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TIMELINESS OF ASSESSMENTS

Supervision is the key to timely assessments

IS MINNESOTA TIMELY IN CP ASSESSMENTS?

- Jan-March 2011: In 60% of investigations with substantial child endangerment, contacts were made within 24 hours.
 - 2010: 61.2%
 - 2009: 57.6%
 - 2008: 51.4%
- Jan-March 2011: In 83.2% of investigations without substantial child endangerment, contacts were made within five days.
 - 2010: 81.3%
 - 2009: 79.8%
 - 2008: 73.9%

FAMILY ASSESSMENTS

- Jan-March 2011: In 74%, contacts were made within five days.
 - 2010: 74.8%
 - 2009: 70.8%
 - 2008: 65.9%

- The DHS Program Improvement Plan with the Children's Bureau requires that Minnesota show improvement in this area.

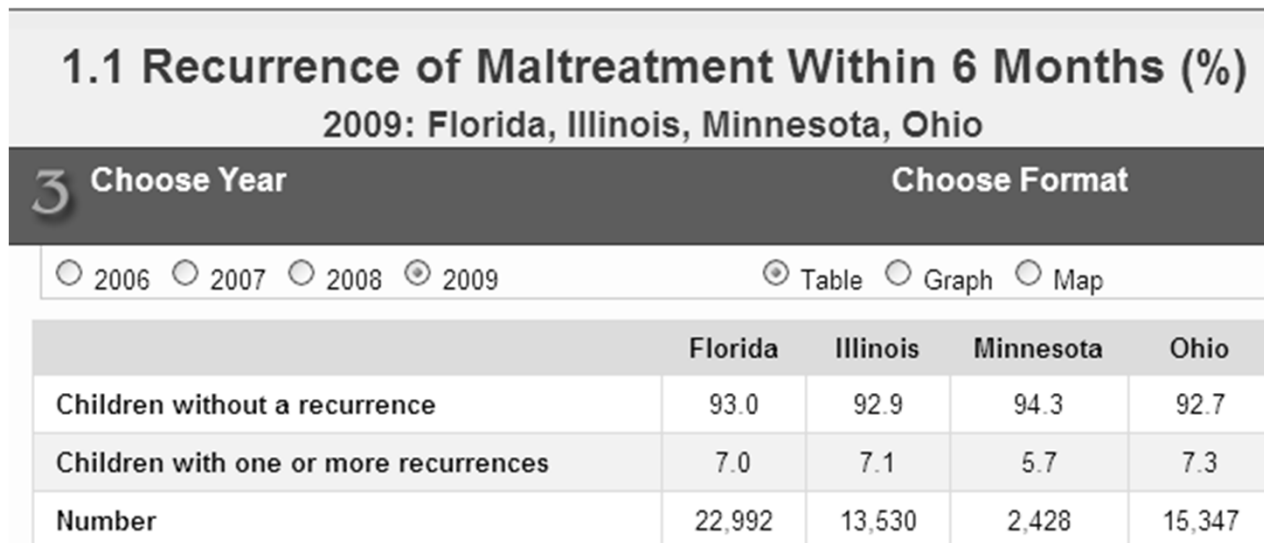
MN. STATUTE 626.556

- Determine screen in or out as soon as possible, no more than 24 hours from receipt of report.
- Conduct an immediate investigation on reports of substantial child endangerment. Face-to-face contact with the alleged victim is required to complete a safety assessment and ensure the immediate safety of the child.
- All other reports require face-to-face contact within five calendar days.

SOME BARRIERS TO TIMELY CONTACT

- Difficult to find child and/or family
- Problems coordinating with law enforcement
- Reports received on weekend or holidays may be delayed.
- Staff may not be fully aware of time constraints.
- Supervisors may not take time to review timeliness.
- Contacts may be timely but incorrectly entered, or entered quite late.

STATE COMPARISONS



WHAT HAVE WE LEARNED?

- Supervisor review of the SSIS timeliness report has a significant impact on response times.
- When the supervisory review falls off, response times fall off.
- Supervisors and social workers must continually track response times with the SSIS “Time to initial contact with victim/other” report.
 - When the focus on timely response is maintained, the response times will continue to be fast.

COMMENTS/QUESTIONS?

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