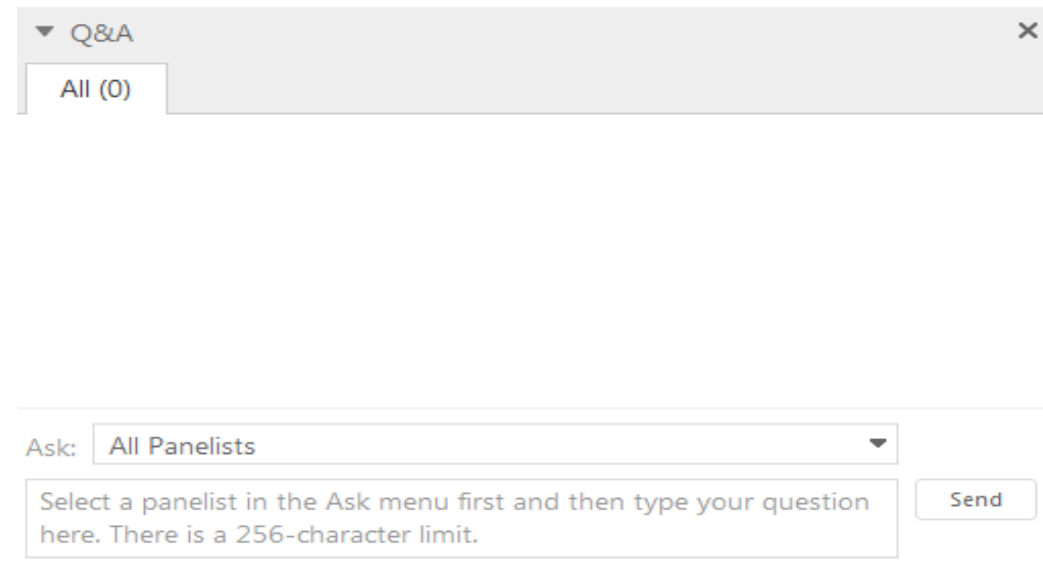




Support Planning Professional Learning Community (SPPLC)

May 29, 2019

To ask a question during the presentation use the Q&A Panel in WebEx



The screenshot shows a window titled "Q&A" with a close button (X) in the top right corner. Below the title bar, there is a tab labeled "All (0)". The main area of the window is empty. At the bottom, there is a section labeled "Ask:" with a dropdown menu currently set to "All Panelists". Below the dropdown is a text input field containing the instruction: "Select a panelist in the Ask menu first and then type your question here. There is a 256-character limit." To the right of the text input field is a "Send" button.

Select “All Panelists”, type your question, and click Send.

Announcements

Lead Agency Review

Upcoming SPP LC Webinars:

- June 26: Environmental Accessibility Adaptation (EAA) Home Modification Assessment and Installation for Home and Community-Based Services (HCBS)
- July 31: Canceled due to Odyssey Conference
- Registration is open for the rest of the year. Please register to receive updates and PowerPoint handouts.

OBRA Level II Training

- June 26, 2019; 1:00 – 4:00 pm

Person-Centered Practices in Support Planning

- Online modules
- Available in [TrainLink](#) under Disability Services (formerly Continuing Care)

Minnesota Age & Disability Odyssey Conference

- July 31 – August 1, 2019
- Duluth Entertainment Convention Center



Lead Agency Review

Presented by: Liz Banini, Maggie Munson, & Cate McKay

Agenda

- History & Purpose of the Lead Agency Review Project
- Overview of Lead Agency Review Process
- Round 3 (2015-2018) Summary of Reviews
- What to Expect in Round 4 (2019-2022)
- MnCHOICES Support Plan
- Q&A

Lead Agency Review Project

History

The Lead Agency Review evaluation process began in 2006, and includes assuring compliance, a discussion of key performance measures, Identifying best practices, and collecting feedback on DHS resources

Purpose

The goal of the Lead Agency Review is to determine how Minnesota's Home and Community-Based Service (HCBS) programs are operating and meeting the needs of the people they serve.

Foundational Principles

1. Support lead agencies.
2. Encourage collaboration amongst agencies and the sharing of ideas.
3. Seek out and highlight best practices.
4. Gather, share and interpret quantitative and qualitative data.
5. Advance lead agencies use of managing by performance.
6. Use a review process that is constructive.
7. Assure compliance.
8. Engage lead agencies.
9. Listen to lead agencies' suggestions.
10. Acknowledge the shared accountability of DHS and lead agencies.

Driven by Policy



Centers for Medicare and Medicaid Services (CMS)



Person Centered Informed Choice and Transition Protocol



The Olmstead Plan



Policy Changes

Review Process

A large, stylized green number '3' is positioned on the left side of the slide, partially overlapping the white circle.

Lead Agency review is completed in
3 year cycles.

On average a lead agency can expect
to be reviewed once every 3-4 years.

The review begins about 3 months
before the visit and concludes about
3 months after the site visit.

There are 3 stages to a review.

Review Process, cont.

Pre-Visit Activities

- Kick-off teleconference
- Lead agency survey
- Learning about LA procedures
- Gathering data to share

Review Process, cont.

On-Site Visit

- Average visit lasts 4 days
- Case file review
- Meetings with sup., directors, mgrs.
- Focus groups

Review Process, cont.

Post-Site Visit

- Remediation & Corrective Action Planning
- Sharing innovations & feedback with DHS
- Summative reporting

Round 3: Overview

3

3 Years and 3 Months

August, 2015-November 2018

82

Lead Agencies

4 Alliances, 76 Counties, 2 Tribal Nations

6,700

Case Files

Number of case files reviewed



Round Three Themes

Person Centered Practices

1

- System changes to HCBS Waiver Programs

Community Access & Inclusion

2

- In accordance with Minnesota's Olmstead Plan

Lead Agency Enrolled Vendors

3

- Understanding lead agencies processes for tracking and managing providers

Positive Supports and Jensen Settlement

4

- Positive Support Transition Plans
- Formal Person Centered Plans

Case File Review

10%

Program Enrollment

51

Measures

Increased from 41 in July, 2016

6

Areas Reviewed

- Transition, PSTP, & Jensen
- Assessment & Support Planning
- Development of a plan using person centered planning elements*
- Development of a plan using person centered record keeping and documentation*

*Began in July 2016.

Corrective Actions

1

Most common number of corrective action

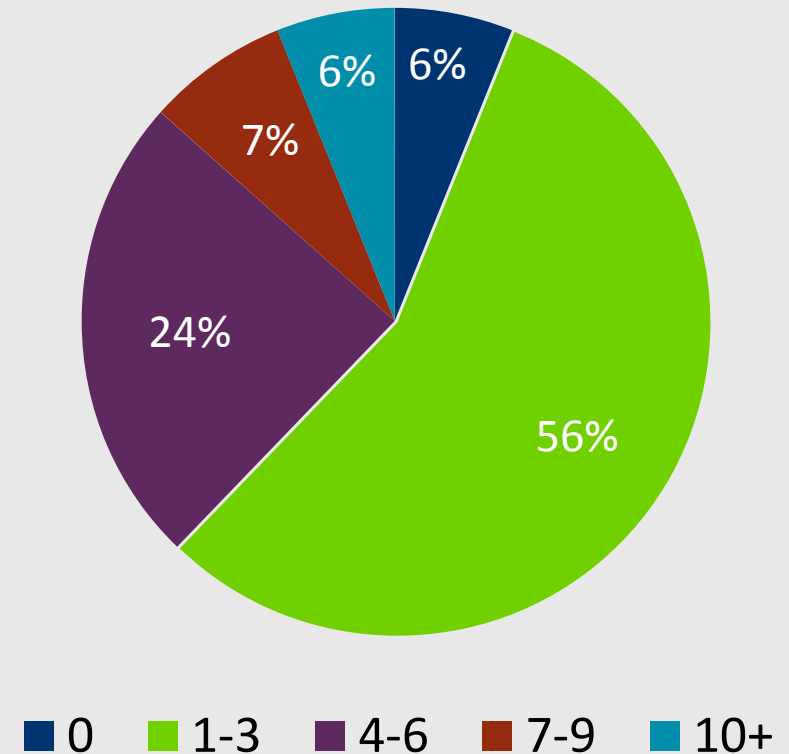
27

Number of possible Corrective Actions for lead agencies.

293

Total number of individual corrective action plans required during round three of reviews.

Percentage of Corrective Actions required by Lead Agency



Case File Review Results: Assessment & Support Planning

99%

LTSS Assessment and Program Information/Signature Page is completed and signed annually

98%

Documents are signed correctly when a person has a public guardian

97%

A Release of Information to share private information is signed annually

79%

Service details are included in the support plan (frequency, type, cost and name of provider)

82%

The needs that were identified in the assessment/screening process are documented in the support plan

82%

Natural supports and/or services are included in the support plan

Case File Review Results: Development of a Plan that is Person Centered

- Includes 12 separate measures, which are elements of person centered planning.
- A plan that is developed including at **least 9 of the 12 elements** is considered compliant.

2018

- 85% included 9 of the 12 elements.
- Files reviewed in 2018, on average, included two more elements than files reviewed in 2016.
- Of 21 lead agencies reviewed, 9 required corrective action planning.



Case File Review Results: Person Centered Planning Elements

12 measures: At least 9 measures must be present in the plan for it to be compliant

- The support plan includes details about what is important to the person
- The person's strengths are included in the support plan
- The support plan describes goals or skills that are related to the person's preferences.
- The support plan incorporates other health concerns; mental, chemical, chronic medical.
- The support plan includes a global statement about the person's dreams and aspirations.
- The support plan identifies who is responsible for monitoring implementation of the plan.
- Action steps describing what needs to be done to achieve goals or skills are documented.
- The person's current rituals and routines (quality, predictability, and preferences) are described.
- Social, leisure, or religious activities the person wants to participate in are described.
- The person's preferred work activities are identified.
- The person's preferred living setting is identified.
- Opportunities for choice in the current environment are described.

Case File Review Results: Development of a Plan that is Person Centered

92%

The support plan incorporates other health concerns

92%

The person's preferred living setting is identified

88%

Social, leisure or religious activities the person wants to participate in are described

28%

The support plan includes a global dream statement about the person's dreams and aspirations

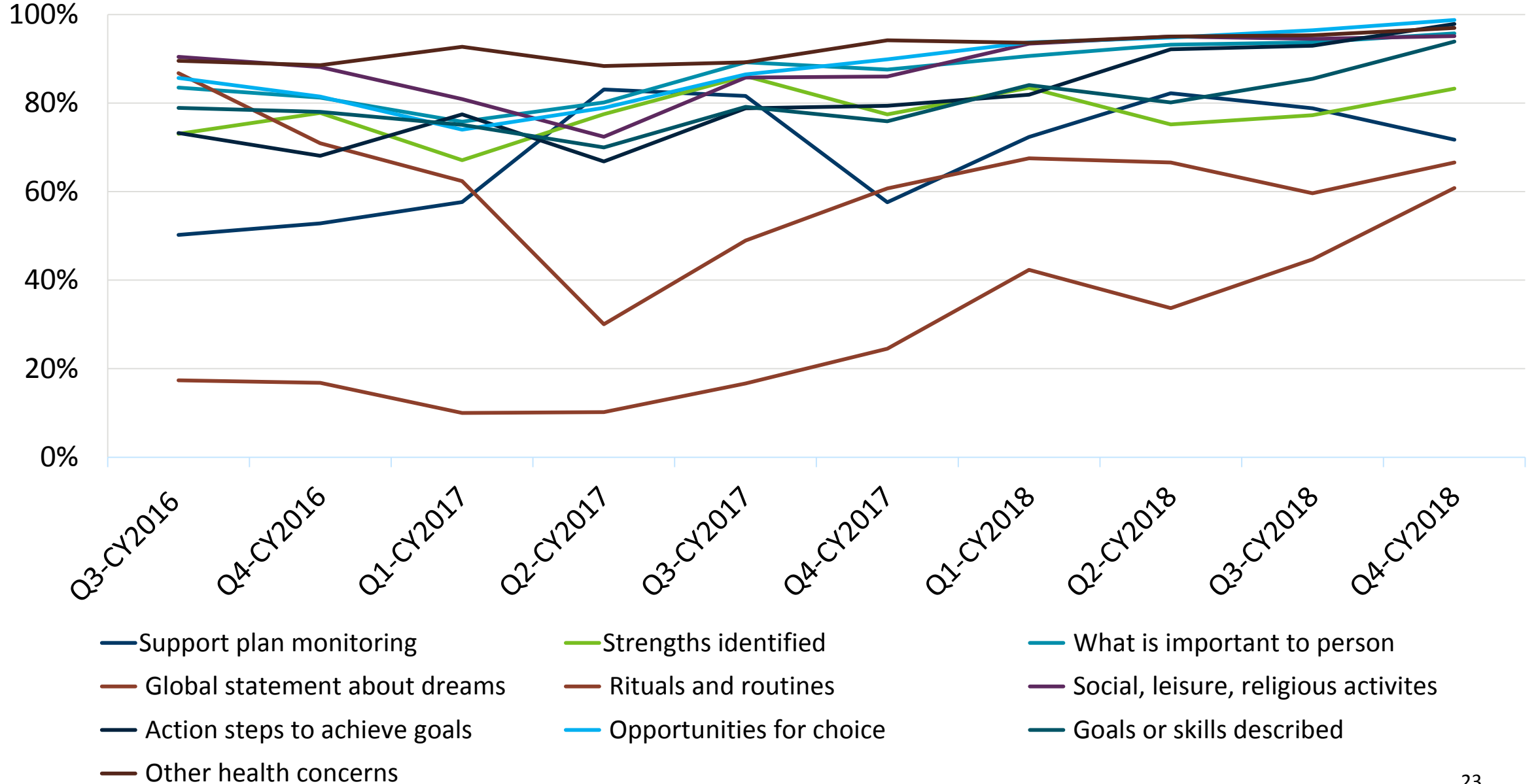
63%

The person's current rituals and routines are described

68%

The support plan identifies who is responsible for monitoring implementation of the plan

Development of a Plan that is Person Centered



Case File Review Results: Person Centered Record Keeping Process

- Includes 7 separate measures, which are elements of person centered record keeping.
- A plan that is developed using **all 7 of the person centered elements** is considered compliant.

2018

- 75% included all 7 elements.
- Files reviewed in 2018, on average, included two and a half more elements than files reviewed in 2016.
- Of 21 lead agencies reviewed, 12 required corrective action planning.



Case File Review Results: Person Centered Record Keeping

7 measures: All 7 measures must be present for the plan to be compliant

- The support plan is written in plain language.
- The support plan records the alternative home and community-based services that were considered by the person.
- The support plan includes strategies for solving conflict or disagreement within the process.
- The support plan includes a method for the individual to request updates to the plan.
- The person's level of involvement in the planning process is described.
- Documentation that the plan was distributed to the individual.
- Documentation that the plan was distributed to other people involved.

Case File Review Results: Person Centered Record Keeping

94%

The person's level of involvement in the planning process is described

92%

The support plan is written in plain language

83%

There is documentation the plan was distributed to the individual

73%

The support plan includes a method for the individual to request updates to the plan

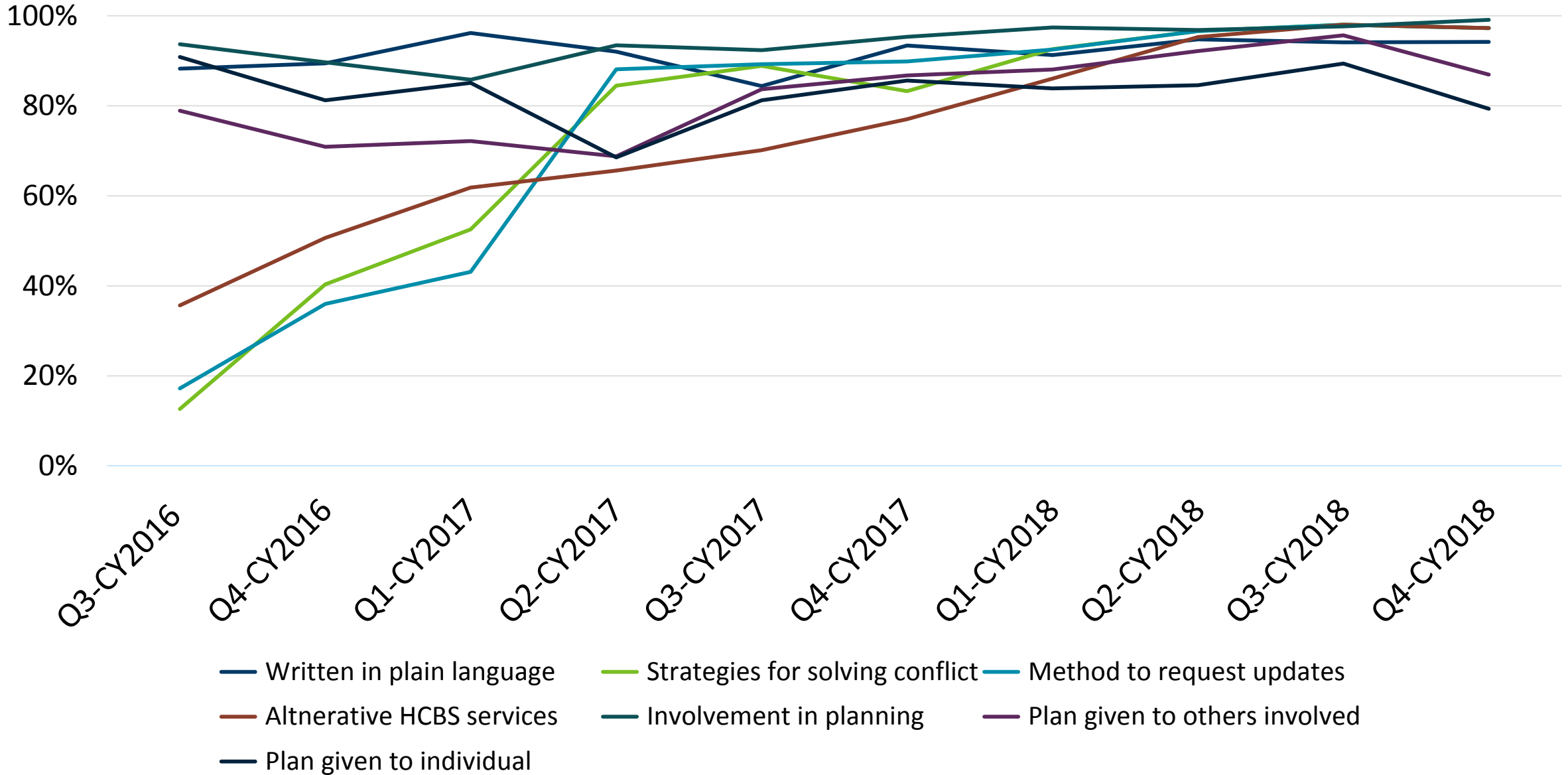
73%

The support plan includes strategies for solving conflict or disagreement within the process

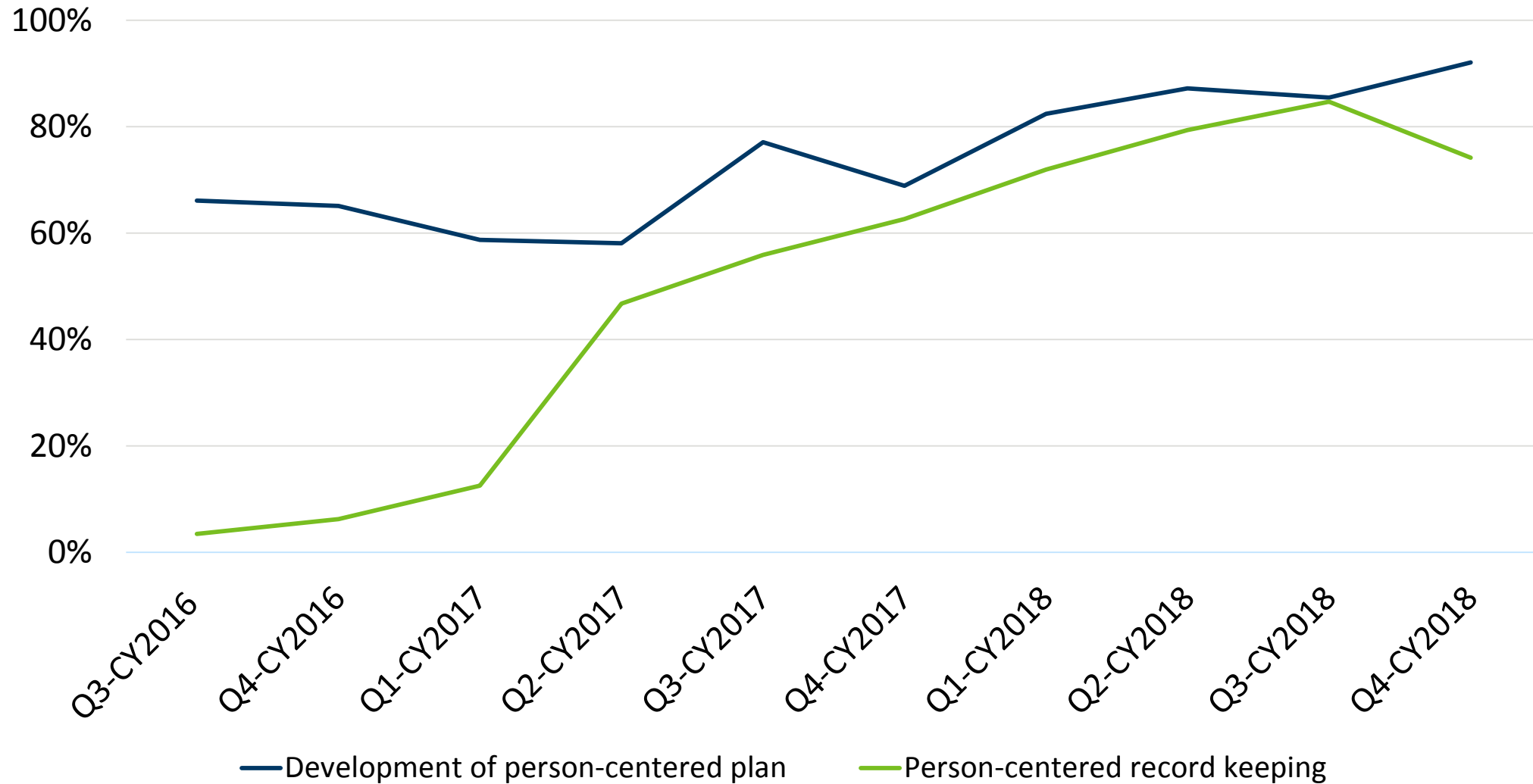
75%

The support plan records the alternative home and community-based services that were considered by the person

Person Centered Record Keeping



Person centered compliance measures, per fiscal quarter



Case File Review Results: Employment Measures

Individuals 16-64 years old

Not requiring corrective action planning at this time

98%

Information on competitive employment opportunities is provided annually

86%

The person was provided information to make an informed decision about employment

93%

A decision about employment has been documented

78%

The person was offered experiences to help them make an informed decision about employment

Case File Review Results: Additional Samples

Jensen Settlement Members

128 Cases Reviewed

88%

Of individuals had a formal Person Centered Plan created or reviewed in the last 365 days.

Positive Support Transition Plans

145 Cases Reviewed

43%

Of cases reviewed had a completed PSTP, including appropriate reviews.

Transition (Move) Planning

109 Cases Reviewed

77%

Of cases reviewed had a completed My Move Plan Summary, **or** indication the move was unknown to the case manager **or** the individual denied planning

Case Manager & Assessor Survey

Person Centered Measure	Survey Response	Case File Review Results
The person's strengths.	82%	78%
The goals to be achieved that are related to the person's preferences.	81%	80%
Action steps for goals	85%	80%
Opportunities for choice on a daily basis	75%	88%
The person's daily activities, rituals or routines.	84%	63%
The person's dreams and wishes for the future.	86%	28%
Where and with whom the person wants to live.	87%	92%
The social, leisure or religious activities the person wants to engage in.	88%	88%
Preferred work	86%	80%

Table: Case Managers and Assessors responses to including person centered measures into the assessment and support planning process compared to results found in case file review.



Round 4: What to expect in 2019-2022

Data Sharing & Collecting

- Annual Long Term Care Data
- Lead Agency Staff
- External Partners

On-Site Visit

- Average Visit 4 Days
- Case File Review
- Face to Face Meetings

Follow-Up & Reporting

- Remediation and Corrective Action Planning
- Sharing Best Practices and feedback
- External Reporting

Round Four Themes

Equity

Identifying and addressing disparities

1

- How are lead agencies engaging with underserved and emerging communities?
- What steps are being take to ensure equitable access?

Community Integration

Creating connections and building opportunities

2

- Person-centered Practice, Choice, Employment and Housing
- How are individual's being supported in their environments to navigate and lead the lives they want?

Program Sustainability

Operational data for lead agencies to better support the individuals they serve.

3

- How service utilization and cost impact a person's choice in employment, housing, and participation in the community.

Round Four: Case File Review

0

New Measures added for Round 4

4

Areas that are being reviewed

- Assessment & Support Planning
- Development of a Plan that is Person Centered
- Support Plan Record Keeping
- Transition*

43

Measures being reviewed during Round 4

13

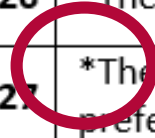
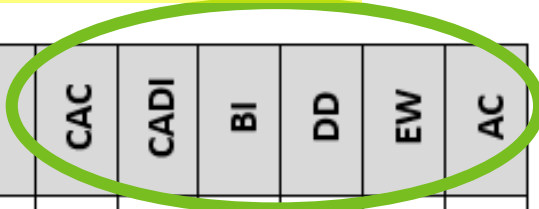
Measures if the individual has moved.

Round Four: List of Items Reviewed

Development of a Plan that is Person Centered

The support plan must reflect nine of the twelve high impact elements described in the development of a person centered plan according to [The Person Centered, Informed Choice and Transition Protocol](#) (DHS-3825) and included below. **Items indicated with an asterisk (*) must be evidenced in a current support plan.**

Measurement		CAC	CADI	BI	DD	EW	AC
25	*The support plan includes details about what is important to the person.	X	X	X	X	X	X
26	*The person's strengths are included in the support plan.	X	X	X	X	X	X
27	*The support plan describes outcomes and goals as related to the person's preferences.	X	X	X	X	X	X
28	*The support plan includes a global statement about the person's dreams, hopes, or aspirations.	X	X	X	X	X	X
29	*The support plan incorporates other health concerns (e.g. mental health,	X	X	X	X	X	X



Support Plan Measures

If it must be evidenced in the support plan,
it can be found ANYWHERE in
the support plan.

What do you consider the support plan?

- The CSP, CSSP and Signature Page
- The Collaborative Care Plan and Signature Page
- An approved CDCS Plan*
 - *only when a current, signed CSP/CSSP is also present

MnCHOICES CountyLink

- CADI Example
- DD Example

The screenshot shows a web browser displaying the CountyLink website. The page title is "MnCHOICES Support Plan" under the heading "DHS Systems and IT Updates > MnCHOICES". The left sidebar contains a navigation menu with categories like ELICI, IT Modernization, MnCHOICES, MN-ITS, MAXIS resources, MEC² resources, MMIS resources, PRISM resources, and SIR. The main content area includes a paragraph about the transition to electronic support plans, a note about archived documents, and a section titled "Using MnCHOICES Support Plan" with several PDF links. A red bracket highlights the following links: "Example CSP: CADI Waiver (PDF)", "Example CSSP: CADI Waiver (PDF)", "Example CSP: DD Waiver (PDF)", and "Example CSSP: DD Waiver (PDF)".

DEPARTMENT OF HUMAN SERVICES

CountyLink Home Page | DHS Home Page | Bulletins | eDocs | A-Z Topics | [Advanced Search](#)

County Reports/Results | DHS Program Resources | **DHS Systems & IT Updates** | Fiscal Reporting & Accounting | Manuals | Policy Inquiries | Tra

ELICI

IT Modernization

MnCHOICES

- Archive
- Assessment
- Communication
- Forms and Procedures
- Help desk
- Mentors
- MCOs
- Rate Plans and RMS
- Support Plan
- Training and Webinars

MN-ITS

MAXIS resources

MEC² resources

MMIS resources

PRISM resources

SIR

> **DHS Systems and IT Updates > MnCHOICES**

MnCHOICES Support Plan

Lead Agencies will move from a paper process to creating support plans electronically. The electronic support plan preferences about, services identified during the MnCHOICES assessment. When both the MnCHOICES Assessment agencies will have a single, streamlined and comprehensive process to assess people, identify their needs, develop centered services to a higher level.

DHS has archived all documents more than 2 years old.

Using MnCHOICES Support Plan

[Using more than one instance of the MnCHOICES Support Plan in a browser](#)

[Build and Print: CSP/CSSP Crosswalk \(PDF\)](#)

[Crosswalk: Assessment and Support Plan \(PDF\)](#)

[Example CSP: CADI Waiver \(PDF\)](#)

[Example CSSP: CADI Waiver \(PDF\)](#)

[Example CSP: DD Waiver \(PDF\)](#)

[Example CSSP: DD Waiver \(PDF\)](#)

[LTSS Improvement Tool FAQ](#)

[Memo: Long-Term Services and Supports Improvement Tool \(PDF\)](#)

10. A support plan that was completed in the last year including being signed by all required parties.



Compliant if signed and dated by individual (if possible) and guardian (if necessary). Needs one or the other based on guardianship status.

- DHS-6791D
- Look for a guardian signature based on MMIS Data of guardianship status











My signature

My signature and responses on this form indicate:

- I received the information mentioned above.
- I know about the choices I have.
- I agree to the delivery of services as developed with my case manager and/or certified assessor.
- The provider(s) listed in this plan can share a written report about my care needs with my case manager and/or certified assessor if I give the provider(s) my permission.

MY SIGNATURE 	DATE 
---	---

My support team

LEGAL REPRESENTATIVE'S SIGNATURE 	DATE 
SIGNATURE OF CM/CA/CC WHO HELPED DEVELOP PLAN 	DATE 
OTHER PERSON'S SIGNATURE 	DATE 
OTHER PERSON'S SIGNATURE 	DATE 
OTHER PERSON'S SIGNATURE 	DATE 

Additional measures met by a complete CSSP Signature Page

Compliant if radial is selected, and there is a signature and date or the measure is described.

- 15. Acknowledgment of choice in providers and services.
- 20. Provider Signatures.
- 38. Record of alternative HCBS services offered to the person.
- 39. Strategies for solving conflict.
- 40. Method for the individual to request updates.
- 4. Evidence of Appeal Rights.
- 41. Person's level of involvement in the planning process.

26. The person's strengths are included in the support plan.

Compliant if there is a description of at least one strength of the individual in the support plan.

Suggestion:

- What do you and others like and admire about the individual?

Example:

Mohammed is a strong reader and reads books far above his grade level.

Mohammed loves computers. He takes pride in problem solving computer related issues for his family and peers at school. (DD – CSP pg.1)

37. The support plan is written in plain language. The plan does not contain acronyms or medical jargon and does not refer to the person as “client” or “member”.

Compliant if there is very few acronyms or medical jargon.

Most common jargon to avoid:

- ADLs/IADLs
- Diagnosis Codes with no description
- Acronyms for services: HM, SNV, MOW

Example:

Personal Assistance: Mohammed needs hands on assistance with dressing, grooming, and bathing. He prefers his mom to help with these activities, but is cooperative with other caregivers. (DD – CSP pg.5)

25. The support plan includes details about what is important to the person.

Compliant if there is a description of at least one thing that is important to the individual in the support plan.

Suggestions:

- MnCHOICES Support Plan: What's Important to the Individual
- MnCHOICES Assessment: What is important to the individual?

Example:

Quality of Life: It is important to Delford to continue to practice his religion and faith. It is important to Delford to feel respected and not be discriminated against. He wants to live in an environment where he feels safe and supports his sobriety.

(CADI – CSP pg.3)

16. The person's outcomes and goals are documented in the person's support plan

AND

27. The support plan describes outcomes and goals as related to the person's preferences.

16. Compliant if there is at least one goal or outcome.

27. Compliant if there is at least one goal or outcome related to the individual's preferences.

Suggestions:

- MnCHOICES Support Plan: Short and Long Term Goals
- Related to preference - uses the information we know about the individual to have a meaningful goal, that can drive their support and services.

Examples:

Delford will attend Alcoholics Anonymous (AA) at least once per week and will remain sober.

02/28/2019

Delford will find a living environment where he feels safe and supported.

05/31/2018

(DD – CSP pg. 4) ⁴⁵

28. The support plan includes a global statement about the person's dreams, hopes, or aspirations.

Compliant if there is a description of at least one dream, hope, aspiration, vision.

Suggestions:

- *“Someday...”*
- *“I’d love to...”*
- *“I wish I could...”*
- *“I really miss...”*

Example:

Delford has many strengths including writing and a heart for service; he is a good communicator and has a strong work ethic. Delford likes to travel and would like to be involved in mission work. His dream vacation would be to go to Israel. He hopes to work with children in the future.

(CADI – CSP pg.1)

Dreams

A “dream” statement
does NOT need the word dream in it!



11. The needs that were identified in the assessment/screening process are documented in the support plan.

Compliant if the individual's assessed needs (for every applicable domain) are described in the support plan.

Suggestions:

- Description of the need NOT of how the need is being met.
- MnCHOICES Support Plan: Summary of Needs
- MnCHOICES Assessment: Support Planning Implications

Example:

Home Management: Delford needs assistance with medication management and set up. He needs assistance with meal prep as well as shopping for groceries.

Delford needs reminders for housework and assistance with his finances.

(CADI – CSP pg.6)

12. The person's health and safety concerns identified in the assessment/screening process are documented in the support plan. **AND**

29. The support plan incorporates other health concerns (e.g. mental health, chemical health, chronic medical conditions, etc.)

12. Compliant if at least one health OR safety need is described.

29. Compliant if concerns are described beyond primary health and safety needs.

Suggestions:

- Description of the need NOT of how the need is being met.
- MnCHOICES Support Plan: Summary of Needs
- MnCHOICES Assessment: Support Planning Implications

Example:

Health Related/Medical: Delford needs assistance with medication setup and reminders. He may need assistance with transportation to doctor appointments. Delford needs reminders to monitor his blood glucose-ILS helps to set up a daily reminder in his phone.

(CADI – CSP pg.6)

13. Risks are identified and addressed in the support plan.

Compliant if description of at least one risk and a plan to reduce risk or note if there is no remaining risk

Suggestions:

- MnCHOICES Support Plan: Risks: How will health and safety issues be addressed?
- MnCHOICES Assessment: Personal Safety Section

What the risk is:

Delford is at risk for substance abuse when he does not have structure and good supports. Delford meets with his ARMHS worker weekly to develop and increase coping skills. (CADI – CSP pg.7)

How its being addressed:

Delford's AA sponsor will provide support to assist in maintaining sobriety and provide emotional support. (CADI – CSP pg.5)

17. The services a person is receiving are documented in the support plan.

17. Compliant if there is at least one service described in the support plan.

Suggestion:

- MnCHOICES Support Plan: Summary of Program and Services

Service In-Home Family Support - 15 Minutes							
Start Date 11/01/2018	End Date 10/31/2019	Procedure Code S5125	Frequency	Units 1248	Rate \$10.14	Avg Monthly \$1,054.56	Total Service \$12,654.72
NPI/UMPI 1053687996	Status Pending	Provider Name MAINS'L SERVICES INC		Funding Source DD Waiver		County of Service Chisago	
Areas of Need Personal Security, Communications, Supportive Services, Self-Direction, Caregiver/Parent Support, Home Management, Quality of Life							
Support Instructions Provider will assist with teaching and training around activities of daily living and household management. Examples include meal preparation, grooming and personal care, and learning new household chores. He would also like assistance with learning to use his new phone to set reminders/alarms, enrolling in community ed classes and finding other opportunities to hang out with kids around his age. Mohammed prefers to have a caregiver that is calm and soft-spoken. He would like his assigned staff to come after school, but avoid Wednesday's because he spends time with his dad that day.							
Service Notes Authorizing six hours per week of in-home family support to assist with training and teaching for Mohammed and his family.							

18. Service details are included in the support plan. Service details include: provider name, type, frequency, and cost.

18. Compliant if there is a **Provider Name** is documented for at least one service. **AND** **Type of Service** is documented for at least one service. **AND** **Frequency** of service is documented for at least one service. **AND** **Cost** of service is documented for at least one service.

Suggestion: MnCHOICES Support Plan: Summary of Program and Services

Service In-Home Family Support - 15 Minutes							
Start Date 11/01/2018	End Date 10/31/2019	Procedure Code S5125	Frequency	Units 1248	Rate \$10.14	Avg Monthly \$1,054.56	Total Service \$12,654.72
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Areas of Need Personal Security, Communications, Supportive Services, Self-Direction, Caregiver/Parent Support, Home Management, Quality of Life							
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Service Notes Authorizing six hours per week of in-home family support to assist with training and teaching for Mohammed and his family.							

19. Natural supports and/or services are included in the support plan. Natural or informal supports include unpaid people in the person's life, as well as activities available to everyone in the community.

Compliant if there is a description of the natural or informal supports in the support plan.

Not Applicable – Person does not have informal or natural supports

Suggestions:

- MnCHOICES Support Plan: Informal Caregivers
- MnCHOICES Assessment: Unpaid individuals who provide care and/or assistance to the person

INFORMAL CAREGIVERS

Name	Caregiver Relationship	Lives with Person	Caregiver Role	Type of Care
------	------------------------	-------------------	----------------	--------------

(DD – CSP pg.6)

30. The support plan identifies who is responsible for monitoring implementation of the plan. Including the specific process of how often and by whom the plan will be monitored and reviewed.

Compliant if there is a description of who is responsible for monitoring the plan.

Examples:

What will the case manager do?

Delford's CADI case manager will contact him monthly (and as needed) to review progress towards goals and assist with any needed referrals. When Delford chooses housing.... (CADI – CSSP pg.4)

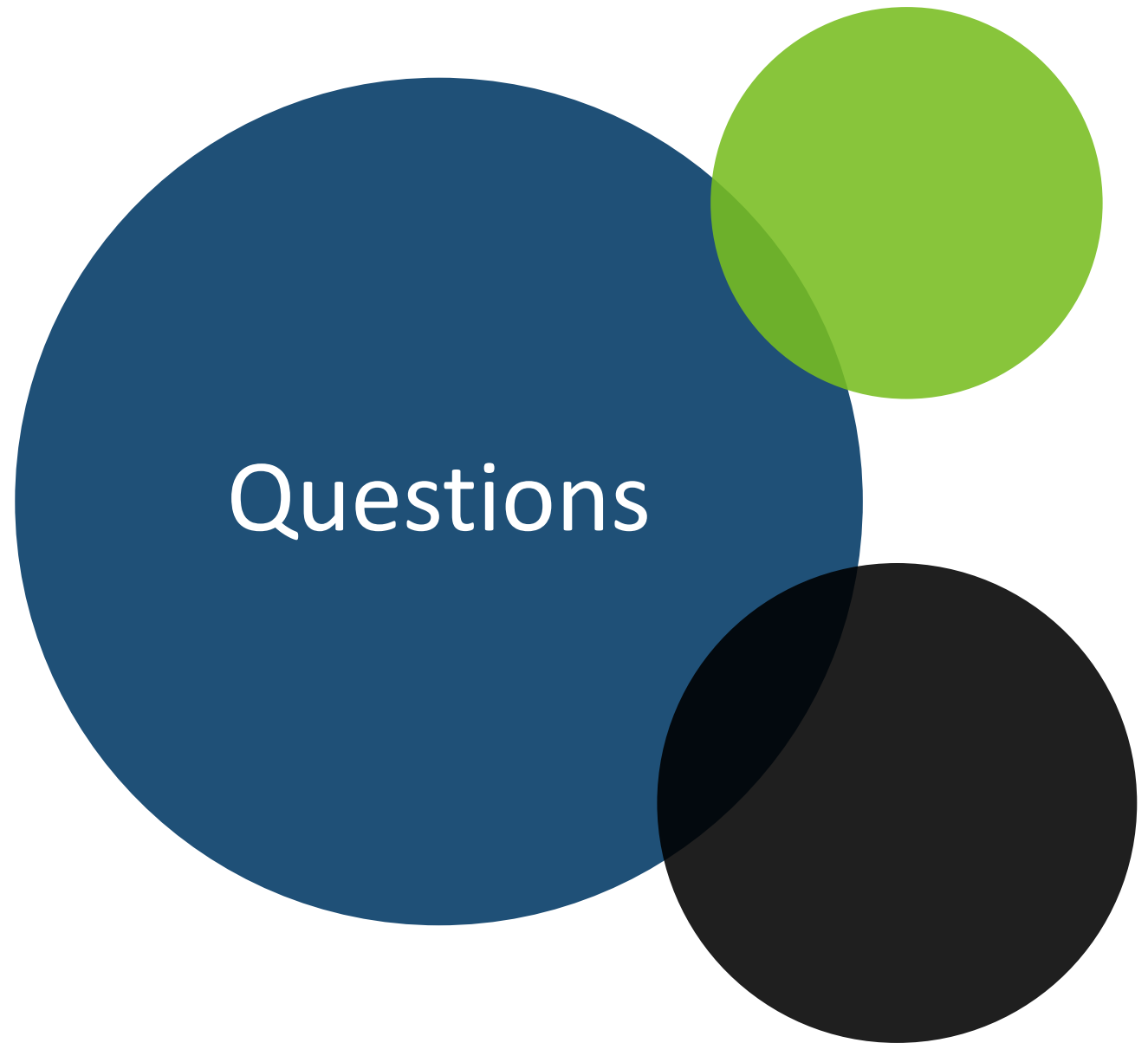
Service Notes:

200 CM units per year-for coordinating and monitoring services and support with problem solving (CADI – CSSP pg.7)

Lead Agency Review Website

- mn.gov/dhs/hcbs-lead-agency-review
- Announcements
- Tentative schedule
- Protocols
- List of Items Reviewed
- Findings – Lead Agency Reports
- DHS.leadagencyreviewteam@state.mn.us

The screenshot shows the homepage of the Minnesota Department of Human Services' HCBS Lead Agency Review website. At the top left is the logo for the Minnesota Department of Human Services, with the text 'DEPARTMENT OF HUMAN SERVICES' and 'HCBS LEAD AGENCY REVIEW' below it. To the right of the logo is a search bar with the text 'Search' and a magnifying glass icon. Below the logo and search bar is a dark blue navigation bar with white text for 'About', 'Processes and protocols', 'Reports and data', and 'Resources'. The main content area features a large image of a young girl with red hair and freckles, wearing a pink shirt, looking at a laptop. Below the image is a grey box with the text 'Protocol standards' and a dark blue button with white text that says 'Read the most recent protocol standard >'. To the right of the image is a section titled 'Round three reviews' with four statistics: 6,700 Case Files Reviewed (with a camera icon), 90 Lead Agencies (with a group of people icon), 1,332 Case Managers and Assessors Surveys (with a person and document icon), and 53% Lead agencies that received a corrective action for service details not being listed in the support plan. (with a circular arrow icon).



Thank You!

Liz Banini and Maggie Munson

Dhs.leadagencyreviewteam@state.mn.us

Minnesotahcs.info

Where to find help now

- Person Centered Thinking 2-day Trainings
 - <http://rtc3.umn.edu/pctp/training/newdates1.asp?training=1>
- Person Centered Practices Webpage
 - <http://mn.gov/dhs/partners-and-providers/continuing-care/provider-information/person-centered-practices/>
- Olmstead Plan Webpage
 - <http://mn.gov/dhs/general-public/featured-programs-initiatives/olmstead-plan/>
- DHS Training Archive page
 - http://www.dhs.state.mn.us/main/dhs16_143138
- Brain Injury Basics – YouTube videos
- Bulletins
 - http://www.dhs.state.mn.us/main/id_000305
- Lead Agency Review Website
 - mn.gov/dhs/hcbs-lead-agency-review
- E-List Announcements
 - http://www.dhs.state.mn.us/main/id_000677#
- CBSM Main Page
 - http://www.dhs.state.mn.us/main/id_000402
- Disability Hub MN
 - <http://disabilityhubmn.org/>
 - [Quick Reference Guide](#)
- Positive Supports Minnesota
 - <https://mnpssp.org/>

Please take a moment to let us know your thoughts.

Take our [Survey](#):

<http://surveys.dhs.state.mn.us/snapwebhost/s.asp?k=155855777726>

Audio from today's session will be available beginning tomorrow morning by dialing:

855-859-2056

Conference ID:

6289309

If you have questions following the session, email to DSD.ResponseCenter@state.mn.us

Thank you for attending!