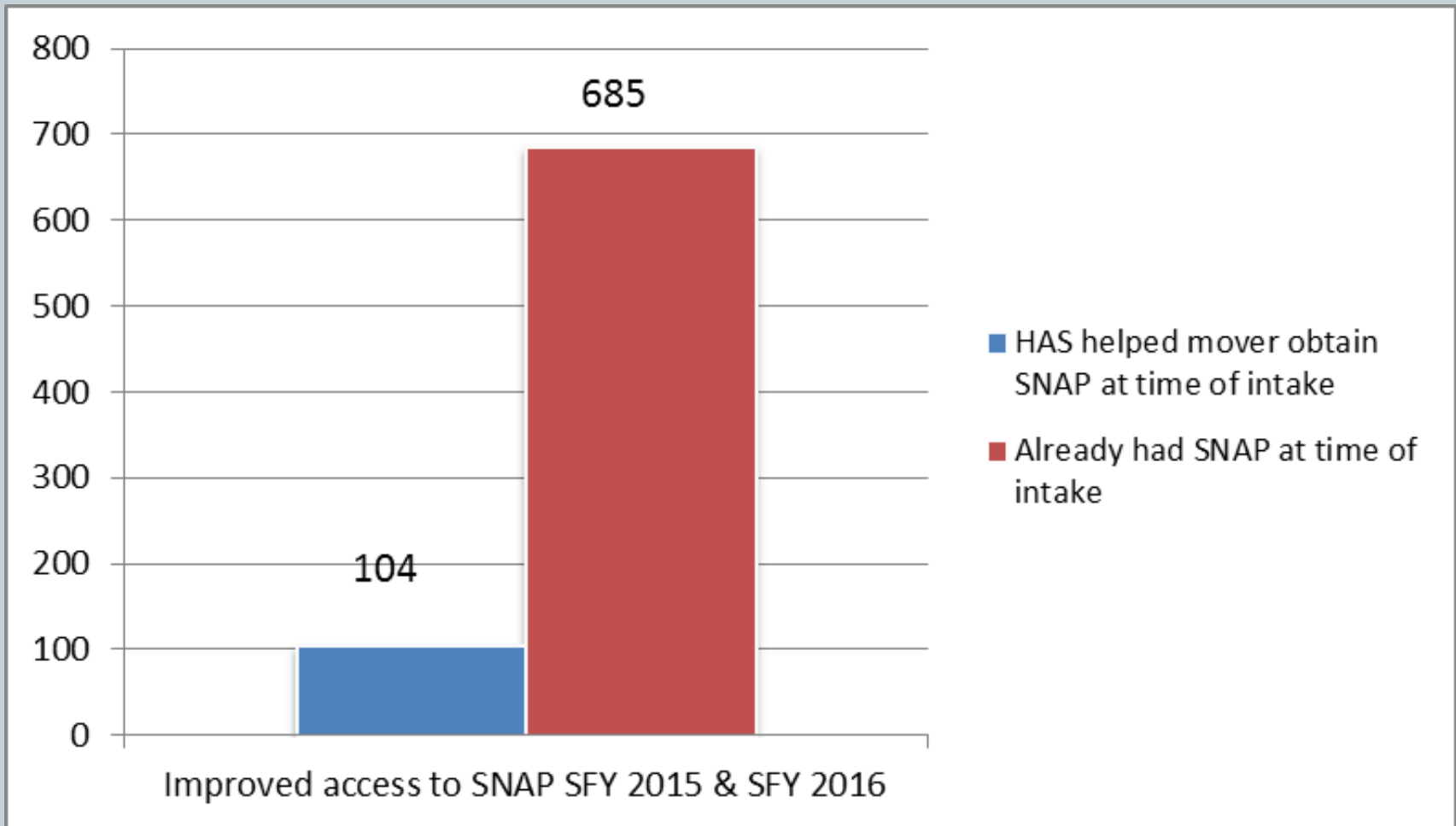
Wages

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SNAP

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Questions

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Questions: Use Q&A Panel and send to "All Panelists"

Housing Access Services: Circles of Support

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- Video

Housing Access Coordination Waiver Service

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Helps people plan for, find and move to homes of their own that are not owned, leased or controlled by disability services providers.

- Pay-for-performance, person-centered service
- Changes launched 7/1/16
- Changes are based on the successful outcomes of the Housing Access Services (HAS) grant.

Service Delivery

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The HAC service is delivered in four stages:

1. Plan
 2. Find
 3. Move
 4. Follow-up.
- The first three stages – plan, find and move – include no more than 50 hours (200 units) each.
 - The last stage – follow-up – includes no more than 50 hours (200 units) per year after a move is complete.

Plan

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- Meetings between the person, the lead agency and HAC staff
- Developing a person-centered housing plan
- Creating a budget
- Applying for housing/utility voucher(s)
- Searching for housing
- Meetings with landlords
- Completing rental applications.

Find

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- Continue to search for housing
- Helping the person understand and negotiate a lease
- Signing a lease
- Arranging deposits
- Scheduling moving and packing services
- Assessment by an occupational therapist for modifications or assistive technology if needed
- Getting household goods.

Move

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Arrangements to:

- Pack
- Move
- Unpack.

Follow-Up

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Intended to help the person stay home and may include:

- Going with a person to housing related meetings with landlord
- Help to understand and follow notices from landlord about community rules
- Follow up about housing benefits

Not Covered

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- Deposits
- Food
- Furnishings
- Rent
- Utilities.

HAC cannot duplicate other services, such as relocation service coordination or transitional services.

The transitional service, when used in conjunction with HAC, can be used only for:

- deposits,
- household goods, and
- moving expenses

Authorization and Billing

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- The four stages should be authorized and billed for in order. For example, once units are authorized and billed for in the find stage, units should not be authorized or billed for in the plan stage.
- The lead agency may choose to authorize the:
 - Move stage only after a lease is signed
 - Follow-up stage only after the person has moved to a home of their own that is not owned, leased or controlled by a disability services provider.
- See [Housing Access Coordination \(HAC\) Service Authorization and Billing, DHS-6128A \(PDF\)](#) for a chart of this information

Procedure Codes and Modifiers

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1. Plan: H2015 UB
2. Find: H2015 UC
3. Move: H2015 UD
4. Follow-up: H2015 TS

Exception Process

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DHS will authorize up to an additional 50 hours at a time in the plan and find stages for a person who has one or more of the following:

- Criminal record
- History of eviction(s) or unlawful detainer(s)
- Subpar credit (including bankruptcy).
- To request DHS authorization, complete and submit:
 - [Housing Access Coordination \(HAC\) Exception Request, DHS-6218 \(PDF\)](#)

Training

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To deliver and bill for the HAC service, a provider agency and its staff need to complete the [free, online training available on DHS TrainLink](#).

The training includes information about how to:

- Plan for the service
- Deliver it
- Bill for it

Evidence of the provider's completion of this training is required to enroll with MHCP.

Training

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HAC providers must assure that:

- All staff successfully complete the required HAC training
- All staff who deliver face-to-face support know about local housing resources
- The agency and its staff do not have a direct or indirect financial interest in the property or housing a person is shown
- The agency and its staff do not move a person to a home that is owned, leased or controlled by a disability service provider.
- All staff have a valid driver's license and automobile insurance
- Complete mandated reporter training.

For more information, see [Housing Access Coordination Providers Applicant Assurance Statement, DHS-6189L \(PDF\)](#).

Background Studies

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HAC providers must adhere to the standards in the HAC federal waiver plan, Minn. Stat. 256B.4912, subd.1 (3b) (3c) and Minn. Stat. 245C.02, subd.11 concerning criminal background studies.

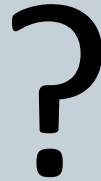
HAC Resources

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- [Housing Access Coordination \(HAC\) Exception Request, DHS-6218 \(PDF\)](#)
- [Housing Access Coordination \(HAC\) Service Authorization and Billing, DHS-6218A \(PDF\)](#)
- [Housing Access Coordination Providers Applicant Assurance Statement, DHS-6189L \(PDF\)](#)
- [MHCP Provider Update – Changes in Administration of Housing Access Coordination \(HAC\) Services](#)
- [TrainLink – Housing access coordination training](#)

Questions

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Questions: Use Q&A Panel and send to "All Panelists"

Technology for Home Stories

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- Video

Technology for Home

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People who want to stay home or move home direct the outcome

- At home, in person assistive technology (AT) consultation, assessment, planning, training, and technical assistance
- TFH assists with the AT resources.
- Expert consultants provide cost effective solutions
- Work with the person and their county to develop a plan for people who use home and community based home care or waiver services.

T4H Will

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- Consult with eligible people in their own homes, workplaces, or public locations,
- Connect people to resources
- Follow up to ensure effective training, set up and installation,
- Serve on the person's team to develop a plan to assure that AT goals have been met.

Teams of High-Level Experts

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- Work together to consider the whole person, for people who have unmet goals
- Assessment and train where the supports, skills, or devices are used
- Travel to the person at home, at school or at work

Assessments and Training

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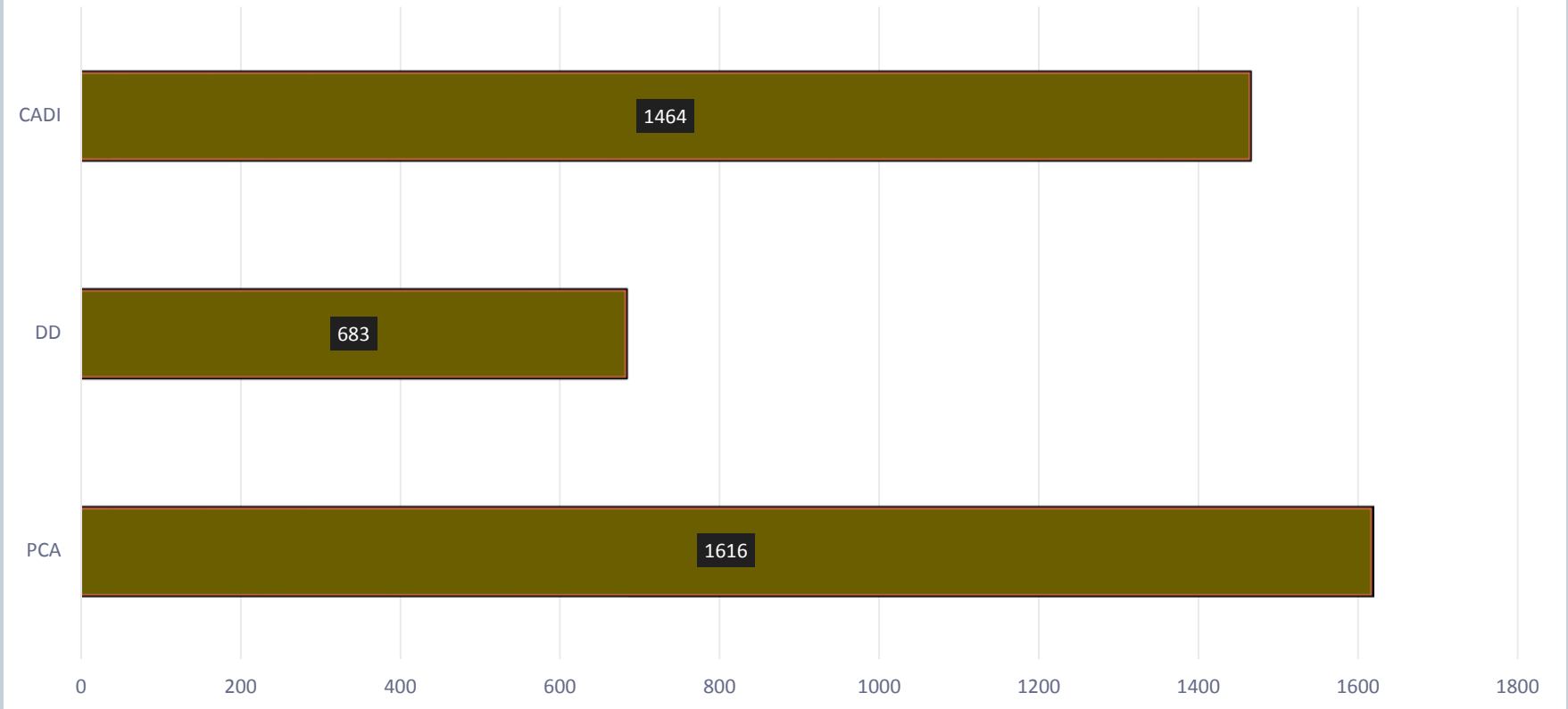
ASSESSMENTS AND TRAINING



Key Programs

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KEY PROGRAMS



Questions: Use Q&A Panel and send to "All Panelists"

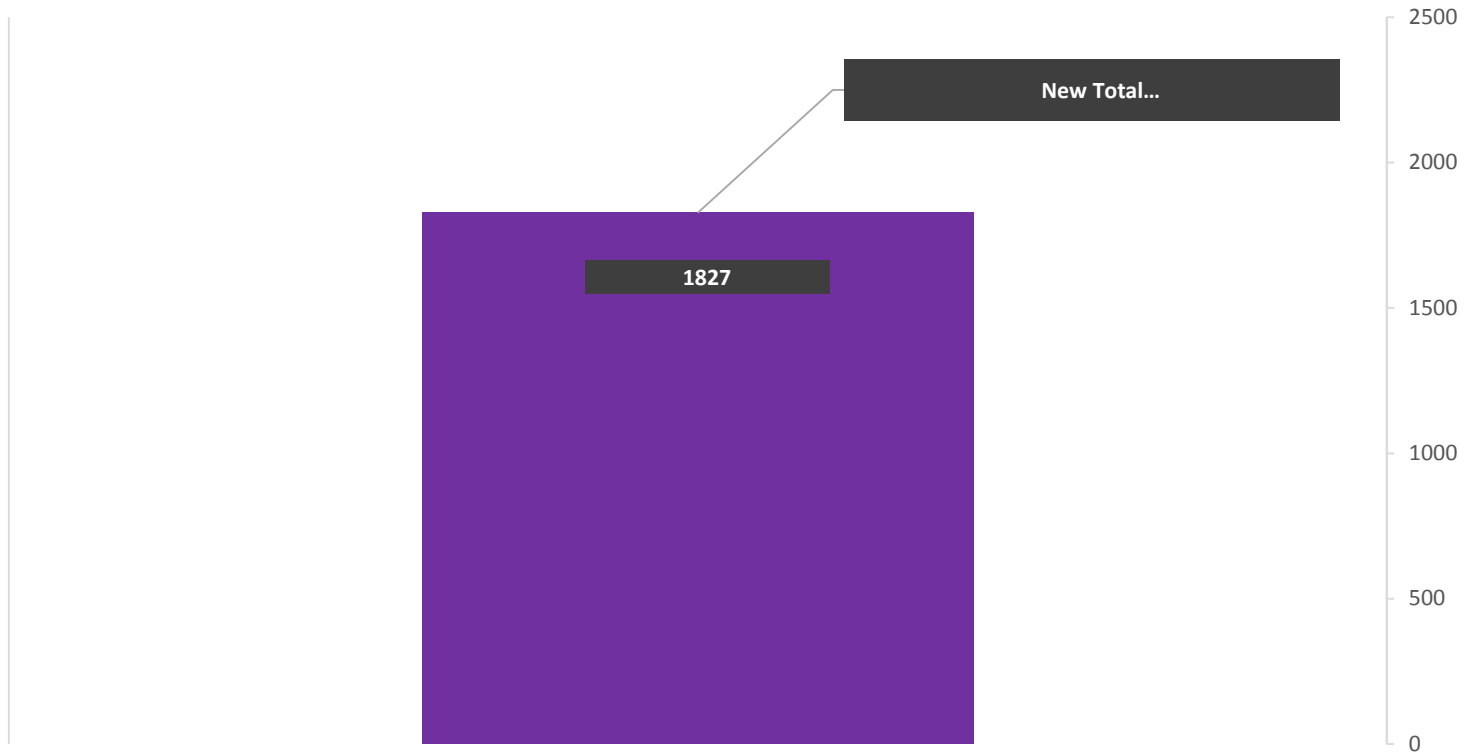
Marketing and Outreach

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MARKETING AND OUTREACH

■ 3/8/2013 to 3/31/2016

■ 4/1/2016 to 6/30/2016



County and Tribe Outreach

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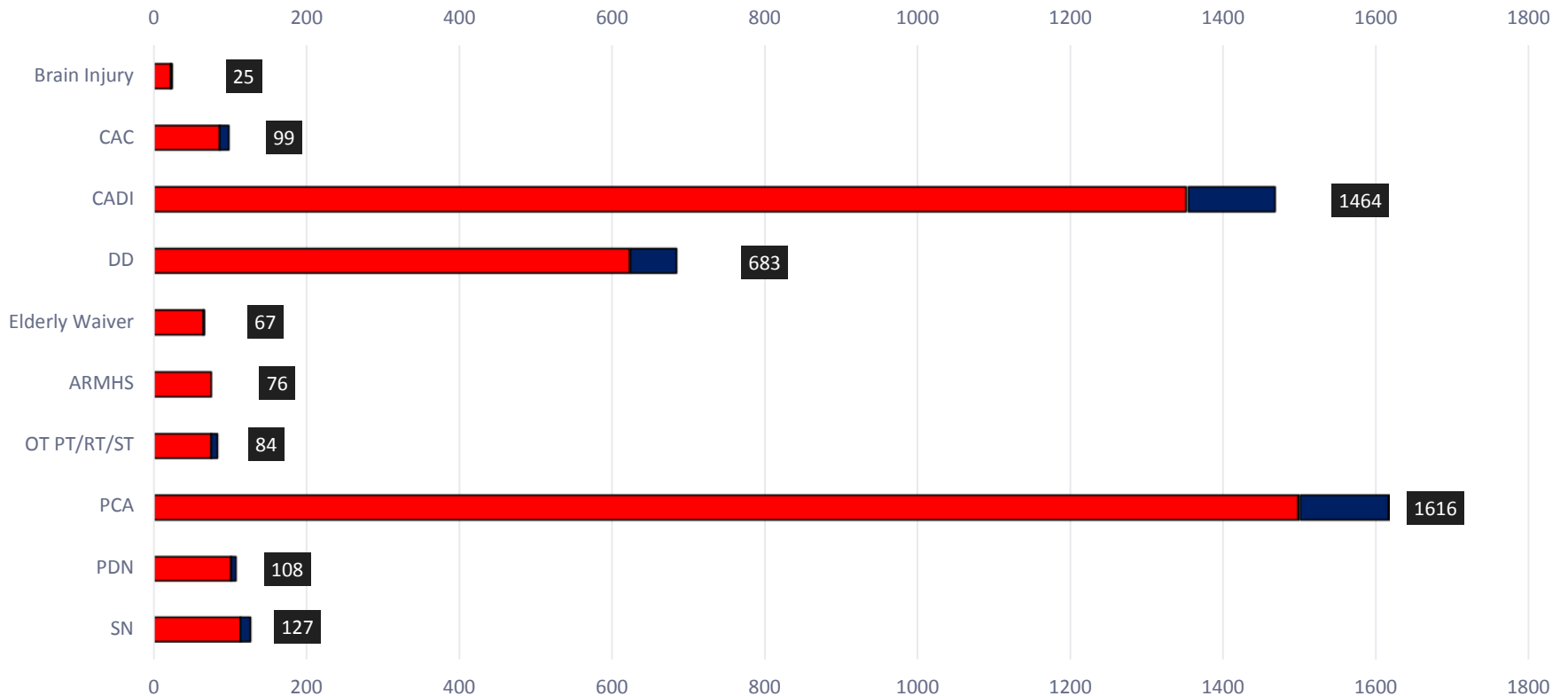
Date Range	Outreach to All 87 Counties	Outreach to All 11 Tribes
Dates: (3/8/13 – 6/30/13)	Yes	Yes
Dates: (7/1/13 – 6/30/14)	Yes	Yes
Dates: (7/1/14 – 6/30/2015)	Yes	Yes
Dates: (7/1/15 – present)	Yes	Yes

Participants by Program

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PARTICIPANTS BY PROGRAM

■ 3/8/2013 to 3/31/2016 ■ 4/1/2016 to 6/30/2016



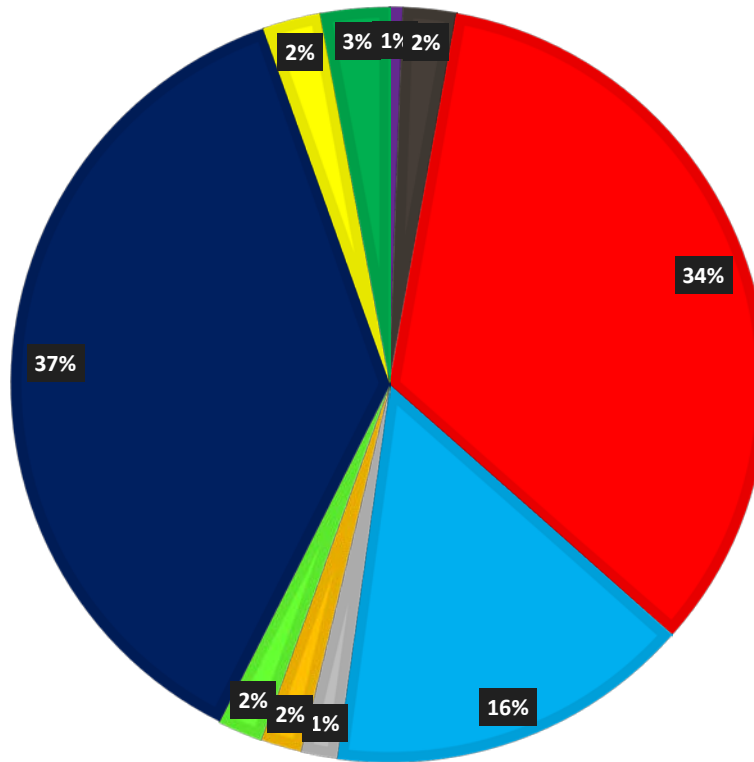
Questions: Use Q&A Panel and send to "All Panelists"

People and Programs

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OVERALL PROGRAM DISTRIBUTION

Brain Injury CAC CADI DD Elderly Waiver ARMHS OT PT/RT/ST PCA PDN SN



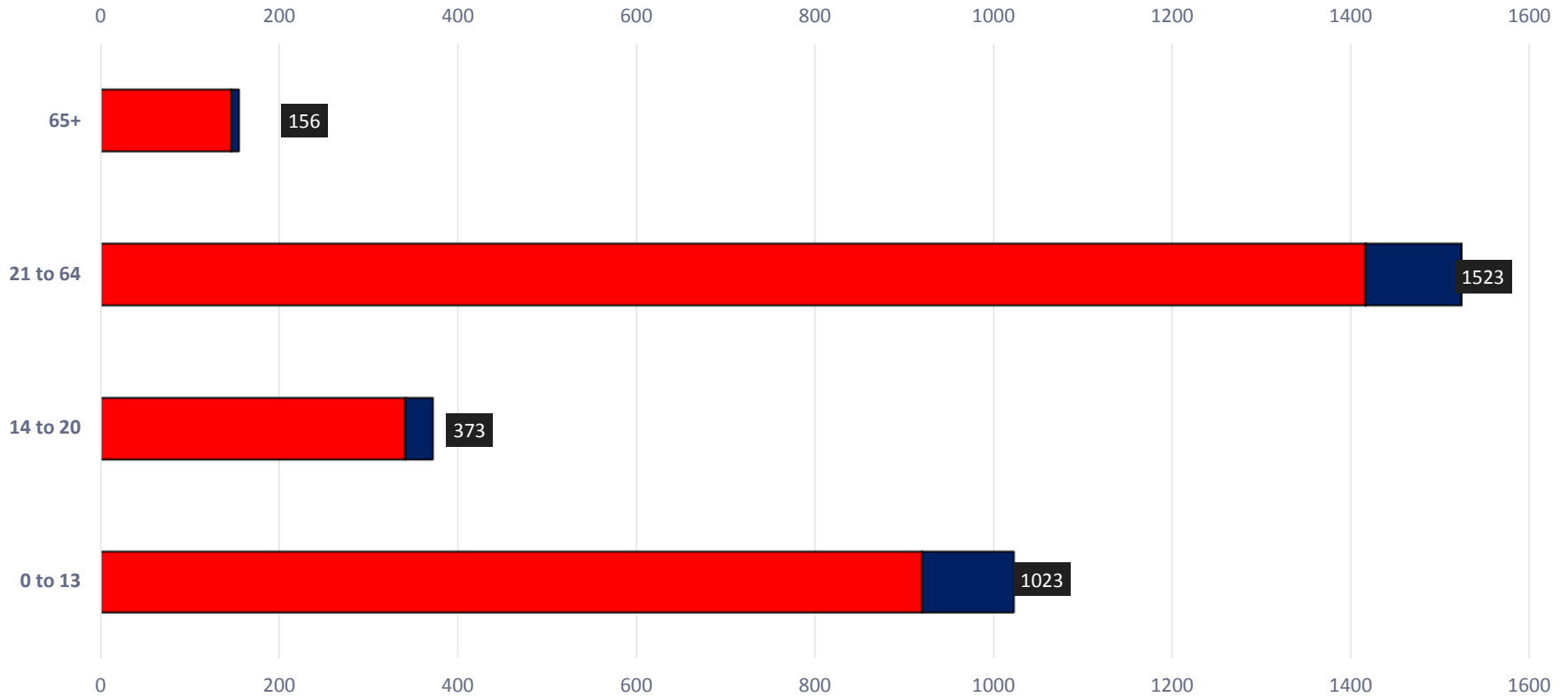
Questions: Use Q&A Panel and send to "All Panelists"

People by Age

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PARTICIPANTS BY AGE GROUP

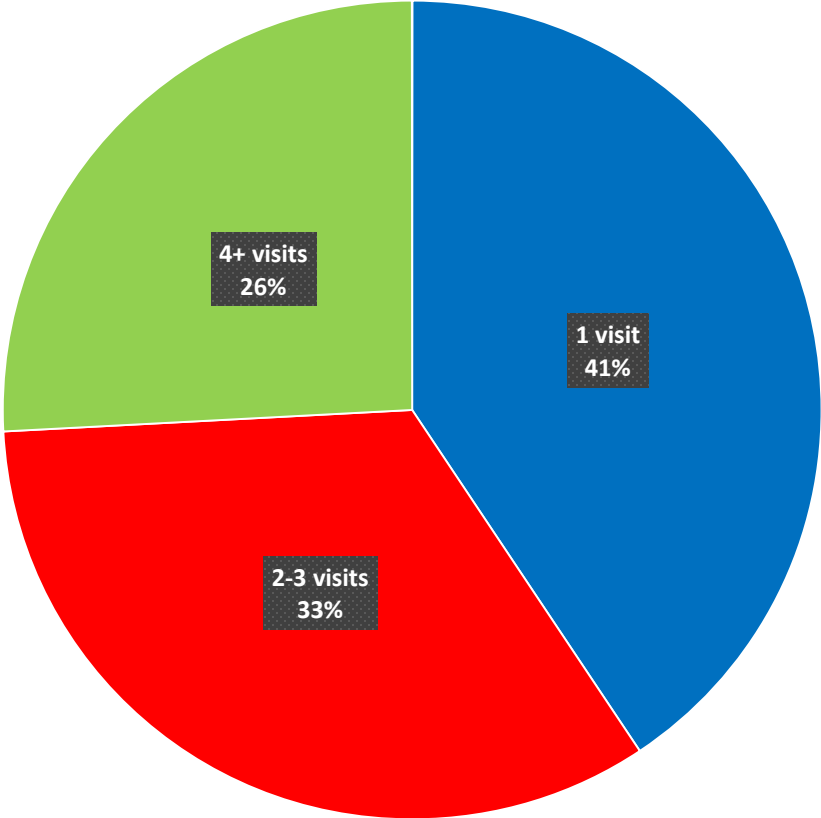
■ 3/8/2013 to 3/31/2016 ■ 4/1/2016 to 6/30/2016



Questions: Use Q&A Panel and send to "All Panelists"

Person Centered Needs Drive = Person Centered Visits

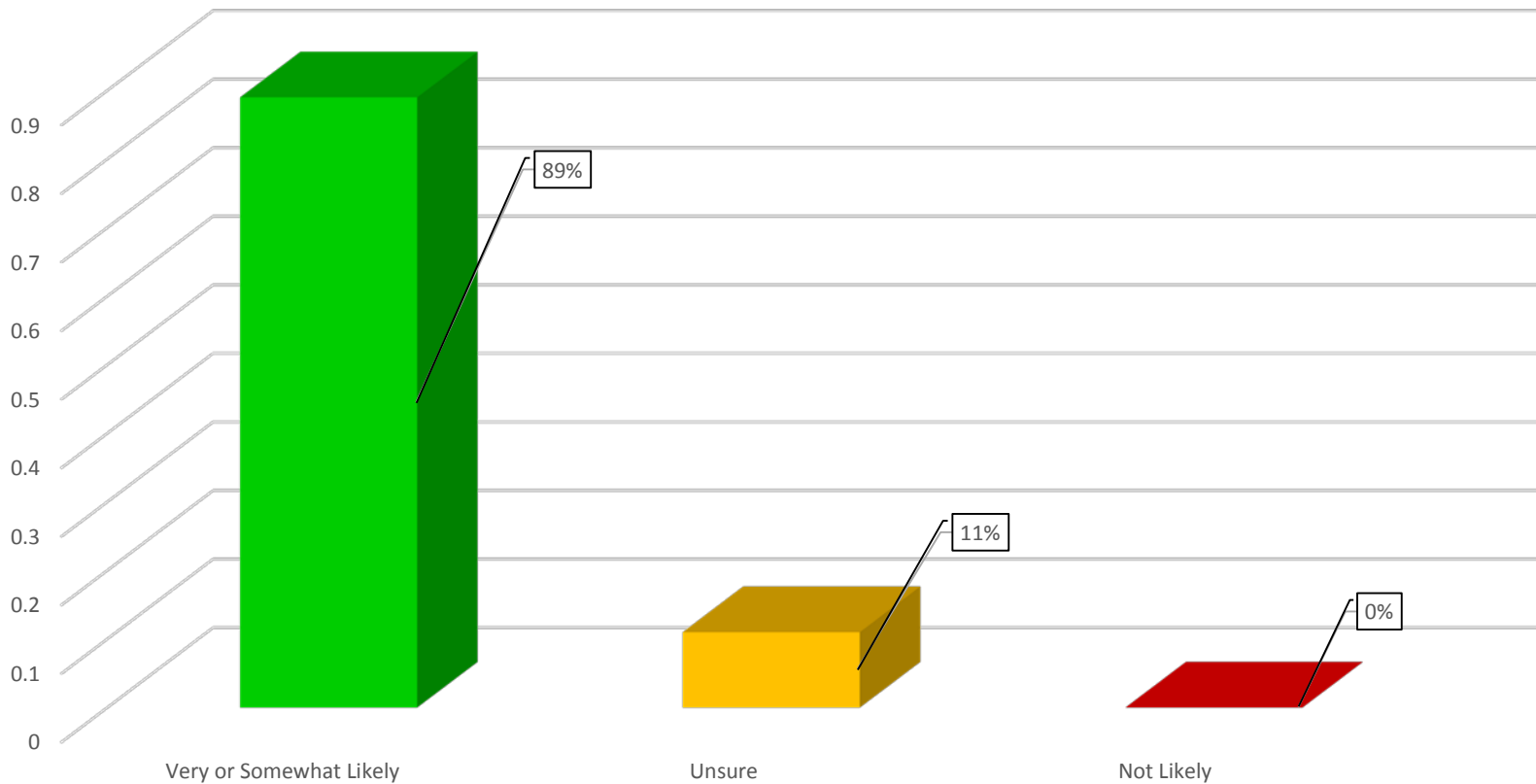
Visits Required per Person



Referrals

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Percent Likely to Refer Persons



Questions: Use Q&A Panel and send to "All Panelists"

95% of People Say T4H Helped

48

Person survey at initial AT consultation

- 104 new responses from 1/1/16 to 6/30/16
- 39 were people with disabilities
- 63 were family or the guardian
- 2 other

Question	Response
Do you have goals for how the assistive technology (AT) solutions will help?	99% Yes
Do you feel that the AT solutions discussed today will be helpful?	99% Yes
Do you feel that the solutions can be used independently?	95% Yes

Person Survey at six month follow-up

- 52 new responses

Question	Response
Are any of the AT solutions that you have received helpful?	95% Yes
Is more assistance needed?	53% Yes

Resources

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Housing Access Services

- [HAS Movers Video: https://www.youtube.com/watch?v=1pVefy7_fKU](https://www.youtube.com/watch?v=1pVefy7_fKU)
- [HAS Circles of Support Video: https://www.youtube.com/watch?v=YPvHI0rvQtA](https://www.youtube.com/watch?v=YPvHI0rvQtA)

HAS brochure

- [English \(PDF\): http://bit.ly/HASP-ENG](http://bit.ly/HASP-ENG)
- [Spanish \(PDF\): http://bit.ly/HASP-SPA](http://bit.ly/HASP-SPA)
- [Hmong \(PDF\): http://bit.ly/HASP-HMO](http://bit.ly/HASP-HMO)
- [Somali \(PDF\): http://bit.ly/HASP-SOM](http://bit.ly/HASP-SOM)

Housing Access Coordination

- [Housing Access Coordination in the Community-Based Services Manual: http://bit.ly/HAC-CBSM](http://bit.ly/HAC-CBSM)

Technology for Home

- Technologyforhome.org

Questions?

- DSD.ResponseCenter@state.mn.us

Questions

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?

Questions: Use Q&A Panel and send to "All Panelists"

Where to Find Help Now?

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- [Person Centered Practices Webpage](#)

- <http://mn.gov/dhs/partners-and-providers/continuing-care/provider-information/person-centered-practices/>

- [Olmstead Plan Webpage](#)

- <http://mn.gov/dhs/general-public/featured-programs-initiatives/olmstead-plan/>

- [Bulletins](#)

- http://www.dhs.state.mn.us/main/id_000305

- [Lead Agency Review Website](#)

- <http://www.minnesotahcbs.info/>

- [E-List Announcements](#)

- http://www.dhs.state.mn.us/main/id_000677#

- [CBSM Main Page](#)

- http://www.dhs.state.mn.us/main/id_000402

Survey

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Please take a moment to let us know your thoughts.

- Take our [Survey](#):

<http://surveys.dhs.state.mn.us/snapwebhost/s.asp?k=147500907875>

Meeting Wrap

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Audio from today's session will be available beginning tomorrow morning by dialing:

855-859-2056

Conference ID:

86028634

If you have questions following the session, email to DSD.responsecenter@state.mn.us

Meeting Wrap

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Thank you for attending!