MnCHOICES
Same & Different
October 19, 2016
Welcome & Introductions Webinar Team

MnCHOICES
- Business Team Supervisor
- Support Plan Project Manager
- Support Plan Business Analysts
- Policy staff
- Operations staff
Housekeeping

- All participants are muted
- Wait to submit questions
- Do submit technical issues
  - Use the WebEx Q&A panel
Webinar Goals

- Initiate high level discussions
- Recognizing your role in the launch process
- Understanding the Support Plan
- Recognizing what the components of MnCHOICES Support Plan have in common and what is different
Webinar Format

- Where we are today
- In the next 60 days
- Topic
- Previous webinar questions
- Open Q & A panel
Where are we today

- Pre-register
- CLU
- Survey questions
- Webinar Q & A
How to listen to past webinars

- TrainLink
- Type “Disability Services Division training archive” into the search

Disability Services Division training archive

A list of Positive Support Community of Practice trainings is below

Handouts from past training opportunities

<table>
<thead>
<tr>
<th>Handout Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support Planning Professionals Learning Community Presentation handout (PDF)</td>
<td>9/28/16</td>
</tr>
<tr>
<td>An encore playback is available until March 31, 2016, call 1-855-659-2056 and enter conference ID 86028634</td>
<td></td>
</tr>
<tr>
<td>Introduction to the MnCHOICES Support Plan (PDF) Presentation handout (PDF)</td>
<td>9/27/16</td>
</tr>
<tr>
<td>An encore playback is available until March 31, 2016, call 1-855-659-2056 and enter conference ID 82097625</td>
<td></td>
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</tbody>
</table>
In the next 60 days we anticipate

- Launch Expectations
- Launch Checklist
- Tech Specs for IT
County Link Rewrite

Key Features

- Home page with quick links
- Assessment
- Support Plan
- Help Desk
- Archive
Same & Different: MnCHOICES

MnCHOICES Assessment

MnCHOICES Support Plan
Different: Platforms and Frameworks

Assessment

Support Plan

HTML
## Same & Different – User Access

<table>
<thead>
<tr>
<th></th>
<th>Assessment</th>
<th>Support Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Access Request</td>
<td>County SSIS and non-SSIS agencies use MnCHOICES Help Desk</td>
<td>DIFFERENT – Not connected to SSIS. DHS Security Management</td>
</tr>
<tr>
<td>User Name</td>
<td>Central Security Provides</td>
<td>SAME - Central Security Provides</td>
</tr>
<tr>
<td></td>
<td></td>
<td>DIFFERENT – assigned MnSP User name</td>
</tr>
<tr>
<td>User Password</td>
<td>You create &amp; times out</td>
<td>SAME – Central Security Provides</td>
</tr>
</tbody>
</table>
Same & Different: Signing in

Assessment

Support Plan

Lead Agency:  
Username:  
Password:  

My Agency:  
User Name:  
Password:  
Login
Different: Access Combinations

Create Plan

On which lead agency’s behalf are you performing this work?

Back

Next
Help Desk – Same & Different

1. MnCHOICES Help Desk
   - Technical support
   - Adding Mentors
   - Assessment non-SSIS users

2. Security Access Management
   - Access for all MnSP users
Same & Different: Mentors

- Existing mentors - SSIS, Assessment, Rates
- **Same:** communications, support, troubleshooting
- **Different:** Continue to review Role of Mentors
Same: CSP/CSSP & Rates

- Support Plan
  - Community Support
  - Coordinated Service and Support Plan
  - Rate Plan
Community Support Plan with the Coordinated Services and Supports Plan

Community Support Plan (CSP)

Person Information

First Name Apple  Middle Name  Last Name Crisp
Suffix  Preferred Name  Marital Status Divorced
Date of Birth 08/04/1972  Age 44 yrs  Gender Male
County of Financial Responsibility (CFR)  Hennepin - 027

Address
Physical Location
Street Address Line 1  1234 Street  City Minneapolis  Effective Date 04/23/2015
Street Address Line 2  State  Zip
Street Address Line 3  County Zip + 4

E-Mail
Home:  Comments:
Work:  Comments:

Phone Numbers
Home:  Comments:
Work: Ext Comments:
Rate Plan – Support Plan Access

**Same:** Calculates Rates

**Different:** Support Plan Access
- RMS User Group - Work Flow
- 2016 Demo
Same & Different: Working in MnCHOICES

- **Same:** Assessment: Offline and online
- **Different:** Support Plan: only Online
Past Webinar Questions
Will this tool change when the platform changes?

- Assessment & Support Plan work on two separate platforms
- MnCHOICES Assessment 2.0
Does the Support Plan?

- Spell check
- PDF
Each page will look similar but how will it look different?

- Page Header
- Person & Document
- Tab Section
How many printed pages is the CSP/CSSP?

- Printing is currently in beta testing
- PDF option.
How are goals pulled from the Assessment?

- Assessment to CSP My Goals Tab
- Narrative
- Developing Goals
  - Review Narrative
  - Create goals
After an assessor completes a CSP, can a contracted CM complete a CSSP?
CSSP Questions

Will it be expected to keep the MnCHOICES assessment open in order for the case managers to complete the CSSP?

Will the information from a CSSP be carried forward into the next CSSP?
How are CSSP edits tracked?

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Middle Initial</th>
<th>DOB</th>
<th>SSN</th>
<th>PMI</th>
<th>Type</th>
<th>Create Date</th>
<th>Status</th>
<th>Plan Owner</th>
<th>Delegate Agency</th>
<th>Lead Agency</th>
<th>City</th>
<th>Zip</th>
<th>Modified By</th>
<th>Modified By Delegate/Lead Agency</th>
<th>Modified Date</th>
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</thead>
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<td>98765-4321</td>
<td>CSP</td>
<td>Open</td>
<td>10/03/2016</td>
<td>Open</td>
<td>vanderBent, Teresa J</td>
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<td>ZBeta Test Aitkin</td>
<td>Minneapolis</td>
<td>10/05/2016</td>
<td></td>
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Questions and Discussion

- Use the WebEx Q&A panel
- Select “All Panelists”
- Type your question or comments
- Click Send
Where to find the webinar content

- Archive in [TrainLink](#)
  - DSD training news and information
  - Archive
    - Handouts
    - Phone number for audio

- Next scheduled webinar:
  - Tuesday, November 15, 2016
  - 1:00 – 2:30 p.m.
Thank you