



2009 Summary of DHS Financial Incentives And Historical Results - CY 2003-2009

September 2010

**2009 DHS/MCO Contract Sections 4.5 Managed Care Withhold and 7.10 Financial Performance
Incentives (sections 7.10.1 -7.10.6, and 7.10.8 – 7.10.10)**

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2009 Summary of DHS Financial Incentives September 2010

Introduction

The Minnesota Department of Human Services (DHS) has developed over the past several years a group of both financial rewards (reimbursements) and penalties for Minnesota Health Care Programs (MHCP). The overall purpose of these financial incentives is to emphasize and focus managed care organization (MCO) and health care provider improvement efforts in the areas of prevention or early detection and screening of essential health care services. The initial rewards were just available to MCOs but, more recently rewards have been made available directly to clinics.

DHS financial incentive programs have advanced since initiation in 2001, currently financial rewards and penalties are one of four types:

1. **DHS/MCO Contract Expansion of Services Incentives.** The 2001 DHS/MCO Contract offered MCOs the opportunity to receive an additional financial payment(s) for the expansion of services over the previous year's level within four categories of services: dental, well-child, newly enrolled child care and lead screenings. These incentives are annually calculated by DHS based on encounter claims submitted by the MCOs. Payments are made directly to the MCO if the utilization of services has increased over the past year's rate. Expansion of Services Incentives removes one of the limitations that influence MCO improvement efforts under a capitation payment system. This type of incentive offers MCOs a compensatory financial alternative to promote improvement activities leading to more appropriate (greater) utilization of services. In calendar year 2009, if the MCO expanded services in any of the six current categories of services a reward is paid.
2. **DHS/MCO Contract Withhold Performance Targets.** In 2002, new Minnesota legislation required the establishment of Withhold Performance Targets. If these targets are not achieved a financial penalty is assessed up to one percent of the MCO's capitation payments. As directed by Minnesota Legislation (256B.69, subdivision 5), the 2003 DHS/MCO Contract introduced eight performance withhold targets that if not achieved would result in the loss of a portion of the capitation payments withheld. In contract year 2009, there were five Withhold Performance Targets that each MCO must achieve. Details on the 2009 Withhold Performance Targets and calculations for the Treating, Pay-to Provider and Lead screening performance targets are included in the Financial Incentive Data Tables Section of this report.
3. **Purchaser Coalition Incentive.** In the spring of 2007, DHS joined the statewide Buyers Health Care Action Group's (BHCAG) Bridges to Excellence (BTE) program rewarding clinics (medical groups) for optimal diabetes and cardiovascular disease care. Since then DHS has annually contributed to BTE's optimal care financial rewards pool.

4. DHS Fee-For-Service Pay-for-Performance (P4P) Incentive. In 2008, a P4P Incentive was set up specifically targeting clinics that serve FFS MHCP enrollees (medical groups) to reward optimum clinical care for diabetes and cardiovascular disease.

2009 DHS/MCO Contract Expansion of Services Incentives

- MHCP MCOs received a total of \$777,805 for the expansion of prevention or early detection and screening during calendar year 2009. This is approximately a thirty-seven percent decrease from 2008 reward amount, when the expansion of services incentive totaled \$1,237,715. Since 2004, a total of over seven million dollars has been provided to MCOs for the expansion of prevention services in publicly funded managed care programs. MCO specific details are provided in Tables 10-21.
- 2009 was the second year the MCOs were eligible for the MSHO/MSCH+ Comprehensive Elder Health Evaluation (CEHE) incentive which began in 2008. DHS provided MCOs with a total CY 2009 reward amount of \$156,850 for the expansion of comprehensive elderly examinations, approximately a ten percent increase over CY 2008 amount of \$144,300. See Tables 19-20 for 2009 and 2008 details.
- As seen in Table 21, annual total incentive payments have fluctuated based on the specific incentive or MCO. MCO feedback suggests this fluctuation may be due to shifting MCO improvement program attention and additional community activities.

2009 DHS/MCO Contract Withhold Performance Targets

- Seven MCOs achieved all of the assigned withhold performance targets for calendar year 2009 and all withheld funds were returned. IMCare lost 5 points on the MSHO Initial Health Risk Assessment.
- The Lead Screening Withhold performance target has demonstrated a positive impact on Withhold screening rates over the past several years. In 2006 the average of all MCO Withhold lead screening rates was 69.7 and in 2009 the average for all MCO rates had increased to 75.1.

2009 Purchaser Coalition Incentive

- DHS has continued to contribute (based on managed care public program enrollment) to the 2009 BCHAG sponsored Minnesota Bridges to Excellence (BTE) incentive Coalition Rewards. In 2009, DHS contributed \$96,526 to BTE reward pool for Minnesota clinics providing optimal diabetes and cardiovascular disease care, a significantly increase. A listing of the clinics receiving the 2009 BTE incentives is available on the BCHAG webpage ([Buyers Health Care Action Group](#)).

DHS BTE Optimal Care Incentive Contributions

Calendar Year	Diabetes Care	Cardiovascular Care
2007	\$19,145	\$2,054
2008	\$10,236	\$1,234
2009	\$85,765	\$10,761

2009 DHS FFS P4P Incentive

- During 2009 DHS developed information systems and promotional programs to inform FFS providers of the opportunity to receive financial rewards for optimum diabetes and cardiovascular disease care. This new FFS incentive program was authorized by CMS approval and Minnesota legislation in 2008. Clinics could receive for each eligible FFS MCHP patient up to \$500 per year. There were no requests or rewards paid in calendar year 2009 for diabetes and cardiovascular disease care. Calendar year 2008 there were 6 valid optimum diabetes care requests but only one met all of the criteria to qualify for a reward in the amount of \$125.

Financial Incentive Data Tables

Attached is a set of twenty-eight Tables that include incentive and withhold rates:

- Tables 1 through 21 provide Contract Expansion of Services Incentives rates and dollar amounts paid to MCOs from calendar years 2004 through 2009.
- Tables 22 through 28 provide Withhold Performance Target Points from 2003 through 2009.
- The 2009 DHS/MCO Contract and DHS Incentive/Withhold Technical Specifications should be consulted to gain a more complete understanding of the technical aspects of the calculations used to arrive at the rates and dollar amounts indicated in the attached Tables.

DHS/MCO Contract Expansion of Services Incentive Rates¹ 2004 – 2009

Table 1						
Well-Child	Well-Child Services (CPT Procedures & Diagnosis Codes) Rate per 1000 member months.					
MCO	2004	2005	2006	2007	2008	2009
Blue Plus	48	44	47	51	52	52
First Plan	49	51	55	60	60	60
HealthPartners	55	59	60	67	67	67
IMCare	54	52	49	56	55	45
Medica	55	55	60	65	65	64
MHP	55	54	60	66	70	71
PrimeWest	49	51	59	65	64	62
SCHA	46	51	52	54	57	60
UCare	49	52	55	60	62	59

Table 2						
Lead Screening	PERCENT of Children (9 to 30 mos.) who received a lead screening.					
MCO	2004	2005	2006	2007	2008	2009
Blue Plus	25%	30%	35%	38%	38%	40%
First Plan	37%	38%	45%	49%	50%	54%
HealthPartners	32%	40%	46%	51%	52%	53%
IMCare	18%	37%	36%	38%	44%	43%
Medica	34%	37%	44%	50%	51%	49%
MHP	33%	36%	43%	54%	57%	53%
PrimeWest	23%	27%	36%	37%	35%	39%
SCHA	21%	24%	35%	36%	41%	39%
UCare	29%	34%	41%	41%	42%	43%

Lead screening incentive is calculated from multiple data sources: DHS encounters, DHS FFS claims, lead screening encounters from enrollment in previous DHS MCOs, and MDH's Lead Registry. CY 2009 Lead Screening is composed of 72% DHS encounters from the same MCO; 6% of lead screenings derived from DHS FFS claims, 2% from previous DHS MCO enrollment and 20% from MDH's Lead Registry.

¹ Rates are computed to measure performance of individual MCOs and do not reflect complete service levels in the populations

DHS/MCO Contract: Preventive Care Screening Rates² 2007 – 2009

Table 3					
Chlamydia Screening		Chlamydia Screening Rate per 1000 member months.			
MCO	Base Rate (CY 2006)	2007	2008	2009	
Blue Plus	37	41	45	45	
First Plan	39	44	43	45	
HealthPartners	61	65	69	70	
IMCare	45	41	46	16	
Medica	53	55	58	60	
MHP	76	83	77	79	
PrimeWest	36	37	38	36	
SCHA	38	36	43	42	
UCare	46	48	52	50	

Table 4					
Breast Cancer Screening		Breast Cancer Screening Rate per 1000 member months.			
MCO	Base Rate (CY 2005)	2007	2008	2009	
Blue Plus	49	50	50	51	
First Plan	51	55	50	51	
HealthPartners	43	46	49	54	
IMCare	56	56	50	55	
Medica	42	44	46	49	
MHP	39	44	45	49	
PrimeWest	36	45	46	47	
SCHA	35	32	42	50	
UCare	40	41	43	44	

DHS/MCO Contract: Developmental and Mental Health Screening Rates^{3,4} 2007 – 2009

² Rates are computed to measure performance of individual MCOs and do not reflect complete service levels in the populations

Table 5 Child Developmental Screening	Child Developmental Screening Rate per 1000 member months		
MCO	2007	2008	2009
Blue Plus	19.93	22.40	24.99
First Plan	8.26	11.91	18.49
HealthPartners	91.71	98.41	105.02
IMCare	104.93	109.92	49.10
Medica	55.58	55.44	58.46
MHP	126.32	119.20	173.00
PrimeWest	22.36	23.02	30.34
SCHA	36.02	34.66	42.04
UCare	31.00	38.33	43.36

Table 6 Child Mental Health Screening	Child Mental Health Screening Rate per 1000 member months		
MCO	2007	2008	2009
Blue Plus	0.2458	0.9516	1.8199
First Plan	0.1886	0.379	1.4571
HealthPartners	0.0062	0.1381	0.3961
IMCare	0	0	0.029
Medica	0.2072	1.1221	2.4624
MHP	0	0.9482	3.4720
PrimeWest	2.2005	5.3616	7.430
SCHA	0.1703	0.3677	0.7945
UCare	0.1437	0.876	1.8883

³ Rates are computed to measure performance of individual MCOs and do not reflect complete service levels in the populations

⁴ The effective date for use of the UC modifier to differentiate a child mental health screening from a child developmental screening was 10/5/ 2006.

Withdrawn Incentives

Table 7				
Newly Enrolled⁵	Newly Enrolled Children Service Rates (services within 180 days of first enrollment).			
MCO	2004	2005	2006	2007
Blue Plus	31	27	27	27
First Plan	28	27	30	33
HealthPartners	37	36	38	37
IMCare	30	29	27	25
Medica	36	32	36	36
MHP	30	24	27	28
PrimeWest	22	25	31	31
SCHA	26	25	24	25
UCare	34	33	32	33

Table 8			
Cervical Cancer Screening⁶	Cervical Cancer Screening Rate per 1000 member months.		
MCO	Base Rate (CY 2005)	2007	2008
Blue Plus	61	72	69
First Plan	58	68	66
HealthPartners	62	74	73
IMCare	62	68	60
Medica	64	76	73
MHP	58	68	70
PrimeWest	59	68	60
SCHA	55	52	58
UCare	58	67	66

⁵ Newly Enrolled Incentive discontinued in Contract Year 2008.

⁶ Cervical Cancer Incentive discontinued in Contract Year 2009.

Table 9			
Child Immunization⁷	2 Y.O. Child Immunization Rate per 1000 member months.		
MCO	Base Rate (CY 2006)	2007	2008
Blue Plus	72	71	81
First Plan	118	120	115
HealthPartners	119	125	117
IMCare	122	121	115
Medica	108	121	116
MHP	130	128	124
PrimeWest	118	118	139
SCHA	80	89	90
UCare	89	94	103

⁷ Child Immunization Incentive discontinued in Contract Year 2009.

Annual MCO Incentive Payments 2004 – 2009⁸

Table 10	2004	2005	2006	2007	2008	2009
Blue Plus						
Well Child	\$65,520	\$0	\$190,440	\$233,820	\$58,770	\$0
Newly Enrolled	\$14,010	\$0	\$0	\$0		
Lead Screening	\$32,250	\$55,800	\$26,350	\$39,350	\$29,000	\$39,650
Chlamydia Screening				\$19,150	\$14,600	\$0
Child Immunization				\$0	\$10,200	
Breast Ca Screening				\$6,050	\$0	\$0
Cervical Ca Screening				\$151,150	\$86,350	
Child Developmental Screening				\$0	\$13,525	\$21,500
Child Mental Health Screening				\$3,850	\$16,375	\$17,175
Comprehensive Elder Health Evaluation					\$30,840	\$34,570
Total	\$111,780	\$55,800	\$216,790	\$453,370	\$259,660	\$112,895
Table 11	2004	2005	2006	2007	2008	2009
First Plan						
Well Child	\$8,550	\$8,460	\$17,010	\$21,510	\$0	\$0
Newly Enrolled	\$690	\$0	\$810	\$690		
Lead Screening	\$3,300	\$2,200	\$2,650	\$3,950	\$2,150	\$4,750
Chlamydia Screening				\$2,350	\$0	\$1,000
Child Immunization				\$250	\$0	
Breast Ca Screening				\$2,050	\$0	\$0
Cervical Ca Screening				\$12,050	\$7,900	
Child Developmental Screening				\$0	\$2,250	\$3,550
Child Mental Health Screening				\$175	\$0	\$1,350
Comprehensive Elder Health Evaluation					\$4,950	\$4,650
Total	\$12,540	\$10,660	\$20,470	\$43,025	\$17,250	\$15,300

⁸ Gray shading indicates that an incentive was not included in that Contract Year or the incentive was discontinued.

Annual MCO Incentive Payments 2004 – 2009⁹

Table 12	2004	2005	2006	2007	2008	2009
Health Partners						
Well Child	\$0	\$119,340	\$29,250	\$200,610	\$0	\$0
Newly Enrolled	\$12,300	\$0	\$3,690	\$0		
Lead Screening	\$12,950	\$42,350	\$30,450	\$34,000	\$21,750	\$23,400
Chlamydia Screening				\$9,450	\$9,600	\$2,600
Child Immunization				\$2,800	\$0	
Breast Ca Screening				\$6,400	\$2,200	\$17,750
Cervical Ca Screening				\$71,400	\$56,050	
Child Developmental Screening				\$49,725	\$27,300	\$25,575
Child Mental Health Screening				\$50	\$0	\$0
Comprehensive Elder Health Evaluation					\$17,700	\$18,600
Total	\$25,250	\$161,690	\$63,390	\$374,435	\$134,600	\$87,325
Table 13	2004	2005	2006	2007	2008	2009
IMCare						
Well Child	\$5,760	\$0	\$0	\$20,070	\$0	\$0
Newly Enrolled	\$270	\$0	\$0	\$0		
Lead Screening	\$0	\$7,250	\$0	\$1,550	\$3,000	\$200
Chlamydia Screening				\$0	\$1,200	\$0
Child Immunization				\$0	\$0	
Breast Ca Screening				\$0	\$0	\$0
Cervical Ca Screening				\$3,850	\$0	
Child Developmental Screening				\$4,575	\$1,750	\$0
Child Mental Health Screening				\$0	\$0	\$0
Comprehensive Elder Health Evaluation					\$1080	\$1,320
Total	\$6,030	\$7,250	\$0	\$30,045	\$7,030	\$1,520

⁹ Gray shading indicates that an incentive was not included in that Contract Year or the incentive was discontinued.

Annual MCO Incentive Payments 2004 – 2009¹⁰

Table 14	2004	2005	2006	2007	2008	2009
Medica						
Well Child	\$78,030	\$0	\$397,170	\$378,630	\$0	\$0
Newly Enrolled	\$22,800	\$0	\$15,210	\$0		
Lead Screening	\$46,400	\$65,000	\$89,000	\$137,550	\$81,400	\$42,550
Chlamydia Screening				\$11,250	\$17,100	\$6,050
Child Immunization				\$18,100	\$0	
Breast Ca Screening				\$10,050	\$10,900	\$24,800
Cervical Ca Screening				\$175,050	\$107,350	
Child Developmental Screening				\$76,400	\$0	\$30,425
Child Mental Health Screening				\$4,150	\$21,275	\$22,575
Comprehensive Elder Health Evaluation					\$40,980	\$45,870
Total	\$147,230	\$65,000	\$501,380	\$811,180	\$279,005	\$172,270
Table 15	2004	2005	2006	2007	2008	2009
MHP						
Well Child	\$0	\$0	\$64,890	\$62,460	\$42,210	\$11,160
Newly Enrolled	\$4,860	\$0	\$1,890	\$510		
Lead Screening	\$100	\$8,500	\$17,100	\$27,250	\$24,150	\$6,150
Chlamydia Screening				\$4,950	\$0	\$1,500
Child Immunization				\$0	\$0	
Breast Ca Screening				\$2,500	\$1,950	\$1,650
Cervical Ca Screening				\$14,700	\$14,450	
Child Developmental Screening				\$52,175	\$0	\$76,700
Child Mental Health Screening				\$25	\$2,950	\$6,225
Comprehensive Elder Health Evaluation					\$3,570	\$3,390
Total	\$4,960	\$8,500	\$83,880	\$164,570	\$89,280	\$106,775

¹⁰ Gray shading indicates that an incentive was not included in that Contract Year or the incentive was discontinued.

Annual MCO Incentive Payments 2004 – 2009¹¹

Table 16	2004	2005	2006	2007	2008	2009
Prime West						
Well Child	\$0	\$11,340	\$45,990	\$34,830	\$0	\$0
Newly Enrolled	\$0	\$1,080	\$2,310	\$0		
Lead Screening	\$12,450	\$5,200	\$7,200	\$3,700	\$1,600	\$16,850
Chlamydia Screening				\$450	\$700	\$0
Child Immunization				\$100	\$3,500	
Breast Ca Screening				\$2,150	\$2,100	\$0
Cervical Ca Screening				\$8,250	\$0	
Child Developmental Screening				\$0	\$1,150	\$10,325
Child Mental Health Screening				\$3,425	\$7,250	\$6,175
Comprehensive Elder Health Evaluation					\$6,060	\$7,800
Total	\$12,450	\$17,620	\$55,500	\$52,905	\$22,360	\$41,150
Table 17	2004	2005	2006	2007	2008	2009
SCHA						
Well Child	\$0	\$41,040	\$8,370	\$29,520	\$49,140	\$54,270
Newly Enrolled	\$4,980	\$0	\$0	\$930		
Lead Screening	\$0	\$5,400	\$6,200	\$10,500	\$23,150	\$3,500
Chlamydia Screening				\$0	\$7,900	\$0
Child Immunization				\$2,500	\$350	
Breast Ca Screening				\$0	\$5,400	\$25,575
Cervical Ca Screening				\$0	\$8,950	
Child Developmental Screening				\$39,200	\$0	\$18,875
Child Mental Health Screening				\$675	\$0	\$5,025
Comprehensive Elder Health Evaluation					\$7170	\$7,230
Total	\$4,980	\$46,440	\$14,570	\$83,325	\$102,060	\$114,475

¹¹ Gray shading indicates that an incentive was not included in that Contract Year or the incentive was discontinued.

Annual MCO Incentive Payments 2004 – 2009¹²

Table 18	2004	2005	2006	2007	2008	2009
UCare						
Well Child	\$202,230	\$159,300	\$159,120	\$255,780	\$108,090	\$0
Newly Enrolled	\$35,580	\$0	\$0	\$2,340		
Lead Screening	\$17,800	\$49,350	\$52,800	\$21,250	\$30,000	\$35,850
Chlamydia Screening				\$7,500	\$11,900	\$0
Child Immunization				\$4,100	\$8,700	
Breast Ca Screening				\$3,650	\$7,800	\$4,500
Cervical Ca Screening				\$82,850	\$70,100	
Child Developmental Screening				\$5,925	\$44,625	\$35,700
Child Mental Health Screening				\$1,575	\$15,075	\$16,625
Comprehensive Elder Health Evaluation					\$30,210	\$33,420
Total	\$255,610	\$208,650	\$211,920	\$384,970	\$326,500	\$126,095

¹² Gray shading indicates that an incentive was not included in that Contract Year or the incentive was discontinued.

CEHE Incentive Payments 2008-2009

2008 Comprehensive Elder Health Care Evaluations (CEHE) for MSC, MSC+, MSHO					
Table 19 MCO	Number of Recipients	New Patient Visits	Established Patient Visits	Additional Codes	Incentive Amount
BluePlus	998	2440	975	0	\$30,840
FirstPlan	158	4	154	0	\$4,950
HealthPartners	591	73	518	0	\$17,730
IMCare	56	1	35	0	\$1,080
Medica	1366	85	1,281	0	\$42,060
MHP	119	11	108	0	\$3,570
PrimeWest	202	4	199	0	\$6,690
SCHA	239	5	234	0	\$7,170
UCare	1246	75	932	0	\$30,210
Total	4,975	2,698	4,436	0	\$144,300

2009 Comprehensive Elder Health Care Evaluations (CEHE) for MSC, MSC+, MSHO					
Table 20 MCO	Number of Recipients	New Patient Visits	Established Patient Visits	Additional Codes	Incentive t Amount
BluePlus	1,143	34	1,109	8	\$34,570
FirstPlan	155	3	152	0	\$4,650
HealthPartners	620	44	576	0	\$18,600
IMCare	44	1	43	0	\$1,320
Medica	1,529	80	1,449	0	\$45,870
MHP	113	6	107	0	\$3,390
PrimeWest	260	4	256	0	\$7,800
SCHA	241	5	236	0	\$7,230
UCare	1,114	74	1,040	0	\$33,420
Total	5,219	181	4,968	0	\$156,850

Annual Total Incentive Payments 2004-2009

Table 21 MCO	2004	2005	2006	2007¹³	2008¹⁴	2009	2004-2009 Total
Blue Plus	\$111,780	\$55,800	\$216,790	\$453,370	\$259,630	\$112,895	\$1,210,265
First Plan	\$12,540	\$10,660	\$20,470	\$43,025	\$17,250	\$15,300	\$119,245
HealthPartners	\$25,250	\$161,690	\$63,390	\$374,435	\$134,600	\$87,325	\$846,690
IMCare	\$6,030	\$7,250	\$0	\$30,045	\$7,030	\$1,520	\$51,875
Medica	\$147,230	\$65,000	\$501,380	\$811,180	\$279,005	\$172,270	\$1,976,065
MHP	\$4,960	\$8,500	\$83,880	\$164,570	\$89,280	\$106,775	\$457,965
PrimeWest	\$12,450	\$17,620	\$55,500	\$52,905	\$22,360	\$41,150	\$201,985
SCHA	\$4,980	\$46,440	\$14,570	\$83,325	\$102,060	\$114,475	\$365,850
UCare	\$255,610	\$208,650	\$211,920	\$384,970	\$326,500	\$126,095	\$1,513,745
Total	\$580,830	\$581,610	\$1,167,900	\$2,397,825	\$1,237,715	\$777,805	\$6,743,685

¹³ 2007 Incentives include Well Child, Newly Enrolled (paid in November), Lead Screening, Chlamydia Screening, Child Immunizations, Breast Cancer Screening, Cervical Cancer Screening, Child Developmental Screening, and Child Mental Health Screening. The Newly Enrolled Incentive was discontinued in Contract Year 2008.

¹⁴2008-2009 Incentives include: Well Child, Lead Screening, Chlamydia Screening, Child Immunizations, Breast Cancer Screening, Cervical Cancer Screening, Child Developmental Screening, Child Mental Health Screening, and Comprehensive Elder Health Care Evaluations (CEHE).

2009-2003 Withhold Point Summary (F&C-MA, MSC/MSC+/ MSHO/SNBC)

Table 22	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY – 2009 Total Points = 100 NOTE: Except as highlighted, all elements are evaluated in the F&C-MA, MSC/MSC+ MSHO and SNBC Contracts									
DTR (25 points)	25	25	25	25	25	25	25	25	25
G & A (25 points)	25	25	25	25	25	25	25	25	25
NPI TP/PTP**(30points)	30	30	30	30	30	30	30	30	30
QA (10 points)	10	10	10	10	10	10	10	10	10
PB (F&C– 10 points)	10	10	10	10	10	10	10	10	10
CPA (MSHO- 5 points)	5	5	5	5	5	5	5	5	5
IHRA (MSHO- 5 points)	5	5	5	0	5	5	5	5	5
AIPCC (SNBC-5 points)	5	5	-	-	5	5	5	5	5
LSG (SNBC-5points)	5	5	-	-	5	5	5	5	5
F&C/MSHO/SNBC Total	100/100/100	100/100/100	100/100	100/95	100/100/ 100	100/100/100	100/100/100	100/100/100	100/100/100
Table 23	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY – 2008 Total Points = 100 NOTE: Except as highlighted, all elements are evaluated in both the F&C-MA and MSHO Contracts									
DTR (20 points)	20	20	20	20	20	20	20	20	20
G & A (15 points)	15	15	15	15	15	15	15	15	15
CP (10 points)	10	10	10	10	10	10	0	10	10
TP** (20 points)	20	20	20	8	20	20	20	20	20
QA (10 points)	10	10	10	10	10	10	10	10	10
MS (10 points)	10	10	10	10	10	10	10	10	10
PSY (5 points)	5	5	5	5	5	5	5	5	5
PB (F&C– 10 points)	10	10	10	10	10	0	0	10	10
CPA (MSHO- 5 points)	5	5	5	5	5	5	5	5	5
IHRA (MSHO- 5 points)	5	5	5	0	5	5	5	5	5
F&C/MSHO Total	100/100	100/100	100/100	88/83	100/100	90/100	80/90	100/100	90/100

2009-2003 Withhold Point Summary

Table 24	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY- 2007 Total Points = 100									
DTR (20 points)	20	20	20	20	20	20	20	20	20
G & A (15 points)	15	15	15	15	15	15	15	15	15
CP (10 points)	10	10	10	10	10	10	10	10	10
TP** (20 points)	20	20	20	20	20	20	20	20	20
QA (10 points)	0 ¹⁵	10	10	10	10	10	10	10	10
MS (10 points)	10	10	10	10	10	10	10	10	10
PSY (5 points)	5	5	5	5	5	5	5	5	5
PB (10 points)	0	10	10	0	10	10	10	10	10
F&C-MA Total	80	100	100	90	100	100	100	100	100
Table 25	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY- 2006 Total Points = 90									
DTR (10 points)	10	10	10	10	10	10	10	0	10
G & A (10 points)	10	10	10	10	10	10	10	10	10
CP (10 points)	10	10	10	10	10	10	10	10	10
TP** (20 points)	11	17	20	20	20	20	20	16	20
QA (20 points)	20	20	20	0	20	20	20	20	20
MS (5 points)	5	5	5	5	5	5	5	5	5
PSY (5 points)	5	5	5	5	5	5	5	5	5
PB (10 points)	0	0	10	0	10	10	10	0	10
F&C-MA Total	71	77	90	60	90	90	90	66	90

initial, termination, or reduction of service (DTR) notice; Grievance and Appeal (G&A) reporting; in 2009 Identifying treating provider (TP) also includes NPI Pay-To-Provider; MDH QA Examination (QA); Lead (Pb) screening in Families and Children's Contract only; Care Plan Audit (CPA) and Initial Health Risk Assessment (IHRA) beginning in the 2008 MSC/MSC+/MSHO Contract are 5 points each which replace the Lead screening 10 points in the Families and Children's Contract. In 2009 F&C MA, MSC/MSC+/MSHO Contracts added to Valid Treating Provider category the NPI Pay-To-Provider measure both categories are worth 15 points each. Beginning in 2009 the SNBC Contract, compliance with Access Information from Primary Care Clinic (AIPCC) and maintaining Local Shareholders Group (LSG) are 5 points each which replace the Lead screening measure in the Families and Children's Contract.

2009-2003 Withhold Point Summary

Table 26	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY- 2005 Total Points = 95* - Asthma measure was suspended for this reporting period									
DTR (10 points)	10	10	10	10	10	10	10	10	10
G & A (10 points)	10	10	10	10	10	10	10	10	10
CP (10 points)	10	10	10	10	10	10	10	10	10
TP** (20 points)	20	20	20	20	20	20	20	20	20
QA (20 points)	20	20	20	20	20	0	20	20	20
MS (10 / CBPs 5 points)	10	10	10	5	10	10	5	5	10
PSY (5 points)	5	5	5	5	5	5	5	5	5
PB (10 points)	10	0	10	10	0	0	0	0	10
Total F&C-MA	95	85	95	90	85	65	80	80	95
Table 27	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY- 2004 Total Points = 100 – Lead Screening measure was suspended for this reporting year.									
DTR (10 points)	10	10	10	10	10	10	10	10	10
G & A (10 points)	10	10	10	10	10	10	10	10	10
CP (20 points)	20	20	20	20	20	20	20	20	20
TP** (25 points)	25	25	25	25	25	25	25	25	25
QA (20 points)	20	20	20	20	20	20	20	20	20
MS (10 points)	10	10	10	10	10	10	10	10	10
PSY (5 points)	5	5	5	5	5	5	5	5	5
Total F&C-MA	100	100	100	100	100	100	100	100	100
Table 28	BluePlus	First Plan	HP	IMCare	Medica	MHP	Prime West	SCHA	UCare
CY- 2003 Total Points = 90 – Lead Screening measure was suspended for this reporting year.									
DTR (10 points)	10	10	10	10	10	10	10	10	10
G & A (10 points)	10	10	10	10	10	10	10	10	10
CP (20 points)	20	20	20	20	20	20	20	20	20
TP** (20 points)	15	20	20	20	20	20	--	20	20
QA (20 points)	20	20	20	20	20	20	20	20	20
MS (5 points)	5	5	5	0	5	5	5	5	5
PSY (5 points)	5	5	5	5	5	5	5	5	5
Total F&C MA	85	90	90	85	90	90	70	90	90

* 2005 points for IMC, PW and SCHA totaled 90 as Member Services and Psychiatrist advisor was assigned 5 points instead of 10. ** Treating provider measure is the only measure where partial points are available.