

Case Two Course Descriptions

Case Scenario IAPs – Case Two (MNSIAP310)

This course introduces you to Linda and Roberto, a married couple applying for health care assistance using a paper application.

- Estimated Completion Time: 20 minutes
- Delivery Method: Web-Based Training
- Audio: No

Create a Worker Account (MNSIAP316)

This course provides information on how to create a worker account in the eligibility system.

- Estimated Completion Time: 15 minutes
- Delivery Method: Web-Based Training
- Audio: No

Introduction to the Worker Portal (MNSIAP311)

This course provides a high-level overview of the eligibility system's worker portal, including instructions for logging in and out, and introducing the system's structure.

- Estimated Completion Time: 20 minutes
- Delivery Method: Web-Based Training
- Audio: No

Person Search Overview (MNSIAP317)

This course provides information on using the person search function of the eligibility system.

- Estimated Completion Time: 15 minutes
- Delivery Method: Web-Based Training
- Audio: No

Person Registration (MNSIAP320)

This course provides instruction for registering a consumer in the eligibility system.

- Estimated Completion Time: 10 minutes
- Delivery Method: Web-Based Training
- Audio: No

Application IAPs – Case Two (MNSIAP312)

This course walks you through the entry of a paper application in the worker portal.

- Estimated Completion Time: 2.5 hours
- Delivery Method: Web-Based Training
- Audio: No

Case Results Summary IAPs – Case Two (MNSIAP313)

This course presents a summary of the MA eligibility results for the Linda and Roberto household, including review of post-eligibility processes.

- Estimated Completion Time: 35 minutes
- Delivery Method: Web-Based Training
- Audio: No

Case Notes IAPs – Case Two (MNSIAP318)

This course provides information on how to document worker actions and consumer contacts in the eligibility system.

- Estimated Completion Time: 25 minutes
- Delivery Method: Web-Based Training
- Audio: No

Post Eligibility IAPs – Case Two (MNSIAP314)

This course provides a series of modules that address actions taken by the system and by the consumer after eligibility is determined.

- Estimated Completion Time: 55 minutes
- Delivery Method: Web-Based Training
- Audio: No

Case Review IAPs – Case Two (MNSIAP315)

This course presents a final review of each Case Two course.

- Estimated Completion Time: 10 minutes
- Delivery Method: Web-Based Training
- Audio: No