Support Plan Supervisor Mentor Training Agenda

1. Purpose for the Training  12:30 pm
   - Provide resources
   - Provide training
   - Establish training zone procedures
   - Pre- and Post- Launch
   - Launch Expectations

2. Prepare and access the MnCHOICES - Support Plan Training Zone  12:45 to 1:30
   Includes questions and answer time

4. Get to know online resources  1:30 to 2:00

5. Submit your user(s) for Support Plan access  2:00 to 2:15
   Break 10 minutes

6. Prepare your workflow  2:25 to 3:00
   Includes questions and answers

7. Practice training and workflow  3:00 to 4:00
   - Training Zone
   - Support Plan Try It! Companion Document
   - Support Plan Training Work Flow
   - Rates Training
   - Support Plan Training
   - Time in MnCHOICES Support Plan
   Includes Time for questions and answers

8. Ongoing Support  4:00 to 4:15

9. Pre-launch expectations & next steps  4:15 to 4:30