Support Planning Professionals Learning Community (SPP LC)
Welcome

To ask a question during the presentation use the Q&A Panel in WebEx

Select “All Panelists”, type your question, and click Send.
Agenda

3

- Goals Met, Dreams Realized

Questions: Use Q&A Panel and send to "All Panelists"
Person Centered Services

GOALS MET
DREAMS REALIZED

MELANIE FRY
Housing Access Services & Housing Access Coordination & Technology for Home

- Designed to pivot from specific person centered plans
- Driven by individual dreams and goals
Housing Access Services: Movers

- Video

Questions: Use Q&A Panel and send to "All Panelists"
Housing Access Services

- 1,784 eligible Minnesotans relocate to their own homes using HAS

- Homes of their own, that not owned, leased or controlled by providers of services

- In the same housing where people without disabilities live
Services Driven by Goals from PCP

- Housing specific, open-ended questions drive plan

- Refer to TrainLink Housing Access Coordination PCP module

- AT/modification assessments, planning and training where the skills will be used in Technology for Home
People Moved

Housing Access Services
Total People Moved From Sept. 2009 through June 2016

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<tr>
<td>86</td>
<td>222</td>
<td>472</td>
<td>751</td>
<td>1,063</td>
<td>1,547</td>
<td>1,636</td>
</tr>
</tbody>
</table>

Questions: Use Q&A Panel and send to "All Panelists"
Outreach, Info. & Referral

Questions: Use Q&A Panel and send to "All Panelists"
Questions: Use Q&A Panel and send to "All Panelists"
MA State Plan Services

Questions: Use Q&A Panel and send to "All Panelists"
Questions: Use Q&A Panel and send to "All Panelists"
Happiness

Questions: Use Q&A Panel and send to "All Panelists"

- HAS movers happier 30 days after move.
- HAS movers not happy 30 days after move.

Bar chart showing:
- 781 HAS movers happier 30 days after move SFY2015 & SFY2016
- 13 HAS movers not happy 30 days after move SFY2015 & SFY2016
Questions: Use Q&A Panel and send to "All Panelists"
SNAP

Questions: Use Q&A Panel and send to "All Panelists"
Questions: Use Q&A Panel and send to "All Panelists"
Housing Access Services: Circles of Support

- Video

Questions: Use Q&A Panel and send to "All Panelists"
Housing Access Coordination Waiver Service

Helps people plan for, find and move to homes of their own that are not owned, leased or controlled by disability services providers.

- Pay-for-performance, person-centered service
- Changes launched 7/1/16
- Changes are based on the successful outcomes of the Housing Access Services (HAS) grant.

Questions: Use Q&A Panel and send to "All Panelists"
The HAC service is delivered in four stages:

1. Plan
2. Find
3. Move
4. Follow-up.

- The first three stages – plan, find and move – include no more than 50 hours (200 units) each.
- The last stage – follow-up – includes no more than 50 hours (200 units) per year after a move is complete.
Plan

- Meetings between the person, the lead agency and HAC staff
- Developing a person-centered housing plan
- Creating a budget
- Applying for housing/utility voucher(s)
- Searching for housing
- Meetings with landlords
- Completing rental applications.
Find

- Continue to search for housing
- Helping the person understand and negotiate a lease
- Signing a lease
- Arranging deposits
- Scheduling moving and packing services
- Assessment by an occupational therapist for modifications or assistive technology if needed
- Getting household goods.
Move

Arrangements to:

- Pack
- Move
- Unpack.

Questions: Use Q&A Panel and send to "All Panelists"
Follow-Up

Intended to help the person stay home and may include:

- Going with a person to housing related meetings with landlord
- Help to understand and follow notices from landlord about community rules
- Follow up about housing benefits

Questions: Use Q&A Panel and send to "All Panelists"
Not Covered

- Deposits
- Food
- Furnishings
- Rent
- Utilities.

HAC cannot duplicate other services, such as relocation service coordination or transitional services.

The transitional service, when used in conjunction with HAC, can be used only for:
- deposits,
- household goods, and
- moving expenses

Questions: Use Q&A Panel and send to "All Panelists"
Authorization and Billing

- The four stages should be authorized and billed for in order. For example, once units are authorized and billed for in the find stage, units should not be authorized or billed for in the plan stage.

- The lead agency may choose to authorize the:
  - Move stage only after a lease is signed
  - Follow-up stage only after the person has moved to a home of their own that is not owned, leased or controlled by a disability services provider.

- See Housing Access Coordination (HAC) Service Authorization and Billing, DHS-6128A (PDF) for a chart of this information
1. Plan: H2015 UB
2. Find: H2015 UC
3. Move: H2015 UD
4. Follow-up: H2015 TS
DHS will authorize up to an additional 50 hours at a time in the plan and find stages for a person who has one or more of the following:

- Criminal record
- History of eviction(s) or unlawful detainer(s)
- Subpar credit (including bankruptcy).

To request DHS authorization, complete and submit:

- [Housing Access Coordination (HAC) Exception Request, DHS-6218 (PDF)](https://example.com/housing-access-coordination-exception-request)
To deliver and bill for the HAC service, a provider agency and its staff need to complete the **free, online training available on DHS TrainLink**.

The training includes information about how to:

- Plan for the service
- Deliver it
- Bill for it

Evidence of the provider’s completion of this training is required to enroll with MHCP.
HAC providers must assure that:

- All staff successfully complete the required HAC training
- All staff who deliver face-to-face support know about local housing resources
- The agency and its staff do not have a direct or indirect financial interest in the property or housing a person is shown
- The agency and its staff do not move a person to a home that is owned, leased or controlled by a disability service provider.
- All staff have a valid driver’s license and automobile insurance
- Complete mandated reporter training.

For more information, see Housing Access Coordination Providers Applicant Assurance Statement, DHS-6189L (PDF).
HAC providers must adhere to the standards in the HAC federal waiver plan, Minn. Stat. 256B.4912, subd.1 (3b) (3c) and Minn. Stat. 245C.02, subd.11 concerning criminal background studies.
HAC Resources

- Housing Access Coordination (HAC) Exception Request, DHS-6218 (PDF)
- Housing Access Coordination (HAC) Service Authorization and Billing, DHS-6218A (PDF)
- Housing Access Coordination Providers Applicant Assurance Statement, DHS-6189L (PDF)
- MHCP Provider Update – Changes in Administration of Housing Access Coordination (HAC) Services
- TrainLink – Housing access coordination training
Questions

Questions: Use Q&A Panel and send to "All Panelists"
Technology for Home Stories

- Video

Questions: Use Q&A Panel and send to "All Panelists"
Technology for Home

People who want to stay home or move home direct the outcome

- At home, in person assistive technology (AT) consultation, assessment, planning, training, and technical assistance

- TFH assists with the AT resources.

- Expert consultants provide cost effective solutions

- Work with the person and their county to develop a plan for people who use home and community based home care or waiver services.

Questions: Use Q&A Panel and send to "All Panelists"
T4H Will

- Consult with eligible people in their own homes, workplaces, or public locations,

- Connect people to resources

- Follow up to ensure effective training, set up and installation,

- Serve on the person’s team to develop a plan to assure that AT goals have been met.

Questions: Use Q&A Panel and send to "All Panelists"
Teams of High-Level Experts

- Work together to consider the whole person, for people who have unmet goals
- Assessment and train where the supports, skills, or devices are used
- Travel to the person at home, at school or at work
Assessments and Training

ASSESSMENTS AND TRAINING

6784

4/1/2016 to 6/30/2016
639

New Total 7423

Questions: Use Q&A Panel and send to "All Panelists"
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Marketing and Outreach

MARKETING AND OUTREACH

- 4/1/2016 to 6/30/2016

Questions: Use Q&A Panel and send to "All Panelists"
## County and Tribe Outreach

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<tr>
<th>Date Range</th>
<th>Outreach to All 87 Counties</th>
<th>Outreach to All 11 Tribes</th>
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<tbody>
<tr>
<td>Dates: (3/8/13 – 6/30/13)</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Dates: (7/1/13 – 6/30/14)</td>
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<tr>
<td>Dates: (7/1/14 – 6/30/2015)</td>
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<tr>
<td>Dates: (7/1/15 – present)</td>
<td>Yes</td>
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Questions: Use Q&A Panel and send to "All Panelists"
Participants by Program

Questions: Use Q&A Panel and send to "All Panelists"
OVERALL PROGRAM DISTRIBUTION

Brain Injury: 37%
CAC: 2%
CADI: 2%
DD: 2%
Elderly Waiver: 3%
ARMHS: 1%
OT PT/RT/ST: 2%
PCA: 34%
PDN: 2%
SN: 16%
Questions: Use Q&A Panel and send to "All Panelists"
Person Centered Needs Drive = Person Centered Visits

Visits Required per Person

- 1 visit: 41%
- 2-3 visits: 33%
- 4+ visits: 26%

Questions: Use Q&A Panel and send to "All Panelists"
Referrals

Percent Likely to Refer Persons

Very or Somewhat Likely: 89%
Unsure: 11%
Not Likely: 0%

Questions: Use Q&A Panel and send to "All Panelists"
95% of People Say T4H Helped

Person survey at initial AT consultation
- 104 new responses from 1/1/16 to 6/30/16
- 39 were people with disabilities
- 63 were family or the guardian
- 2 other

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
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<tbody>
<tr>
<td>Do you have goals for how the assistive technology (AT) solutions will help?</td>
<td>99% Yes</td>
</tr>
<tr>
<td>Do you feel that the AT solutions discussed today will be helpful?</td>
<td>99% Yes</td>
</tr>
<tr>
<td>Do you feel that the solutions can be used independently?</td>
<td>95% Yes</td>
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Person Survey at six month follow-up
- 52 new responses

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<tr>
<th>Question</th>
<th>Response</th>
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<tr>
<td>Are any of the AT solutions that you have received helpful?</td>
<td>95% Yes</td>
</tr>
<tr>
<td>Is more assistance needed?</td>
<td>53% Yes</td>
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</table>

Questions: Use Q&A Panel and send to "All Panelists"
Resources

Housing Access Services

- HAS Movers Video: https://www.youtube.com/watch?v=1pVefy7_fKU
- HAS Circles of Support Video: https://www.youtube.com/watch?v=YPvHI0rvQtA

HAS brochure


Housing Access Coordination


Technology for Home

- Technologyforhome.org

Questions?

- DSD.ResponseCenter@state.mn.us
Questions: Use Q&A Panel and send to "All Panelists"
Where to Find Help Now?

- **Person Centered Practices Webpage**

- **Olmstead Plan Webpage**

- **Bulletins**
  - [http://www.dhs.state.mn.us/main/id_000305](http://www.dhs.state.mn.us/main/id_000305)

- **Lead Agency Review Website**
  - [http://www.minnesotahcbs.info/](http://www.minnesotahcbs.info/)

- **E-List Announcements**
  - [http://www.dhs.state.mn.us/main/id_000677#](http://www.dhs.state.mn.us/main/id_000677#)

- **CBSM Main Page**
  - [http://www.dhs.state.mn.us/main/id_000402](http://www.dhs.state.mn.us/main/id_000402)

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Please take a moment to let us know your thoughts.

- Take our **Survey**:
  
  http://surveys.dhs.state.mn.us/snapwebhost/s.asp?k=147500907875
Audio from today’s session will be available beginning tomorrow morning by dialing:
855-859-2056
Conference ID:
86028634
If you have questions following the session, email to DSD.responsecenter@state.mn.us
Thank you for attending!

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