MEMO

Date: September 29, 2015

To: MnCHOICES Administrative Contacts and Mentors for Counties, Tribes and MCOs
Managed Care Organization Administrators
County Administrators
County Human Services Directors
County Public Health Nursing Directors
Community Health Services Directors
Tribal Health Directors of White Earth Nation, Leech Lake and Mille Lacs Bands of Ojibwe

From: Jean Wood, Aging and Adult Services Division
Alex Bartolic, Disability Services Division

Re: MnCHOICES – Launch Update for Managed Care Organizations (MSHO/MSC+)

The launch of MnCHOICES for Managed Care Organizations (MSHO/MSC+) will not occur in February 2016 as was hoped. Following the statewide release of MnCHOICES version 15.3 in late August 2015, it became clear that work is needed to stabilize the MnCHOICES application to ensure success as we continue to develop and enhance it. We continue to work and make progress on the changes to the application that are specifically needed to launch the MCOs. However, our focus over the next few months will be on the overall stability of MnCHOICES for all users.

At this time, we anticipate MCOs will launch no sooner than August 2016. DHS will continue working with lead agencies to develop plans specifically to train and launch MCOs and their county and non-county delegates.

The MnCHOICES team would like to thank the MCOs and their partners for their continued patience. Our primary goal is that lead agencies are successful when using MnCHOICES, and we believe that this delay will help achieve this goal.

CC: Loren Colman
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Katherine Finlayson
Lori Miller
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