MnCHOICES

Stakeholder Webinar
July 24, 2012

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MnCHOICES

What is the Context for Change?

Minnesota Department of Human Services
Mission:

Working with many others, help people meet their basic needs so they can live in dignity and achieve their highest potential
**MnCHOICES**

**What is the Context for Change?**

**Continuing Care Administration (CCA) Mission**
- Improve the dignity, health & independence of the people we serve

**CCA Values**
- Choice & independence for the people we serve
- Stewardship
- Self-determination, personal responsibility
- Integrity
- Diversity
- Partnerships, collaboration
- Accountability, sustainability

**What is our Transformational Goal?**

Create & manage innovative, cost-effective services that:

- Put individual's needs & goals before programs
- Create solutions that leverage community-based resources
- Drive toward & measure results for continuous improvement & cost savings

**How Will We Achieve Our Goal?**

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<tr>
<th>SUPPORT INDEPENDENCE</th>
<th>BUILD A SUSTAINABLE SYSTEM</th>
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<td>Value abilities, respect needs, empower choice</td>
<td>Leverage partnerships, collaboration, community resources to achieve best results</td>
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<td>Engage individuals in planning toward their goals</td>
<td>Support system-wide coordination, continuous quality improvement</td>
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<td>Connect individuals to resources to bring their plans to life</td>
<td>Use technology-based tools that work across systems to support consistency, efficiency</td>
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What is MnCHOICES?
A uniform assessment process that focuses on individual needs, drives efficiency and supports choice

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<td>Take a comprehensive look at individual's needs, preferences &amp; abilities</td>
<td>Simplify management, delivery &amp; monitoring of assessments</td>
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<td>Promote equity across populations &amp; geographic areas</td>
<td>Create statewide consistency for assessment results</td>
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<td>Provide access to more support options</td>
<td>Streamline payment process</td>
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<td>Ensure consistency in eligibility</td>
<td>Introduce state-certified assessors for uniformity in determining eligibility &amp; levels of care</td>
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What are the MnCHOICES Components for Change?

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<th>Policy</th>
<th>Application</th>
<th>Training &amp; Certification</th>
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<td>Policies &amp; processes governing roles, responsibilities, conduct of, and payment for assessments</td>
<td>Fully vetted and tested web-based assessment application, with on- &amp; offline functionality</td>
<td>Statewide certification requirements &amp; corresponding training to transition to new web-based application</td>
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MnCHOICES Project
The name “MnCHOICES” embraces the goals of the project, which supports individual preferences, choice and direction. MnCHOICES stands for:

C-Community Engagement
H-Health and Well Being
O-Own Home
I- Important Relationships
C- Control over Resources
E-Employment and Stable Income
S-Supports
MnCHOICES Project

- MnCHOICES will streamline the assessment process for persons with long term care needs by combining four assessment types into one application:
  - Developmental Disability Screening (DD)
  - Long Term Care Consultation (LTCC)
  - Personal Care Assistance (PCA)
  - Assessment and Service Plan
  - Private Duty Nursing (PDN)

- MnCHOICES will NOT replace any diagnostic tools or assessments such as those needed for Mental Health diagnosis or Mental Health services
- Referrals will be made for those types of assessments

MnCHOICES Benefits

Individuals and their Families by:

- Ensuring a person-centered approach by tailoring services to an individual’s goals, preferences and needs
- Promoting equity across populations and geographic areas
- Providing access to programs and services in a consistent, timely manner

MnCHOICES Benefits

Lead Agency Professionals

- MnCHOICES establishes a state-wide assessment process that is:
  - Automated
  - Efficient
  - Comprehensive (4 assessments into one)
  - Reliable and valid for determining level of care and service eligibility for all ages and disabilities
  - Streamlines support plan development
MnCHOICES Benefits

Lead Agencies

• Reducing multiple forms and eliminating manual processes
• Facilitating resource planning and budgeting by standardizing the assessment process
• Adopting uniform quality assurance activities and satisfaction measurements

New Role

• Creates new role of the Certified Assessor (CA)
  • Meet professional qualifications and experience
  • Complete certification process
  • Recertification every 3 years

MnCAT (Certification and Training)

• Sets an expectation for the same basic knowledge, skills and ability that will:
  • Utilize a person-centered assessment and support planning process
  • Support more consistent assessment and service planning across counties
  • Result in more equitable access to the right service delivered at the right time in the right way statewide
**Systems Technology**

- The MnCHOICES assessment is web based
- Designed to provide technology solutions for standardizing the assessment process and collection of assessment data for Long Term Care services.
- On line and off-line capability
- Rules based

**First Implementer**

- First Implementers (FI) will pilot test MnCHOICES
- The 21 FI lead agencies will:
  - Test the MnCHOICES assessment during development
  - Help shape and inform the structure and functional capabilities of MnCHOICES
  - Be the first to implement and use the final MnCHOICES assessment

**Testing and Release Timelines**

- In-the-field testing of the Beta application by First Implementers
- Beta 1 – Summer 2012
- Beta 2 testing – Fall 2012
- Beta 3 testing – First quarter of 2013
- Initial Release – Spring of 2013
- Second Release – Fall of 2013
- Future Releases – to be determined
What Does the Application Look Like & How Does it Work?

- Demonstration of application
- Features
  - My Dashboard
  - About MnCHOICES
  - Intake
  - Domains
    - Purpose
    - Groups
    - Questions, answers, comments and referrals
  - Assessment Summary

Thank you

- An audio encore of this presentation will be available on July 25, 2012 for 30 days using the call information below.
  1-800-585-8367
  Conference ID: 96270761