Support Plan Supervisor Mentor Training

Agenda

1. Purpose for the Training
   - Provide resources
   - Provide training
   - Establish training zone procedures
   - Pre- and Post- Launch
   - Launch Expectations

2. Prepare and access the MnCHOICES - Support Plan Training Zone
   Includes questions and answer time

4. Get to know online resources

5. Submit your user(s) for Support Plan access
   Break 10 minutes

6. Prepare your workflow
   Includes questions and answers

7. Practice training and workflow
   - Training Zone
   - Support Plan Try It! Companion Document
   - Support Plan Training Work Flow
   - Rates Training
   - Support Plan Training
   - Time in MnCHOICES Support Plan
   Includes Time for questions and answers
   Break 10 minutes

8. Ongoing Support

9. Pre-launch expectations & next steps