MnCHOICES
Support Plan: Introduction
Webinar
September 27, 2016
Welcome!

MnCHOICES Support Plan (MnSP)
Goals for Today

- Provide an opportunity to envision a future with the MnCHOICES Support Plan (MnSP)
- Identify the plans that make up the MnSP
- Communicate anticipated timelines and launch plans
- Respond to questions and concerns submitted with recent survey
- Conduct a simple demonstration
- Allow a question and answer exchange
Webinar Team

MnCHOICES

- Business Team Supervisor
- Support Plan Project Manager
- Support Plan Business Analysts
- Policy staff
- Operations staff
Housekeeping

- All participants are muted
- Wait to submit questions
- Do submit technical issues
  - Use the WebEx Q&A panel
Understanding the Big Picture: MnCHOICES

MnCHOICES

- Assessment
- Support Plan
Understanding the Big Picture: The Build

MnCHOICES Support Plan
**Understanding the Big Picture: Launch Access**

**Summer 2017**

- All agencies start at same time
- All users can:
  - Create Rate Plan
  - Access RMS
- On the same date:
  - Staggered schedule begins
  - Groups of agencies
  - Create CSPs and CSSPs
All RMS users have access to MnSP at same time on first day

Rate Plan & RMS

All users
More users
More users
More users
Few users

CSP/CSSP
Community Support Plan (CSP)

Community Support Plan
By Certified Assessor
Everybody gets one
Summary needs and options
Foundation for CSSP
Written recommendations
Coordinated Service and Support Plan (CSSP)

Coordinated Service and Support Plan
- Publicly funded
- More specific
- Case Manager or Certified Assessor
- Preferences and goals
- Authorizes services
Rate Plan

Access to RMS
- Rate Plan
- CSP
- CSSP
The Big Connection

Carries information from Assessment to Support Plan
The Big Payoff
Anticipated Planning Timeline

**Fall 2016**
- Survey
- Develop launch groups
- Beta testing
- Develop online training
- Webinars

**Winter 2017**
- Online training available
- Webinars

**Spring 2017**
- First launch
- Listen, learn and apply
- Orient mentors/supervisors
- Develop aids and tools
- Prepare for launch
- Onboard users
- Webinars

**Summer 2017**
- Statewide launch of RMS
- Staggered launch of CSP/CSSP
- Office Hours

15
Launch Survey Question Themes

- Training
- Access
- Mentors
- Auto-filling, prepopulating and copying
- Coordination between Assessment and SP
- Rates Management System (RMS)
- Stability
Types of Training

- Webinars
- MnCHOICES Mentors Alliance Meetings
- Online access and navigation training
- Regional orientation for Mentors and Supervisors
- User Manual
- Incorporating into Office Hours
- Tools and aids
Timing of Training

- **Webinars:**
  - Monthly
- **MnCHOICES Mentors Alliance Meetings:**
  - Quarterly
- **Online access and navigation training:**
  - Early 2017
- **Regional orientation for Mentors and Supervisors:**
  - About 60 days prior to launch
- **User Manual:**
  - At launch
- **Incorporating into Office Hours:**
  - Monthly
Access to Support Plan

- Does **not** occur through SSIS
- Does occur through a MnSP URL
- Initial onboarding of users
- Ongoing maintenance
- Security access at two levels:
  - Work for
  - Work on behalf of
Mentors

- Existing mentors
  - SSIS
  - MnCHOICES Assessment
  - Rates or RMS

- Considerations
  - Purpose and responsibilities same
  - New, same, different, more mentors?
  - Contracted agencies
  - Security access
Auto-filling, Pre-populating, Copying, etc.

- Yes......it does!
  - Demographics from Person Information
  - Needs assessment
    - ADLs
    - IADLs
  - Health and medication
  - Behavior and cognition
  - Employment and housing
  - Caregiver
  - Eligibility Summary
  - Identified referrals needed
  - Important comment boxes
Agility Between Assessment and Support Plan

- Create Rates Plan at anytime
- Create CSP
  - Open Assessment
  - Eligibility run at least once
  - Return to Support Plan
Agility Between Assessment and Support Plan, cont.

- Most demographic data can be updated in either Assessment or Support Plan.

- Remaining data from Assessment to Support Plan:
  - Go back to Assessment
  - Add or edit
  - Run Eligibility
  - Return to Support Plan
RMS Before and After

- Point of launch
  - RMS no longer in SSIS
  - RMS accessed through MnSP

- Access RMS via:
  - Rate Plan
  - Services tab of CSP
  - Services tab of CSSP
CSP/CSSP Before and After

- Today using paper 6791-B
- When launched to MnSP
  - Built into MnSP
  - Familiar
- No more paper!
Stability

- Tested accuracy of data
- Data base is stable
- Central clearing
- Free from:
  - iLog
  - SWNDX
  - SSIS
  - MnCHOICES Assessment
  - Going offline
Demo of MnCHOICES Support Plan
Questions and Discussion

- Use the WebEx Q&A panel
- Select “All Panelists”
- Type your question or comments
- Click Send
Now and Then

- Archive in **TrainLink**
  - DSD training news and information
- Archive
  - Handouts
  - Phone number for audio

- Next scheduled webinar:
  - Wednesday, October 19, 2016
  - 8:30 – 10:00 am
Remember:

I can do things you cannot.
You can do things I cannot.
Together we can do great things.

-Mother Teresa