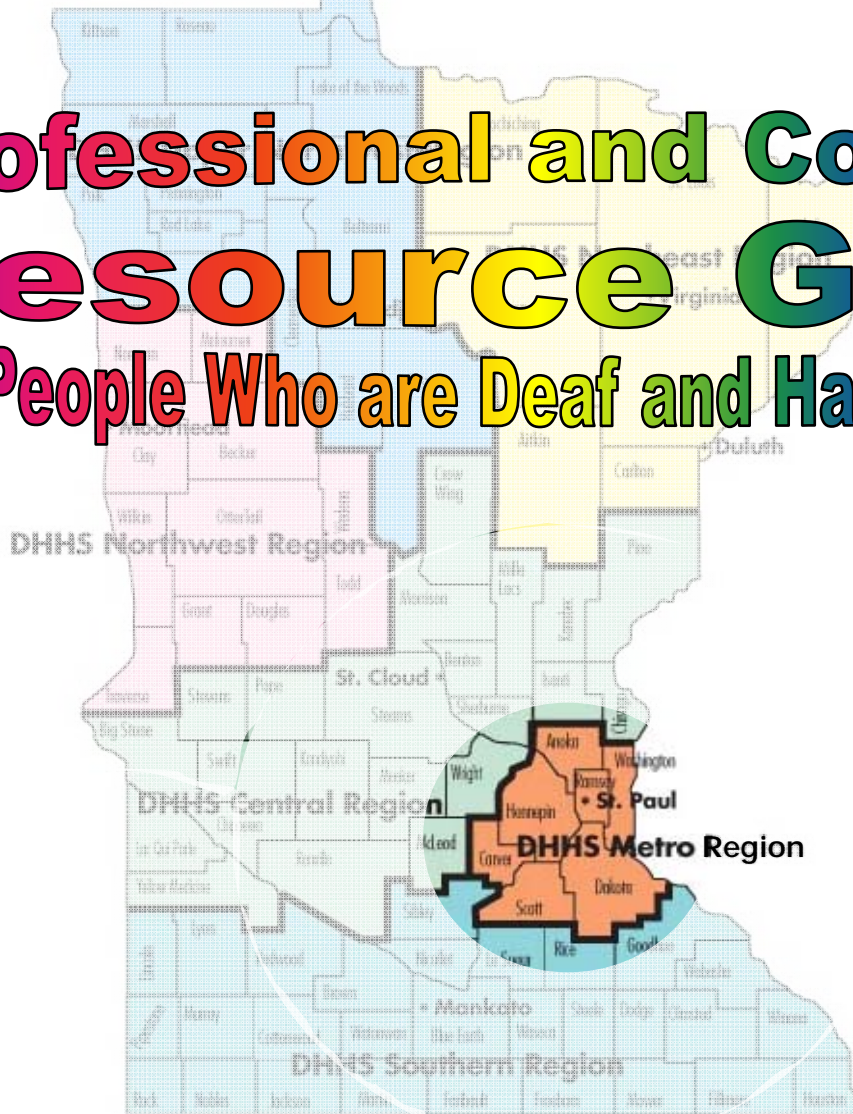


Twin Cities Metro Area

Professional and Consumer Resource Guide for People Who are Deaf and Hard of Hearing



Compiled by
**Deaf and Hard of Hearing Services
Metro office**

(651) 431-5940 V
(651) 964-1514 VP
1-888-206-6513 TTY

63.231.241.106 IP
(651) 431-7587 FAX
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www.dhhsd.org



Metro Area Resource Guide for Professionals and Consumers who are Deaf or Hard of Hearing

Last Update: Summer 2011

minor revisions: 11/11, 1/12, 2/12

Deaf and Hard of Hearing Services Metro is pleased to provide you with this resource guide. Reading through this booklet will help you become familiar with other programs and activities throughout the Twin Cities area. The services listed in this guide have told us they are accessible to people who are deaf and/or hard of hearing.

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The information on products, services, and events contained in this resource guide does not necessarily have the endorsement of DHHS but is included as an informational service. If you find an incorrect listing, please bring it to our attention at the number(s) below. For additional information on resources or for technical assistance related to serving people with a hearing loss, please contact DHHS Metro at (651) 431-5940 Voice, 1-888-206-6513 TTY, (651) 964-1514 VP; 63.231.241.106 IP, (651) 431-7587 FAX or dhhs.metro@state.mn.us by e-mail.

This information is available in other formats to people with disabilities by contacting us (see contact information directly above). For speech-to-speech telephone re-voice services, contact us through Minnesota Relay at 1-877-627-3848.

Advocacy/Information/Referral

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Deaf and Hard of Hearing Services (DHHS) Metro Golden Rule Building 85 East 7th Pl. #105 (at Robert St.) Mailing Address: 444 Lafayette Road downtown St. Paul St. Paul, MN 55155-3814 (651) 431-5940 (V); 1-888-206-6513 (TTY) (651) 964-1514 (VP); (651) 431-7587 (FAX) Website: www.dhhsd.org 63.231.241.106 (IP) E-mail: dhhs.metro@state.mn.us</p>	<p>Program operated by Deaf and Hard of Hearing Services Division, Minnesota Department of Human Services. Provides advocacy, information and referral, consultation, technical assistance, and training for agencies and consumers with hearing loss in the seven county metro area. DVDs are available for short term loan. Demonstrations of adaptive equipment available.</p>
<p>ADA Minnesota c/o Metropolitan Center for Independent Living 1600 University Avenue, Suite 16 St. Paul, MN 55104-3834 (651) 603-2015 (V); (651) 603-2001 (TTY) (651) 603-2006 (FAX) Contact: Cindy Tarshish E-mail: Cindyt@mcil-mn.org Website: www.mcil-mn.org</p>	<p>ADA Minnesota provides information on implementing the Americans with Disabilities Act. Staff work with Minnesota citizens with disabilities, businesses, colleges, local governments and communities to improve access for persons with disabilities in all areas of life.</p>
<p>Attorney General's Office - Consumer Services Division / Citizen Assistance Center 1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101 E-mail: attorney.general@state.mn.us (651) 296-3353 (V) Website: www.ag.state.mn.us/consumer (651) 297-7206 (TTY)</p>	<p>Handles complaints and questions about all kinds of consumer issues such as problems with door-to-door salesmen, auto sales, utility shut offs, collection agencies, landlord/tenant issues, answers about common credit questions, and more.</p>
<p>Black Deaf Advocates St Paul/Minneapolis Black Deaf Advocates #25 (BDA) Address: PO Box 580813 Minneapolis, Minnesota 55458-0813 Contact: Kim Wassenaar Email: kim_wassenaar@yahoo.com VP (866) 788-1782 Website: forthcoming</p>	<p>Local chapter of national organization. From the national website: "The Mission of the National Black Deaf Advocate is to promote the leadership development, economic and educational opportunities, social equality, and to safeguard the general health and welfare of Black deaf and hard of hearing people."</p>
<p>Commission of Deaf, DeafBlind, and Hard of Hearing Minnesotans (MCDHH) Site Address: 85 East 7th Pl. #105 (at Robert Street) downtown St. Paul (651) 431-5961 V; 1-888-206-2001 TTY Contact: Mary Hartnett E-mail: mncdhh.info@state.mn.us Website: www.mncdhh.com</p>	<p style="text-align: center;">Mailing Address: Human Services Building 444 Lafayette Road St. Paul, MN 55155-3814</p> <p>Statewide consumer task force for the development or improvement of services to deaf, deafblind and hard of hearing Minnesotans.</p>
<p>Communication Service for the Deaf (CSD) of Minnesota 2800 Rice Street St. Paul, MN 55113 (651) 964-2051 (V/VP) (651) 705-7682 (TTY); (651) 256-1053 (FAX) E-mail: via website Website: www.c-s-d.org/grow/home.aspx/grow/home.aspx</p>	<p>A statewide private, non profit agency providing direct services to the deaf and hard of hearing communities including: adult education, tutoring, high school diploma, community education, computer training, citizenship, deaf refugee/immigrant case management, HIV/AIDS & STD Prevention Education, Health Education, deaf recreation programs, domestic violence education, interpreter referral, online interpreting, information/referral and video relay services with a public workstation offering video relay access.</p>

Advocacy/Information/Referral

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Minneapolis Dept. of Civil Rights City Hall Room 239 350 South 5th Street Minneapolis, Minnesota 55415 (612) 673-3012 (V); (612) 673-2599 (FAX) Website: www.ci.minneapolis.mn.us/civil-rights</p>	<p>Disability discrimination is the denial of opportunity or unequal treatment based solely on disability and not on actual skills or abilities. The Minnesota Civil Rights Ordinance prohibits discrimination against people with disabilities in these areas to name a few: employment, housing, education, and public accommodation. A person who suspects discrimination can contact the Department in person or by phone. Sign interpretation, with advance notice, is possible for clients who are deaf or hard of hearing.</p>
<p>Minnesota Association of Deaf Citizens (MADC) 1824 Marshall Ave. St. Paul, MN 55104 Contact: Secretary of MADC E-mail: via website or secretary@minndeaf.org Website: www.minndeaf.org</p>	<p>Established in 1885 and a non-profit, 501(c)(4) organization, MADC advocates for and promotes a better quality of life and social wellness of Deaf people through its membership, activities and advocacy. MADC is run by a board of directors that is elected every two or four years at MADC's biennial conference. <u>Vision:</u> Advance and ensure the quality of life for Deaf Minnesotans. <u>Mission:</u> Preserve, protect and promote American Sign Language and political, educational, economic and social equality for Deaf Minnesotans. <u>Values:</u> ➤ American Sign Language ➤ Collaboration and resource sharing ➤ Communication access ➤ Deaf Heritage ➤ Preservation of the Deaf community</p>
<p>Minnesota Hands and Voices (Formerly: The Family Support Connection) at Lifetrack Resources 709 University Avenue West St. Paul, MN 55104-4804 (651) 265-2372 Voice (866) DHOHKID Voice Toll-free (866-346-4543) (651) 265-2379 TTY (866) 857-2379 TTY Toll-free E-mail: MNHV@lifetrackresources.org Website: www.mnhandsandvoices.org</p>	<p>Minnesota Hands and Voices' mission is to build better lives for children who are deaf/hard of hearing by providing parent to parent, unbiased support to families. Parents contacting Minnesota Hands and Voices can obtain information about a wide variety of topics such as American Sign Language, educational options, cued speech, parenting deaf and hard of hearing children, cochlear implants, auditory training and assistive listening devices.</p> <p>Services include: information and referral, lending library (in person or via our website), educational and social programs, fact sheets, a resource directory, and connections to other parents with hard of hearing or deaf children. The program's website has many sections that can assist families in better understanding key issues and options. Parents can view an online copy of the resource directory, newsletter, written family stories, and outstate parent to parent mentors at www.mnhandsandvoices.org</p>
<p>Minnesota Department of Human Rights Sibley Square at Mears Park 190 East 5th Street, Suite 700 St Paul, Minnesota 55101 (651) 296-5663 (V); (800) 657-3704 (V); (651) 296-1283 (TTY) Website: www.humanrights.state.mn.us/ E-mail: MDHR@state.mn.us</p>	<p>Contact them for further information about discrimination whether you've been a victim, wish to file a complaint, have questions regarding your rights, or just need information about the Human Rights Act.</p>
<p>Minnesota State Council on Disability 121 East 7th Place Suite 107 St. Paul, Minnesota 55101 (651) 361-7800 (V/TTY); (800) 945-8913 (V/TTY) Website: www.disability.state.mn.us E-mail: council.disability@state.mn.us</p>	<p>The Minnesota State Council on Disability advises, provides technical assistance, collaborates and advocates to expand opportunities, improve the quality of life and empower all persons with disabilities.</p>
<p>Tubman (formerly Chrysalis Center) 4432 Chicago Avenue South Minneapolis, Minnesota 55407 (612) 871-0118 (V); (612) 824-2780 (TTY) (612) 870-2403 (FAX) E-mail: info@chrysaliswomen.org Website: www.tubman.org <i>This is the main office, call for other locations.</i></p>	<p>Note: <u>Tubman Family Alliance</u> and <u>Chrysalis, A Center for Women</u> have merged and renamed our combined organization <u>Tubman</u>.</p> <p>Tubman works with the community to either provide or be a link to all services needed by a woman or family. The Resource Counseling program offers a gateway to services within the larger community. Whether there are concerns about child support, or problems with depression, the Resource program will provide up to three referrals to an appropriate service or agency. Tubman strives to make its services accessible to all women and families. Many of Tubman's services are offered in a variety of community locations. Tubman provides ASL interpreters whenever possible and TTY services.</p>

Arts, Recreation, and Theatre

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
Art Programs and Art Museums	
<p>Minneapolis Institute of Arts 2400 3rd Avenue South Minneapolis, Minnesota 55404 (612) 870-3140 (V); Tour Scheduling Office</p>	<p>Website: www.artsmia.org Click on "Visit the Museum," then "Services for Visitors with Disabilities" for details on TTY, CC videos, free interpreters and ALDs for tours. Online email form available for email responses.</p> <p>An interpreter is provided for a tour on the first Sunday of each month at 1:00 p.m. Additionally, private small group or individual tours of the permanent or special exhibits may be scheduled - please call at least 4 weeks in advance.</p>
<p>Walker Art Center 1750 Hennepin Avenue Minneapolis, Minnesota 55403 Tickets: (612) 375 7600 (V) Tours: (612) 375-7609 (V) Job Line: (612) 375-7588 (V) Website: www.walkerart.org E-mail: info@walkerart.org</p>	<p>Gallery Group Tours: Available for visitors with physical or developmental disabilities and for people with visual or hearing impairment. Call 612.375.7609 at least four weeks in advance.</p> <p>Hearing Augmentation Devices: Available for events in the Cinema, Lecture Room, and the William and Nadine McGuire Theater. Headsets can be borrowed from the lobby desks free of charge.</p> <p>Signed Interpretation: Available for any Walker event. Call the box office to request a signer at least two weeks in advance.</p>
Recreation Programs	
<p>Adults with Special Needs Program Community Education Anoka-Hennepin 2727 North Ferry School District #11 Anoka, Minnesota 55303 Contact: Sue Hughes susan.hughes@anoka.k12.mn.us (763) 506-1279 (V); (TTY use Relay); (763) 506-1299 Fax</p>	<p>Provides social/recreational opportunities for adults. Music, cooking and craft classes offered; bowling, T-ball and various recreational outings. Interpreters provided with advance notice.</p>
<p>Boy Scouts of America Northern Star Council 393 Marshall Avenue St. Paul, Minnesota 55102 Contact Person: Sara Amberg (763)231-7244 or Jodi Wang (763) 231-7245 Website: http://www.northernstarbsa.org/ E-mail: samberg@northernstarbsa.org or jwang@nsbsa.org</p>	<p>Will help individuals organize a deaf Scout troop or refer to a troop. Adult volunteers who know sign are needed. Responsible older youth (16-18) who know how to sign are also welcome to help.</p>
<p>Courage Center Courage Camps 3915 Golden Valley Road Golden Valley, Minnesota 55422 (763) 520-0504 (V), toll free: (866) 520 0504 (V) Website: www.couragecamps.org E-mail: camping@courage.org</p>	<p>Summer residential camp programs are offered. For other sports and leisure activities, contact CSD of Minnesota – listed later in this section.</p>
<p>Department of Natural Resources Information Center 500 Lafayette Road St. Paul, MN 55155 (651) 296-5484 (TTY); (651) 296-6157 (V) Website: www.dnr.state.mn.us E-mail: info@dnr.state.mn.us</p>	<p>Provides general information and answers questions on Minnesota state laws regarding hunting, fishing, wildlife, recreation and other sources or programs.</p>
<p>Communication Service for the Deaf (CSD) of Minnesota 2800 Rice Street St. Paul, MN 55113 Contact: Jessalyn Frank (651) 964-2051 (V/VP) E-mail: jfrank@c-s-d.org</p>	<p>Deaf and Hard of Hearing Recreation program provides accessible recreational services to the deaf community in the metro area.</p>


Arts, Recreation, and Theatre

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
Recreation Programs	
<p>Creekside Community Center 9801 Penn Avenue South Bloomington, Minnesota 55431 (952) 563-4944 (V) Contact: Shelly Durand</p>	<p>Leisure Education, Children's Puppet Program, Resource Library, Woodshop, Pool room, and an Advocacy Office for all disabilities.</p>
<p>Minnepaul Athletic Club Association Contact: Herman Fuechtmann, President E-mail: fuechtylin@netzero.net Website: www.minnepaul.org</p>	<p>Mailing Address: MinnePaul 408 Bircher Ave. South St. Paul, MN 55075</p> <p>MinnePaul members meet to discuss and may decide to form teams in various sports as desired by the members of the club. Basketball, Softball, and Flag Football are the current sports programs.</p>
<p>Science Museum of Minnesota 120 West Kellogg Boulevard St. Paul, MN 55102 (651) 221-4585 (TTY) (651) 221-9444 (V) Contact: Lisa Bautch (651) 221-9406 (V) Website: www.smm.org E-mail: info@smm.org</p>	<p>The education department of the Science Museum--classes are on weekends and after school during the school year, and classes and day camps full time weekdays during the summer. Hands-on interdisciplinary science classes for kids ages 3 - 14 and their families. Interpreter will be provided upon request. Please give as much notice as possible. Rear Projection Captioning or Rear Window® Captioning is available for most Omnitheater films. Please inquire at the box office or call (651)221-9444. Sign language interpreters can be arranged with 72 hours notice. Call (651) 221-9406 to schedule an interpreter. Many of the exhibits have open or closed captioning.</p>
<p>Thompson Hall 1824 Marshall Avenue St. Paul, Minnesota 55104 (651) 644-3455 (TTY) Website: www.deafminnesota.com/th</p>	<p>Deaf club where a variety of activities are held. They include bingo, community forums, and meetings.</p>
<p>Wilderness Inquiry 808 14th Ave SE Minneapolis, MN 55414 (612) 676-9400 (V/TTY); (612) 676-9401 (FAX) (800) 728-0719 Website: www.wildernessinquiry.org E-mail: info@wildernessinquiry.org</p>	<p>Provides wilderness adventures. Accessible to deaf, hard of hearing and people of all abilities. "We make every effort to provide sign language interpreters on trips when needed. Please indicate your needs on your registration form and give us plenty of advance notice."</p>
Live Theater	
<p>Calliope Women's Chorus P. O. Box 80077 Minneapolis, MN 55408 (612) 285-5835 (V) Website: www.calliopewomenschorus.org E-mail: calliopewc@aol.com</p>	<p>Two to three major concerts and a few smaller performances are held each year with music from a variety of styles and cultures. All performances are ASL interpreted and wheelchair accessible.</p>
<p>Chanhassen Dinner Theatres 501 West 78th Street Chanhassen, Minnesota 55317 General Info: 952-934-1500 Box Office: (952) 934-1525 (V), (800) 362-3515 (V) Website: www.chanhassentheatres.com E-mail: information@chanhassentheatres.com</p>	<p>Hearing Devices are available for use during a Main Stage production. Upon arrival place your request with the bartender in the Hogarth lounge. Signed (ASL) and Audio Described services are available for specific Main Stage performances. Patrons seeking an Audio Described or Signed service should contact the box office for performance dates and proper seating location.</p>

Arts, Recreation, and Theatre

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Ordway Center for the Performing Arts 345 Washington Street St. Paul, Minnesota 55102 (651) 282-3000 (V); Box office: (651) 224-4222 (V) Website: www.ordway.org E-mail: available through website</p>	<p>Certain performances of Broadway touring shows are interpreted. See www.ordway.org/services/access.asp on website or call for dates and times. Subtitles provided for some opera performances. Assisted listening devices are available free of charge. Please see an usher to obtain one.</p>
<p>SteppingStone Theater for Youth Development 55 Victoria Street North Saint Paul, Minnesota 55104 (651) 225-9265 (V) ; (651) 225-1225 (FAX) Website: www.steppingstonetheatre.org E-mail: info@steppingstonetheatre.org</p>	<p>One performance per show (usually a Sunday matinee) is interpreted, call for details.</p>
<p>Target Center 600 First Avenue North Minneapolis, Minnesota 55403 Box Office (612) 673-0900 (V) Administration Office (612) 673-1600 (V) Website: www.targetcenter.com E-mail: info@targetcenter.com</p>	<p>Stop by the Patron Services office outside section 138 in the lower level for assistive listening devices. When purchasing event tickets please request seating in the hearing impaired section as hearing impaired interpreters can be provided for events. If have you a question about an interpreted performance, call 612.673.1380</p>
<p>VSA arts of Minnesota Access to Performing Arts Program 528 Hennepin Ave., #305 Minneapolis, MN 55403 Contact: Jon Skaalen (612) 332-3888 ext. 2 (V/TTY) E-mail: jon@vsaartsmn.org</p>	<p style="text-align: center;">Program Information</p> <p>E-mail: info@vsaartsmn.org</p> <p>Website: www.vsaartsmn.org</p> <p>The Access to Performing Arts program works to improve both your access to and enjoyment of theatre, dance and music programs in Minnesota. They help theatre and dance organizations provide American Sign Language interpreters for events, help provide ticket subsidies for audience members who use the service, and help publicize performances that provide ASL interpreting. This is made possible by funding from COMPAS and VSA arts. They do the same thing for Audio Described performances.</p> <p>VSA also has a weekly listing of upcoming performances that will be Audio Described or ASL-interpreted on at least two phone recordings. For updates by phone, call VSA arts of Minnesota at 612-332-3888 ext. 2 or statewide 800-801-3883 (voice/TTY). Listings are also posted on the Web at: www.vsaartsmn.org or www.mact.net. To receive this list by email each month, call VSA arts or send an email to jon@vsaartsmn.org . Specify if you want to receive the Audio Description listings, ASL-Interpreted shows, or the combined list.</p>

Arts, Recreation, and Theatre

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
Local Movie Theaters	
<p>Most theaters have an Assistive Listening System for Hard of Hearing People. Check the theater listings in the Minneapolis newspaper for a grid indicating theaters with ALDs. The St. Paul newspaper indicates a few theaters or theater chains with the systems by stating it in their ad, or with an  icon in their listing. <i>Some</i> listings that do not indicate an ALD system do in fact have one, contact the theater to check.</p>	
<p>Minnesota Open Captioned Movies Website www.mnocfilms.org</p> <p>Minnesota Open Captioned Movies website also lists Mopix CC movies: Mopix: Access to Movie Theaters for Patrons who are Deaf, Hard of Hearing, Blind or Visually Impaired Rear Window® Captioning and DVS Theatrical® make theaters accessible to audiences with disabilities the day and date films debut, and during regular showtimes. Rear Window Captioning enables movie fans with hearing loss to enjoy a film via reflected captions that appear on a plexiglas panel at the seat. Patrons sitting in the surrounding seats cannot see the captions. DVS Theatrical presents concise narration of visual cues, including scenery, facial expressions and silent movement of characters, through a FM or infrared system delivered to headsets. There is no additional charge to use the systems.</p>	<p>Several local movie theaters show open and closed captioned first run movies beginning four weeks after national release. Website has lists and calendars of movies and theaters.</p>
<p>CaptionFish.com</p>	<p>This website provides information about captioned movies within specific geographical areas in the U.S.A. for the next seven days. It also lists foreign films with subtitles. This website also shows captioned or subtitled trailers for most of the films.</p>

Chemical Dependency

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Health and Wellness Program Serving Deaf, Deafblind, and Hard of Hearing People (H.W.P.) Regions Hospital 640 Jackson Street St. Paul, Minnesota 55101 (651) 254-4786 (V/TTY); (888) 322-2354 (TTY); (651) 254-1888 (TTY) Website: www.regionshospital.com E-mail: Kristen.L.Swan@HealthPartners.com</p>	<p>Consultation services provided on chemical dependency treatment with deaf or hard of hearing persons. For other mental health services from HWP, see "Medical / Mental Health ."</p>
<p>Minnesota Chemical Dependency Program For Deaf/Hard of Hearing Individuals University of MN Medical Center – Fairview Riverside West Building 2312 South 6th Street Minneapolis, Minnesota 55454 (612) 273-4402 (V/TTY/Video phone) or (800) 282-3323 (V/TTY) ; (612) 273-4516 (FAX) Sorenson video phone (612)273-4402 or I.P Address 162.96.147.215 Website: www.fairview.org/mnccddeaf E-mail: deafhoh1@fairview.org</p>	<p>An individualized treatment program providing inpatient and outpatient services specifically designed for persons who are deaf or hard of hearing and their families to provide the support, education and treatment they need to live healthy lives without drugs or alcohol. All staff in the program are fluent in sign language and are respectful of deaf and hearing culture. All twelve step materials have been adapted.</p>

Metro Area AA Meetings Attended by Deaf & Hard of Hearing AA Members

<i>Day</i>	<i>Time</i>	<i>Name</i>	<i>Location</i>	<i>Format</i>	<i>Type</i>
Monday	7:30 p.m.	Tradition Five AA Group	Golden Valley Valley of Peace Lutheran Church 4735 Bassett Creek Road	Men & Women Step & Tradition	Closed
Friday	7:30 p.m.	Three Legacies	Hopkins Cross of Glory Baptist Church 4600 Shady Oak Road	D/HoH Men and Women Speaker Meeting	Open
Sunday	7:15 p.m.	Minneapolis Open Speaker Meeting	Minneapolis Fairview Medical Center – East building, Brennan Center, Riverside Campus, 2450 Riverside Ave	Open Speaker (Interpreter)	Open
Tuesday	7:00 p.m.	Deaf 12-Step	Minneapolis Fairview Medical Center – North building room NG23, Riverside Campus, 2450 Riverside Ave		
Sunday	8:00 p.m.	St. Paul Open Speakers Meeting	St. Paul Saint Joseph's Hospital in the 3M Auditorium, 2nd floor 45 West 10th Street Free parking in the ramp.	Open Speaker (Interpreter)	Open

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<p>For updated information on meeting times and locations contact:</p>	<p>St. Paul Intergroup 1600 University Avenue West, Suite 407 Saint Paul MN 55104-3898 651/227-5502 www.aastpaul.org</p>	<p>Minneapolis Intergroup 7204 West 27th Street, Suite 113 St. Louis Park MN 55426-3112 952/922-0880 or 952/922-1061 www.aaminneapolis.org info@aaminneapolis.org</p>
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Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Accessibility: Many churches already have a loop system or assistive listening devices for those who have a hearing loss. Contact your local church to inquire.</p> <p>The website links below have information either about accessible churches, interpreted sermons online, devotions in ASL, or captioned worship services on TV. If you know of other websites that are not listed here, please feel free to ask us to add them.</p> <p> http://deaffaith.com/videos.html www.linkasl.com www.deafmissions.org </p> <p style="text-align: right;"> www.hourofpower.org http://www.tcdeaf.com/church/index.jsp </p>	
<p>Advent Lutheran Church 9475 Jefferson Highway Maple Grove, Minnesota 55369 (763) 425-4243; (763) 425-9035 Fax E-mail: bevkiheri@adventlutheran.com Website: www.adventlutheran.com</p>	<p>Call for availability of interpreter.</p>
<p>All God's Children Metropolitan Community Church 3100 Park Avenue Minneapolis, Minnesota 55407 (612) 824-2673 (V); 612-824-4609 (fax) Contact: Rev. Paul Eknes-Tucker Website: www.agcmcc.org</p>	<p>Sunday Worship 10:00 a.m. Wednesday evening worship at 7:00 p.m. Interpreter is available upon request and every Sunday morning. Gay, Lesbian, Bisexual, and Transgender outreach provided. Counseling for persons with AIDS.</p>
<p>Asian American Deaf Church 5214 Long Lake Rd Mounds View, MN 55112 (763) 792-4486 (TTY & Fax) Videophone: 763.792.4966 E-mail: kchoi90254@hotmail.com Contact: Pastor Kyoung Choi</p>	<p>Sunday School: 10:30 a.m. Morning Service: 11:45 a.m.</p> <p>Every two weeks on Saturday Bible Study & Pray Meeting: 4:00pm-5:30pm at Caribou Coffee in Roseville, 2111 Snelling Avenue North</p>
<p>Augustana Lutheran Church 1400 South Robert Street West St. Paul, Minnesota 55118 (651) 457-3373 (V) Website: www.augustana.com E-mail: jgrimm@augustana.com Contact: Pastor Mark Aune, Pastor Kimberly Leetch or Pastor Paul Erickson</p>	<p>Assistive Listening Devices available. September through May: Sunday School at 9:45. Sunday Worship 8:30, 9:45 and 11:00 a.m. A certified interpreter is on staff part time, the 8:30 a.m. Sunday service is interpreted.</p>
<p>Basilica of St. Mary 88 North 17th Street Minneapolis, Minnesota 55403 (612) 333-1381 (V) Contact: Johan van Parys Website: www.mary.org</p>	<p>Sunday 9:30 a.m. mass, an interpreter is provided for that mass time only. Assistive Listening Devices available. For special events (i.e. Easter), please call to set up additional interpreting services.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Bloomington Covenant Church 10150 Xerxes Ave. S. Bloomington, MN 55431 (952) 831-8339 (V) Email: office@bcov.org Website: www.bcov.org</p>	<p>Interpreted Sunday Worship Service: the 2nd and 4th Sunday of each month at 10:30 am</p>
<p>Bread of Life Lutheran Church for the Deaf 2901 38th Avenue South Minneapolis, Minnesota 55406 (612) 721-4292 (V); (612) 721-2521 (TTY) Contact: Pastor Susan Masters Website: http://breadoflife.org/ E-Mail: boldoffice1@gmail.com</p>	<p>Sunday Worship 10:30 a.m. All services and functions are signed by staff.</p>
<p>Calvary Lutheran Church of Golden Valley 7520 Golden Valley Road Golden Valley, MN 55427 (763) 545-5659 Website: www.calvary.org E-Mail: alangdon@calvary.org</p>	<p>Interpreted church service (contemporary services) 2nd Sunday of the month at 10:00 a.m. The interpreter is ASL certified. Lenten dramas are also interpreted - 6 Wednesday evenings before Easter, 5:30 & 7:00 p.m. Assistive listening devices and large print bulletins available. Information and worship details provided on screens at every service.</p>
<p>Celebration Church 16655 Kenyon Avenue Lakeville, Minnesota 55044 (952) 898-7200 (V); (952) 898-5310 (TTY) (952) 898-7201 (FAX) Contact: Londa Hentges E-Mail: info@celebrationchurch.net Website: www.celebrationchurch.net</p>	<p>✓ Sunday School class 9:30am-10:30am (Deaf leaders - ASL) ✓ Sunday worship service 11:00 am (interpreted) ✓ Wednesday midweek service 7:00 pm - 8:30 pm (interpreted) ✓ Deaf led home Bible study every other Sunday evening, please contact us for further information. ✓ Special guest speakers, performers and events throughout the year interpreted for the Deaf/HOH community. ✓ Please notify the church when purchasing tickets or reserving seats for events that you need an interpreter provided.</p>
<p>Christian Life Center 8025 Medicine Lake Rd Minneapolis, MN 55427 (763) 208-4673 (V) E-Mail: via website Website: http://clcministries.org/home.html</p>	<p>Sunday service 11:00am, Wednesday evening service 7:30pm. Interpreting services provided upon advance request.</p>
<p>Church of St. Pascal Baylon 1757 Conway Street St. Paul, Minnesota 55106-5999 (651) 774-1585 (V); (651) 774-9152 (FAX) E-Mail: church@stpascals.org Website: www.stpascalbaylon.com</p>	<p>ASL interpreter offered at the 10:30 a.m. Sunday mass.</p>
<p>Church of St. Timothy 707 89th Avenue Northeast Blaine, Minnesota 55434 (763) 784-1329 (V) Contact: Bill Steffl, Liturgist E-Mail: info@churchofsttimothy.com Website: www.churchofsttimothy.com</p>	<p>Interpreted Sunday services at 9:00 a.m. mass and on holy days. Assistive listening system available.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Church of the Open Door 9060 Zanzibar Lane North Maple Grove, MN 55311-1261 (763) 416-5887 (V) Website: www.thedoor.org E-mail: ebennett@thedoor.org</p>	<p>Interpreted Sunday Worship: 11:00 AM</p>
<p>Crossroads Church 5900 Woodbury Drive Woodbury, MN 55129 (651) 294-7700 (V) Contact: Michelle Whiting E-mail: michellewhiting@crossroadschurch.cc Website: www.crossroadschurch.cc</p>	<p>The church's affiliation is The Evangelical Covenant Church of America. Sunday 9:00 a.m service is interpreted. Interpreter is available for other functions if asked for an advance. Words for the music and announcements are presented on the wall in front of the congregation.</p>
<p>Diamond Lake Lutheran Church 5760 Portland Avenue South Minneapolis, Minnesota 55417-2462 (612) 866-2579 (V); (612) 395-5373 (FAX) E-mail: via website Website: www.dllc.org</p>	<p>Cued Speech Transliteration during 11:00am Sunday worship service, Sunday School, and Vacation Bible School. Hearing devices and large-print bulletins are available; see an usher for help.</p>
<p>Eagle Brook Church 7775 20th Avenue North Lino Lakes, Minnesota 55014 (651) 429-9227 (V) – office in Centerville E-mail: via website (“Contact Us”) Website: www.eaglebrookchurch.com</p>	<p>ASL Interpreter available at the 9:00 a.m. service at the lower section of the right balcony area as it faces the stage.</p>
<p>First Baptist Church 14400 Diamond Path West Rosemount, Minnesota 55068 (651) 423-2271 (V) E-mail: contact@fbcrosemount.org Website: www.fbcrosemount.org</p>	<p>Sunday Services at 10:45 a.m. and 6:00 p.m. Sunday School at 9:30 a.m. Wednesday service at 7:30 p.m. All services are interpreted, interpreters provided for other functions with advance request.</p>
<p>First Universalist Church 3400 Dupont Avenue South Minneapolis, MN 55408 (612) 825-1701 (V) E-mail: firstuniversalist@firstuniv.org Website: www.firstuniv.org</p>	<p>Sunday services at 10:30 a.m. are interpreted.</p>
<p>Gethsemane Episcopal Church 905 4th Avenue South Minneapolis, MN 55404 (612) 332-5407 (V) Website: http://downtownepiscopal.org E-mail: aron@downtownepiscopal.org</p>	<p>No interpreted services currently, but can be arranged. Assistive Listening System available.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Grace Church 9301 Eden Prairie Road Eden Prairie, MN 55347 (952) 926-1884 (V); (952) 926-1885 (fax) Website: http://atgrace.com Email: mail@atgrace.com</p>	<p>Sunday morning services: 9:00am Blended, 10:30am Contemporary.</p>
<p>Gustavus Adolphus Lutheran Church 1669 North Arcade Street St. Paul, Minnesota 55106 (651) 774-5954 (V); (651) 774-5956 (fax) E-mail: info@gachurch.org Website: www.gachurch.org</p>	<p>Sunday 11:15 a.m. service is interpreted, Sunday school at 10:10 a.m. Interpreter provided for other church functions upon advance request. Assistive Listening Devices available.</p>
<p>Incarnation Lutheran Church 4880 Hodgson Road Shoreview, Minnesota 55126 (651) 484-7213 (V) Contact: Bill Conlin E-mail: incarnation@comcast.net Website: http://incarnationmn.org/</p>	<p>Interpreted Sunday Service at 10:10 a. m, if you call in advance. Working on installing an Assistive Listening System.</p>
<p>Kingdom Hall of Jehovah's Witnesses 270 Wheelock Pkwy Saint Paul, Minnesota 55117 (651) 489-8925 (V)</p>	<p>American Sign Language Congregation, Saturday, 10 am.</p>
<p>Knollwood Christian Church 3639 Quebec Avenue South St. Louis Park, Minnesota 55426 (952) 938-1121 (V) Contact: Brian Lindquist E-mail: kccfamily@comcast.net Website: www.knollwoodcc.org</p>	<p>Interpreter services available for worship services and activities with advance request.</p>
<p>Living Hope Lutheran 8600 Horizon Drive South Shakopee, MN 55379 (952) 445-1785 V E-mail: dhallgren@blh.org Website: www.bloomingtonlutheran.org</p>	<p>10:30 Sunday service is generally interpreted for the deaf and hard of hearing by an ASL interpreter. Assistive listening devices available.</p>
<p>Lutheran Church of Christ the Redeemer ELCA 5440 Penn Avenue South Minneapolis, MN 55419 (612) 926-5414 Contact: Pastor Mary Albing E-mail: pastor@lccronpenn.org Website: www.lccronpenn.org</p>	<p>FM Assistive listening system available for use throughout entire church building.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Macalester Plymouth United Church 1658 Lincoln Avenue St. Paul, Minnesota 55105 (651) 698-8871 (V); (651) 698-8873 (FAX) Contact: Interpreter schedule coordinator Irene Harris jirene@tcq.net E-mail: office@macalester-plymouth.org Website: www.macalester-plymouth.org</p>	<p>Interpreted worship services are at 10:30 during the school year, and at 9:30 from the weekends of Memorial Day through Labor Day. MPUC has been given grant funding to provide interpreter services for Sunday school. If your child would like to attend please contact Irene Harris. Macalester-Plymouth is a blended Presbyterian and United Church of Christ faith community.</p>
<p>Meadow Creek Church 3037 Bunker Lake Boulevard Northwest Andover, Minnesota 55304 (763) 427-4543 (V); (763) 427-0572 (FAX) Contact: Ken/Sherrie Phelps (763) 427-5421 (V/TTY) Interpreter: (763) 755-7466 (V) E-mail: mccmail@meadowcreekchurch.org Website: www.meadowcreekchurch.org</p>	<p>Sunday School class at 9:45 a.m., Sunday worship at 8:30 a.m. and 11:00 a.m. Sunday worship service at 8:30 a.m. is interpreted. Worship and Prayer time once a month at 6:00 p.m. on Sunday evenings, contact for which date. Interpreter available for all services and other church functions with advance request.</p>
<p>Messiah Lutheran Church (Missouri Synod) 2848 County Road H-2 Mounds View, Minnesota 55112 (763) 784-1786 Contact: Pastor Dan Siedenburg E-mail: messiah@messiah-lutheran.org Website: www.messiah-lutheran.org</p>	<p>Sunday Worship at 8:30 a.m. is interpreted. Assistive listening devices are also available.</p>
<p>Mount Zion Temple (Reform Jewish Synagogue) 1300 Summit Avenue St. Paul, Minnesota 55105 (651) 698-3881 (V) Contact: Jane Steinman E-mail: mountzion@mzion.org Website: www.mzion.org</p>	<p>Assistive listening devices available. Interpreter can be provided upon advance request.</p>
<p>North Pine Grove Bible Church 4000 101st Avenue North Brooklyn Park, MN 55443 (763) 493-4158 Contact: Pastor Syd Kirkpatrick Website: http://pinegrovebiblechurch.org</p>	<p>FM loop system available every Sunday for hard of hearing people. Certified Sign Language Interpreter provided by request.</p>
<p>North United Methodist Church 4350 Fremont Avenue North Minneapolis, Minnesota 55412 (612) 522-4497 (V) Contact: Linda Koelman E-mail: lindakoelman@juno.com Website: www.gb-gm-umc.org/northchurch</p>	<p>Interpreted Sunday service at 10:30 a.m. September through May, and at 9:30 a.m. June through August. ASL Class on Sundays, 9:15 - 10:00, September through May. Assistive listening devices available.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Our Lady of Mt. Carmel Church Catholic Deaf Community 701 Fillmore Street Northeast Minneapolis, MN 55413 (612) 623-4019 (V) Marge Powers in the office (612) 378 1334 (TTY); (612) 331-3407 (Fax) E-mail: olmc@olmcmpls.org Website: http://www.olmcmpls.org/</p>	<p>Signed worship service on Sundays at 9:30. Sacraments, spiritual counseling, funerals, and wake services. Seniors group-first Wed. of each month (Sept.-May).</p> <p style="text-align: right;">Office for the Deaf, Archdiocese of St. Paul and Mpls. Deacon Michael Powers, Director OfficeForDeaf@archspm.org</p>
<p>Pax Christi Catholic Church 12100 Pioneer Trail Eden Prairie, Minnesota 55347 (952) 941-3150 (V) Contact: Sue Kelley E-mail: pax@paxchristi.com Website: www.paxchristi.com</p>	<p>Interpreted Sunday service at 11:00 a.m. Assistive listening devices are also available.</p>
<p>Peace Reformed Church 2180 Glory Drive Eagan, Minnesota 55122 (651) 454-4542 (V) Contact: Rev. Al Pruis E-mail: staff@peace-eagan.org Website: www.peace-eagan.org</p>	<p>Interpreted Sunday service at 9:00 a.m. Interpreter provided for other church functions upon advance request.</p>
<p>Pleasant View Deaf Assembly 7901 Pleasant View Drive Spring Lake Park, Minnesota 55432 (612) 784 1049 (V/TTY) Contact: JoAnn Smith E-mail: joann.smith@northcentral.edu</p>	<p>All worship services are signed by the pastor and are voice interpreted for equal accessibility. Sunday School 9:30 a.m. Sunday Worship 10:45 a.m. Wednesday Bible Study 7:00 p.m. Sunday Evening Prayer 6:00 p.m.</p>
<p>Plymouth Presbyterian Church 3755 Dunkirk Lane North Plymouth, MN 55446 (763) 559-2946 (V) Contact: Senior Pastor: T. Ewan Holmes E-mail: mari@plymouthpc.org Website: www.plymouthpc.org</p>	<p>Sunday service 9:30 a.m. Most Sunday services interpreted. If you plan to attend and need an interpreter, please contact the office to confirm.</p>
<p>Prince of Peace Lutheran Church for the Deaf 3245 New Brighton Road Arden Hills, MN 55112 (651) 633-2402 (V); (651) 633-6778 (TTY) E-mail: DGehlbach@aol.com</p>	<p>All services signed. Sunday worship at 11:00 a.m.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Risen Savior 1501 East County Road 42 Burnsville, MN 55337 (952) 431-5222 (V) Contact: Nancy Loyd (952) 431-5222, ext. 210 E-mail: admin@risensavior.org Website: www.risensavior.org</p>	<p>Sunday 9:00 a.m. mass is interpreted. Assistive Listening Devices available.</p>
<p>St. Andrew's Lutheran Church 900 Stillwater Road Mahtomedi, Minnesota 55115 (651) 426-3261 (V) Contact: Rev. John Keller Website: www.saintandrews.org E-mail: office@saintandrews.org</p>	<p>Interpreted service at 9:45 a.m. in the Sanctuary. Interpretation also provided at any special services, such as Ash Wednesday, Christmas Eve, Easter, and other non-Sunday morning special worship experiences. Arrangements can be made for other events or meetings. Assistive listening devices available at any worship hour (Sanctuary 8:30 a.m., 9:45 a.m., 11 a.m.; and Contemporary Worship Services in the Great Hall on Saturday at 5:00 p.m. and Sunday at 9:45 a.m.).</p>
<p>St. Frances Cabrini Catholic Church 1500 Franklin Avenue S.E. Minneapolis, Minnesota 55414 (612) 339-3023 (V) Contact: Chris Kosowski Website: www.cabrinimn.org E-mail: chris@cabrinimn.org</p>	<p>Sunday worship: 9:00 a.m., and 11:00 a.m.. During summer – late May to September - one Sunday Mass only, held at 10:00 a.m. Also, Saturdays 5:00 p.m. We have assisted listening devices, interpretation available upon request.</p>
<p>St. Mark's Catholic Church 2001 Dayton Avenue Saint Paul, Minnesota 55104-5804 (651) 645-5717 (V) Website: www.saintmark-mn.org</p>	<p>Now offering ASL interpretation at the 5pm Saturday Mass. The interpreter will be located between the pulpit and lectern on the west side of the altar.</p>
<p>St. Paul Eastside Seventh Day Adventist Church 1052 East Minnehaha Avenue St. Paul, Minnesota 55106 (651) 771-2872 (V) Contact: Pastor, Richard DeVost E-mail: pastor@stpauleastsidesda.org Website: www.stpauleastsidesda.org</p>	<p>Sabbath School: 9:30 a.m. Worship and Praise: 10:50 a.m.</p>
<p>Shiloh Temple International Ministries 1201 West Broadway Avenue North Minneapolis, Minnesota 55411 (612) 302-1463 (V); (612) 302-8842 (FAX) Contact: Benita Perrell Website: www.shilohtemple.com E-mail: info@shilohtemple.com</p>	<p>Interpreted Sunday service, 10:30 a.m., Interpreter available for other services upon advance request.</p>

Churches / Synagogues

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Temple Israel 2324 Emerson Avenue South Minneapolis, Minnesota 55405 (612) 377-8680 (V) Contact: Trish Thelen E-mail: tthelen@templeisrael.com Website: www.templeisrael.com</p>	<p>First Friday of the month - evening services at 8 p.m. (except July and August) and following Friday services at 6 p.m. Interpreters will be provided upon request for Friday evening services and/or other special religious events.</p>
<p>Twin Cities Deaf Assembly of God 536 Snelling Avenue South St. Paul Minnesota 55116 (651) 698-4614 (VP) Contact: Rev. Emory Dively, Rev. Cindy Dively E-mail: ekdively@aol.com</p>	<p>Pastors sign for themselves. Deafblind TV service provided. Christian Education classes Sunday 10:00am. Sunday morning service 11:00am. Wednesday Bible classes 7:00pm.</p>
<p>Woodbury Church of Christ 4920 Woodbury Drive Woodbury, Minnesota 55129 (651) 459-1869 E-mail: via website Website: www.woodburychurch.org</p>	<p>Signed Service on Sunday at 9:00 a.m.</p>
<p>Woodcrest Baptist Church 6875 University Avenue Northeast Fridley, Minnesota 55432 (763) 571-6409 (V) Contact: Perry or Diane Ward Website: www.woodcrestbaptistchurch.org E-mail: mark.poorman@woodcrestbaptistchurch.org</p>	<p>Interpreter available all services/functions. Sunday School is at 9:30 a.m. Sunday Service is at 10:40 a.m. or 6:00 p.m. and on Wednesdays at 7:30 p.m. Also, Deaf Bible study Wednesday evenings.</p>
<p>Woodlake Lutheran Congregation 7525 Oliver Avenue South Richfield, Minnesota 55423 (612) 866-8449 (V) Website: www.woodlakechurch.org E-mail: office@woodlakechurch.org</p>	<p>Every Sunday 10:00 a.m. service is interpreted where there are deaf/hard of hearing people present. During Summer months, please give advance notice of interpreting needs. Assistive listening system available.</p>

DeafBlind

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>DeafBlind Services Minnesota (DBSM) 1936 Lyndale Avenue South Minneapolis, MN 55403-3101 (612) 362-8454 (V) (612) 362-8422 (TTY) (612) 362-8437 (FAX) (866) 338-1442 (VP) Website: www.dbsm.org E-mail: inform@dbsm.org</p>	<p>DBSM provides rehabilitation training services for independent living and adjustment to deafblindness skills as well as community support services in the form of Support Service Provider (SSP) services for deafblind adults and Intervenor Services for deafblind children and their families. DBSM also provides four "community integration" activities per year for DB adults and hosts the monthly DB Club, a social time for the deafblind community and other persons interested in socializing with them. DB Club is the 3rd Wednesday of each month from 4:00 – 7:00 p.m. at DBSM. DBSM also provides independent living skills training and monitoring for deaf, hard of hearing and blind/visually impaired Minnesota residents who are referred through the Medical Assistance CADI and EW waiver programs. The Children, Youth & Families program provides activities for deafblind children as well as supports and retreats for parents of deafblind children.</p>
<p>Minnesota Deaf Blind Association 1821 University Ave. W. #S-117 St. Paul, Minnesota 55104 (651) 647-6564 (V/TTY) Contact: Michael O'Reilly E-mail: mdba@visi.com Website: www.deafnonprofit.net/mdba/</p>	<p>MDBA is a non-profit organization serving persons who are DeafBlind in the state of Minnesota. Active since 1979, MDBA is committed to providing information, education, advocacy and other to services to persons who are DeafBlind, family members, and professionals. As an organization, MDBA strives to advance the economic, educational, and social welfare of people experiencing vision and hearing losses. MDBA is the only organization in Minnesota run by DeafBlind consumers themselves.</p>
<p>Minnesota Deaf-Blind Technical Assistance Project 3055 Old Highway 8 #302 St. Anthony, MN 55418 (612) 638,1525 (V); (612) 706-0808 (TTY) (800) 848-4905 (V) Contact: Sally Prouty, Project Coordinator E-mail: mndb@skypoint.com</p>	<p>The project is committed to improving the lives of children and youth with deafblindness through training and educational services to professionals, service providers, and families.</p>
<p>Services for the Blind and Visually Handicapped (SSB) 2200 University Avenue West Suite 240 St. Paul, Minnesota 55114 (651) 642-0500 (V); (651) 642-0506 (TTY) Website: www.mnssb.org E-mail: info@ngwmail.des.state.mn.us</p>	<p>Under the Department of Economic Security, they provide services to both blind and deaf-blind in areas of independent living, direct client service, communication, advocacy, counseling, financial support, unemployment and education.</p> <p>For vocational (employment related) counseling, contact Lindsey Baker: (651) 649-5986 (V); (651) 642-0506 (TTY at front desk) lindsey.baker@state.mn.us</p> <p>For the Self Sufficiency program, contact Linda Lingen: (651) 642-0504 linda.lingen@state.mn.us</p>

Developmental Disabilities

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Community Involvement Program (C.I.P.) 1600 Broadway Street NE Minneapolis, Minnesota 55413 (612) 362-9939 (V) Contact: Jane Lawrence, Director of Staff Development and Quality Assurance</p>	<p>Various programs: four residential programs - including group homes, apartment training, SILS program, shared housing; day programs; employment services. Able to accommodate adults who have a hearing loss that function at the level of borderline developmental disability.</p>
<p>Community Involvement Program 2905 Northwest Blvd., Suite 200 Plymouth, Minnesota 55441 (763) 559-0773 (V) (763) 559-0783 (FAX)</p>	<p>A day habilitation and training center primarily for adults with developmental disabilities and/or related conditions with behavior problems. The program's primary goal is to increase clients ability to responsibly participate in and enjoy activities which are as socially normative as possible. Community integration through work and teaching sites is emphasized. Many deaf and hard of hearing people served, many staff members fluent in sign language.</p>
<p>Laurent Clerc Services Inc. Administrative Office 2705 Bunker Lake Blvd Suite 110 Andover, Minnesota 55304 (763) 755-6644 (V) (763) 755-6867(FAX) Contact: Monica Kowaliw E-mail: lcs4us@aol.com</p>	<p>Provides three communication accessible residential services to adults and children with developmental disabilities who are deaf or hard of hearing.</p>

Education (For Interpreter Training Programs, See The Interpreting Section)

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>For a list of metro area K - 12 public school programs for deaf and hard of hearing children, contact Deaf and Hard of Hearing Services Metro. See contact information on the front cover of this guide.</p>	
<p>Access Services – Mpls. Community Education 3131 19th Avenue South Minneapolis, MN 55407 (612) 668-4325 Contact: Jean Dutcher E- mail: Jean.Dutcher@mpls.k12.mn.us</p>	<p>A community education program serving adults with various disabilities. Will arrange interpreters for community education classes in Minneapolis.</p>
<p>Communication Service for the Deaf (CSD) of Minnesota 2800 Rice Street St. Paul, MN 55113 Contact: Jessalyn Frank (651) 964-2051 (V/VP) E-mail: jfrank@c-s-d.org Website: www.c-s-d.org/grow/home.aspx</p>	<p>The Adult Education Program is designed to meet the needs of Deaf and Hard of Hearing learners through a variety of settings: Adult Basic Education (ABE), Computer Training, Early Childhood Family Education parenting classes, Citizenship Training, GED, and ESL programming. The program is provided at metro locations including St. Paul, Bloomington, and Minneapolis.</p>
<p>Deaf Immigrant Center for Education 701 Park Avenue (inside HCMC) Minneapolis, Minnesota 55415 (612) 873-2317 Email: deafimmigrantcenterford@gmail.com Contact: Nathan Ellis, Director Direct Line: (612) 873-2315 Email: nathan.ellis@hcmcd.org</p>	<p>DICE is a resource and education center for deaf, deaf immigrants and immigrant families of deaf individuals. The center utilizes community health workers in many settings including clinic visits, home visits, and center supported presentations to facilitate learning and growth as empowered individuals.</p>
<p>Health Education Program Serving Deaf, DeafBlind and Hard of Hearing People Family Tree Clinic 1619 Dayton Avenue St. Paul, MN 55104 (651) 379-5127 (TTY) Clinician Appointments (651) 642-2523 (FAX) Website: www.familytreeclinic.org Health Educators Contact: Denise Anderson or Judy Klopp (651) 379-1458 (VP/TTY) (651) 645-0478 ext. 132 (V) danderson@familytreeclinic.org judy@familytreeclinic.org</p>	<p>Family Tree Clinic provides Health Education, Family Planning and Sexuality Education to the Deaf, DeafBlind and Hard of Hearing Community. Health Educators provide factual information, education and other prevention services to groups or individuals from youth to adulthood throughout Minnesota. This is a free service that includes information and education on the following topics: birth control methods, family planning, hepatitis, HIV/AIDS and HPV education, men’s health, (P.A.S.E.) Parents As Sex Educators, pregnancy prevention, puberty, relationships and self-esteem, sexual development and health, STI’s and women’s health.</p>
<p>The Learning Exchange Community Education Campus (ISD #271) 2575 West 88th Street Bloomington, MN 55431-1925 (952) 681-6109 (V) For TTY use relay Website: http://shapeschool.info (click on The Learning Exchange link) Contact: Coordinator, Gina Carpenter 952-681-6122 (V) gcarpenter@bloomington.k12.mn.us</p>	<p>Customized community education classes for adults with disabilities. ABE (Adult Basic Education) classes offered through Communication Services for the Deaf. Provides inclusion, interpreters, note-takers for adult community education classes in Bloomington, Edina, Eden Prairie and Richfield.</p>

Education (For Interpreter Training Programs, See The Interpreting Section)	
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Minnesota Resource Center - Deaf/Hard of Hearing P.O. Box 308 Faribault, Minnesota 55021 (507) 332-5491 (V/TTY); (800) 657-3936 1-866-575-1105 (VP) (507) 332-5494 (FAX) Contact: Mary Cashman-Bakken E-mail: mary.cashman-bakken@state.mn.us</p>	<p>A statewide technical assistance resource addressing special education and services for learners who are deaf or hard of hearing and parents and educators.</p>
<p>PEPNet-Midwest (formerly M.C.P.O.) (housed at St. Paul College) 235 Marshall Avenue St. Paul, Minnesota 55102 (651) 846-1337 (V); (651) 846-1537 (TTY) Elise Knopf, Director VP: 651.846.1795 Website: www.pepnet.org E-mail: sue@pepnet.org</p>	<p>PEPNet – Postsecondary Education Programs Network. Advancing educational opportunities for people who are deaf or hard of hearing. PEPNet’s national network of regional centers provides resources, information, in-service training, and expertise to enhance educational opportunities for individuals who are deaf or hard of hearing.</p>
<p>Adults with Special Needs Program Community Education Anoka-Hennepin 2727 North Ferry School District #11 Anoka, Minnesota 55303 Contact: Sue Hughes susan.hughes@anoka.k12.mn.us (763) 506-1279 (V); (TTY use Relay) (763) 506-1299 Fax</p>	<p>Community education classes for adults who have a hearing loss and adults who have disabilities. Sends out a quarterly newsletter outlining course offerings. Fees depend on individual classes. Will hire interpreters for community education classes.</p>
<p>River Valley Project Explore 900 Garden View Drive Apple Valley, Minnesota 55124 (952) 431-8735 (V) (952) 431-8737 (TTY) Website: www.district196.org/projectexplore E-mail: available on website</p>	<p>Community Education classes and activities serving adults with disabilities in Dakota county and other counties. Will provide interpreters and notetakers upon request.</p>

Employment	
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Client Assistance Project (C.A.P.) Minnesota Disability Law Center 430 1st Avenue North #300 Minneapolis, Minnesota 55401-1780 (612) 332-4668 (TTY); (612) 332-1441 (V) Email: mndlc@midmnlegal.org Website: www.mndlc.org</p>	<p>If the service you are receiving from Rehabilitation Services (the third listing in this category) is not satisfactory, contact C.A.P.</p>

Employment

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person		Description / Information / Services Provided	
Employment Endeavors Contacts: Wendy DeVore, Organization Executive wdevore@eellc.net (651) 492-7346 (V) Chris Marble, Executive Director cmarble@eellc.net (651) 208-0079 (V) Mary White, Communications Executive mwhite@eellc.net (651) 366-0846 (V) Website: www.eellc.net		They offer a broad range of services, focusing on the individual needs of our consumers and their respective employers. Services are adapted to fit the needs of consumers. Staff are highly qualified, professional and adhere to the OCS Code of Ethics. Customized Services: ✓ Job Placement ✓ Resume Development ✓ Job Coaching ✓ Sign Language Interpreting ✓ Site Evaluations ✓ Independent Living Skills Training ✓ Job Readiness Training ✓ Technical Assessments ✓ Retention Services ✓ Community Advocacy Workplace Presentations and Trainings: ✓ Deaf Awareness/ Sensitivity ✓ DeafBlind Awareness/ Sensitivity ✓ Hard of Hearing Awareness/Sensitivity ✓ Hearing Awareness/ Sensitivity	
Minnesota Employment Center 709 University Avenue St. Paul, Minnesota 55104 1-888-332-7704 (TTY) (651) 265-2415 (V) Contact: Becky Bazzarre (651) 265-2387 (V) (651) 227-0621 (FAX) Websites: www.rise.org / www.lifetrackresources.org E-mail: beckyb@lifetrackresources.org		Employment agency for people who are deaf or hard of hearing. Services include: ✓ Placement Services ✓ Evaluation ✓ Tryouts ✓ Tours ✓ Job Coaching ✓ Follow up Services ✓ Employer Awareness Training ✓ Job Seeking Skills Classes ✓ Job Club	
Vocational Rehabilitation Services - Metro Deaf and Hard of Hearing Unit 540 Fairview Avenue N., Suite 100 St. Paul, MN 55104 (651) 642-0642 (TTY) (651) 642-0429 (V) (651) 642-0662 (FAX) IP: 63.226.154.89 Website: www.mnwfc.org		Intake: Deaf: Pamella Koliha (651) 642-0642 or (763) 354-1826 (TTY) 1-866-760-1609 or (651) 964-1325 (VP) IP: 63.226.154.89 Hard of Hearing: Rob Felt (651) 642-0555 (V)	Provides intake services to assist people with a hearing loss in preparing for, obtaining, and retaining employment.
Workforce Centers (formerly called "Job Service")			
		www.mnwfc.org/field/	
Blaine 1201 89th Av. NE, #235 Blaine, MN 55434 (763) 783-4800 (V) (763) 783.4814 (FAX) (763) 785-5987 (TTY)	Bloomington 4220 W. Old Shakopee Rd Bloomington, MN 55437 (952) 346-4000 (V) (952) 346-4042 (FAX) (952) 346-4043 (TTY)	Brooklyn Park 7115 Northland Terrace, #100 Brooklyn Park MN 55428 (763) 536-6000 (V) (763) 536-6001 (FAX) (763) 536-6005 (TTY)	Burnsville 2900 W Cty Rd 42, # 140 Burnsville, MN 55306 (952) 895-7600 (V) (952) 895-7660 (FAX) (952) 895-7661 (TTY)
Minneapolis - North 1200 Plymouth Av. No. Minneapolis, MN 55411 (612) 520-3500 (V) (612) 520-3530 (FAX) (612) 302-7061 (TTY)	Minneapolis - South 777 East Lake Street Minneapolis, MN 55407 (612) 821-4000 (V) (612) 821-4014 (FAX) (612) 821-4013 (TTY)	North St. Paul <i>McKnight</i> 2098 E 11th Av <i>36 Plaza</i> N St. Paul, MN 55109 (651) 779-5666 (V) (651) 779-5646 (FAX) (651) 779-5223 (TTY)	St. Paul - Midway 540 Fairview Ave. No. St. Paul, MN 55104 (651) 642-0429 (V) (651) 642-0642 (TTY) (651) 642-0662 (FAX)
Shakopee 752 Canterbury Rd So. Shakopee, MN 55379-1840 (952) 445-7087 (V) (952) 403-7995 (FAX) (952) 403-7999 (TTY)	West St. Paul 1 Mendota Rd. W. #170 W. St. Paul, MN 55118 (651) 554-5955 (V) (651).554.6565 (FAX) (651) 554-5914 (TTY)	Woodbury 2150 Radio Drive Woodbury, MN 55125 (651) 275-8650 (V) (651) 275-8682 (FAX) (651) 275-8653 (TTY)	

Funding and Financial Aid

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Family Means Consumer Credit Counseling Service (CCCS) Offices include the Metro (Mpls/St Paul border), Stillwater, and Minnetonka Appts: 651-789-4014 Website: www.familymeans.org E-mail: cccs@familymeans.org</p>	<p>A non-profit agency that offers confidential credit counseling in the areas of money management, budget planning, and debt repayment. Appointments are scheduled through the main office in Stillwater. They will provide a sign language interpreter for appointments, but also welcome your own to help cut expense.</p>
<p>Hearing Aids: There are several non-profit agencies and foundations which offer free or low cost audiological testing services and/or financial help for the purchase of hearing aids. For a listing of these resources, please contact Deaf and Hard of Hearing Services Metro to request the "Hearing Aid Financial Resources Factsheet." See contact information on the front cover of this guide. There is no charge for this information. It is also available on our website at www.dhhs.org then click on "Publications and fact sheets" near the bottom of the page, then find the link to it in the "Fact Sheets" section of that page.</p>	

Government

To obtain information about city, county & state programs. (Check listings in the blue pages section of the phone book.)

<p>Anoka County (763) 421-4760 (V) (763) 323-5289 (TTY) publicinfo@co.anoka.mn.us www.co.anoka.mn.us</p>	<p>Carver County (952) 361-1500 (V) www.co.carver.mn.us</p>	<p>Dakota County (651) 438-4618 (TTY) (651) 437-3191 (V) or www.co.dakota.mn.us email available on website</p>	<p>Hennepin County (612) 348-3000 (V) henn.net@co.hennepin.mn.us www.co.hennepin.mn.us</p>
<p>Ramsey County (651) 266-8500 (V) www.co.ramsey.mn.us contactramseycounty@co.ramsey.mn.us</p>	<p>Scott County (952) 455-7750 (V) (952) 496-8170 (TTY) www.co.scott.mn.us email available on website</p>	<p>Washington County (651) 430-6000 (V) (651) 430-6246 (TTY) www.co.washington.mn.us</p>	<p>Metropolitan Council (651) 602-1140 (V) (651) 602-1464 (FAX) data.center@metc.state.mn.us www.metrocouncil.org</p>
<p>House Information (651) 296-2146 V www.house.leg.state.mn.us</p>	<p>Senate Information (651) 296-0250 (TTY) (651) 296-0504 (V) www.senate.leg.state.mn.us</p>	<p>City of St. Paul www.stpaul.gov Refer to website for more detailed contact information.</p>	<p>State of Minnesota www.state.mn.us</p>
<p>City of Minneapolis Need to report a broken street light? Is there a stray dog roaming your neighborhood? Do you just want a question about the City of Minneapolis answered? Minneapolis 311 can help. Just call 3-1-1 weekdays from 7:00 AM to 11:00 PM and a 311 agent will assist you. If you are outside the Minneapolis city limits or are unable to dial 311, you can reach 311 by dialing (612) 673-3000. For TTY/TDD customers please dial (612) 673-2157. E-mail: minneapolis311@ci.minneapolis.mn.us City website: www.ci.minneapolis.mn.us</p>			<p>Governor's Office Constituent Services (651) 296-0075 (TTY) (651) 296-3391 (V) www.governor.state.mn.us</p>

Housing

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Dakota County Community Development Agency 1228 Town Centre Drive Eagan, Minnesota 55123 (651) 675-4400 (V); for TTY, use relay Website: www.dakotacda.org E-mail: form available on website</p>	<p>Administers public housing and Section 8 programs for Dakota County which helps pay the rent on housing that the applicant can find in the private market. Call for dates of application and eligibility requirements.</p>
<p>Ebenezer Park Apartments 2700 Park Avenue South Minneapolis, Minnesota 55407 (612) 879-2233 (V) (612) 879-8889 (TTY) (612) 879-8111 (FAX) Website: www.fairviewebenezer.org/Minneapolis/park/S_014629</p>	<p>A HUD-subsidized apartment highrise (Section 8) for older adults and persons who are deaf or disabled. ✓ Wheelchair accessible ✓ Some apartments equipped for deaf (flashing light for fire alarm and door signal) ✓ Sign language interpreter on staff ✓ TTY in office, also at front door (entry system) ✓ Captioned TV - large screen - in lounge ✓ FM listening system, Pocket Talkers.</p>
<p>Metro Council Housing & Redevelopment Authority 390 North Robert Street St. Paul, Minnesota 55101 (651) 602-1000 (V); (651) 291-0904 (TTY) (651) 602-1888 (Voice Mail Information Line) (651) 602-1313 (FAX) Website: www.metrocouncil.org/housing/hra/hra.htm E-mail: data.center@metc.state.mn.us</p>	<p>Provides rental assistance and property improvement loans to low income persons and families in Anoka, Carver, Suburban Hennepin, and Suburban Ramsey counties. Call for specific maximum income eligibility requirements. Interpreters will be provided for appointments with at least one week advance notice.</p>
<p>Metropolitan Center For Independent Living 1600 University Avenue, Suite 16 St. Paul, Minnesota 55104-3825 (651) 603-2005 (V); (651) 603-2001 (TTY); (651) 603-2006 (FAX) Contact: Information Manager: Chris Persons Website: www.mcil-mn.org E-mail: chrisp@mcil-mn.org</p>	<p>Information services staff can assist with providing information on housing resources.</p>
<p>Minneapolis Public Housing Authority 1001 Washington Avenue North Minneapolis, Minnesota 55401 (612) 342-1400 (V) (612) 342-1415 (TTY - Public Housing) (612) 342-1474 (TTY - Section 8) Website: www.mplspha.org E-mail: contactmplspha@mplspha.org</p>	<p>Efficiency or one-bedroom housing available in high-rise apartments. Single dwelling units or project housing (one to five bedrooms) available for families. Rent is determined according to income. Interpreters provided with two weeks advance notice.</p>

Housing	
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>City of Minneapolis, Department of Community Planning & Economic Development (CPED) Housing Rehabilitation & Ownership Programs 105 5th Avenue South, Room 200 Minneapolis, Minnesota 55401 Dial 3-1-1 from Mpls, or (612) 673-3000 outside Mpls. (V); (612) 673-2157 TTY Website: www.ci.minneapolis.mn.us/cped/housing-development.asp Email: Minneapolis311@ci.minneapolis.mn.us.</p>	<p>Special financing to help low- and moderate-income households purchase a home in the city, or if they own a home, to help complete the repair of housing code maintenance violations or prevent foreclosures.</p>
<p>Minnesota Housing Finance Agency 400 Sibley Street, Suite 300 St. Paul, Minnesota 55101-1998 (651) 296-7608 (V); (651) 297-2361 (TTY) Website: www.mnhousing.gov E-mail: mn.housing@state.mn.us</p>	<p>Assists low and moderate income residents of Minnesota with housing needs, including homeownership, rental home improvement, development and other types of assistance. Can arrange for sign language interpreters with advance notice.</p>
<p>St. Louis Park Housing Authority 5005 Minnetonka Boulevard St. Louis Park, Minnesota 55416 (952) 924-2514 (V) (952) 924-2668 (TTY) Contact: Jane Klesk (952) 924-2579 (V) E-mail: jklesk@stlouispark.org</p>	<p>Administers public housing and Section 8 programs for St. Louis Park area. Section 8 helps pay the rent on housing that the applicant can find in the private market. Public Housing is owned by the Authority and offered as a specific unit. Call for dates of application and eligibility requirements. Can arrange for in interpreter with advance notice.</p>
<p>St. Paul Public Housing Agency (P.H.A.) 555 Wabasha Street St. Paul, MN 55102 Central Administrative Office - Suite 400 (651) 298-5664 (V) Rental Office - Suite 300 (651) 298-5158 (V) (651) 292-7280 (TTY) Website: www.stpha.org</p>	<p>Low-cost housing available to families in housing developments, persons who are disabled, or over age 62. Efficiency units available for single persons. Interpreters will be provided for appointments with advance notice. Section 8 rent assistance provided for approximately 3000 clients. Those served first are on waiting list prior to being offered assistance.</p>

Independent Living Services	
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Deaf Immigrant Center for Education 701 Park Avenue (inside HCMC) Minneapolis, Minnesota 55415 (612) 873-2317 Email: deafimmigrantcenterford@gmail.com Contact: Nathan Ellis, Director Direct Line: (612) 873-2315 Email: nathan.ellis@hcmec.org</p>	<p>DICE is a resource and education center for deaf, deaf immigrants and immigrant families of deaf individuals. The center utilizes community health workers in many settings including clinic visits, home visits, and center supported presentations to facilitate learning and growth as empowered individuals.</p>

Independent Living Services

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Metropolitan Center For Independent Living (MCIL) 1600 University Avenue, Suite 16 St. Paul, Minnesota 55104-3825 (651) 603-2001 (TTY); (651) 646-8342 (V); (651) 603-2005 (FAX) Contact: IL Manager Ann Roscoe 651-603-2026 (V) annr@mcil-mn.org Missy Williams 651-603-2027 (V) missyw@mcil-mn.org Website: www.mcil-mn.org/</p>	<p>Provides instruction in independent living skills such as money management, nutrition, transportation and housing issues, sexuality, self determination and assertiveness, etc.</p>
<p>People Incorporated</p> <p><i>People Inc. NE 2nd</i> Deaf Supported Living 726 2nd Street NE Minneapolis, MN 55413 (612) 331-3525 (V); (612) 623-1045 (TTY)</p> <p><i>Penn House</i> 1800 Penn Avenue N Minneapolis, MN 55411 (612) 521-0642 (V) ; (612) 521-9869 (TTY)</p> <p><i>Scott House</i> 7573 Scott Avenue Brooklyn Park, MN 55443 (763) 503-9343 (V); (763) 503-6794 (TTY)</p> <p>Director for all three locations: Herman Fuechtmann Herman.fuechtmann@PeopleIncorporated.org</p> <p>Business phone for all three locations: (612) 379-1079 (V/TTY)</p> <p>Website: www.peopleincorporated.org/Programs.htm</p>	<p>People Incorporated has undergone several program redesigns. After numerous meetings and discussion with counties and DHS, it was determined that People Inc. would convert the two Rule 36 facilities - Array East (formerly Petra Howard House) and Array West (formerly Journey House) - into two Adult Foster Care (corporate care) homes and include a Customized Living program. (NOTE: People Inc. no longer uses the term Array to describe its programs.)</p> <p>The current restructured residential program model for People Inc. includes:</p> <p><i>People Inc. NE 2nd-</i> Deaf Supported Living (former DBSM site), a 10 bed assisted living plus program. Also a drop-in center and community outreach service called Deaf Mental Health Services (DMHS) is housed in the lower level.</p> <p><i>Penn House</i> (Formerly Array West/Journey House), a 4 bed Adult Foster Care facility.</p> <p><i>Scott House</i> (a newly purchased facility), a 4 bed Adult Foster Care facility.</p>

Information Services

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>2-1-1 (Formerly First Call For Help) 404 South Eighth Street Minneapolis, Minnesota 55404 2-1-1 or (651) 291-0211 (V/TTY) if TTY doesn't work on above: (612) 340-7595 E-mail: twincitiescontent@beehive.org Website: www.thebeehive.org</p>	<p>24 hour information and referral service. If you have questions related to health, recreation, education or social services, 2-1-1 can direct you to the appropriate agency contact. Serves all of Minnesota.</p>
<p>Disability Linkage Line 1-866-333-2466 or (651) 603-2006 (V) Metropolitan Center for Independent Living 1600 University Avenue West Suite 16 St. Paul, MN 55104-3825 Contact: Chris Persons, Disability Linkage Line Coordinator for the Metro Area E-mail: chrisp@mcil-mn.org</p>	<p>The Disability Linkage Line is a state wide information and referral resource for Minnesotans with disabilities or chronic illness, their family members and service providers. An Option Counselor will be available during regular business hours (8:30 a.m. to 5:00 p.m) to provide one-to-one assistance to help people learn about their options and connect with the supports and services they choose.</p>

Information Services

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
Libraries (Your Local Public Library)	Many offer free reference services. Contact your local library with questions, if you need facts, dates, or statistics. Also, free computer WEBSITE use (probably time restricted, i.e. ½ hour time limit), must have a library card.
www.minnesotahelp.info	This resource database focusing on senior citizens, people with disabilities and families and children contains information on the community services individuals and communities need to sustain and improve their daily lives--health care and childcare, job training, education and recreation, retirement, disability and social service information. This Directory contains information on nonprofit and public health and human service programs and some for-profit programs such as housing. Brought to you by the Minnesota Board on Aging, the MN Department of Human Services and other partners.

Interpreting Information / Interpreting Services / Interpreter Training Programs

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
www.interpreterreferral.org	Deaf and Hard of Hearing Services Division's (DHHS) interpreter referral website. It's been created to help ensure that all Minnesotans are able to locate needed sign language interpreter services. It's also a source of information about sign language interpreters and the laws related to communication access for deaf and hard of hearing people.
All Hands Interpreting Service, Inc. P.O. Box 201025 Bloomington, MN 55420-6025 (612) 242-5122 (V/TTY); (952) 888-3461 (FAX) (877) 451-1010 (V/TTY) E-mail: info@deafstuffnmore.com Website: www.deafstuffnmore.com	AHIS provides a wide range of sign language interpreter services. All interpreter skill levels meet or exceed ADA requirements.
ASL Interpreting Services 6517 Hunter Road Corcoran, Minnesota 55340-9632 (763) 478-8963 (V); (763) 478-3093 (TTY/FAX) (866) ASL-DEAF (275-3323) E-mail: info@aslis.com Website: www.aslis.com	Independent interpreter referral service. One-time and volume discount referral options available. Training and consultation on deafness. Expanding to serve greater Minnesota.
CATIE Center College of St. Catherine 2004 Randolph Avenue, #4280 St. Paul, Minnesota 55105 (651) 690-6770 (V/TTY) (651) 690-6338 (VP) (651) 690-6727 Fax Email: catiecenter@stkate.edu Website: www.stkate.edu/catie	The CATIE Center at the College of St. Catherine is the Collaborative for the <u>A</u> dvancement of <u>T</u> eaching <u>I</u> nterpreting <u>E</u> xcellence. We are a member of the National Consortium of Interpreter Education Centers, funded by the U.S. Department of Education (RSA) to significantly increase the number of qualified interpreters available to interpret in vocational rehabilitation and other professional settings. Our region includes the states of Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, Ohio and Wisconsin. The CATIE Center has also received a grant from the Minnesota Department of Human Services, Deaf and Hard of Hearing Services Division for provision of specific training opportunities and resources to interpreters working in Greater Minnesota.

**Interpreting Information / Interpreting Services /
Interpreter Training Programs**

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>College of St. Catherine ASL/Interpreting Department 2004 Randolph Avenue, #4274 St Paul, MN 55105 Program Chair: Paula Gajewski Mickelson (651) 690-6035 (V); VP: 140.225.124.11 E-mail: plgajewski-mickelson@stkate.edu For admissions info: (651) 690-8649 (V) Website: www.stkate.edu</p>	<p>Students may pursue a BA degree in either Interpreting or ASL. The department offers small, intensive courses from nationally known faculty. Students can take courses related to medical, educational and/or deafblind interpreting. Persons already holding a Bachelor's degree may choose to complete the Interpreting or ASL courses and receive a second major from St. Kate's. Graduates are prepared to take the NIC Written Exam.</p>
<p>Interpreting Services operated by Communication Service for the Deaf of Minnesota (651) 224-6548 (V/TTY) E-mail: interpretingstpaul@c-s-d.org (7:00 a.m.- 7:00 p.m., Monday - Friday); Emergency after hours and weekends: (651) 224-6548 (V/TTY), 1-877-456-7589 (V/TTY)</p>	<p>Coordinates requests for interpreters from public/private agencies and consumers who are deaf or hard of hearing in Minnesota. Advance notice in making arrangements for interpreter services is requested. On-call interpreter services available for emergency evening/weekend assignments.</p>
<p>CSD/IO (Interpreting Online) Website: www.csdio.com</p>	<p>Interpreting Online allows deaf and hard of hearing people to communicate in sign language with a hearing person in the same room using a remote live video interpreter (VI) via special video equipment such as a web-cam or a videophone connected to an advanced Internet network. This service is convenient when a community-based interpreter is not readily available at the time or location. Interpreting Online is a supplement to community-based interpreting for remote areas, high-demand situations and provides resources where there is a need. Standard rate is \$3.29 per minute; contracts for discounted monthly service are also available.</p>
<p>Deaf and Hard of Hearing Services (DHHS) Contact: Sharisse Leier, Interpreter Coordinator (651) 431-3253 (V) Mailing Address: 1-888-206-6507 (TTY) PO Box 64969 (651) 431-7417 (FAX) St. Paul, MN 55164-0969 Website: www.dhhsd.org E-mail: sharisse.leier@state.mn.us</p>	<p>Program operated by Deaf and Hard of Hearing Services Division, Minnesota Department of Human Services. Provides interpreter and accessibility related advocacy, information and referral, consultation, technical assistance, and training for agencies and consumers in the seven county metro area. (Does not provide freelance interpreting services.)</p>
<p>Emergency Interpreting Advocacy and Statewide Education Project Communication Services for the Deaf (CSD) 2800 Rice Street St. Paul, MN 55113 Contacts: Marty Barnum, Project Manager (651) 964-2051 (V/VP) mbarnum@c-s-d.org For medical or legal emergency advocacy, contact: Heather Gilbert RID CI, CT (651) 964-2024 (V/VP) (612) 991-0489 (V), hgilbert@c-s-d.org In an emergency, email us: advocacyproject@att.blackberry.net or call (612) 991-0489 (voice)</p>	<p>In 2002, Deaf and Hard of Hearing Services Division (DHHS) established and funded a grant project to address interpreting and communication needs for Deaf, hard of hearing and deafblind people in emergency medical or legal situations. CSD of Minnesota was awarded the grant to oversee this project. Advocacy assistance will be provided to persons experiencing problems accessing communication services in emergency situations, and to legal and medical agencies needing information and resources related to access. Available 24 hours a day, 7 days a week.</p>
<p>Katherine Hallet, Inc. 6510 12th Avenue South Richfield, MN 55423 (612) 251-9501 (V/MRS/2-Way pager) Contact: Katherine Hallet E-mail: katherineah@yahoo.com</p>	<p>Legal Interpreting specialty firm. Providing interpreting services in a broad range of settings with legal content. Providing general interpreting services upon request.</p>

**Interpreting Information / Interpreting Services /
Interpreter Training Programs**

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Minnesota Registry of Interpreters for the Deaf (MRID) P.O. Box 4414 St. Paul, Minnesota 55104 Contact: current President Website: www.mrid.org E-mail: links available on website</p>	<p>MRID is the state affiliate chapter of the national Registry of Interpreters for the Deaf (RID). It is a non-profit organization whose members are professional interpreters, consumers and persons interested in the field of interpreting. MRID's mission is to promote the profession of interpreting and transliterating and accomplishes this by providing information and referral, as well as providing conferences and workshops related to interpreting and linguistic development.</p>
<p>SportSign P. O. Box 2747 Minneapolis, MN 55402 (952) 334-2254 (V/Text) Contact: Terry Schwankl Website: www.sportsign.org E-mail: terry@sportsign.org</p>	<p>SportSign is a sign language interpreting service that provides professional, qualified interpreters for various sporting and recreational events, including entire sports seasons or single events.</p>
<p>Saint Paul College - Interpreter Transliterator Program (general interpreting) 235 Marshall Avenue (formerly St. Paul Technical College) St. Paul, Minnesota 55102 (651) 846-1358 (V); (651) 846-1545 (TTY) Contact: Patty O'Connell, Department Chair E-mail: patricia.oconnell@saintpaul.edu</p>	<p>SPTC offers a 2-year plus summer (full time) AAS degree Sign Language Interpreting/Transliterator Program. Program prerequisites are: ASL I, II, III, & IV and English Comp. and General Psychology. Bachelor Degree Programs: Either a 4-year BA Interpreter/Transliterator Program and Psychology Major or a customized BA in Interpreter/Transliterator are available from Saint Paul College and Metro State University.</p>
<p>State Court Administration Minnesota Court Interpreter Program 105 Minnesota Judicial Center 25 Rev. Dr. Martin Luther King Jr. Blvd. Saint Paul, MN 55155 (651) 297-5300 Website: www.mncourts.gov/?page=304 E-mail: via contact form on website</p>	<p>On the website you will find information on how to become a court certified interpreter, reference material, testing and training, and a list of current interpreters who work in the court system.</p>

Legal

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>ADA Minnesota c/o Metropolitan Center for Independent Living 1600 University Avenue, Suite 16 St. Paul, MN 55104-3834 (651) 603-2015 (V); (651) 603-2001 (TTY) (651) 603-2006 (FAX) Contact: Cindy Tarshish E-mail: Cindyt@mcil-mn.org Website: www.mcil-mn.org</p>	<p>ADA Minnesota provides information on implementing the Americans with Disabilities Act. Staff work with Minnesota citizens with disabilities, businesses, colleges, local governments and communities to improve access for persons with disabilities in all areas of life.</p>

Legal

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Attorney General's Office - Consumer Services Division / Citizen Assistance Center 1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101 E-mail: attorney.general@state.mn.us (651) 296-3353 (V) Website: www.ag.state.mn.us/consumer (651) 297-7206 (TTY)</p>	<p>Handles complaints and questions about all kinds of consumer issues such as problems with door-to-door salesmen, auto sales, utility shut offs, collection agencies, landlord/tenant issues, answers about common credit questions, and more.</p>
<p>Client Assistance Project - Assistance and Advocacy in Obtaining Rehabilitation Services New Client Intake: (612) 334-5970 (V) General Information: (612) 332-1441 (V); (800) 292-4150 Toll Free (V/TTY) (612) 332-4668 (TTY) Email: mndlc@midmnlegal.org Website: www.mndlc.org</p>	<p>Provides statewide advocacy to help people with disabilities get the vocational rehabilitation services they are entitled to by law. If clients receiving DVR/DRS services are not satisfied with the services they receive or have questions about their benefits, the Client Assistance Project can help.</p>
<p>DBTAC-Great Lakes ADA Center University of Illinois/Chicago Department on Disability & Human Development 1640 West Roosevelt Road #405 Chicago, IL 60608 (800) 949-4232 (V/TTY) (312) 413-1407 (V/TTY) (312) 413-1856 (Fax) E-mail: gldbtac@uic.edu Website: www.adagreatlakes.org</p>	<p>This regional center provides information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. It acts as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications, working closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance. In addition to ADA services the centers assist individuals and entities in better understanding related disability legislation which may impact their rights or responsibilities.</p>
<p>Disability Partners 2579 Hamline Avenue North, Suite C St. Paul, Minnesota 55113 (651) 633-4882 (V) Contact: J. Asha Sharma and Caryn Ye Website: www.disabilitypartners.net E-mail: asha@DisabilityPartners.net</p>	<p>Disability Partners helps people qualify for Social Security Disability. They represent clients throughout Minnesota with disability applications and hearings. Fee charged only if they win your case. Most work is done over the phone/VP/VRS. If and when a face to face meeting is necessary, they will provide interpreters for the appointments.</p>
<p>Emergency Interpreting Advocacy and Statewide Education Project Communication Services for the Deaf (CSD) 2800 Rice Street St. Paul, MN 55113 Contacts: Marty Barnum, Project Manager (651) 964-2051 (V/VP) mbarnum@c-s-d.org For medical or legal emergency advocacy, contact: Heather Gilbert RID CI, CT (651) 964-2024 (V/VP) (612) 991-0489 (V), hgilbert@c-s-d.org In an emergency, email us: advocacyproject@att.blackberry.net or call (612) 991-0489 (voice)</p>	<p>In 2002, Deaf and Hard of Hearing Services Division (DHHS) established and funded a grant project to address interpreting and communication needs for Deaf, hard of hearing and deafblind people in emergency medical or legal situations. CSD of Minnesota was recently awarded the grant to oversee this project. Advocacy assistance will be provided to persons experiencing problems accessing communication services in emergency situations, and to legal and medical agencies needing information and resources related to access.</p>
<p>Immigrant Law Center of Minnesota 450 North Syndicate St., Suite 175 Saint Paul, MN 55104 1-800-223-1368 (client line) (651) 641-1011 (V) (Office line) (651) 641-1131 (Fax)</p>	<p>E-mail: oficinalegal@ilcm.org Website: www.ilcm.org</p> <p>A nonprofit law-office that provides legal representation and law-related education in immigration matters to the low-income immigrant and refugee communities in Minnesota.</p>

Legal

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>LawHelpMN.org</p>	<p>LawHelpMN.org provides answers to legal questions, contact information for legal aid offices, links to courthouses and local community organizations. There are five different ways in which an organization can provide help: ✓ Full Representation - by a lawyer or a legal advocate in court or at a hearing at a government agency. ✓ Brief Advice - in person or over the telephone. ✓ Legal Clinic - where you can briefly talk to an attorney about your legal problem. ✓ Pro Se Clinics - where you are shown how you can "help yourself" with a particular legal problem. ✓ Self-Help - educational materials such as factsheets and brochures. Some organizations cannot serve people with incomes higher than their guidelines. LawHelpMN.org does not guarantee assistance from an organization even if you meet its income guidelines.</p>
<p>L.A.W. Program (Legal Assistance for Women) Tubman (formerly Chrysalis Center) 4432 Chicago Avenue South Minneapolis, Minnesota 55407 (612) 871-0118 (V) (612) 824-2780(TTY) (612) 870-2403 (FAX) E-mail: info@chrysaliswomen.org Website: www.tubman.org <i>This is the main office, call for other locations</i></p>	<p>Note: <u>Tubman Family Alliance and Chrysalis, A Center for Women</u> have merged and renamed our combined organization <u>Tubman</u>.</p> <p>The LAW Program offers education, advocacy and advice related to legal issues which affect women's lives. LAW Services include: Information Sessions - addressing legal issues through an educational format. LAW Clinics - appointments to consult privately with an attorney about individual family law issues. Lesbian LAW Clinics - private consultations with an attorney about issues specific to the lesbian community. Information Brochures - these address a wide variety of legal topics. Attorney Referrals - referrals to local attorneys who are sensitive to Tubman's mission and philosophy. There is a \$20.00 charge, however some scholarship money is available. When calling for an appointment, please specify if an interpreter is needed. Tubman strives to make its services accessible to all women and families. Many of Tubman's services are offered in a variety of community locations. Tubman provides ASL interpreters whenever possible and TTY services.</p>
<p>Legal Aid Society of Minneapolis 430 1st Avenue North, Suite 300 Minneapolis, MN 55401-1780 New Client Intake: (612) 334-5970 (V); General Info: (612) 332-1441 (V); (612) 332-4668 (TTY); (612) 334-5755 (FAX)</p> <p align="center">Northside Office 125 West Broadway, Suite 105 Minneapolis, MN 55412 (612) 588-2099 (V); (612) 522-7166 (TTY); (612) 522-7254 (FAX)</p> <p align="center">Southside Office 2929 4th Avenue South 2nd Fl. Minneapolis, MN 55408 (612) 827-3774 (V); (612) 827-1491 (TTY); (612) 827-7890 (FAX)</p>	<p>Offers basic legal services for low income persons in the areas of housing, family, public benefits, or legal assistance for older Americans. Legal services are free for eligible persons. All offices of the Legal Aid Society are accessible to persons who are in wheelchairs or who have a hearing loss. Interpreting services are available upon request.</p>
<p>Metropolitan Center For Independent Living 1600 University Avenue, Suite 16 St. Paul, Minnesota 55104-3825 (651) 603-2005 (V); (651) 603-2001 (TTY) Contact: Chris Persons Website: www.mcil-mn.org E-mail: chrisp@mcil-mn.org</p>	<p>MCIL has obtained the volunteer services of an attorney who can assist consumers who have questions about legal rights and documents they have received. Consumers can call for the attorney's name and phone number. If an interpreter is needed, MCIL will provide one.</p>
<p>Midwest Center on Law and the Deaf (MCLD) P.O. Box 804297 Chicago, IL 60680-4104 (800) 894-3653 (V); (800) 894-3654 (TTY); (312) 873-3813 (FAX) Contact: Karen Aguilar E-mail: KGaguilar@mclcd.org Website: www.mclcd.org</p>	<p>MCLD provides limited information and referral, education, and legal resources with the goal of bridging the gap between the legal system and deaf and hard-of-hearing individuals.</p>

Legal

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person		Description / Information / Services Provided
<p>Minneapolis Department of Civil Rights City Hall Room 239 350 South 5th Street Minneapolis, Minnesota 55415 (612) 673-3012 (V) (612) 673-2599 (FAX) Website: www.ci.minneapolis.mn.us/civil-rights</p>	<p>Disability discrimination is the denial of opportunity or unequal treatment based solely on disability and not on actual skills or abilities. The Minnesota Civil Rights Ordinance prohibits discrimination against people with disabilities in these areas: education, employment, labor, lending, public accommodations and services, professional organization membership and services, and housing. A person who suspects discrimination can contact the Department in person or by phone. Sign interpretation, with advance notice, is possible for clients who are deaf or hard of hearing.</p>	
<p>Minnesota Disability Law Center New Client Intake: (612) 334-5970 (V) General Information: (612) 332-1441 (V) (612) 332-4668 (TTY) (800) 292-4150 Toll Free (V/TTY) E-mail: mndlc@midmnlegal.org (part of Legal Aid Society - listed in this section)</p>	<p>Provides assistance to people who have any type of disability who have legal problems related to their disabilities. They serve people with any kind of disability, without regard to their income, with discrimination complaints. This may include representation on civil rights issues such as violations of ADA, subject to limitations.</p>	
<p>Minnesota Department of Human Rights 190 East 5th Street, Suite 700 (Sibley Square at Mears Park) St Paul, Minnesota 55101 (651) 296-5663 (V); (651) 296-1283 (TTY); (800) 657-3704 Website: www.humanrights.state.mn.us/ E-mail: MDHR@state.mn.us</p>	<p>Contact them for further information about discrimination whether you've been a victim, wish to file a complaint, have questions regarding your rights, or just need information about the Human Rights Act.</p>	
<p>Southern Minnesota Regional Legal Services, Inc. Administrative Offices 55 E. 5th Street, Suite 400 St. Paul, Minnesota 55101 (651) 222-4731 (V – for intake); (651) 222-5863 (V/TTY) Website: www.smrls.org</p>	<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> (Allow time for them to connect their TTY to the phone) </div>	<p>Provides assistance in the areas of public benefits, tenants rights, foreclosure, family, civil rights, and consumer law. Eligible clients are not charged fees. Interpreters available upon request.</p>
<p>Volunteer Lawyers Network (612) 752-6677 (V)</p>	<p>Provides free legal services to low income clients in Hennepin County by appointment only at various locations. Interpreting services sometimes available upon request.</p>	
Agencies Enforcing the ADA		
<p align="center"><i>Employment Issues:</i></p> <p>Equal Employment Opportunity Commission (800) 669-4000 (V) (800) 669-6820 (TTY) E-mail: info@eeoc.gov Please include your zip code and/or city and state so that your email will be sent to the appropriate office. Mpls. Area Office (Towle Bldg.) 330 South 2nd Avenue, Suite 430 Minneapolis, MN 55401-2224 (612) 335-4040 (V) (612) 335-4045 (TTY) Website: www.eeoc.gov</p>	<p align="center"><i>Public Accommodations & Public Services</i></p> <p>U.S. Department of Justice, Civil Rights Division, Office on the A.D.A. P. O. Box 66118 Washington, DC 20035-6118 (800) 514-0301 (V); (800) 514-0383 (TTY) ADA Specialists are available to provide ADA information and answers to technical questions on Monday, Tuesday, Wednesday, and Friday from 10:30 a.m. until 4:30 p.m. or on Thursday from 12:30 p.m. until 4:30 p.m. (Eastern Time). Website: www.usdoj.gov/crt/ada</p>	<p align="center"><i>Transportation</i></p> <p>Department Of Transportation 1200 New Jersey Ave., SE Washington, DC 20590 (866) 377-8642 (V) (800) 877-8339 (TTY) (877) 877-6280 (VCO) Website: www.dot.gov</p>

Libraries (Public)

Anoka County Library

www.anoka.lib.mn.us

Contact: Dial 763-717-3267, option 1, for a reference librarian at the Northtown Library in Blaine. TDD/TTY users call 763-717-3271. Email Reference at acoref@anoka.lib.mn.us. Please include contact information and your library card barcode so we can request materials for you if necessary.

General Comments
Please address general comments via email to anoka@anoka.lib.mn.us. Your message will be forwarded to the appropriate staff person. Please include your library barcode or other contact information.

Administration

For general questions, please call the Administrative offices at 763-785-3695. The Library Director may be reached by email at Director@anoka.lib.mn.us or by addressing a letter to: Director, Anoka County Library, 707 County Rd 10 NE, Blaine, MN 55434-2398

Dakota County Library System

www.co.dakota.mn.us/library/

Sign Language Interpreters

When requested in advance, the library will provide a sign language interpreter for library programs for either children or adults.

Text Telephone (TDD)

The Wescott Library in Eagan has a TDD machine at the reference desk that customers may use for local calls and through which questions may be sent to the library reference staff. That number is 651-450-2921.

Hennepin County Libraries

www.hennepin.lib.mn.us or www.hclib.org

Assistive Listening System

Amplifies sound from a microphone through infrared system for person(s) wearing a headset. *In Meeting Rooms at: Augsburg Park, Brookdale, Brooklyn Park, Eden Prairie, Edina, Maple Grove, Oxboro, Penn Lake, Plymouth, Ridgedale, Rockford Road, Southdale*

Pocketalker II

Personal microphone and headset system allows individual amplification for the headset wearer. *Available at the information desk at: Brooklyn Park, Maple Grove, Hopkins, Oxboro, Plymouth, Ridgedale, Southdale, Wayzata, Westonka*

Sign Language Interpreters

Available for library programs by request. Contact the library hosting the event for more information.

Television With Telecaption Decoder

Provides written captions of words as they are spoken on a television program that provides closed captioning (cc). Also accommodates closed captioned videos. *Available at: Brookdale, Champlin, Plymouth, Ridgedale, Southdale*

Z-Phone

A Z-phone uses video relay service for library customers who use ASL (American Sign Language) to use to communicate with any library staff. The phone is available when the library is open and can be requested at the Welcome Desk. The video relay service uses VOIP (voice over Internet protocol) and a high quality video camera with certified interpreters and is provided at no cost to qualified people through Federal Communication Commission funding. Available at: *Minneapolis Central Adaptive Technology Lab*

St. Paul Public Library - Merriam Park Branch

1831 Marshall Avenue
St. Paul, Minnesota 55104
(651) 642-0385 (V); (651) 298-4184 (TTY)

Website: www.stpaul.lib.mn.us/locations/merriampark.html **E-mail:** branch.merriam@ci.stpaul.mn.us

This branch library, located across the street from the Metro area's Deaf Club - Thompson Hall - has a special Deaf and Hard of Hearing collection of resources concerning American Sign Language, Hearing Loss, Coping Strategies, and Deaf Heritage. Materials in the collection include books, close-captioned videos, ASL videos, videos about deaf and hard-of-hearing issues, and signed children's books. These materials may be checked out directly from the Merriam Park Branch, or they may be requested from any metro area library in the MELSA system, through inter-library loan. The library has storytimes with a deaf storyteller during the school year and has ASL interpreters for summer events for children.

Medical / Mental Health

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Acute Psychiatric Services (Formerly Crisis Intervention Center) 701 Park Avenue Minneapolis, Minnesota 55415 (612) 873-3161 (V) Suicide Hotline: (612) 873-2222 Website: www.hcmc.org/depts/psych/cic.htm</p>	<p>A program of Hennepin County Medical Center that provides crisis intervention to individuals who are undergoing a significant life crisis.</p>
<p>Communication Service For The Deaf (CSD) of Minnesota 2800 Rice Street St. Paul, MN 55113 Contact: Jessalyn Frank (651) 964-2051 (V/VP) E-mail: jfrank@c-s-d.org Website: www.c-s-d.org/grow/home.aspx</p>	<p>The Health Education program provides education and information to deaf and hard of hearing people on how to prevent HIV/AIDS & STD infection and how to help stop it from spreading in the deaf community (Rapid HIV testing available), cancer prevention and screening and other requested information. Staff also provide in-service training for youth, parents, school administrators, agencies and organizations and the community on a wide range of health related topics.</p>
<p>Crisis Connection (Yes/Neon) PO Box 23090 Richfield, MN 55423 (612) 379-6363 (V), (612) 379-6377 (TTY) Website: www.crisis.org</p>	<p>24-hour crisis line and phone counseling.</p>
<p>Deaf Community Health Worker Project Bread of Life Lutheran Church for the Deaf 2901 38th Avenue South Minneapolis, Minnesota 55406 (612) 729-2424 (Phone/VP) (651) 330-4610 (FAX) Contact: Anita Buel E-mail: anitabuel2004@yahoo.com deafhealthnews@gmail.com</p>	<p>The Deaf Community Health Worker Project (DCHW) is part of Minnesota's statewide Community Health Worker Initiative. The DCHW's job is to</p> <ul style="list-style-type: none"> • Educate people about health • Serve as a cultural broker for Deaf patients & family members • Teach people how to find their way through the healthcare system <p>Examples: Go to doctor's appointments with clients who have no one to advocate for them or support them, work with people who have difficulty understanding medical concepts and are afraid, make sure people follow doctors orders and organize educational events in partnership with other organizations.</p>
<p>Deaf Hospice Education Project c/o DEAF/MADC 2800 Rice Street St. Paul, MN 55113 Contact: Barb Schmidt (763) 208-7700 (TTY) Nancy Meyers (612) 824-2753 (V/TTY) Website: www.minndeaf.org/aboutdeafHospice.htm E-mail: dhep@mm.com</p>	<p>Educational outreach to the Minnesota Deaf community about health care directives (living wills) and hospice, and volunteer assistance. Another goal is to educate hospice staff about Deaf culture and how to improve care for Deaf people.</p>
<p>Deafblind Support Groups Deafblind Services Minnesota 1936 Lyndale Avenue South Minneapolis, Minnesota 55403 Contact: Paul Deeming (612) 362-8454 (V); (612) 362-8422 (TTY) (866) 338-1442 (VP); (612) 362-8437 (FAX) E-mail: pauld@dbsm.org</p>	<p>Provides accessible support group services for Deafblind adults coping with the emotional, psychological, social and behavioral challenges associated with adjusting to the impact of being Deafblind.</p>

Medical / Mental Health

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Paula J. Detjen, PLLC LMFT, LPC 105 E. Fourth Street, Suite 301 Northfield, Minnesota 55057 (507) 581-0430 (V) E-mail: Paula.j.detjen@charter.net Website: www.TherapistLocator.net/member?908518</p>	<p>A licensed Marriage and Family Therapist in private practice participating in most major health insurance networks. Graduate of Gallaudet University and Alfred Adler Graduate School. Convenient weekend and evening hours. Fluent in ASL and Deaf Culture. Services available to children, adolescents and adults: Individual Therapy, Couples Therapy, Family Therapy, Parent Training, Premarital and Marital Counseling, Compulsive Gambling Assessment and Treatment, Mental Health Assessment, Problem-Focused Groups.</p>
<p>Dr. Howard Dickman Ph.D., LP ~ Licensed Psychologist 1405 Lilac Drive, Suite 150 Golden Valley, Minnesota 55422 (763) 544-6806 (V) (763) 544-4774 (TTY) E-mail: hdickman@gvclinic.com Website: www.gvclinic.com</p>	<p>Dr. Dickman is now in private practice serving adults and children. He was previously director of the Health and Wellness Program at Regions Hospital in St. Paul and has had ASL skills for over twenty years. Areas of Specialty: adjustment issues, anxiety, childhood disorders, depression, personality disorders, recent or increased hearing loss, schizophrenia or other psychotic disorders, obsessive-compulsive disorder, gay/lesbian/bisexual/transgender, aging/gerontological, childhood & adolescence, anger management, parenting concerns, relationship/marriage, domestic violence. Treatment Modalities: individual psychotherapy, couples psychotherapy, and family psychotherapy. Assessment: psychological assessment</p>
<p>Emergency Interpreting Advocacy and Statewide Education Project Communication Services for the Deaf (CSD) 2800 Rice Street St. Paul, MN 55113 Contacts: Marty Barnum, Project Manager (651) 964-2051 (V/VP) mbarnum@c-s-d.org For medical or legal emergency advocacy, contact: Heather Gilbert RID CI, CT (651) 964-2024 (V/VP) (612) 991-0489 (V), hgilbert@c-s-d.org In an emergency, email us: advocacyproject@att.blackberry.net or call (612) 991-0489 (voice)</p>	<p>In 2002, Deaf and Hard of Hearing Services Division (DHHS) established and funded a grant project to address interpreting and communication needs for Deaf, hard of hearing and deafblind people in emergency medical or legal situations. CSD of Minnesota was recently awarded the grant to oversee this project. Advocacy assistance will be provided to persons experiencing problems accessing communication services in emergency situations, and to legal and medical agencies needing information and resources related to access.</p>
<p>Health and Wellness Program Serving Deaf, Deafblind and Hard of Hearing People (HWP) Regions Hospital, 640 Jackson Street St. Paul, Minnesota 55101 (651) 254-4786 (V/TTY/voice answering machine) (651) 254-1888 (TTY answering machine) (888) 322-2354 toll Free (V/TTY/voice answering machine) Website: www.regionshospital.com E-mail: Kristen.L.Swan@HealthPartners.com</p>	<p>Comprehensive mental health services for children and adults with a hearing loss and their families. Individual, couple, family and group opportunities. In-patient and out-patient services.</p>

Medical / Mental Health

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Health Education Program Serving Deaf, DeafBlind and Hard of Hearing People Family Tree Clinic 1619 Dayton Avenue St. Paul, MN 55104 (651) 379-5127 (TTY) Clinician Appointments (651) 642-2523 (FAX) Website: www.familytreeclinic.org Health Educators Contact: Denise Anderson or Judy Klopp (651) 379-1458 (VP/TTY) (651) 645-0478 ext. 132 (V) danderson@familytreeclinic.org judy@familytreeclinic.org</p>	<p>Family Tree Clinic provides Health Education, Family Planning and Sexuality Education to the Deaf, DeafBlind and Hard of Hearing Community. Health Educators provide factual information, education and other prevention services to groups or individuals from youth to adulthood throughout Minnesota.</p> <p>This is a free service that includes information and education on the following topics: birth control methods, family planning, hepatitis, HIV/AIDS and HPV education, men's health, (P.A.S.E.) Parents As Sex Educators, pregnancy prevention, puberty, relationships and self-esteem, sexual development and health, STI's and women's health.</p>
<p>Laurie Lee Johnson, Ph.D. Licensed Psychologist 1313 5th Street Southeast Suite 123C Minneapolis, Minnesota 55414 (651) 457-1301 (TTY) E-mail: LaurieLeeJohnson@msn.com</p>	<p>Dr. Johnson provides mental health services and counseling for emotional problems for people who are deaf or hard of hearing and their families. Services include diagnostic assessment, appropriate psychological testing, counseling for issues such as depression, anxiety, adjustment, stress management, interpersonal problem-solving, and behavior disorders. Almost all insurance is accepted, including Medical Assistance. Dr. Johnson is deaf and communicates in sign language and voice.</p>
<p>Jaime Monson, MSW, LICSW The Terrace Group 10580 Wayzata Blvd., Ste. 150 Minnetonka, MN 55305 (952) 595-0562 (V) (952) 595-0564 (FAX) Email: Jaime.Monson@comcast.net</p>	<p>Providing individual, couple, family and group counseling/therapy to hearing, hard of hearing and deaf children, adolescents and adults. Specializing in services to children and families. Fluent in American Sign Language and knowledgeable of Deaf culture. Graduate of Gallaudet University Graduate School with a Master of Social Work degree. Currently accepting the following insurances: Medical Assistance, Blue Cross/Blue Shield, Health Partners, Preferred One, Medica and Medicare. Private pay available.</p>
<p>National Crisis Line For The Deaf (800) 380-DEAF (3323) (V/TTY)</p>	<p>For Crisis Intervention: A toll-free, 24-hour crisis line for Deaf and Hard of Hearing individuals and their families staffed by volunteers familiar with Deaf culture.</p> <p>For Resource Referral: A database for Deaf and hearing individuals to find resources and service providers dealing with Deaf issues in the state where they live.</p>
<p>National Aids Hotline TTY: (888) 243-6348 VOICE: (800) CDC-INFO <small>(800) 232-4636</small> cdcinfo@cdc.gov</p>	<p>Provided by the Centers for Disease Control (CDC), this is a FREE and PRIVATE hotline with separate lines for voice and TTY users. Staff can answer questions about HIV and AIDS and other STDs, mail out information and refer you to local contacts for further help. You do not need to give your name if you don't want to.</p> <p>24 hours a day, 7 days a week.</p>
<p>Jackie S. Niemand, MA, LP Psychological Services 6750 Stillwater Blvd. North Stillwater, MN 55082 (651) 275-9680 (V) (for TTY use relay) (651) 430-9296 (FAX) Email: niemandpsych@msn.com</p>	<p>Twenty minutes from downtown St. Paul off of Hwy 36, Jackie Niemand provides psychological services to deaf, hard of hearing and hearing clients. With fluency in American Sign Language and Deaf culture, she provides diagnostic assessment and treatment for Emotional/Behavioral Disorders in Children and Adolescents, Parenting Issues, ADHD in Children and Adults, Depression, Anxiety and Relationship Issues. She is an in-network provider for BCBS, HealthPartners and Medica and accepts private pay and all other insurance on an out-of-network basis. Medical Assistance and Medicare are not accepted.</p>

Medical / Mental Health

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Nineline 1-800-999-9915 (TTY), 1-800-999-9999 (V) Website: www.covenanthouse.org/nineline Email form available on website</p>	<p>The Covenant House Nineline is a toll-free crisis hotline providing crisis intervention and referral services to youth and their families. Nineline assists callers with family troubles, homelessness, loneliness and depression, and a wide variety of other problems. TTY service provided 24 hours a day.</p>
<p>People Incorporated</p> <p>DMHS (Deaf Mental Health Services) 726 2nd Street NE (612) 379-1070 (V) Mpls., MN. 55413 (612) 379-1079 (TTY)</p> <p>People Inc. NE 2nd Deaf Supported Living 726 2nd Street NE (612) 331-3525 (V) Mpls., MN 55413 (612) 623-1045 (TTY)</p> <p>Penn House 1800 Penn Avenue N (612) 521-0642 (V) Mpls., MN 55411 (612) 521-9869 (TTY)</p> <p>Scott House 7573 Scott Avenue (763) 503-9343 (V) Brooklyn Park, MN 55443 (763) 503-6794 (TTY)</p> <p>Director for all three locations: Herman Fuechtmann Herman.fuechtmann@peopleincorporated.org</p> <p>Business phone for all three locations: (612) 379-1079 (V/TTY)</p> <p>Program Coordinator for all locations: Kathryn Rose Kathryn.Rose@peopleincorporated.org</p> <p>Website: www.peopleincorporated.org/Programs.htm</p>	<p>DMHS provides outreach services to the seven-county metro area. Staff are fluent in ASL and in working with clients with mental illness and/or SPMI. They provide both CADI/ILS and ARMHS services. DMHS also has a language accessible drop-in-center (CSP) for Deaf/HH/Deaf Blind individuals who experience mental illness and desire socialization in a safe and supported environment. Hours of operation are Tuesdays 3pm to 9pm and Fridays 1pm to 9pm. Activities are done in the community and on site. There are no membership fees. Please call for an appointment to tour DMHS and a membership application.</p> <p>People Incorporated has undergone several program redesigns. After numerous meetings and discussion with counties and DHS, it was determined that People Inc. would convert the two Rule 36 facilities - Array East (formerly Petra Howard House) and Array West (formerly Journey House) - into two Adult Foster Care (corporate care) homes and include a Customized Living program. (NOTE: People Inc. no longer uses the term Array to describe its programs.)</p> <p>The current restructured residential program model for People Inc. includes:</p> <p>People Inc. NE 2nd- Deaf Supported Living (former DBSM site), a 10 bed assisted living plus program. Also a drop-in center and community outreach service called Deaf Mental Health Services (DMHS) is housed in the lower level.</p> <p>Penn House (Formerly Array West/Journey House), a 4 bed Adult Foster Care facility.</p> <p>Scott House (a newly purchased facility), a 4 bed Adult Foster Care facility.</p>
<p>Resource Counseling & Referral -and- Mental Health Clinic Tubman (formerly Chrysalis Center) 4432 Chicago Avenue South Minneapolis, Minnesota 55407 (612) 871-0118 (V); (612) 824-2780 (TTY) (612) 870-2403 (FAX) E-mail: info@chrysaliswomen.org Website: www.tubman.org</p> <p style="text-align: center;"><i>This is the main office, call for other locations.</i></p>	<p>Note: <u>Tubman Family Alliance and Chrysalis, A Center for Women</u> have merged and renamed our combined organization <u>Tubman</u>.</p> <p>The Mental Health Clinic is staffed by licensed clinical social workers, psychologists, marriage and family therapists, art/music therapists, a psychiatrist and a nurse with prescriptive authority. Resource Counselors assist women over the phone or in person by identifying and processing issues, and identifying and providing referral resources. Counseling and/or Mental Health Services include: family therapy, individual therapy for adults and children, couples therapy, medication management, group therapy, psychiatric assessment and medication, psychological testing and educational workshops. Tubman strives to make its services accessible to all women and families. Many of Tubman's services are offered in a variety of community locations. Tubman provides ASL interpreters whenever possible and TTY services.</p>

Medical / Mental Health

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Ashlee Schmidt, MA, NCC, LPC Mental Health Specialist Deaf and Hard of Hearing Services Division Golden Rule Building Mailing Address: 85 East 7th Pl. #105 (at Robert St.) 444 Lafayette Rd. downtown St. Paul St. Paul, MN 55155-3814 (651) 431-5980 (V); (651) 964-1514 (VP) 1-888-292-9540 (TTY) E-mail: ashlee.schmidt@state.mn.us Website: www.dhs.state.mn.us/dhhsd-mh</p>	<p>Serves adults only. Areas of Specialty: adjustment issues, anxiety, depression, personality disorders, recent or increased hearing loss, post traumatic stress disorder, schizophrenia or other psychotic disorders, substance abuse, obsessive-compulsive disorder, cultural diversity, anger management, parenting concerns, and grief & loss Treatment Modalities: individual psychotherapy, family psychotherapy, and dialectical behavioral therapy (DBT).</p>
<p>Vail Place 1412 West 36th Street Minneapolis, Minnesota 55408 (612) 824-8061 (V) Website: www.vailplace.org</p> <p style="text-align: right;">Also: 15 9th Avenue South Hopkins, Minnesota 55343 (952) 938-9622 (V)</p>	<p>A mental health clubhouse program serving adults. Services include vocational, housing, social recreation, and outreach. Clients must have a diagnosed mental illness.</p>
<p>Volunteers of America DHH School-Based Mental Health Services VOA Mental Health Clinics</p> <p>Golden Valley Clinic: 5905 Golden Valley Rd Golden Valley, MN 55422 (763) 225-4052 (V) (763) 746-8586 TTY (763) 225-4064 TTY (763) 225-4081 (FAX)</p> <p>Anoka Clinic: 22426 St Francis Blvd NW Anoka, MN 55303 (763) 753-7310 (V)</p>	<p>Toll Free Voice or TTY: 1-800-400-8229</p> <p>Website: www.voamn.org</p> <p>Program is designed to provide mental health services within the school setting to deaf, deafblind and hard of hearing children, adolescents and their families from professionals fluent in ASL and familiar with deaf culture. This program also provides telehealth services for children, adolescents and families who do not have access to the Twin Cities clinics.</p>
<p>Karen E. Wills, Ph.D, LP, ABPP (Pediatric Neuropsychology) Children's Hospitals and Clinics 2525 Chicago Avenue South (mailcode 17-301) Minneapolis, MN 55404 (612) 813-6344 E-mail: karen.wills@childrensmn.org</p>	<p>NO therapy; testing only, AGES 2 to 18. Familiar with Deaf Culture, educational & developmental issues, autism, ADHD, brain injury. Clinician fluent in Signed English. Hospital provides ASL, Signed English, or Cued Speech interpreters.</p>
<p>Laurel M. Wills, MD, FAAP Developmental-Behavioral Pediatrics Asst. Prof, Department of Pediatrics University of Minnesota Medical Center Hennepin County Medical Center (612) 873-2435 (V only) (appts at HCMC) (612) 626-6777 (V only) (appts at the UofM--PWB 4th floor) Fax: (612) 904-4284 E-mail: wills008@umn.edu</p>	<p>Clinician fluent in ASL. No general pediatrics (i.e. well child checks), only consultation pediatrics about developmental or behavioral (or sleep disorders) concerns with children and adolescents.</p>

Parents

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Pacer Center, Inc. (<i>Parent <u>A</u>dvocacy <u>C</u>oalition for <u>E</u>ducational <u>R</u>ights</i>) 8161 Normandale Blvd. Bloomington, Minnesota 55437 (952) 838-9000 (V); (952) 838-0190 (TTY); (800) 53PACER (V); (952) 838-0199 (FAX) E-mail: pacer@pacer.org Website: www.pacer.org</p>	<p>Parents of children with special needs often have special needs of their own for information. PACER can help you understand the educational system for pre-school or school age children with disabilities and the adult service system and planning for your son's or daughter's transition to adult life. Interpreters available for appointments with advance notice.</p>
<p>Minnesota Hands and Voices (Formerly: The Family Support Connection) at Lifetrack Resources 709 University Avenue West St. Paul, MN 55104-4804 651-265-2372 Voice 866-DHOHKID Voice Toll-free (866- 346-4543) 651-265-2379 TTY 866-857-2379 TTY Toll-free E-mail: MNHV@lifetrackresources.org Website: www.mnhandsandvoices.org</p>	<p>Minnesota Hands and Voices' mission is to build better lives for children who are deaf/hard of hearing by providing parent to parent, unbiased support to families. Parents contacting Minnesota Hands and Voices can obtain information about a wide variety of topics such as American Sign Language, educational options, cued speech, parenting deaf and hard of hearing children, cochlear implants, auditory training and assistive listening devices.</p> <p>Services include: information and referral, lending library (in person or via our website), educational and social programs, fact sheets, a resource directory, and connections to other parents with hard of hearing or deaf children. The program's website has many sections that can assist families in better understanding key issues and options. Parents can view an online copy of the resource directory, newsletter, written family stories, and out state parent mentors at www.mnhandsandvoices.org</p>
<p>Parenting and Family Education Tubman (formerly Chrysalis Center) 4432 Chicago Avenue South Minneapolis, Minnesota 55407 (612) 871-0118 (V); (612) 824-2780 (TTY) (612) 870-2403 (FAX) E-mail: info@chrysaliswomen.org Website: www.tubman.org <i>This is the main office, call for other locations.</i></p>	<p>Note: <u>Tubman Family Alliance and Chrysalis, A Center for Women</u> have merged and renamed our combined organization <u>Tubman</u>.</p> <p>Tubman has a Parenting and Family Education program which includes: workshops for parents and children that satisfy county mandates for divorcing families, Sandcastles workshop for children coping with divorce, a Shared Parenting Workshop, and a range of diverse family support and enrichment groups both on and off-site. Tubman strives to make its services accessible to all women and families. Many of Tubman's services are offered in a variety of community locations. Tubman provides ASL interpreters and TTY services.</p>

Physical/Sexual Abuse		
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided	
<p>Nationwide 24-hour Domestic Violence Hotline 1-800-799-SAFE (V), 1-800-787-3224 (TTY) D-Link VP Number: 206-787-3224 E-mail: ndvh@ndvh.org or deafhelp@ndvh.org or adwas@ndvh.org AIM: ADWASHotline IP Address: 69.17.111.201 Website: www.ndvh.org or www.adwas.org</p>		
<p>Communication Service For The Deaf (CSD) of Minnesota 2800 Rice Street St. Paul, MN 55113 Contact: Jessalyn Frank (651) 964-2051 (V/VP) E-mail: jfrank@c-s-d.org Website: www.c-s-d.org/grow/home.aspx</p>	<p>The Deaf Domestic Violence Program meets the special language and cultural needs of deaf and hard of hearing individuals in the Twin Cities metropolitan area and fills a gap in domestic violence services provided in Minnesota. Deaf and hard of hearing individuals will have access to information that will empower them to sustain, develop and strengthen healthy personal and family relationships. Through educational outreach, non-deaf service providers will be equipped with knowledge about deaf culture and will be able to refer appropriate individuals to this specialized programming for assistance in dealing with domestic violence issues.</p>	
<p>Domestic Abuse Project 204 West Franklin Avenue Minneapolis, Minnesota 55404 (612) 874-7063 (V); (612) 874-8445 (FAX) Contact: Deena Anders Website: www.domesticabuseproject.org E-mail: dap@mndap.org</p> <p>City Hall Office 350 South 5th Street, Room 113 Minneapolis, MN 55415 (612) 673-3526 (V) (612) 335-5848 (FAX)</p>	<p>Pilot City Office 1315 Penn Ave. No., Room 206 Minneapolis, MN 55411 (612) 529-7477</p> <p>Little Earth at the NELC Outreach Office 2438 18th Avenue South #9 Minneapolis, MN 55404 (612) 728-5874 (V)</p>	<p>Non-profit organization. Provides therapy treatment group for abusers and groups for victims. *No county restrictions. Will assist in arranging for interpreters.</p>
<p>Project P.E.A.C.E. 5637 Brooklyn Blvd., Suite 201 Brooklyn Center, Minnesota 55429 (763) 533-0733 Business Line (763) 533-0861 Fax Website: www.projectpeace.org E-mail: info@projectpeace.org</p>	<p>Serving Brooklyn Center, Maple Grove, Crystal and Robbinsdale</p>	<p>Project P.E.A.C.E. is a community based domestic abuse intervention project staffed by advocates who are available to offer you support, information, referrals and options to help you deal with your situation. We provide legal advocacy in both criminal and civil court cases, as well as help victims obtain Orders for Protection and Harassment Restraining Orders. All our services are confidential and free of charge.</p>
<p>Rape and Sexual Abuse Center Neighborhood Involvement Program 2431 Hennepin Avenue South Minneapolis, MN 55405 (612) 374-9077 (V); (612) 377-4163 (TTY) Website: www.neighborhoodinvolve.org E-mail: nip@neighborhoodinvolve.org</p>	<p>Services provided include crisis intervention, legal advocacy, counseling around past or recent sexual assault issues, individual therapy as well as support groups and therapy groups. The TTY line will be available from 9:00 - 5:00, Monday through Friday. After business hours the message will provide referrals to two 24-hour crisis intervention lines.</p>	

Physical/Sexual Abuse	
Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
Battered Women's Support Groups	
<p>Every shelter and community program listed has a support group for battered women. Call for day and time. Peer facilitator training for self-help groups is periodically scheduled. Call the 24-hour Crisis Line (651) 646-0994 V/TTY, or the Coalition Office (651) 646-6177 V/TTY from 9 a.m. to 5 p.m. There is no fee for attending any of the support groups. Interpreters provided with advance notice.</p>	
Battered Women's Shelters	
<p>Alexandra House (Blaine) Office: (763) 780-2332 (V) Crisis: (763) 780-2330 (V/TTY) E-mail: info@alexandrahouse.org Website: www.alexandrahouse.org</p>	<p>Home Free (Plymouth) Office: (763) 559-9008 (V) Crisis: (763) 559-4945 (V) Website: www.homefreeprograms.org</p>
<p>Casa De Esperanza (St. Paul) Office: (651) 772-1723 (V) E-mail: info@casadeesperanza.org Crisis: (651) 772-1611 (V/TTY) Website: www.casadeesperanza.org</p>	<p>Sojourner Shelter (Hopkins) Office: (952) 933-7433 (V) Crisis: (952) 933-7422 (V) E-mail: info@SojournerProject.org Website: www.SojournerProject.org</p>
<p>Harriet Tubman Women's Shelter (Mpls.) Office: (612) 825-3333 (V) Tubman Family Alliance's 24-hour help line TTY: 612-821-4757 Office E-mail: info@tubmanfamilyalliance.org Crisis: (612) 825-0000 (V) Crisis E-mail: help@tubmanfamilyalliance.org Website: www.tubman.org</p>	<p>Women's Advocates (St. Paul) Office: (651) 227-9966 (V) Crisis: (651) 227-8284 (V/TTY) Website: www.wadvocates.org</p>
<p>Women of Nations Eagle's Nest Shelter (St. Paul) Office (651) 251-1603 (V) Crisis: (651) 222-5836 or (877) 209-1266 Toll Free (V) Website: www.women-of-nations.org</p>	
<p>B. Robert Lewis House A service of the Community Action Council (increased accessibility for Deaf and Hard of Hearing) Office: (651) 452-7466 (V); (651) 405-9455 (TTY) Crisis: (651) 452-7288 (V); (651) 405-9455 (TTY) (Eagan) (651)437-1291 (V); (651)437-2838 (TTY) (Hastings) Website: www.communityactioncouncil.org</p>	<p>1-800-799-SAFE (7233) <i>serves women & children, but also provides resources for men</i></p>

Seniors

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Deaf Hospice Education Project c/o DEAF/MADC 2055 Rice Street Roseville, Minnesota 55113 Contact: Barb Schmidt (763) 208-7700 (TTY) Nancy Meyers (612) 824-2753 (V/TTY) Website: www.minndeaf.org/aboutdeafHospice.htm E-mail: dhep@mm.com or njmeyers@gmail.com</p>	<p>Educational outreach to the Minnesota Deaf community about health care directives (living wills) and hospice, and volunteer assistance. Another goal is to educate hospice staff about Deaf culture and how to improve care for Deaf people.</p>
<p>Ebenezer Park Apartments 2700 Park Avenue South Minneapolis, Minnesota 55407 (612) 879-2233 (V) (612) 879-8889 (TTY) (612) 879-8111 (FAX) Website: www.fairviewebenezer.org/Minneapolis/park/S_014629</p>	<p>A HUD-subsidized apartment highrise (Section 8) for older adults and persons who are deaf or disabled. > Wheelchair accessible > Some apartments equipped for deaf (flashing light for fire alarm and door signal) > Sign language interpreter on staff > TTY in office, also at front door (entry system) > Captioned TV - large screen - in lounge > FM listening system, Pocket Talkers.</p>
<p>Metro Deaf Senior Citizens Charles Thompson Memorial Hall 1824 Marshall Avenue St. Paul, Minnesota 55104 Contact: Barbara Schmidt (763) 208-7700 (TTY)</p>	

Social Groups / Support Groups / Clubs

Name / Address / Phone / TTY/ Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Association Of Late Deafened Adults - (ALDA) <i>local chapter currently inactive</i></p>	<p style="text-align: center;">Contact national organization: ALDA, Inc. 8038 Macintosh Lane Rockford, IL 61107 1-866 402-ALDA (1-806-402-2532) (V/TTY) 1-877-907-1738 FAX E-mail: info@alda.org Website: www.alda.org</p>
<p>Black Deaf Advocates St Paul/Minneapolis Black Deaf Advocates #25 (BDA) Address: PO Box 580813 Minneapolis, Minnesota 55458-0813 Contact: Kim Wassenaar Email: kim_wassenaar@yahoo.com Website: VP (866) 788-1782 forthcoming</p>	<p>Local chapter of national organization. From the national website: "The Mission of the National Black Deaf Advocate is to promote the leadership development, economic and educational opportunities, social equality, and to safeguard the general health and welfare of Black deaf and hard of hearing people."</p>
<p>Deaf Blind Club (DB Club) Deaf Blind Services Minnesota 1936 Lyndale Avenue South Minneapolis, Minnesota 55403 Contact: Paul Deeming (612) 362-8454 (V); (612) 362-8422 (TTY) (866) 338-1442 (VP); (612) 362-8437 (FAX) E-mail: pauld@dbsm.org</p>	<p>Free social time for and with deafblind persons. Open to others who would like to meet and socialize with deafblind people. Usually meets the third Saturday of each month 11:00 a.m. to 2:00 p.m. at DeafBlind Services Minnesota.</p> <p>To be put on an e-mail list for announcements and changes send e-mail to: pauld@dbsm.org</p>

Social Groups / Support Groups / Clubs

Name / Address / Phone / TTY/ Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>Deaf Women of Minnesota PO Box 17162 40 East Arlington St Paul, Minnesota 55117 E-Mail: deafwominn@yahoo.com</p>	<p>Mission: to promote and maintain the interests of Deaf women of Minnesota by functioning as a central organization and support groups that addresses the diverse needs represented. To join DWM, membership is \$5.00 per year.</p>
<p>Education & Support Program Tubman (formerly Chrysalis Center) 4432 Chicago Avenue South Minneapolis, Minnesota 55407 (612) 871-0118 (V); (612) 824-2780 (TTY) (612) 870-2403 (FAX) E-mail: info@chrysaliswomen.org Website: www.tubman.org <i>This is the main office, call for other locations.</i> Note: Tubman Family Alliance and Chrysalis, A Center for Women have merged and renamed our combined organization Tubman.</p>	<p>Education and Support Groups offer a confidential setting to share feelings, learn and discuss creative ways to cope with or solve problems. In these groups, members seek and receive help from each other. A team of two volunteers who are knowledgeable about the group's particular issue facilitates each group. Topics include Self Worth, Uncoupling, Lesbian Support, Building Healthy Relationships and Coming Out. Topics may change to meet the needs of the community. Educational workshops and professional seminars on a variety of topics are also offered. Tubman strives to make its services accessible to all women and families. Many of Tubmans' services are offered in a variety of community locations. Tubman provides ASL interpreters whenever possible and TTY services.</p>
<p>Hearing Impaired Support Group Open Circle 34 10th Avenue South Hopkins, Minnesota 55343 (952) 935-8143 (V) Contact: Penny Dobbins, (952) 935-0521 (V)</p>	<p>A place to hear and discuss current information related to hearing loss and to socialize with family and friends. Meetings held on the 2nd and 4th Wednesdays of every month 1:00 p.m.- 2:30 p.m.</p>
<p>Hearing Loss Association of America, Twin Cities Chapter (Formerly Self Help For Hard of Hearing S.H.H.H.) P. O. Box 8037 Minneapolis, MN 55408-0037 Contact: Judi Swan E-mail: vicepresident@hlaatc.org Website: www.hlaatc.org</p>	<p>Local chapter of a national self-help organization for people who are hard of hearing. Meetings are held the 3rd Saturday of the month, except June, July and August.</p>
<p style="text-align: center;">ALOHA (Social group for D/HoH adults) Contact: Christine Lano E-mail: clano1@comcast.net</p>	<p>Aloha is a social group for Deaf and Hard of Hearing adults who enjoy getting together for dinner once a month. Typically meet the 2nd Saturday of each month around 5:30 for a potluck supper at someone's home and then mingle around or play Texas Hold 'Em or other games. Some members sign to some degree, others rely on lipreading. Members range from mildly hard of hearing to totally deaf and rely on hearing aids, cochlear implants and/or sign language. All get along just fine regardless of mode of communication.</p>
<p>Meniere's Disease and Tinnitus Support Groups International Hearing Foundation 701 25th Avenue South Minneapolis, Minnesota 55454 (612) 339-2120 (V) Contact: Treva Paparella</p>	<p>First Saturday of every month; 10 a.m.-noon. Located near the Fairview-University Medical Center (Riverside Campus), in the Riverside Park Plaza Auditorium.</p>
<p>Minnesota Association of Deaf Citizens (MADC) 1824 Marshall Ave. St. Paul, MN 55104 Contact: President – Alicia Lane-Outlaw E-mail: via website Website: www.minndeaf.org</p>	<p>Minnesota Association of Deaf Citizens (MADC) was established in 1885 and is a non-profit, 501(c)(4) organization. MADC advocates for and promotes a better quality of life and social wellness of Deaf people through its membership, activities, and advocacy.</p>

Social Groups / Support Groups / Clubs

Name / Address / Phone / TTY/ Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>MinneCODA Contact: Richard Herod III, President (612) 239-9545 E-mail: MinneCODA@ymail.com Website: http://minnecoda.org/</p>	<p>MinneCODA is a local support, education & advocacy organization, and is aligned with CODA International, Inc. (Children of Deaf Adults). MinneCODA strives to promote the positive shared experiences of growing up in a family where one or more parents are Deaf. Local activities include monthly social gatherings for CODAs ages 18 and above, and other occasional family events. Local dues are \$10.00/yr. MinneCODA also supports its community by providing scholarship funds for Koda Camp (below age 18) and for the CODA Int'l conference (age 18+).</p> <p>For information about CODA International, Inc., visit www.coda-international.org</p>
<p>Minnesota Hands and Voices (Formerly: The Family Support Connection) at Lifetrack Resources 709 University Avenue West St. Paul, MN 55104-4804 (651) 265-2372 Voice (866) DHOHKID Voice Toll-free (866-346-4543) (651) 265-2379 TTY 866-857-2379 TTY Toll-free E-mail: MNHV@lifetrackresources.org Website: www.mnhandsandvoices.org</p>	<p>Minnesota Hands and Voices' mission is to build better lives for children who are deaf/hard of hearing by providing parent to parent, unbiased support to families. Parents contacting Minnesota Hands and Voices can obtain information about a wide variety of topics such as American Sign Language, educational options, cued speech, parenting deaf and hard of hearing children, cochlear implants, auditory training and assistive listening devices.</p> <p>Services include: information and referral, lending library (in person or via our website), educational and social programs, fact sheets, a resource directory, and connections to other parents with hard of hearing or deaf children. The program's website has many sections that can assist families in better understanding key issues and options. Parents can view an online copy of the resource directory, newsletter, written family stories, and out state parent mentors at www.mnhandsandvoices.org</p>
<p>Pink Deafies Breast Cancer Support Group Contacts: Anita Buel (612) 729-2424 (Phone/VP); (651) 330-4610 (FAX) anitabuel2004@yahoo.com Carol Fenton simcarol@aol.com</p>	<p>Contact Anita or Carol for current information on time and meeting places.</p>
<p>Thompson Hall 1824 Marshall Avenue St. Paul, Minnesota 55104 (651) 644-3455 (V/TTY) Website: www.thdeafclub.com</p>	<p>Deaf Club of the Twin City area.</p>

Social Security

The national TTY number is 1-800-325-0778, voice number is 1-800-772-1213. A representative at these numbers can often handle your situation, if not, they will set up an appointment for you with your local office, or will transfer the call to your local office. There is a national website, "Social Security Online" at www.ssa.gov. From this site you can - among other things - find out how to contact the office nearest you.

Both the St. Paul and the Minneapolis Social Security Offices have **interpreters available** during the times specified; no appointment is needed.

<p>Minneapolis Office 1811 Chicago Avenue Minneapolis, Minnesota 55404 (612) 870-2000 (V); (612) 870-2046 (TTY) (612) 870-2047 (FAX) Interpreter available:Thursdays, 9:00 a.m. to 1:00 p.m.</p>	<p>St. Paul Office Sibley Building, Suite 800 190 5th Street East St. Paul, Minnesota 55101 1-866-667-7481 (V); 1-800-325-0778 (TTY) (651) 290-3811 (FAX) Interpreter available: Thursdays by appointment only.</p>
<p>Disability Partners 2579 Hamline Avenue North, Suite C St. Paul, Minnesota 55113 (651) 633-4882 (V) Contact: J. Asha Sharma and Caryn Ye Website: www.disabilitypartners.net E-mail: asha@DisabilityPartners.net</p>	<p>Disability Partners helps people qualify for Social Security Disability. They represent clients throughout Minnesota with disability applications and hearings. Fee charged only if they win your case. Most work is done over the phone/VP/VRS. If and when a face to face meeting is necessary, they will provide interpreters for the appointments.</p>

Special Phone / Equipment / Assistance Needs

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided
<p>For a listing of stores and organizations that sell equipment such as assistive listening devices, signaling devices, t.v. closed caption decoders, amplified telephones, TTYs, etc., contact Deaf and Hard of Hearing Services Metro and ask for a vendor list. Contact information is on the front cover of this guide.</p>	
<p>Telephone Equipment Distribution Program (TED Program) Golden Rule Building 85 E. 7th Pl., Suite 105 (at Robert St.) downtown St. Paul 1-888-206-6555 (TTY); (651) 431-5945 (V) (651) 431-7587 (FAX) E-mail: ted.program@state.mn.us Website: www.tedprogram.org</p>	<p>Deaf and Hard of Hearing Services (DHHS) Metro houses this special service. It focuses on helping people who have problems hearing or speaking on the telephone. People who are eligible can receive special equipment at no cost to help them communicate on the phone. For more information, or an application form, please write, call or stop in.</p>
<p>Can Do Canines 9440 Science Center Drive New Hope, Minnesota 55428 (763) 331-3000 V, (763)331-3009 (FAX) Contact: Al Peters E-mail: info@can-do-canines.org Website: www.can-do-canines.org</p>	<p>Offers these specific assistance dog programs: Hearing Assist Dogs for people who are deaf or hard-of-hearing, Mobility Assist Dogs for people with physical disabilities, Diabetes Assist Dogs for diabetics with hypoglycemia unawareness, Seizure Assist Dogs for people with seizure disorders and Autism Assist Dogs for children with autism and their families. Dogs provided at no charge to clients.</p>

formerly
"Hearing
and Service
Dogs of
Minnesota"

Special Phone / Equipment / Assistance Needs

Name / Address / Phone / TTY / Fax / E-Mail / Website / Contact Person	Description / Information / Services Provided										
<p>Center for Customers with Disabilities (formerly Special Needs Center) CenturyLink (formerly Qwest and U.S. West) 1-800-223-3131 (V/TTY) Website: http://shop.centurylink.com/residential/disabled/index.html</p>	<p>The Center for Customers with Disabilities at CenturyLink™ assists customers who are vision- or hearing-impaired, have mobility, cognitive or other disabilities. If you are a CenturyLink customer with a disability, we can design communications solutions for you and determine whether you qualify for service discounts. We will also help you with service orders, repair services and billing questions.</p>										
<p>Dogs for the Deaf, Inc. 10175 Wheeler Road Central Point, OR 97502 (541) 826-9220 (V) (541) 826-6696 (Fax) E-mail: info@dogsforthedeaf.org Website: www.dogsforthedeaf.org</p>	<p>DFD rescues and professionally trains dogs to assist people and enhance their lives. With the exception of a \$50 nonrefundable application fee, Dogs for the Deaf places Hearing Dogs free of charge* to qualified applicants. * Those accepted to receive a Hearing Dog will be required to pay a \$500 Refundable Good Faith Deposit. Once the team has been together for one year, the deposit is refunded.</p>										
<p>Regions Hospital 640 Jackson Street St. Paul, MN 55101</p>	<p>A video phone is accessible for patients and families on the first floor in the Atrium.</p>										
<p>Minneapolis Central Library 300 Nicollet Mall Minneapolis, Minnesota 55401</p>	<p>The Library has a Z phone for use by library customers who use sign language. It is available during library open hours. It is set up to be used in the Adaptive Technology Lab on first floor and can be requested from the Welcome Desk.</p>										
<p>Vocational Rehabilitation Services - Metro Deaf and Hard of Hearing Unit 540 Fairview Avenue N., Suite 100, St. Paul (at University Avenue and Fairview, in the Griggs-Midway Building)</p>	<p>A public VP is located in the resource room. Ask for the remotes (one for monitor and one for VP) from the front desk.</p>										
<p>TTY Operator Services</p> <table border="0"> <tr> <td>AT&T</td> <td>800-855-1155</td> </tr> <tr> <td colspan="2">-----</td> </tr> <tr> <td>MCI</td> <td>800-374-4833</td> </tr> <tr> <td colspan="2">-----</td> </tr> <tr> <td>SPRINT</td> <td>800-855-4000</td> </tr> </table>	AT&T	800-855-1155	-----		MCI	800-374-4833	-----		SPRINT	800-855-4000	<p>24 hours a day, seven days a week services providing:</p> <ul style="list-style-type: none"> ✓ operator assisted calls; ✓ charge calls to a calling card and collect calls; ✓ directory assistance; ✓ placing calls; and ✓ possibly arranging billing and providing immediate credit for wrong numbers dialed.
AT&T	800-855-1155										

MCI	800-374-4833										

SPRINT	800-855-4000										
<p>Used Equipment Referral Service (UERS) Iowa Program for Assistive Technology – Infotech Website: www.iowacompass.org/uersdisclaimer.htm</p>	<p>This is a free, computerized service that matches people who have adaptive equipment for sale with people who wish to buy such equipment.</p>										

Relay Services - Minnesota

Minnesota Relay (Telecommunications Relay Service)

To place a call using Minnesota Relay, dial 7-1-1 or 1-800-627-3529 (voice/TTY/ASCII)

Minnesota Relay is a free service that provides full telephone accessibility to persons who are deaf, deaf/blind, hard of hearing, or speech disabled. A specially trained communications assistant (CA) relays the telephone conversation between a person who has a hearing loss or speech disability and the person with whom they wish to speak. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

If you would like information on the services available through Minnesota Relay, have questions on how to place or receive a Minnesota Relay call, or would like to schedule a free-of-charge presentation or training please contact:

Minnesota Relay Outreach
(651) 602-9005 / 1-800-657-3775
E-mail: mn.relay@state.mn.us

Sprint Relay 24-hour Customer Service:
1-800-676-3777

Information and Brochures are also available at www.mnrelay.org

Relay Services - National

Visit this website for descriptions of the various VRS & Internet relay services, and contact information:
<http://deafness.about.com/cs/relayservices/a/internetrelay.htm>

Here is an excerpt:

Video relay

- i711
- AT&T
- Communication Access Center
- Communication Services for the

Deaf

- Hamilton Relay
- Hands On Video Relay Services
- Hawk Relay *
- IP-VRS.com
- Snap!VRS
- Sorenson Video Relay Services
- Sprint
- Viable Video Relay Services *

Web based

- AT&T
- Hamilton Relay
- IP-Relay
- Sprint IP Relay

There is also a Federal Video Relay Service, for federal employees (FedVRS.US/). There are also wireless relay services from Sprint Relay, IP Relay, and Hamilton Relay which do not use instant messaging. Instead, an application is downloaded or installed on a cell phone.

County Social Service Agencies

An asterisk (*) indicates social workers who are specially trained to work with deaf or hard of hearing people.

<p style="text-align: center;">Anoka County</p> <p>www.co.anoka.mn.us/departments/human_serv/index.htm</p> <p>General Information (Switchboard) (763) 421-4760 (V)</p> <p>Social Services (763) 422-7000 V</p> <p>Assistance Programs for adults with no children: (763) 422-7200 V; (763) 422-7166 TTY</p> <p>for families with minor children: (763) 717-7730 V</p>	<p style="text-align: center;">Carver County</p> <p>www.co.carver.mn.us/departments/CSS/index.asp</p> <p>Community Social Services</p> <p>(952) 361-1600 V for TTY, use Relay</p> <p>email available on website</p>	<p style="text-align: center;">Dakota County</p> <p>www.co.dakota.mn.us</p> <p>Employment & Economic Assistance Department (651) 554-5611 V</p> <p>Social Services Dept. (952) 891-7480 V (952) 891-7202 TTY</p> <p>email available on website</p>
<p style="text-align: center;">Ramsey County</p> <p>www.co.ramsey.mn.us/hs/index.asp (651) 266-4012 V</p> <p>Adult Protection/Mental Health</p> <ul style="list-style-type: none"> * Denise Weinand denise.weinand@co.ramsey.mn.us (651) 266-4115 V; (651) 266-3639 TTY * Pam Sherwood-Gabrielson pamela.sherwood-gabr@co.ramsey.mn.us (651) 266-3920 V; (651) 266-3640 TTY * Andraea Magee - Aide/Interpreter andraea.magee@co.ramsey.mn.us (651) 266-4119 V; (651) 266-4213 TTY <p>Human Services General Information (651) 266-4444 V</p> <p>Public Health (651) 266-2400 V; (651) 266-2594 TTY</p> <p>Social Services Information (651) 266-0332 V Common Entry Point (CEP) number (651) 266-4466 V</p> <ul style="list-style-type: none"> * Amy Ebbesen amy.ebbesen@co.ramsey.mn.us (651) 266-4466 V; (651) 266-4471 <p>Intellectual/DD – Social Worker</p> <ul style="list-style-type: none"> * Brenda Rystephanuk-Giese Brenda.Giese@co.ramsey.mn.us (651) 964-2068 V/VP 	<p style="text-align: center;">Hennepin County</p> <p>www.co.hennepin.mn.us</p> <p>Adult Services (612) 348-4011 V</p> <p>General Intake Line (612) 348-4500 V</p> <p>Intake for deaf clients</p> <ul style="list-style-type: none"> * Terri Johnson (612) 546-9576 TTY (612) 348-6606 V terri.johnson@co.hennepin.mn.us <p>Deaf Case Managers:</p> <ul style="list-style-type: none"> * Mark Geiger (612) 594-7622 VP Mark.Geiger@co.hennepin.mn.us * Mary Scott (612) 564-7775 VP (612) 596-7965 TTY Mary.Scott@co.hennepin.mn.us <p>Service Planner</p> <ul style="list-style-type: none"> * Emily Christensen, MSW, LGSW (612) 612-543-0156 V Emily.christensen@co.hennepin.mn.us 	<p>General Information (612) 348-3000 V</p> <p>Children & Family Svcs.</p> <p>Intake (612) 348-4111 V HSPH.Frontdoor.Screener@co.hennepin.mn.us</p> <ul style="list-style-type: none"> * Hilary Bearmon Hilary.Bearmon@co.hennepin.mn.us (952) 541-7004 TTY (612) 543-0009 V <p>ASL Interpreter & Coordinator</p> <ul style="list-style-type: none"> * Julie Hample HSPH.ASL.Interpreter@co.hennepin.mn.us (612) 490-1587 V
<p style="text-align: center;">Scott County</p> <p>www.co.scott.mn.us (click on “Helping People and Health” for a list of several links to social service departments)</p> <p>(952) 445-7751 V; (952) 496-8170 TTY Email available on website</p>	<p style="text-align: center;">Washington County</p> <p>www.co.washington.mn.us/info_for_residents/community_services/ /</p> <p>Community Services Divisions (651) 430-6455 – Receptionist (V)</p> <p>(651) 291-6795 – Emergency Social Services - After Hours (V)</p>	

Deaf and Hard of Hearing Services Metro office serves these counties:

