To ask a question during the presentation use the Q&A Panel in WebEx

Select “All Panelists”, type your question, and click Send.
Announcements

The Power of Language
December SPP LC Webinar – canceled due to holidays

Communities of Practice – DSD.RRS@state.mn.us
The Power of Language

Stacy Danov, PhD LP

DHS Disability Services Division
The Power Of Clear Communication

Words and Actions matter
WORDS, WORDS, WORDS
“Language is how we activate our values”
Tip 1...

Take time to get rid of outdated slang or offensive words and avoid using

Terms to Avoid When Writing About Disability.

Read more: Eliminating the R-word.

Read more: The origin of "spaz."
Tip 2...

Take time to understand why a person may prefer person-first language (PFL) over identity-first language (IFL), or vice versa.
Just a few examples...

<table>
<thead>
<tr>
<th>Say:</th>
<th>Instead of:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children/adults with disabilities</td>
<td>Handicapped, disabled, special needs</td>
</tr>
<tr>
<td>Accessible parking, hotel room, etc.</td>
<td>Handicapped parking, hotel room etc.</td>
</tr>
<tr>
<td>Describe the behavior- “person</td>
<td>Acting out, challenging behavior</td>
</tr>
<tr>
<td>strikes out when asked to</td>
<td></td>
</tr>
<tr>
<td>undress”</td>
<td></td>
</tr>
<tr>
<td>Person’s first name/ Person</td>
<td>Case</td>
</tr>
<tr>
<td>supported</td>
<td></td>
</tr>
<tr>
<td>Move out</td>
<td>Discharge</td>
</tr>
<tr>
<td>Home, place to live</td>
<td>Setting/ Placement</td>
</tr>
</tbody>
</table>
Tip 3...

Use Active Language

Why: Emphasized autonomy and ability; not dependence and disability

Example: Wheelchair user
Non Example: Wheelchair bound or confined to a wheelchair
Tip 4...

Fixing vs. Supporting
Tip 5...

Lastly, don't forget:
One of the most empowering, person-centered uses of language is to simply use a person's name.

“Remember, that a person’s name is, to that person, the sweetest and most important sound in any language.”

Dale Carnegie
How to Win Friends and Influence People

A CONDENSATION
How to Win Friends & Influence People
DALE CARNEGIE
WORDS, WORDS, WORDS
Questions?

Stacy Danov, PhD LP
DHS Disability Services Division

Stacy.e.danov@state.mn.us
Where to find help now

- **Person Centered Thinking 2-day Trainings**

- **Person Centered Practices Webpage**

- **Olmstead Plan Webpage**

- **DHS Training Archive page**
  - [http://www.dhs.state.mn.us/main/dhs16_143138](http://www.dhs.state.mn.us/main/dhs16_143138)

- **Bulletins**
  - [http://www.dhs.state.mn.us/main/id_000305](http://www.dhs.state.mn.us/main/id_000305)

- **Lead Agency Review Website**
  - [http://www.minnesotahcbs.info/](http://www.minnesotahcbs.info/)

- **E-List Announcements**
  - [http://www.dhs.state.mn.us/main/id_000677#](http://www.dhs.state.mn.us/main/id_000677#)

- **CBSM Main Page**
  - [http://www.dhs.state.mn.us/main/id_000402](http://www.dhs.state.mn.us/main/id_000402)

- **Disability Hub MN**
  - [http://disabilityhubmn.org/](http://disabilityhubmn.org/)

- **Positive Supports Minnesota**
  - [https://mnpsp.org/](https://mnpsp.org/)

05.30.2018
Please take a moment to let us know your thoughts.

• Take our Survey:

  • [http://surveys.dhs.state.mn.us/snapwebhost/s.asp?k=153539405333](http://surveys.dhs.state.mn.us/snapwebhost/s.asp?k=153539405333)
Audio from today’s session will be available beginning tomorrow morning by dialing:

855-859-2056
Conference ID:

4178317

If you have questions following the session, email to DSD.ResponseCenter@state.mn.us
Thank you for attending!