

Vulnerable Adult/Common Entry Point

DHS Adult Services Centralization to be effective July 1st, 2015 – Presenter: Jennifer Kirchen
SSIS changes effective V15.2 statewide release – Presenter: Joanne Anderson

CONTINUE TAKING VA/CEP REPORTS WITHIN AGENCY UNTIL CENTRALIZATION PROCESS BEGINS

- CEP centralization will begin on 7/1/2015
- A county phased approach is being discussed, more to come

SSIS changes effective V15.2 statewide release

- Adult maltreatment reports coming from the CEP Call Center are found on the Unassigned Intake Search.
- Alleged victim deceased and serious injury indicators added to the adult maltreatment report screen.
- Allegation detail added to the allegation screen.
- Medical examiner and MH/DD Ombudsman notification indicators added to the referral screen.
- Bounce Referral function added to the referral screen.
- APS-Initial Disposition Letter is converted from HTML to RTF.

Local Agencies continue to need the following SSIS Admin Functions

- Access Offender Index
- Access Person Index
- Create Intake
- Create Workgroup
- View County Detail
- Edit Person
- View Statewide Detail Reports
- View Statewide AP reports
- View Statewide AP Workgroups
- Worker Default Activities

REMINDER TO GO TO UNASSIGNED INTAKE SEARCH EVERYDAY. CEP CALL CENTER REPORTS WILL BE FOUND HERE.

- Intake Views
 - My Recent Intakes
 - Intakes Needing Action
 - All Recent Intakes
 - Recent Intake Participants
- Intake Searches
 - Intake Main Search
 - Intake Person Search
 - Unassigned Intake Search
 - Intake Maltreatment Report Searches

Searches:
Max results:
 Search on open
1.53 Secs, 28 Results

Date range

Date Range: From: To:

Workgroup

SSIS Workgroup #:

Program:

Close reason:

Status:

SSIS Intake #:

Intake type:

Problem:

	Start Date/Time	Workgroup Name	Close Date/Time	Intake Type	Problem	Close Reason	Program	Status	Method	Source	Unit
	10/29/2014 1:45:00 PM	Ryan Molly APS Intake 10/29/2014		Adult maltreatment report	Alleged vulnerable adult at risk/maltreatment		Adult Protective Services	Open	Electronic		SSIS default
	3/30/2015 3:22:55 PM	Burton Gerald APS Intake 03/30/2015		Adult maltreatment report	Alleged vulnerable adult at risk/maltreatment		Adult Protective Services	Open	Electronic		SSIS default

Count: 28

Intake | Workgroup

Identification

Name:

Description: SSIS Intake #:

Detail

Start Date / Time: Method:

Action

ALL INTAKES COMING IN FROM OTHER COUNTIES OR THE CALL CENTER WILL DEFAULT TO “ELECTRONIC” METHOD.

Intake Workgroup

Identification

Name: Chevelle Cecile C AP Intake 01/17/2013

Description: SSIS Intake #: 203373533

Detail

Start Date / Time: 1/17/2013 08:37 AM Method: **Electronic**

Intake Type: Adult maltreatment report

Problem: Alleged vulnerable adult at risk/maltreatment

Program: Adult Protective Services

Source:

Caller:

Disposition / Close

Close Reason:

Close Date / Time:

Additional Information

Description of Need Comments Staff Warning

Changes on adult maltreatment report screen for V15.2

Adult Maltreatment Report | Description of Incident | Allegations | Roles | Referral

Identification

Imminent danger? Yes No

Will caller protect vulnerable adult from harm? Yes No

Alleged victim deceased? Yes No

Death as a result of maltreatment? Yes No

Alleged victim experienced serious injury as a result of maltreatment? Yes No

SSIS report #: 215915397

Nursing Home Report #:

Call Center report #:

County report action:

Received by

County staff: Anderson, Joanne Phone: (651)431-4780

External: Phone: () -

Source:

Caller:

Are you reporting on behalf of a facility? Are you making a complaint against a facility?

Caller refuses address and phone? Yes No

Alleged victim

Victim:

Victim status: Categorical Functional

Disabled always in Counties.

Changes on the Allegation screen for V15.2

The screenshot shows a web-based form for entering an allegation. The form is divided into two main sections: "Alleged perpetrator" and "Nature of Allegation".

Alleged perpetrator section:

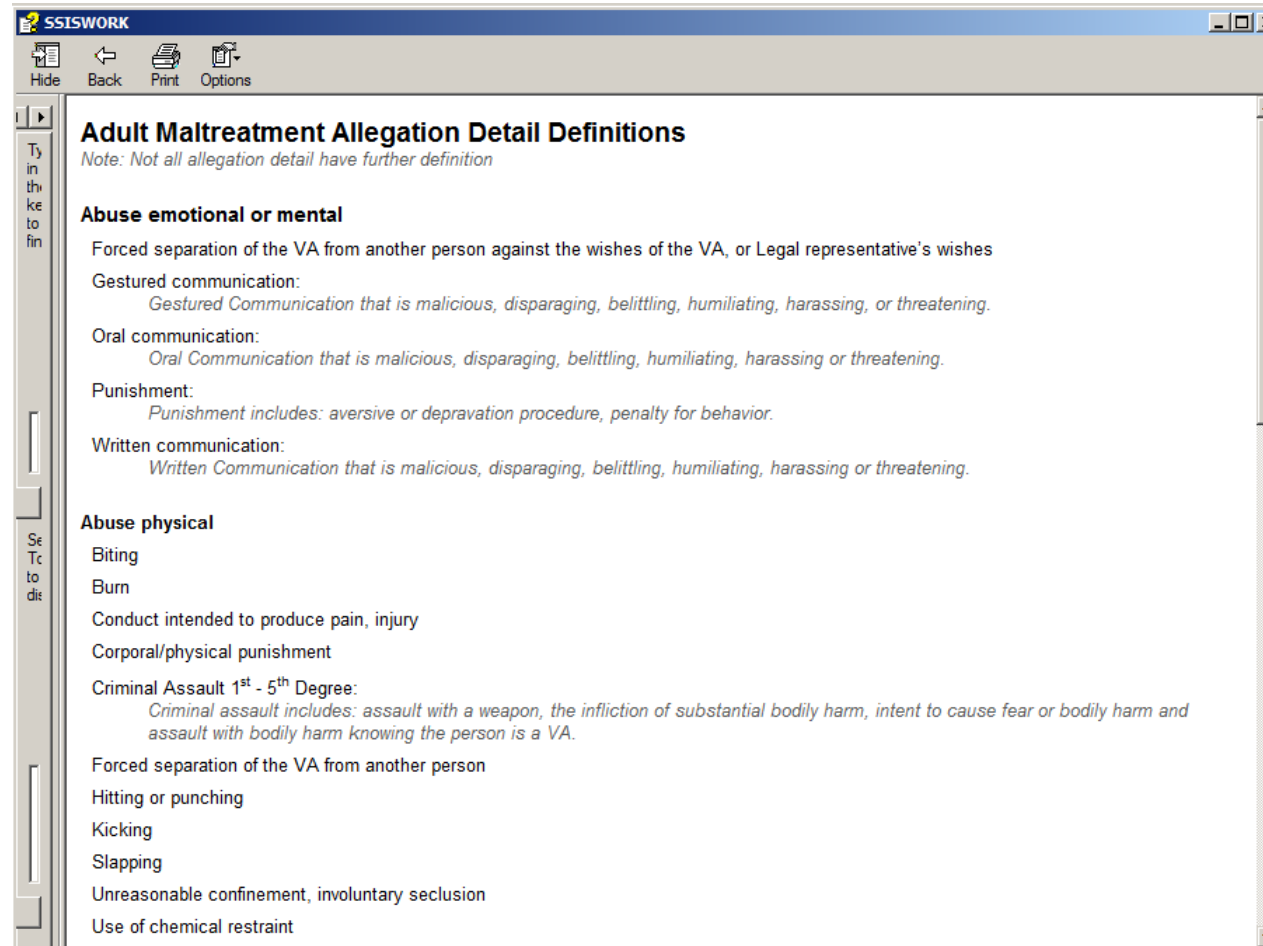
- Alleged perpetrator name: Colwater, Annie
- Alleged perpetrator description: (empty text box)
- Previous maltreatment: Unknown
- Nature of previous: (empty text box)
- Where can more information be obtained: (empty text box)

Nature of Allegation section:

- Allegation: Neglect caregiver
- Allegation detail: A failure to supply:
 - Health care
 - Lack of supervision leading to physical or sexual harm
 - Medication
 - Services
 - Shelter
- Type of fiduciary relationship: (empty dropdown)
- Determination: (empty dropdown)
- Determination date: (empty dropdown) Last updated appeal: (empty dropdown)

New feature - Need further detail about allegation entered.

Allegation Detail Context Sensitive Help is included in 15.2



Changes on the Referral screen for V15.2

Adult Maltreatment Report | Description of Incident | Allegations | Roles | **Referral**

Referral | Distribution List

Adult Protection Services

Are county emergency protective services needed? Yes No

County:

Date notified:

Contact

Internal staff: Phone: () -

External staff: Phone: () -

Lead Investigative Agency

Referred to lead investigative agency? Yes No Date referred:

Lead investigative agency: County DHS Licensing Health OHFC

County: State: MN

Notification

Was CEP form sent to medical examiner? Yes No Date sent:

Was CEP form sent to MH/DD Ombudsman? Yes No Date sent:

Criminal

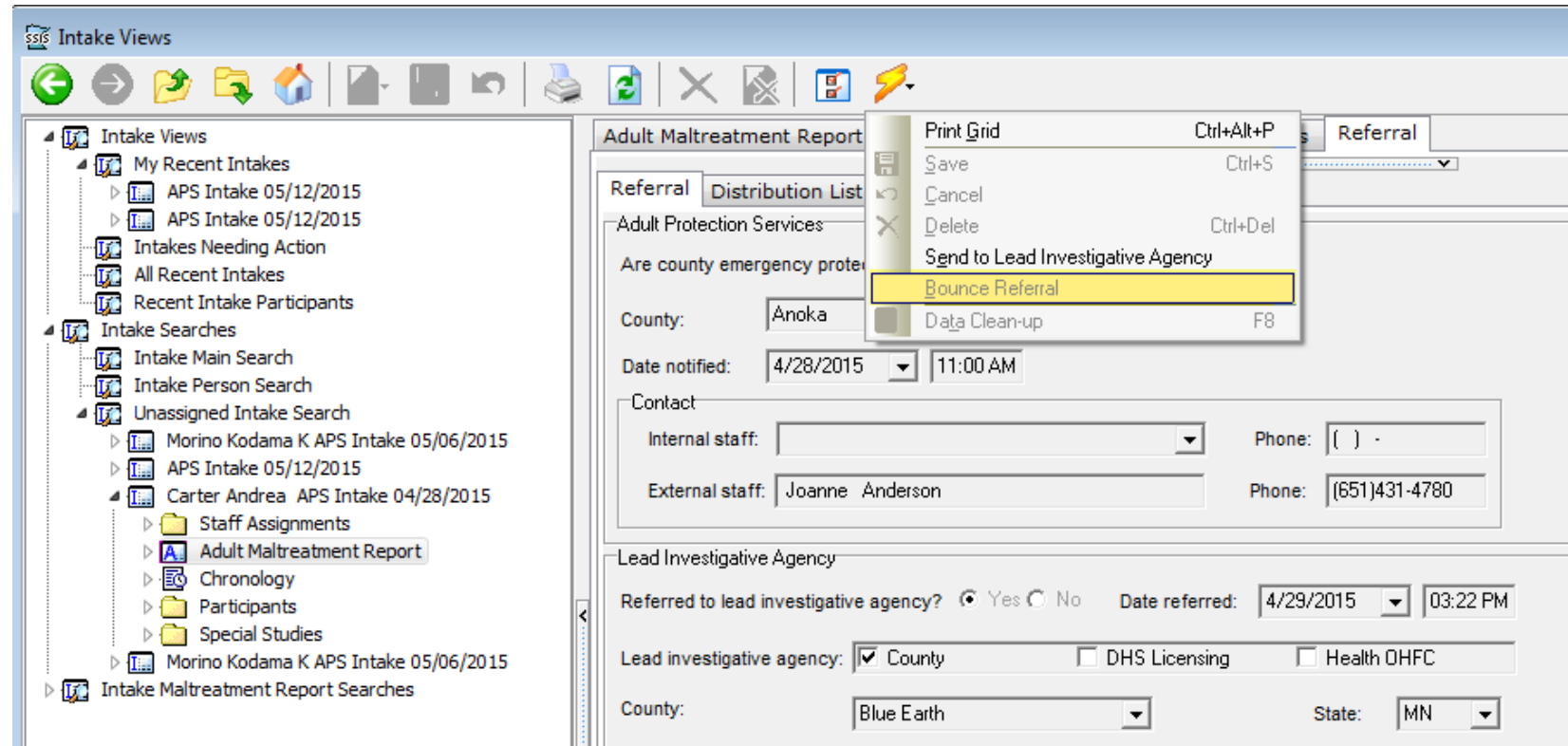
Criminal activity? Yes No

Type of crime:

Specify if other:

Bounce Referral Function

- Use the Bounce Referral action menu function on the Referral tab to send a report back to the CEP Call Center if it is determined that the report should not have been sent to your county.



CLOSE INTAKES THAT ARE BOUNCED BACK TO THE CEP CALL CENTER

- Close intakes bounced back to call center as you would when you “Send to lead investigative agency”

Intake Workgroup	
Identification	
Name:	Mentor Meeting APS Intake 05/14/2015
Description:	Mentor Meeting <input type="text"/> SSIS Intake #: 215915395
Detail	
Start Date / Time:	5/14/2015 <input type="text"/> 09:33 AM Method: Phone <input type="text"/>
Intake Type:	Adult maltreatment report <input type="text"/>
Problem:	Alleged vulnerable adult at risk/maltreatment <input type="text"/>
Program:	Adult Protective Services <input type="text"/>
Source:	<input type="text"/>
Caller:	<input type="text"/> <input type="button" value="↻"/> <input type="button" value="📄"/>
Disposition / Close	
Close Reason:	Other agency responsible <input type="text"/>

Changes on VA/CEP maltreatment screens for V15.2

- No changes on Description of Incident tab.
- No changes on Roles tab.

APS-Initial Disposition Letter is converted from HTML to RTF in 15.2

Setup | **RTF Document** | Properties

No required fields needed to complete.

Document template: **APS-Initial Disposition Letter** 

Description: APS-Initial Disposition Letter

Status: Draft  Finalized date: 

Coming in SSIS release 15.3 ...

- The ability to create an adult maltreatment report in the county will be disabled.
- Vulnerable Adult Safety and Outcome data will be collected in the assessment/investigation workgroup.
- CEP printed report will include new indicators and allegation detail.