

October 13, 2023

CERTIFIED MAIL

Mohamed Omarkeyed, Authorized Agent
Guardian Home Health Services Inc.
2812 13th Ave S
Minneapolis, Minnesota 55407-1418

License Number: 1077132 (245D - HCBS)

ORDER OF A CONDITIONAL LICENSE (EXTENDING AN EXISTING CONDITIONAL LICENSE FOR ONE YEAR)

Dear Mohamed Omarkeyed:

On October 15, 2021, the Department of Human Services (DHS) issued an Order of Conditional License to Guardian Home Health Services Inc., located at 2750 Park Avenue, Minneapolis, Minnesota.

On October 9, 2023, DHS licensors conducted a licensing review to determine whether compliance with the Terms of the Conditional License had been met. As a result of this review, DHS determined 15 home and community-based services licensing violations, and noncompliance with one term in the Order of Conditional License.

As a result of your history of noncompliance with licensing requirements and your failure to comply with the terms of the October 15, 2021, Order of Conditional License, DHS is issuing a new Order of Conditional License to extend the existing conditional license for one year or until October 15, 2024.

The information below summarizes your program's history of noncompliance with licensing requirements:

- | | |
|---|-------------------------------------|
| o March 18, 2019 Correction Order: | 9 violations |
| o October 15, 2021 Order of Conditional License: | 17 violations, 6 repeat violations |
| o May 27, 2022 Correction Order: | 17 violations, 15 repeat violations |
| o March 17, 2023 Correction Order: | 19 violations, 11 repeat violations |
| o October 13, 2023 (this order) Order of Conditional License: | 15 violations, 15 repeat violations |

This order requires you to take the correction action as described under each violation. Details of our findings are provided below. Our next steps and your options are also detailed.

Noncompliance with Terms of Conditional Order

Term five in a Conditional Order, dated October 15, 2021, stated:

You may not admit new participants to your program from the date of this order until you have successfully demonstrated to DHS compliance with the terms of the conditional license and have maintained substantial compliance with all licensing standards. At a minimum, you may not admit new participants to your program for a period of six months from the date of this conditional license. Admission of any new participant during the duration of the conditional license is only allowed with prior approval from DHS.

The license holder failed to meet term five of the Conditional Order. At the time of the licensing review conducted on October 9, 2023, DHS licensors determined the license holder admitted 6 new participants to the program without prior approval from DHS.

Corrective Action Ordered: During the duration of the conditional license admission of any new participant is only allowed with prior approval from DHS. Compliance with this term will be reviewed onsite.

Licensing Violations

At a licensing review conducted on October 9, 2023, DHS determined that your program failed to follow licensing rules and statutes, as described below.

Program Coordination, Evaluation, and Oversight

1. Citation: Minnesota Statutes, section 245D.081, subdivisions 2 and 3.

Violation: The license holder did not meet the requirements for program coordination, evaluation, and oversight.

- a. The license holder failed to ensure that the designated coordinator (SP4) performed the required duties, including the supervision, support, and evaluation of activities that included:
 - oversight of the license holder's responsibilities assigned in the person's support plan and support plan addendum;
 - taking the action necessary to facilitate the accomplishment of the outcomes according to the requirements in section 245D.07;
 - instruction and assistance to direct support staff implementing the support plan and the service outcomes, including the failure to have an established process in which the designated coordinator determines the competency of the person that has been has delegated the responsibility to directly observe the service delivery activities to assess staff competency;
 - evaluation of the effectiveness of services delivery, methodologies, and progress on the person's outcomes based on the measurable and observable criteria for identifying when the desired outcomes based on the measurable and observable criteria for

identifying when the desired outcome has been achieved according to the requirements in section 245D.07.

The failure to provide program coordination and oversight of the services provided is evidenced in citations 2 through 15.

- b. The license holder failed to ensure that the designated manager (SP4) performed the required program management and oversight of the services provided by the license holder, including:
- maintaining a current understanding of the licensing requirements sufficient to ensure compliance throughout the program as identified in section 245A.04, subdivision 1, paragraph (e), and when applicable, as identified in section 256B.04, subdivision 21, paragraph (g);
 - ensuring the duties of the designated coordinator are fulfilled according to the requirements in subdivision 2;
 - ensuring staff competency requirements are met according to the requirements in section 245D.09, subdivision 3, including ensuring periodic performance evaluations of the direct support staff's ability to perform the job functions based on direct observation are completed by the license holder; and
 - evaluating the information identified in clauses (1) to (6) to develop, document, and implement ongoing program improvements.

The failure to provide program management and oversight of the services provided is evidenced in citations 2 through 15.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021; and in correction orders dated March 18, 2019; May 27, 2022, and March 17, 2023.

Corrective Action Ordered: The license holder was previously ordered to designate a staff person to act in the roles of designated coordinator and designated manager in a correction order dated March 17, 2023 that was affirmed on August 11, 2023. The license holder submitted a staff person to act in those roles on October 4, 2023 and DHS is currently reviewing the staff person's qualifications. Compliance with this order will be reviewed onsite. You must maintain compliance in this subdivision as required.

Service Recipient Violations

2. **Violation:** For one of four persons whose records were reviewed (P3), the license holder did not provide an orientation to the internal and external reporting procedures of alleged or suspected maltreatment of vulnerable adults as required.

The license holder failed to provide P3 with an orientation to the internal and external reporting procedures of alleged or suspected maltreatment of vulnerable adults within 24 hours of admission. At the licensing review conducted on October 9, 2023, the license holder stated that they did not maintain record of P3's date of service initiation; however, the license holder stated that P3 began receiving services from the license holder one to two months ago. The license holder provided the orientation on October 3, 2023.

Statute Violated: Minnesota Statutes, section 245A.65, subdivision 1, paragraph (c).

Repeat Violation: The license holder was cited for a similar violation in correction orders dated March 18, 2019 and May 27, 2022.

Corrective Action Ordered: Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

3. Violation: For three persons whose records were reviewed (P2- P4), the license holder did not meet the requirements for an individual abuse prevention plan (IAPP) as required.
 - a. The license holder failed to include an individualized assessment of P2's susceptibility of abuse by others and P2's risk of abusing other adults. P2's IAPP states that P2 was not susceptible to abuse or at risk of abusing other vulnerable adults, however, this assessment was not consistent with information in P2's record.
 - b. The license holder failed to include an individualized assessment of P4's susceptibility of abuse by others. P4's IAPP states that P4 was not susceptible to physical or sexual abuse, however, this assessment was not consistent with information in P4's record.
 - c. The license holder failed to develop an IAPP for P3 prior to or upon service initiation. The license holder later developed an IAPP for P3 on October 3, 2023.

Statute Violated: Minnesota Statutes, section 245A.65, subdivision 2, paragraph (b).

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- review and revise P2 and P4's IAPPs; and
- submit P2 and P4's IAPPs to your licensor.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021, and in correction orders dated March 18, 2019, and May 27, 2022.

4. **Violation:** For one person whose record was reviewed (P2), the license holder did not maintain documentation of how the person's health needs would be met as required.

The license holder was assigned the responsibility of P2's health service needs. The license holder failed to maintain documentation on how P2's health needs would be met, including as applicable, a description of the procedures the license holder will follow in order to assist with or coordinate medical, dental, and other health service appointments.

Statute Violated: Minnesota Statutes, section 245D.05, subdivision 1, paragraph (b).

Repeat Violation: The license holder was cited for a similar violation in correction orders dated May 27, 2022 and March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must document the above mentioned information for P2. Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

5. **Violation:** For one person whose record was reviewed (P1), the license holder did not implement medication administration procedures as required.

The license holder failed to ensure the following information was documented in P1's medication administration record (MAR):

- information on the current prescription label or the prescriber's current written orders or prescription that includes the frequency of the medication to be provided and other information needed to safely and correctly administer the medication or treatment to ensure effectiveness;
- information on any risks or other side effects that are reasonable to expect, and any contraindications to its use. This information must be readily available to all staff administering the medication; and
- the possible consequences if the medication or treatment is not taken or administered as directed.

Statute Violated: Minnesota Statutes, section 245D.05, subdivision 2, paragraph (c).

Repeat Violation: The license holder was cited for a similar violation in a correction order dated March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must ensure the above-mentioned information is documented in P3's MARs. Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

6. **Violation:** For one person whose record was reviewed (P1), the license holder was assigned responsibility for administration of medication in the support plan addendum. The license holder did not ensure that the medication administration records were reviewed as required.

Although the license holder stated that they completed MAR reviews for P1, the license holder did not maintain any evidence that the MARs were reviewed. The license holder failed to complete MAR reviews for P1 at least every three months as required.

Statute Violated: Minnesota Statutes, section 245D.05, subdivision 4, paragraph (a).

Repeat Violation: The license holder was cited for a similar violation in a correction order dated March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- review P1's MARs for the past three months to ensure that the information maintained in the MARs is current and to review for medication administration errors. You must document the MAR review in P1's record;
- based on the review, develop, and implement a plan to correct patterns of medication errors when identified;
- upon the review of the MARs, you must report whether a dose of any medication was not administered, or treatment was not performed as prescribed, whether by error by the staff or the person or by refusal by the person to P1's legal representative and case manager as required in section 245D.05, subdivision 4, paragraph (b). You must maintain documentation of the reports you make to the legal representative and case manager; and
- you must submit P1's MARs for the past three months and documentation of the MAR review to your licensor.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

7. **Violation:** For one person whose record was reviewed (P3), the license holder did not meet service planning requirements for basic support services as required.

The license holder failed to develop P3's preliminary support plan addendum within 15 calendar days of service initiation. The license holder later developed P3's support plan addendum on October 3, 2023.

Statute Violated: Minnesota Statutes, section 245D.07, subdivision 2.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021; and in correction orders dated March 18, 2019, and May 27, 2022.

Corrective Action Required: Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

8. Violation: For one person whose record was reviewed (P2), the license holder did not meet service planning and delivery requirements as required.
 - a. The license holder failed to complete assessments for P2 in the following areas before the 45-day planning meeting:
 - the person's ability to self-manage health and medical needs to maintain or improve physical, mental, and emotional well-being, including, when applicable, allergies, seizures, choking, special dietary needs, chronic medical conditions, self-administration of medication or treatment orders, preventative screening, and medical and dental appointments;
 - the person's ability to self-manage personal safety to avoid injury or accident in the service setting, including, when applicable, risk of falling, mobility, regulating water temperature, community survival skills, water safety skills, and sensory disabilities; and
 - the person's ability to self-manage symptoms or behavior that may otherwise result in an incident as defined in section 245D.02, subdivision 11, clauses (4) to (7), suspension or termination of services by the license holder, or other symptoms or behaviors that may jeopardize the health and welfare of the person or others.
 - assessments must produce information about the person that describes the person's overall strengths, functional skills and abilities, and behaviors or symptoms.
 - b. Additionally, the license holder failed to meet with P2, P2's case manager, and other members of the support team or expanded support team within 45 days of service initiation to determine:
 - the scope of the services to be provided to support the person's daily needs and activities;
 - the person's desired outcomes and the supports necessary to accomplish the person's desired outcomes;
 - the person's preferences for how services and supports are provided, including how the provider will support the person to have control of the person's schedule;
 - opportunities to develop and strengthen personal relationships with other persons of the person's choice in the community;
 - opportunities for community access, participation, and inclusion in preferred community activities;
 - opportunities to seek competitive employment and work at competitively paying jobs in the community;

- how services must be coordinated across other providers licensed under this chapter serving the person and members of the support team or expanded support team to ensure continuity of care and coordination of services for the person; and
- a discussion of how technology might be used to meet the person's desired outcomes. The coordinated service and support plan or support plan addendum must include a summary of this discussion. The summary must include:
 - a statement regarding any decision that is made regarding the use of technology; and
 - a description of any further research that needs to be completed before a decision regarding the use of technology can be made.

Statute Violated: Minnesota Statutes, section 245D.071, subdivision 3.

Repeat Violation: The license holder was cited for a similar violation in a correction order dated May 27, 2022 and March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order you must:

- complete assessments for P2 including the requirements stated above;
- hold a service planning meeting with P2, P2's case manager, and members of P2's support team to discuss and determine the above-mentioned items;
- review P2's assessments with P2, P2's case manager and members of the support team at the meeting; and
- document the date of the meeting, the length of the meeting, the names of who attended the meeting and what was determined at this meeting.

Within 60 days of receiving this order, you must:

- submit the assessments for P2 to your licensor; and
- submit the documentation of P2's service planning meeting to your licensor.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required in this subdivision.

9. Violation: For one person whose records were reviewed (P2), the license holder did not develop a service plan that documents the service outcomes and supports based on the assessments completed under subdivision 3 and the requirements in section 245D.07, subdivision 1a, as required.

The license holder failed to document the following supports and methods to be implemented to support P2 and accomplish outcomes:

- the methods or actions that will be used to support the person and to accomplish the service outcomes, including information about:
 - any changes or modifications to the physical and social environments necessary when the service supports are provided;
 - any equipment and materials required; and

- techniques that are consistent with the person's communication mode and learning style;
- the measurable and observable criteria for identifying when the desired outcome has been achieved and how data will be collected;
- the projected starting date for implementing the supports and methods and the date by which progress towards accomplishing the outcomes will be reviewed and evaluated; and
- the names of the staff or position responsible for implementing the supports and methods.

Statute Violated: Minnesota Statutes, section 245D.071, subdivision 4, paragraph (b).

Repeat Violation: The license holder was cited for a similar violation in correction orders dated May 27, 2022 and March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must develop a service plan that documents the service outcomes and supports listed above for P2. You must submit the service outcomes and supports to your licensor. Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

10. Violation: For one person whose record was reviewed (P4), the license holder did not meet the requirements for service plan review and evaluation as required.

At the time of the last review conducted December 2, 2023, DHS licensors determined that P4's support plan addendum required semi-annual progress reports. The license holder failed to provide progress reports on a semi-annual basis. The license holder had not provided any progress reports to P4's support team.

In the correction order dated March 17, 2023, the license holder was ordered to provide P4's support team with a progress report within 60 days of receiving the order. At the time of the review conducted October 9, 2023, DHS licensors determined the license holder failed to complete the corrective action. The license holder has not provided any progress reports for P4.

Statute Violated: Minnesota Statutes, 245D.071, subdivision 5.

Repeat Violation: The license holder was cited for a similar violation in a correction order dated March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must provide a progress report to P4's case manager and members of the support team. You must submit P4's progress report to your licensor. Compliance with this order will be monitored onsite. On an ongoing basis you must maintain compliance as required.

11. Violation: For two persons whose record was reviewed (P2 and P3), the license holder did not provide written or electronic copies of policies and procedures as required.
 - a. The license holder failed to provide P2's case manager with the policies and procedures affecting a person's rights under section 245D.04 within five days of service initiation. The license holder later provided the policies to P2's case manager on October 5, 2023.
 - b. The license holder failed to provide P3 and P3's case manager with the policies and procedures affecting a person's rights under section 245D.04 within five days of service initiation. The license holder later provided the policies to P3 on October 3, 2023 and to P3's case manager on October 6, 2023.

Statute Violated: Minnesota Statutes, section 245D.10, subdivision 4, paragraph (b).

Repeat Violation: The license holder was cited for a similar violation in a correction order dated March 17, 2023.

Corrective Action Required: Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

Staffing Standards Violations

12. Violation: For one of four staff persons whose records were reviewed (SP3), the license holder did not maintain evidence of staff competency as required.

At the time of the last licensing review completed on December 2, 2022, the license holder maintained a 2022 annual training record in SP3's file. In the section titled "Performance evaluations" the license holder indicated SP3 was not competent in their job duties. The license holder indicated a performance improvement plan was required; however, it could not be determined if the license holder verified SP3's competency. In the correction order dated March 17, 2023, the license holder was ordered to immediately evaluate SP3's competency in the performance of their job duties and document the evaluation.

At the time of the licensing review conducted on October 9, 2023, DHS licensors determined that the license holder failed to complete the corrective action ordered.

Statute Violated: Minnesota Statutes 245D.09, subdivision 3.

Repeat Violation: The license holder was cited for a similar violation in a correction order dated March 17, 2023.

Corrective Action Ordered: Immediately upon receiving this order, you must:

- evaluate SP3's competency in performance of their job duties and document the evaluation;
- If the license holder determines SP3 is not competent, the license holder must develop a performance improvement plan.

Within 30 days of receiving this order, you must:

- submit the evaluation documentation for SP3 to your licensor.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

13. Violation: For three staff persons whose records were reviewed (SP1- SP3) the license holder did not provide annual training as required.

a. The license holder failed to provide SP2 with the following annual training:

- basic first aid; and
- strategies to minimize the risk of sexual violence, including concepts of healthy relationships, consent, and bodily autonomy of people with disabilities.

b. At the time of the last review conducted on December 2, 2022, the license holder failed to provide annual training first aid training for SP1 and SP3. Additionally, the license holder failed to provide the following training to SP3:

- the safe and correct use of manual restraint on an emergency basis and what constitutes the use of restraints, time out, and seclusion, including chemical restraints;
- staff responsibilities related to prohibited procedures under section 245D.06, subdivision 5, why such procedures are not effective for reducing or eliminating symptoms or undesired behavior, and why such procedures are not safe; and
- strategies to minimize the risk of sexual violence, including concepts of healthy relationships, consent, and bodily autonomy of people with disabilities.

In the correction order dated March 17, 2023, the license holder was ordered to provide the above-mentioned training to SP1 and SP3 within 60 calendar days of receiving the order. At the time of the licensing review conducted on October 9, 2023, DHS licensors determined the license holder failed to complete the corrective action ordered.

Statute Violated: Minnesota Statutes, section 245D.09, subdivision 5.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021, and in correction orders dated March 18, 2019, May 27, 2022, and March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- provide SP1-SP3 with training on the above-mentioned topics;
- audit the annual training records of all current staff persons to ensure each staff person has been provided training on the required annual training subjects within the past twelve months;
- for any staff person who has not had training on a required annual training subject in the past twelve months, you must provide the training and document it in the staff person's personnel record; and
- submit the following to your licensur:
 - evidence that SP1-SP3 were provided training on the above-mentioned topics; and
 - the results of your audit of staff persons annual training records.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required.

Record Requirements Violations

14. Violation: For four persons whose records were reviewed (P1-P4), the license holder did not maintain documentation in the service recipient record as required.

- a. The license holder failed to maintain the following information in P3's service recipient record:
 - the date of P3's service initiation;
 - an admission form signed by P3 that included:
 - the address of a primary emergency contact, and
 - the name, address, and telephone number of P3's case manager.
- b. The license holder failed to maintain progress notes in P1-P4's records.

Statute Violated: Minnesota Statutes, section 245D.095, subdivision 3.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021, and in correction orders dated May 27, 2022 and March 17, 2023.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- maintain a signed admission form for P3's record that includes the above-mentioned information;
- begin maintaining progress notes in P1-P4's record;
- audit all persons served by your program to ensure progress notes are being maintained for each person; and
- begin maintaining progress notes for any person served who has not had progress notes maintained.

Compliance with this order will be reviewed onsite. On an ongoing basis, you must maintain compliance as required in this subdivision.

15. **Violation:** For three staff persons whose records were reviewed (SP1-SP3), the license holder did not maintain documentation in personnel records as required.
 - a. The license holder failed to document the following information in SP1 and SP3's personnel record:
 - staff training including:
 - the date the training was completed;
 - the number of hours per subject area;
 - the name of the trainer or instructor.
 - b. The license holder failed to maintain documentation of the number of training hours per subject area in SP2's training records.

Statute Violated: Minnesota Statutes, section 245D.095, subdivision 5.

Repeat Violation: The license holder was cited for a similar violation in an order of conditional license dated October 15, 2021, and in correction orders dated May 27, 2022 and March 17, 2023.

Corrective Action Ordered: Immediately, upon receiving this order you must begin documenting the above-mentioned information in each staff person's record for all training that occurs after the receipt of this order. Compliance with this order will be monitored on site. On an ongoing basis, you must maintain compliance as required.

CONDITIONAL LICENSE TERMS

In addition to the Home and Community-Based licensing rules and statutes, you are required to comply with the following terms:

1. Within 10 days from receipt of this Order, you must provide written notification of the conditional status of your license to all service recipients currently receiving home and community-based services from Guardian Home Health Services, Inc. A copy of the notification must also be provided to their legal representatives and case managers. While your license is on conditional status, you must provide written notification of the conditional status of your license to all prospective service recipients and their legal representatives and case managers prior to service initiation.

The notification must include an offer to provide a copy of the Order of Conditional License upon request.

Within 30 days from receipt of this Order, you must submit a copy of the notice and a list of all persons that received the notice.

2. Within 30 days of receiving this order, you must:
 - designate a staff person who is responsible for delivery and evaluation of services provided by the license holder;
 - designate a managerial staff person to provide program management and oversight of the services provided by the license holder; and
 - submit this staff person's name and qualifications to your licensor for approval.

The same person may perform both functions if the work and education requirements outlined in section 245D.081, subdivisions 2 and 3 are met.

3. Within 60 days of receiving this order, you must:
 - submit a written plan detailing how you will ensure the corrective action ordered in this order is completed; and
 - submit a written plan to your licensor detailing how you will audit all participant and personnel records for compliance with all applicable rules and statutes.
4. Within 60 days of receiving this order, you must:
 - complete the audit of all participant and personnel records according to your written plan;
 - submit the results of the audit to your licensor; and
 - submit the date to your licensor that all participant and personnel records will be brought into compliance based on the results of your audit.
5. You may not admit new participants to your program from the date of this order until you have successfully demonstrated to DHS compliance with the terms of the conditional license and have maintained substantial compliance with all licensing standards. **At a minimum, you may not admit new participants to your program for a period of six months from the date of this conditional license. Admission of any new participant during the duration of the conditional license is only allowed with prior approval from DHS.**

YOUR RIGHT TO REQUEST RECONSIDERATION

You have the right to request reconsideration of this order and the cited violations. Your request must:

- Be in writing
- List each violation you are challenging and identify what is inaccurate or incomplete about the information in the order
- Supply information that is accurate or more complete
- Be made before the deadlines provided below

Mohamed Omarxeyed, Authorized Agent

October 13, 2023

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If you are mailing your request, it must be received by DHS within 20 calendar days from when you received this order. If you do not meet this deadline, you lose your right to request reconsideration. The timeline to appeal began when you received this order. Please send it to:

Commissioner, Department of Human Services
Office of Inspector General
Licensing Division
Attention: Legal Unit
PO Box 64242
St. Paul, MN 55164-0242

If your request is being personally delivered, it must be received by DHS within 20 calendar days from when you received this order. Please bring it to:

Commissioner, Department of Human Services
Office of Inspector General
Licensing Division
Attention: Legal Unit
444 Lafayette Road North
St. Paul, MN 55155

Legal authority for this licensing action

- This action is taken under Minnesota Statutes, section 245A.06, subdivision 1.
- Home and community based services are required to follow Minnesota Statutes, chapter 245D.
- The timeline to request reconsideration of the order is provided in Minnesota Statutes, section 245A.06, subdivision 2.
- If a license holder files a timely reconsideration request, the terms of the conditional license are stayed pending a decision by DHS under Minnesota Statutes, section 245A.06, subdivision 4.
- Minnesota Statutes, section 245A.06, subdivision 3 states that DHS may impose additional licensing actions against a license holder that does not correct the violations cited in a conditional license order.

Questions

If you have any further questions regarding this matter, you may contact Christala Culhane, HCBS Unit Supervisor, at 651-431-6541.

Sincerely,

Jill Slaikeu, HCBS Unit Manager
Licensing Division
Office of Inspector General