Resources available for county staff and others who work with the following division programs.

- Case Management/Relocation Service Coordination
- Community Alternative Care (CAC) Waiver
- Community Alternatives for Disabled Individuals (CADI) Waiver
- Consumer Directed Community Supports (CDCS)
- Consumer Support Grant (CSG)
- Day Training and Habilitation (DT&H)
- Developmental Disabilities (DD) Waiver
- Family Support Grant (FSG)
- Home Care Services
- Intermediate Care Facility for Persons with Developmental Disabilities (ICF/DD)
- Medical Assistance for Employed Persons with Disabilities (MA-EPD)
- Semi-Independent Living Services (SILS)
- Brain Injury (BI) Waiver

**DHS Bulletins**
Bulletins are available online for two years. To receive notification of all new bulletins, subscribe to the bulletins mailing list.

**DHS e-Docs**
Many DHS forms and documents are available online in multiple languages. Select Forms (eDocs) from the upper dark blue navigation bar of any DHS Web page.

**Disability Services Electronic Mailing Lists**
DSD announces program information, policy, procedures and training opportunities via two electronic mailing lists. Membership in the DSD County E-list is limited to county personnel and DHS staff. The DSD Stakeholder E-list is open to all interested parties.

**Community-Based Services Manual**
(Formerly the Disability Services Program Manual)
This manual is a reference tool for lead agencies who administer home and community-based services that support older Minnesotans and people with disabilities.

**DB101**
A benefits and work planning website that offers a quick, easy and safe way to learn how work and benefits can go together to increase income.

**Disability and Aging PolicyQuest**
Lead agencies may search for answers to previously asked policy questions or submit questions to Disability and Aging PolicyQuest via the county access coordinator.

**DSD MMIS Reference Guide**
The reference guide offers step-by-step instructions for MMIS entry of Screening Documents and Service Agreements for DSD programs.

**Minnesota Health Care Programs Provider Manual**
The MCHP covers provider requirements, billing and specific Medical Assistance (MA), General Assistance Medical Care (GAMC) and MinnesotaCare service information.

**Other DHS Programs and Resources**
Use the Search in the upper right corner of any DHS Web page to find additional resources for other DHS programs and resources.
Call Center and Resource Information

**DSD Response Center**
(651) 431-4300 or (866)-267-7655
For consumers, lead agencies and stakeholders with general questions regarding DSD programs.

**DSD MMIS Resource Center**
(651) 431-2450 or (888) 968-8463
Fax: (651) 431-7447
MMIS technical assistance to counties and health plans for chemical health, developmental disabilities, home care, long-term care and waiver programs.

**Linkage Lines**
- **Disability**
  (866) 333-2466
- **Senior**
  (800) 333-2433
- **Veterans**
  (888) LinkVet or (888) 546-5838

**Provider & Billing Fraud Hotline**
(651) 431-2650 or (800) 657-3750
Investigates Medical Assistance provider fraud.

**Minnesota Health Care Programs**
- **Provider Call Center**
  (651) 431-2700 or (800) 366-5411
- **Recipient Call Center**
  (651) 431-2670 or (800) 657-3739
- **MinnesotaCare Information Center**
  (651) 297-3862 or (800) 657-3672

**Ombudsmen**
- **Long-Term Care**
  (651) 431-2555 or (800) 657-3591
- **Mental Health and Developmental Disabilities**
  (651) 757-1800 or (800) 657-3506
- **Managed Care**
  (651) 431-2660 or (800) 657-3729

Training and Technical Assistance

**DSD Training Opportunities**
Register for training, complete online modules and print personalized transcripts at the Continuing Care Learning Center. Select *Disability Services* from the left navigation bar of the TrainLink web page for Training News and Information and to view training opportunities for county workers.

**Minnesota College of Direct Support**
[www.collegeofdirectsupport.com](http://www.collegeofdirectsupport.com)
Online courses where learners can improve their skills in caring for people across disabilities.

**Regional Resource Specialists**
Technical assistance on DSD programs to counties.

**Metro**
- Anoka, Ramsey, Washington
  joseph.a.alakija@state.mn.us (651) 431-2437
- Carver, Dakota, Hennepin, Scott
  maria.ockenfels@state.mn.us (651) 431-2452

**Northeast**
- Aitkin, Beltrami, Carlton, Clearwater, Cook, Hubbard, Itasca, Koochiching, Lake, Lake of the Woods, St. Louis
  mary.enge@state.mn.us (218) 254-1305

**Northwest**
- Becker, Clay, Douglas, Grant, Kittson, Mahnomen, Marshall, Norman, Otter Tail, Pennington, Pope, Polk, Red Lake, Roseau, Stevens, Traverse, Wilkin
  connie.erlandson@state.mn.us (218) 299-5845

**Southwest**
- Big Stone, Brown, Chippewa, Cottonwood, Jackson, Kandiyohi, Lac Qui Parle, Lincoln, Lyon, McLeod, Meeker, Murray, Nobles, Pipestone, Redwood, Renville, Rock, Swift, Watonwan, Yellow Medicine
  annette.guetter@state.mn.us (507) 342-2282

**Central**
- Benton, Cass, Chisago, Crow Wing, Isanti, Kanabec, Mille Lacs, Morrison, Pine, Sherburne, Stearns, Todd, Wadena, Wright
  theresa.mustonen@state.mn.us (218) 825-2151

**Southeast**
- Blue Earth, Dodge, Faribault, Fillmore, Freeborn, Goodhue, Houston, Le Sueur, Martin, Mower, Nicollet, Olmsted, Rice, Sibley, Steele, Wabasha, Waseca, Winona
  shannon.m.smith@state.mn.us (507) 333-2067