The Minnesota Accountable Health Model
Joint Community Advisory and Multi-Payer Alignment Task Force
Webinar Meeting

WEDNESDAY, NOVEMBER 16, 2016
9:00 AM - 10:00 AM

Information: SIM MN Website, www.mn.gov/sim
Contact: SIM MN Email, sim@state.mn.us
WEBINAR AGENDA

• Welcome and Overview of Agenda
• Organizational Survey
• Homework for January Meeting
• Wrap Up & Next Steps
• Public Comment
MINNESOTA ACCOUNTABLE HEALTH MODEL SIM ORGANIZATION EVALUATION SURVEY: OVERVIEW AND NEXT STEPS

Christina Worrall, Senior Research Fellow

Joint Community Advisory and Multi-Payer Alignment Task Force Webinar Meeting

November 16, 2016
Agenda

• SIM Organization Evaluation Survey Overview
  • Purpose
  • Crosswalk to the Continuum of Accountability Tool
  • Sample & Rationale
  • Administration Approach & Timeline
• Organization Survey Draft - Input from Homework
  • Concepts
  • Instructions
  • Understandability
  • Other Comments
• Next Steps
Purpose

• The SIM Organization Evaluation Survey is designed to determine changes in an organization’s capacity to engage in accountable care over the course of participating in SIM funded activities in Minnesota.

• This survey is an organization–level evaluation data source.

• Aggregate findings will inform final reporting from the state-led evaluation next summer.
Continuum of Accountability (CoA) Tool and Organization Evaluation Survey

- State requested that SHADAC conduct an assessment of the Continuum of Accountability Tool
- Findings confirmed the need for a separate instrument for evaluation of change over time
- Findings from the original CoA completed at the point of application will still be summarized in SHADAC’s final report as a baseline snapshot of participating organizations
Crosswalk of Sections: CoA and Organization Evaluation Survey

Continuum of Accountability
- Model Spread and Multi-Payer Participation
- Payment Transformation
- Delivery and Community Integration and Partnership
- Infrastructure to Support Shared Accountability Organizations
- Health Information Technology
- Health Information Exchange
- Data Analytics

Organization Evaluation Survey
- Organization Information
- Relationship Building
- Patient- or Person-Centered, Coordinated Care
- Health Payment Transformation
- e-Health Availability, Exchange, and Use
- Analysis and Reporting of Health Information
- Questions for SIM Health Collaboratives (for e-Health and ACH participants only)
  - Collaborative functioning
  - Benefits and drawbacks

11/16/2016
Sample & Rationale

- Only active organizations (n ~ 400)
- Only lead organizations or grantees in most SIM programs
  - Emerging Professionals
  - IHP/IHP Data Analytics programs
  - Practice Transformation
- Lead and partner organizations in e-Health collaborative and ACH programs
- No vendors
- No organizations receiving Practice Facilitation supports
  - Although many of these organizations are in the sample according to inclusion criteria above
- No NEW grantees ending in September 2017
Administration: Retrospective Post then Pre or “Then-test”

• To identify change over time, the Organization Evaluation Survey asks about organizations’ status at two points in time.
  1. “Now”
  2. “Then”
    • Method is advantageous given the importance of familiarity with CoA topics
• Includes both “closed” and “open” questions on change over time due to SIM
Administration Approach & Timeline

• Online survey
  • Lead letters from state staff, in advance of invitation to complete survey with survey link

• Administration in 2 batches, based on program participation
  • 1st Batch (January/February 2017): organizations for which programs will have ended by the beginning of 2017
  • 2nd Batch (April 2017): organizations for which end dates have been extended through Q2 or Q3 2017

• Duration is 4 weeks for each batch, including follow up
Input from Homework – Concepts

Questions

1) Does this survey accurately account for and measure the core concepts of the Minnesota Accountable Health Model?
   a) Are there any concepts that you think need to be expanded?
   b) Are there any areas that could be trimmed?
   c) Are there any concepts that you think are missing?
Input from Homework – Concepts cont.

Task Force Responses to Date

• Core concepts accounted for!
• Areas to expand
  • Benefits and drawbacks of SIM to entire sample
  • Quality of e-Health data integration
• Areas to cut
  • Shorten, possibly
• Missing
  • Ability to engage in APMs (as smaller organizations, with multiple payers)
  • Sustainability
  • Governance and Structure
Input from Homework – Instructions

Question

2) As an organization that might complete this survey, are the instructions clear?

Task Force Responses to Date

• Question coding for “Now” and “Then” confusing
• Allow for saving along the way
• Improve instructions when one organization may have multiple models at different stages
• Add instructions on time to complete and how findings will be used
Input from Homework – Language

Question

3) Do you feel that the survey’s language is equally understandable to all organizations participating in SIM, i.e., medical and non-medical (e.g., priority setting) providers?

Task Force Responses to Date

• Confirmation that language is understandable to all organization types

• Replace “partnership” with “relationship” in relationship building section
Input from Homework – Other

Question

4) Do you have any other comments about this survey?

Task Force Responses to Date

• Consider an “already implemented” response in the scale: NA, None, Planning, Implementing Ad Hoc and Implementing Systematic
Next Steps

• Review additional Task Force responses
  • Homework due date extended to COB, 11/22
• Work with state’s SIM Leadership Team on survey revisions
• Work with vendor on format and user-friendliness
• Pilot online survey
  • If interested in testing the online version of the survey, please contact: Monica Hammer, DHS
    Email: monica.hammer@state.mn.us
For More Information

SIM Organization Evaluation Survey:
Christina Worrall
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SIM State-led Evaluation:
Donna Spencer
Email: dspencer@umn.edu

Website: www.shadac.org
HOMEWORK
Homework for January Meeting

- Goals/Purpose
- Homework assignments
- Timelines
WRAP UP & NEXT STEPS
Next Steps: The Next In-Person Meeting

Joint Community Advisory and Multi-Payer Alignment Task Force Meeting
January 18, 2017, 9:00 AM – 12:00 PM
Shoreview Community Center

Information: SIM MN Website, www.mn.gov/sim
Contact: SIM MN Email, sim@state.mn.us
PUBLIC COMMENT
Task Force Contact Information

Task Forces

- Jennifer Lundblad (JLundblad@stratishealth.org), CATF Chair
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Facilitation Team

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Minnesota Accountable Health Model

Public Website

www.mn.gov/sim

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