

MFIP:

For replacing the food portion of MFIP, follow the SNAP provisions below.

DWP, MSA, GA, GRH:

No provisions.

SNAP:**ELECTRONIC BENEFIT TRANSFER (EBT)**

Benefits accessed with an EBT card and correct PIN (personal identification number) are not replaceable.

EXCEPTION:

Benefits accessed with an EBT card that purchased food destroyed in a disaster may be replaced. DHS will decide at the time of the replacement if benefits will be replaced via EBT. See [0024.06.03.15 \(Replacing Food Destroyed in a Misfortune or Disaster\)](#).

CASH-OUT WARRANTS

Replace cash-out benefits only in the situations below. See the section listed below for limits on the replacement:

- Benefits lost in the mail or stolen before the unit receives them. See [0024.06.03.03 \(Replacing SNAP Stolen/Lost Before Receipt\)](#).
- Benefits when food bought with them is destroyed in a disaster. See [0024.06.03.15 \(Replacing Food Destroyed in a Misfortune or Disaster\)](#).
- Mutilated or improperly manufactured warrants. See [0024.06.03.18 \(Replacing Damaged SNAP Cash-out Warrants\)](#).

Do not replace benefits when:

- The unit does not sign and return the [Nonreceipt/Replacement Request \(DHS-1609\) \(PDF\)](#), or returns it too late.
- Cash from a negotiated cash-out warrant is stolen.
- The unit loses the benefits.
- The county agency documents the replacement request is fraudulent. See [0024.06 \(Provisions for Replacing Benefits\)](#), [0025.24 \(Fraudulently Obtaining Public Assistance\)](#).
- The benefit was not picked up during the period of intended use.

Also see the SNAP provisions of [0024.06 \(Provisions for Replacing Benefits\)](#) for information on overall provisions for replacing benefits.

Notify clients, in writing, of denied replacement requests and of their right to appeal denial or delay of a replacement. See [0027 \(Appeals\)](#).