MEMO

Date: May 19, 2015

To: MnCHOICES Administrative Contacts and Mentors for Counties, Tribes and MCOs
Managed Care Organization Administrators
County Administrators
County Human Services Directors
County Public Health Nursing Directors
Community Health Services Directors
Tribal Health Directors of White Earth Nation, Leech Lake and Mille Lacs Bands of Ojibwe

From: Alex Bartolic, Disability Services Division
Jean Wood, Aging and Adult Services Division

Re: MnCHOICES – Launch Update for Managed Care Organizations (MSHO/MSC+)

Plans for the launch of Managed Care Organizations (MCOs) for MSHO/MSC+ are progressing slower than expected. The MnCHOICES team has gathered information and input from MCOs, through surveys and phone calls, to evaluate how the MnCHOICES application will be accessed by MCOs and their delegates. However, due to technical issues that are being addressed by the MnCHOICES team, but which are unrelated to launching MCOs, the determination of what changes must be made to the MnCHOICES security model is not yet completed.

Due to the priority of these technical issues, the MnCHOICES team anticipates that MCOs will launch MnCHOICES for MSHO/MSC+ no sooner than January 2016. An update will be provided in August 2015.

The MnCHOICES team would like to express our sincere gratitude for the continued work and partnership of all lead agencies in the launch of MnCHOICES.

CC: Loren Colman
Jennifer DeCubellis
Katherine Finlayson
Lori Miller