

**SSIS V16.4 Fiscal Release Training**

**12/06/2016**

**Presented by: Janel Heath  
SSIS Fiscal Trainer**

## **V16.4 Release Training**

- ❖ CFC Report
  - ◇ New Proofing Message
  - ◇ IV-E Remittance Advice Changes
- ❖ Northstar Care Fiscal Reconciliation
  - ◇ New tabs with a ton of information!!!
- ❖ Healthcare Claiming
  - ◇ ICD-9 Codes inactivated as of 09/30/2016
  - ◇ ICD-10 Code Update
- ❖ SEAGR Revenue Line Changes for 2017
- ❖ Reminders & Resources

# Child Foster Care Report



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## New Proofing Message #1209

The "License Type" ([@LicType]) must be "Child Foster Care."

- ❖ The "Type" on the Service Vendor's "License #" is not "Child foster care." This rule applies only to licenses where the "IV-E Facility Type" = "OSH" or "OT2".

License Type	Provider License Number	License Effective Date	License Expiration Date	License Status
Child foster care	987655	09/01/2014	12/31/2015	Granted
Family day care	123456	09/01/2014	11/30/2016	Granted

License

Type: Family day care  Corporate License

Classification: Permanent

Emergency  Interim  Permanent

License Status: Status: Granted Updated: 10/13/2014

Capacity: 6 License #/Version: 123456 Effective Date: 09/01/2014 Expiration Date: 11/30/2016

Preferences:

Clients:  No preference  Developmentally delayed  Emotionally disturbed/mentally ill

Min/Max Age: 0 20 Gender: Either

IV-E Facility Type: Out-of-state child family foster home

License Issuance:

Licensed By: Other Issued By: DHS (Human Service)

County Name: Out of State Tribe:

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## IV-E Remittance Advice - Before

❖ Included Rule 1, 5, 8 & Other Amounts together

Child Foster Care Claims	Payment Proofing	Claimed Payment Proofing	Child Count Ratios
Child Count Detail	Child Count Proofing	IV-E Recoveries	IV-E Remittance Advice
IV-E Maintenance Amount:	\$2,820.40	FFP Maintenance Amount:	\$1,410.20
IV-E Recovery Amount:	\$0.00	FFP Recovery Amount:	\$0.00
IV-E Child Support Amount:	\$0.00	FFP Child Support Amount:	\$0.00
Net IV-E Maintenance Amount:	\$2,820.40	FFP Maintenance Reimbursement Amount:*	\$1,410.00
IV-E Intake & Plan Amount:	\$73.46	FFP Intake & Plan Amount:	\$36.73
IV-E Training Amount:	\$0.00	FFP Training Amount:	\$0.00
Net IV-E Administration Amount:	\$73.46	FFP Administration Reimbursement Amount:*	\$37.00
		FFP Total Reimbursement Amount:*	\$1,447.00

## IV-E Remittance Advice - After

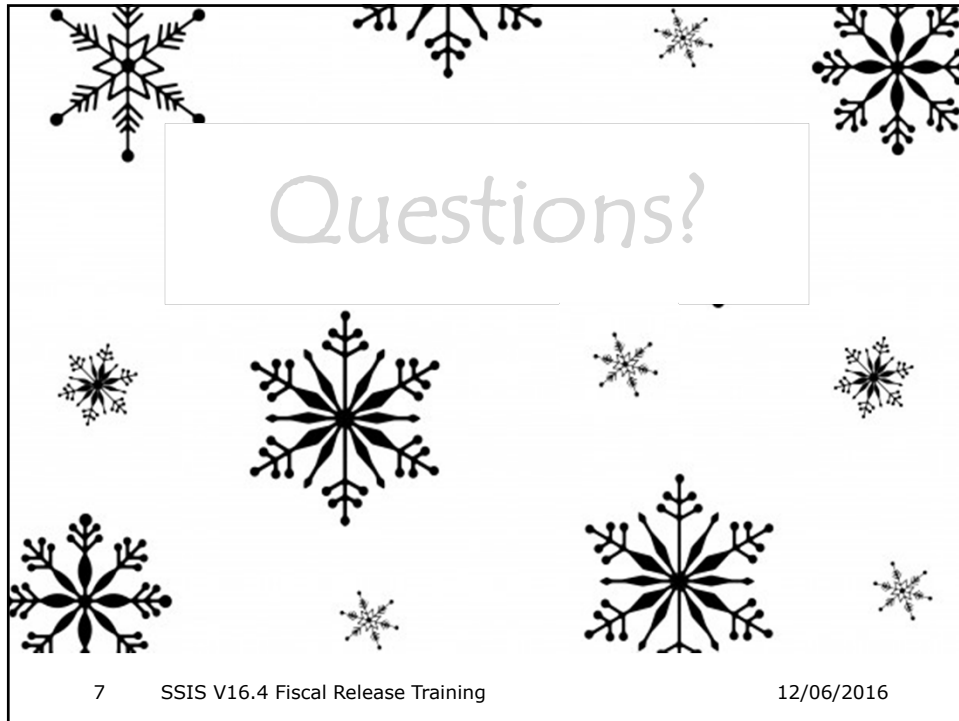
❖ Rule 5 Amounts are now separate fields

❖ New fields for Child Support Adjustment Amounts

Child Foster Care Claims	Payment Proofing	Claimed Payment Proofing	Child Count Ratios
Child Count Detail	Child Count Proofing	IV-E Recoveries	IV-E Remittance Advice
<b>Rule Code 1, 8 and Other</b>			
<b>Maintenance</b>			
IV-E Maintenance Amount:	\$72,504.45	FFP Maintenance Amount:	\$36,748.65
IV-E Recovery Amount:	(\$870.00)	FFP Recovery Amount:	(\$335.00)
IV-E Child Support Amount:	\$0.00	FFP Child Support Amount:	\$0.00
IV-E Child Support Adjustment Amount:	\$0.00	FFP Child Support Adjustment Amount:	\$0.00
Net IV-E Maintenance Amount:	\$71,634.45	FFP Maintenance Reimbursement Amount:*	\$36,414.00
<b>Administration</b>			
IV-E Intake & Plan Amount:	\$6,795.42	FFP Intake & Plan Amount:	\$3,397.75
IV-E Training Amount:	\$179.61	FFP Training Amount:	\$134.71
Net IV-E Administration Amount:	\$6,975.03	FFP Administration Reimbursement Amount:*	\$3,532.00
<b>Rule Code 5</b>			
<b>Maintenance</b>			
IV-E Maintenance Amount:	\$3,332.39	FFP Maintenance Amount:	\$2,993.15
		FFP Maintenance Reimbursement Amount:*	\$2,993.00
<b>Administration</b>			
IV-E Intake & Plan Amount:	\$95.88	FFP Intake & Plan Amount:	\$47.94
		FFP Administration Reimbursement Amount:*	\$48.00
		FFP Total Reimbursement Amount:*	\$42,993.00

**If there are adjustments to the IV-E Child Support Adjustment Amounts, FOD will adjust these on a future CFC Report, for example:**

- Q4 2016 CFC Report includes initial IV-E Child Support Adjustment Amounts
- Q3 2018 CFC Report will include Q3 2018 initial IV-E Child Support Adjustment Amounts and final adjustments to the Q4 2016 IV-E Child Support disbursements



Questions?

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This slide features a decorative border of various snowflake patterns. A central white rectangular box contains the word "Questions?" in a light gray, sans-serif font. At the bottom of the slide, the page number "7", the text "SSIS V16.4 Fiscal Release Training", and the date "12/06/2016" are displayed.

# Northstar Care Fiscal Reconciliation



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This slide has a white background with a large, intricate snowflake graphic centered below the title. The snowflake is composed of multiple layers of curved, scroll-like patterns. At the bottom of the slide, the page number "8", the text "SSIS V16.4 Fiscal Release Training", and the date "12/06/2016" are displayed.

## Five New Tabs!!

Expenditure Breakdown	History Summary	Agency Output
Expenditure Summary	1st Fundamental Calculation	2nd Fundamental Calculation

- ❖ Expenditure Summary
- ❖ 1st Fundamental Calculation
- ❖ 2nd Fundamental Calculation
- ❖ Expenditure Breakdown
- ❖ History Summary

*Note: The Agency Output tab still displays and there are no changes to this tab.*



## Expenditure Summary Tab

- ❖ Summaries for all agencies
- ❖ Includes all expenditures and approved adjustments reported on or before the As Of State Report Period date
- ❖ All totals are rounded to the nearest dollar

Agency	State Issued Payments	Agency Issued Payments	Total Payments	State Title IV-E FFP Earned	Agency Title IV-E FFP Earned	Total Title IV-E FFP Earned	State Non-Federal Amount	Agency Non-Federal Amount	Total Non-Federal Amount
Altkin	\$46,183	\$47,068	\$93,251	\$13,661	\$8,277	\$21,938	\$32,522	\$38,791	\$71,313
Anoka	\$767,145	\$701,661	\$1,468,806	\$236,441	\$69,440	\$305,881	\$530,704	\$632,221	\$1,162,925
Becker	\$222,786	\$311,441	\$534,227	\$112,059	\$67,909	\$179,968	\$110,727	\$243,532	\$354,259
Beltrami	\$52,365	\$1,381,620	\$1,433,985	\$25,314	\$468,568	\$493,882	\$27,051	\$913,052	\$940,103
Benton	\$73,249	\$148,268	\$221,517	\$25,102	\$16,938	\$42,040	\$48,147	\$131,330	\$179,477
Big Stone	\$19,528	\$16,683	\$36,211	\$8,659	\$5,987	\$14,646	\$10,869	\$10,696	\$21,565
Blue Earth	\$203,052	\$181,678	\$384,730	\$69,003	\$22,637	\$91,640	\$134,049	\$159,041	\$293,090
Brown	\$62,299	\$68,173	\$130,472	\$20,389	\$12,138	\$32,527	\$41,910	\$56,035	\$97,945
	\$10,814,895	\$18,966,841	\$29,781,736	\$3,770,355	\$3,545,644	\$7,315,999	\$7,044,540	\$15,421,197	\$22,465,737

# 1st Fundamental Calculation Tab

- ❖ Displays calculated amounts along with State and Agency Share Amounts and Percentages

Expenditure Summary		1st Fundamental Calculation		2nd Fundamental Calculation		Expenditure Breakdown		History Summary		Agency Output	
State Trend Amount:	<input type="text" value="\$9,063,387"/>	State Share Amount:	<input type="text" value="\$10,471,019"/>	Agency Share Amount:	<input type="text" value="\$11,958,660"/>	Total Non-Federal Expenditures:	<input type="text" value="\$22,429,679"/>	State Share %:	<input type="text" value="46.68376662903%"/>	Agency Share %:	<input type="text" value="53.31623337097%"/>
Agency Trend Amount:	<input type="text" value="\$11,958,660"/>										
Licensing Adjustment Amount:	<input type="text" value="\$0"/>										
Days of Care Adjustment Amount:	<input type="text" value="\$0"/>										
Adjusted Agency Trend Amount:	<input type="text" value="\$11,958,660"/>										
Total Trend Amount:	<input type="text" value="\$21,022,047"/>										
Phase-In Cost:	<input type="text" value="\$1,407,632"/>										
Total Non-Federal Expenditures:	<input type="text" value="\$22,429,679"/>										

# 2nd Fundamental Calculation Tab

- ❖ Includes State Share, Agency Share and Total Non-Federal Expenditures for all agencies based on the proportionate share percentages

Expenditure Summary		1st Fundamental Calculation		2nd Fundamental Calculation		Expenditure Breakdown		History Summary		Agency Output																																																																							
State Share Amount:	<input type="text" value="\$9,680,125"/>	Rounded State Share Amount:	<input type="text" value="\$9,680,162"/>	Agency Share Amount:	<input type="text" value="\$12,785,612"/>	Rounded Agency Share Amount:	<input type="text" value="\$12,785,575"/>	Total Non-Federal Expenditures:	<input type="text" value="\$22,465,737"/>																																																																								
<table border="1"> <thead> <tr> <th>Agency</th> <th>Total Non-Federal Amount</th> <th>System Derived Proportionate Share %</th> <th>Approved Proportionate Share %</th> <th>State Share Amount</th> <th>Agency Share Amount</th> <th>Non-Federal Effective Rate %</th> </tr> </thead> <tbody> <tr> <td>Aitkin</td> <td>\$71,313</td> <td>0.36298105000%</td> <td>0.33736775000%</td> <td>\$28,179</td> <td>\$43,134</td> <td>60.48546548315%</td> </tr> <tr> <td>Anoka</td> <td>\$1,162,925</td> <td>4.36039666000%</td> <td>4.29407305000%</td> <td>\$613,902</td> <td>\$549,023</td> <td>47.21052518434%</td> </tr> <tr> <td>Becker</td> <td>\$354,259</td> <td>1.37804143000%</td> <td>1.41833831000%</td> <td>\$172,916</td> <td>\$181,343</td> <td>51.18938403823%</td> </tr> <tr> <td>Beltrami</td> <td>\$940,103</td> <td>4.39032114000%</td> <td>4.64056723000%</td> <td>\$346,779</td> <td>\$593,324</td> <td>63.11265893205%</td> </tr> <tr> <td>Benton</td> <td>\$179,477</td> <td>0.64929073000%</td> <td>0.69713861000%</td> <td>\$90,344</td> <td>\$89,133</td> <td>49.66263086635%</td> </tr> <tr> <td>Big Stone</td> <td>\$21,565</td> <td>0.09064150000%</td> <td>0.08233172000%</td> <td>\$11,039</td> <td>\$10,526</td> <td>48.81057268722%</td> </tr> <tr> <td>Blue Earth</td> <td>\$293,090</td> <td>0.99351155000%</td> <td>0.98293061000%</td> <td>\$167,417</td> <td>\$125,673</td> <td>42.87863796104%</td> </tr> <tr> <td>Brown</td> <td>\$97,945</td> <td>0.43427165000%</td> <td>0.42398488000%</td> <td>\$43,736</td> <td>\$54,209</td> <td>55.34636785951%</td> </tr> <tr> <td></td> <td>\$22,465,737</td> <td>99.99999954000%</td> <td>99.99999965000%</td> <td>\$9,680,162</td> <td>\$12,785,575</td> <td>5125.82200426715%</td> </tr> </tbody> </table>												Agency	Total Non-Federal Amount	System Derived Proportionate Share %	Approved Proportionate Share %	State Share Amount	Agency Share Amount	Non-Federal Effective Rate %	Aitkin	\$71,313	0.36298105000%	0.33736775000%	\$28,179	\$43,134	60.48546548315%	Anoka	\$1,162,925	4.36039666000%	4.29407305000%	\$613,902	\$549,023	47.21052518434%	Becker	\$354,259	1.37804143000%	1.41833831000%	\$172,916	\$181,343	51.18938403823%	Beltrami	\$940,103	4.39032114000%	4.64056723000%	\$346,779	\$593,324	63.11265893205%	Benton	\$179,477	0.64929073000%	0.69713861000%	\$90,344	\$89,133	49.66263086635%	Big Stone	\$21,565	0.09064150000%	0.08233172000%	\$11,039	\$10,526	48.81057268722%	Blue Earth	\$293,090	0.99351155000%	0.98293061000%	\$167,417	\$125,673	42.87863796104%	Brown	\$97,945	0.43427165000%	0.42398488000%	\$43,736	\$54,209	55.34636785951%		\$22,465,737	99.99999954000%	99.99999965000%	\$9,680,162	\$12,785,575	5125.82200426715%
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## Expenditure Breakdown Tab

- ❖ Breakdown by:
  - ❖ Program
    - ❖ IV-E Reimbursable Type
      - Legacy or Northstar
        - By Individual Agency

Expenditure Summary   1st Fundamental Calculation   2nd Fundamental Calculation   Expenditure Breakdown   History Summary   Agency Output							
Program ▾ IV-E Reimbursable ▾ Per Diem Type ▾							
Agency	State Issued Payments	Agency Issued Payments	Total Payments	Total Title IV-E FFP Earned	State Non-Federal Amount	Agency Non-Federal Amount	Total Non-Federal Amount
Program : Adoption Assistance							
	\$10,800,270.46	\$0.00	\$10,800,270.46	\$3,766,063.95	\$7,034,206.51	\$0.00	\$7,034,206.51
Program : Family Foster Care and EFC-SIL							
	\$0.00	\$16,284,756.98	\$16,284,756.98	\$3,113,621.52	\$0.00	\$13,171,135.46	\$13,171,135.46
Program : Minnesota Permanency Demonstration Project							
	\$0.00	\$958,427.00	\$958,427.00	\$432,259.50	\$0.00	\$526,167.50	\$526,167.50
Program : Northstar Kinship Assistance							
	\$14,625.00	\$0.00	\$14,625.00	\$4,285.00	\$10,340.00	\$0.00	\$10,340.00
Program : Relative Custody Assistance							
	\$0.00	\$1,723,659.00	\$1,723,659.00	(\$240.00)	\$0.00	\$1,723,899.00	\$1,723,899.00
	\$10,814,895.46	\$18,966,842.98	\$29,781,738.44	\$7,315,989.97	\$7,044,546.51	\$15,421,201.96	\$22,465,748.47

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## Expenditure Breakdown Tab cont.

Expenditure Summary   1st Fundamental Calculation   2nd Fundamental Calculation   Expenditure Breakdown   History Summary   Agency Output							
Program ▾ IV-E Reimbursable ▾ Per Diem Type ▾							
Agency	State Issued Payments	Agency Issued Payments	Total Payments	Total Title IV-E FFP Earned	State Non-Federal Amount	Agency Non-Federal Amount	Total Non-Federal Amount
Program : Adoption Assistance							
IV-E Reimbursable : Non Title IV-E							
Per Diem Type : Legacy							
	\$3,087,538.22	\$0.00	\$3,087,538.22	\$0.00	\$3,087,538.22	\$0.00	\$3,087,538.22
Per Diem Type : Northstar							
	\$18,740.31	\$0.00	\$18,740.31	\$0.00	\$18,740.31	\$0.00	\$18,740.31
	\$3,106,278.53	\$0.00	\$3,106,278.53	\$0.00	\$3,106,278.53	\$0.00	\$3,106,278.53
IV-E Reimbursable : Title IV-E							
Per Diem Type : Legacy							
	\$7,459,076.28	\$0.00	\$7,459,076.28	\$3,638,569.79	\$3,820,506.49	\$0.00	\$3,820,506.49
Per Diem Type : Northstar							
Anoka	\$1,094.81	\$0.00	\$1,094.81	\$547.40	\$547.41	\$0.00	\$547.41
Becker	\$56,425.31	\$0.00	\$56,425.31	\$38,249.00	\$18,176.31	\$0.00	\$18,176.31
Crow Wing	\$592.06	\$0.00	\$592.06	\$296.03	\$296.03	\$0.00	\$296.03
Hennepin	\$75,169.42	\$0.00	\$75,169.42	\$37,584.69	\$37,584.73	\$0.00	\$37,584.73
Itasca	\$4,402.37	\$0.00	\$4,402.37	\$2,201.19	\$2,201.18	\$0.00	\$2,201.18
Kandiyohi	\$10,613.81	\$0.00	\$10,613.81	\$5,306.91	\$5,306.90	\$0.00	\$5,306.90
Mower	\$5,961.00	\$0.00	\$5,961.00	\$2,980.50	\$2,980.50	\$0.00	\$2,980.50
	\$10,814,895.46	\$18,966,842.98	\$29,781,738.44	\$7,315,989.97	\$7,044,546.51	\$15,421,201.96	\$22,465,748.47

*Hint: Filter by the Agency column to see your agency's information.*

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# History Summary Tab

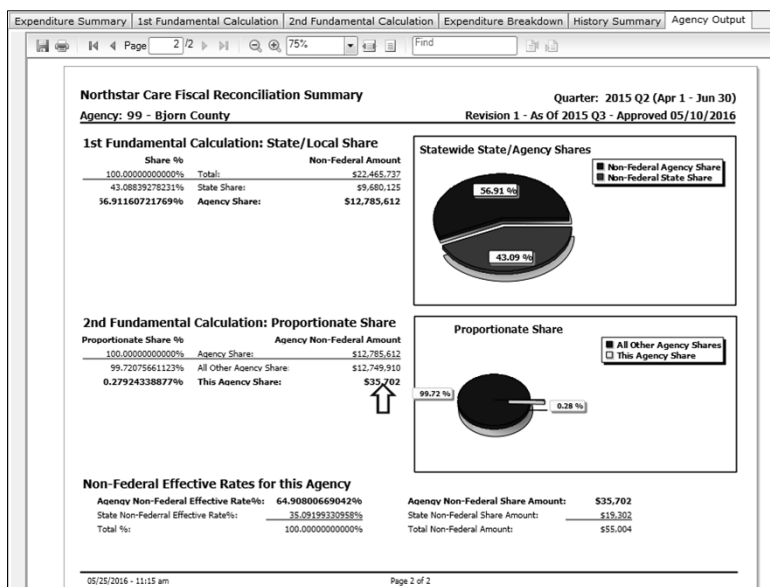
❖ Displays a history summary for all agencies

Agency	Payment Year	State Non-Federal Amnt	Agency Non-Federal Amount	Total Non-Federal Amount
<b>Agency : Atkn</b>				
Payment Year : 2011				
		\$34,984	\$80,933	\$115,917
		\$43,224	\$67,250	\$110,474
		\$42,780	\$41,225	\$84,005
		\$43,469	\$38,723	\$82,192
		\$164,457	\$228,131	\$392,588
Payment Year : 2012				
		\$163,974	\$167,426	\$331,400
Payment Year : 2013				
		\$149,854	\$166,460	\$316,314
Payment Year : 2014				
		\$161,909	\$126,447	\$288,356
		\$640,194	\$688,464	\$1,328,658
<b>Agency : Anoka</b>				
		\$10,398,920	\$8,334,152	\$18,733,072
<b>Agency : Becker</b>				
		\$1,923,791	\$2,635,478	\$4,559,269
		\$145,014,085	\$191,338,568	\$336,352,653

# Agency Output Tab

Northstar Care Fiscal Reconciliation Summary									
Agency: 99 - Bjorn County					Quarter: 2015 Q2 (Apr 1 - Jun 30)				
Revision 1 - As Of 2015 Q3 - Approved 05/10/2016									
<b>Non-Federal Portion</b>									
	A. State Issued Payments	B. Agency Issued Payments	C. Total Payments	D. Total Federal Title IV-E FFP Earned	Non-Federal Portion Before Prior DHS Payments				
					E. State Issued	F. Agency Issued	G. Total		
11. Family Foster Care and EPC-SIL	\$0	\$52,098	\$52,098	\$9,275	\$0	\$42,823	\$42,823		
12. Relative Custody Assistance	\$0	\$8,259	\$8,259	\$0	\$0	\$8,259	\$8,259		
13. Minnesota Permanency Demonstration Project	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
14. Northstar Kinship Assistance	\$0	\$0	\$0	\$0	\$0	\$0	\$0		
15. Adoption Assistance	\$6,654	\$0	\$6,654	\$2,732	\$3,922	\$0	\$3,922		
16. <b>TOTAL</b>	\$6,654	\$60,357	\$67,011	\$12,007	\$3,922	\$51,082	\$55,004.00		
<b>Shares</b>									
	H. State Share Amount	I. Agency Share Amount	J. Total Non-Federal		Non-Federal Portion After Prior DHS Payments				
20. Non-Federal Effective Rates	35.09199330958%	64.90800669042%	100.000000000000%		K. State Issued	L. Agency Issued	M. Total		
21. Family Foster Care and EPC-SIL	\$15,027.44	\$27,795.56	\$42,823.00		\$8,259	\$34,564	\$42,823		
22. Relative Custody Assistance	\$2,898.25	\$5,360.75	\$8,259.00		\$0	\$8,259	\$8,259		
23. Minnesota Permanency Demonstration Project	\$0.00	\$0.00	\$0.00		\$0	\$0	\$0		
24. Northstar Kinship Assistance	\$0.00	\$0.00	\$0.00		\$0	\$0	\$0		
25. Adoption Assistance	\$1,376.31	\$2,545.69	\$3,922.00		\$3,922	\$0	\$3,922		
26. <b>Rounded TOTAL</b>	\$19,202.00	\$35,702.00	\$55,004.00		\$12,181	\$42,823	\$55,004		
I-26. This is the Total Agency Share for Northstar Care, including legacy					L-26. This is the Agency Net Outlay prior to this reconciliation				
<b>(Owe) &amp; Due</b>									
	N. Due to Agency	O. (Owe to State)	P. Net before Prior DHS Payments	Q. (Prior DHS Payments)	R. Net After Prior DHS Payments				
31. Family Foster Care and EPC-SIL	\$15,027.44	\$0.00	\$15,027.44	(\$8,259.00)	\$6,768.44				
32. Relative Custody Assistance	\$2,898.25	\$0.00	\$2,898.25	\$0.00	\$2,898.25				
33. Minnesota Permanency Demonstration Project	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				
34. Northstar Kinship Assistance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00				
35. Adoption Assistance	\$0.00	(\$2,545.69)	(\$2,545.69)	\$0.00	(\$2,545.69)				
36. <b>Rounded TOTAL</b>	\$17,925.00	(\$2,545.00)	\$15,380.00	(\$8,259.00)	\$7,121.00				
41. Amount Due to Agency from DHS - DHS will pay this amount: Report this amount as SEAGR Revenue Code 503 - Northstar Care for Children - State Share.					<b>\$2,130.00</b>				
5 - 41. This is the net result									

## Agency Output Tab cont.



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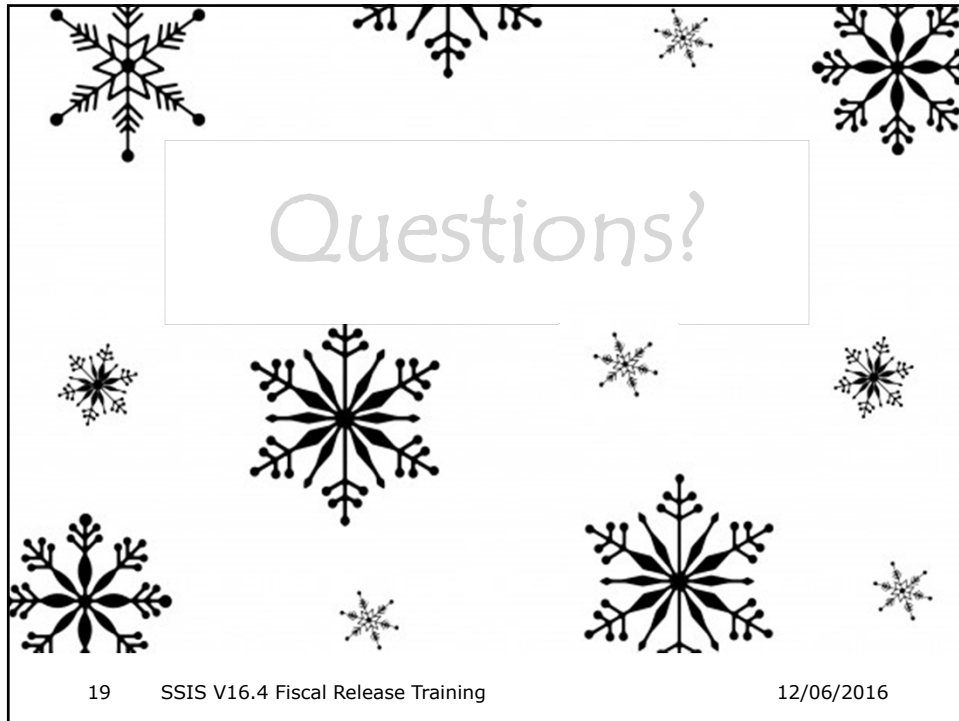
## Questions???

- ❖ Who should I contact if I have a question about the Northstar Care Fiscal Reconciliation?
  - ❖ SSIS Help Desk - [dhs.ssishelp@state.mn.us](mailto:dhs.ssishelp@state.mn.us)
    - ❖ The tabs do not display as they should
    - ❖ Why does my grid look like this?
    - ❖ How can I format my grid?
  - ❖ Northstar Policy - [northstar.care@state.mn.us](mailto:northstar.care@state.mn.us)
    - ❖ How did you determine the Phase-in Cost?
    - ❖ How are the Agency and State Trend amounts determined?
    - ❖ Why does our agency owe money?

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Questions?

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# Healthcare Claiming



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## ICD-9 Codes Updated

- ❖ ICD-9 codes are no longer available to select in SSIS
  - ❖ Previously entered ICD-9 codes still display for each client
  - ❖ Cannot select ICD-9 from the drop-down to add a new code

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## Annual Updates for ICD-10 Codes

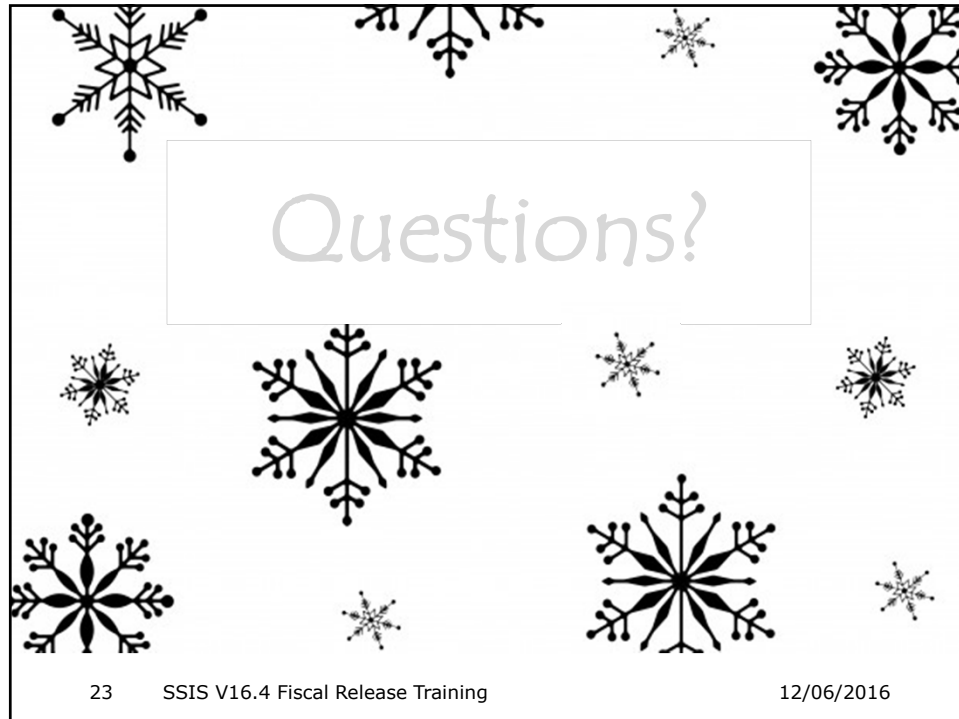
ICD-10 code changes are almost complete

- ❖ 305 codes end effective 09/30/2016
- ❖ 422 code descriptions changes
- ❖ 1943 new codes effective 10/01/2016
  - ❖ *MH Billable = No for all new codes*
    - ❖ Policy is determining which codes are MH Billable
    - ❖ Time or Payments may display in MH-TCM or Rule 5 Proofing
- ❖ ICD-10 Code handouts in the Fiscal Mentor Manual will be updated after changes are complete

*Note: Changes to the ICD-10 codes and MH Billable Indicators are not release dependent. Watch for a notification when the changes are complete.*

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## 2017 SEAGR Revenue Code Changes

- ❖ PASARR changed to PASRR
  - ◊ S27, S36, F32, F39
- ❖ Alphabetized the Waiver Categories
  - ◊ S01, S44, F6, F47
- ❖ Revenue Description changes
  - ◊ *S02 – Other (DHS Approved) – Inactivated*
    - ◊ Previously – Relative Custody Assistance
  - ◊ S30 – Adult Crisis
    - ◊ Previously – Adult MH Integrated Fund
  - ◊ F62 – Adult Mental Health Initiative Fund
    - ◊ Previously– Adult Mental Health Integrated Fund
- ❖ New Revenue Codes
  - ◊ S70 – Other Social Service General Revenue
    - ◊ Included in Totals on Line S54
  - ◊ F70 – Other Social Service General Revenue
    - ◊ Included in Totals on Line F57

## What should you remember?

- ❖ Regenerate Healthcare Claim Batches
- ❖ Generate or Regenerate Q4 State Reports
- ❖ Review V16.4 documents
  - ❖ Release Notes
  - ❖ Known Defects
  - ❖ What's New in 16.4
  - ❖ Handouts


## Available Resources

- ❖ SSIS Help Desk
  - ❖ Email – [dhs.ssishelp@state.mn.us](mailto:dhs.ssishelp@state.mn.us)
  - ❖ Phone – (651) 431-4801
- ❖ Northstar Policy Questions
  - ❖ Email – [northstar.care@state.mn.us](mailto:northstar.care@state.mn.us)
- ❖ SSIS website
- ❖ Fiscal & Worker Mentors

Questions?

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# Thank You!



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