

Resolve the CLU entry problem in MnCHOICES Step 4 – Recertification (MNCH8020)

Overview

DHS has concluded that one or more cookies are preventing assessors from entering CLUs in “MnCHOICES Step 4 – Recertification (MNCH8020).” Delete all browser cookies with the “.mn.gov.” domain.

Instructions

Follow the detailed instructions below:

1. Go to the [TrainLink Disability Services Division \(DSD\) learning center](#).
2. Do not log in. If the system automatically logs you in, sign out of your profile.

The screenshot shows a web browser window with the following content:

- Browser tab: Learning Center
- Address bar: <https://pathlore.dhs.mn.gov/stc/dsd/psciis.dll?linkid=582192&main...>
- Logo: TrainLink DEPARTMENT OF HUMAN SERVICES
- Header: Disability Services Division Learning Center Sign On
- Main Menu:
 - Training Opportunities
 - Course Catalog
 - Upcoming Webinars / Live Training
 - In Progress (Online Courses)
 - My Information
 - My Contact Info
 - My Transcript and Self-Reported Training
 - My Personal Training Plan
 - My Scheduled Training
 - Help and Resources
 - Past Presentations and Recordings
 - Training News and Information
 - Email the DSD Learning Team

3. Right click on an empty area of the screen and open “Inspect” from the menu.

TrainLink
 DEPARTMENT OF HUMAN SERVICES

Disability Services Division Learning Center

Main Menu

Training Opportunities

- Course Catalog
- Upcoming Webinars / Live Training
- In Progress (Online Courses)

My Information

- My Contact Info
- My Transcript and Self-Reported Training
- My Personal Training Plan
- My Scheduled Training

Help and Resources

- Past Presentations and Recordings
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Save as Ctrl+S

Print Ctrl+P

Cast media to device

Send tab to your devices

Create QR Code for this page

Read aloud Ctrl+Shift+U

Translate to English

Add page to sidebar

Add page to Collections >

Share

Web select Ctrl+Shift+X

Web capture Ctrl+Shift+S

View page source Ctrl+U

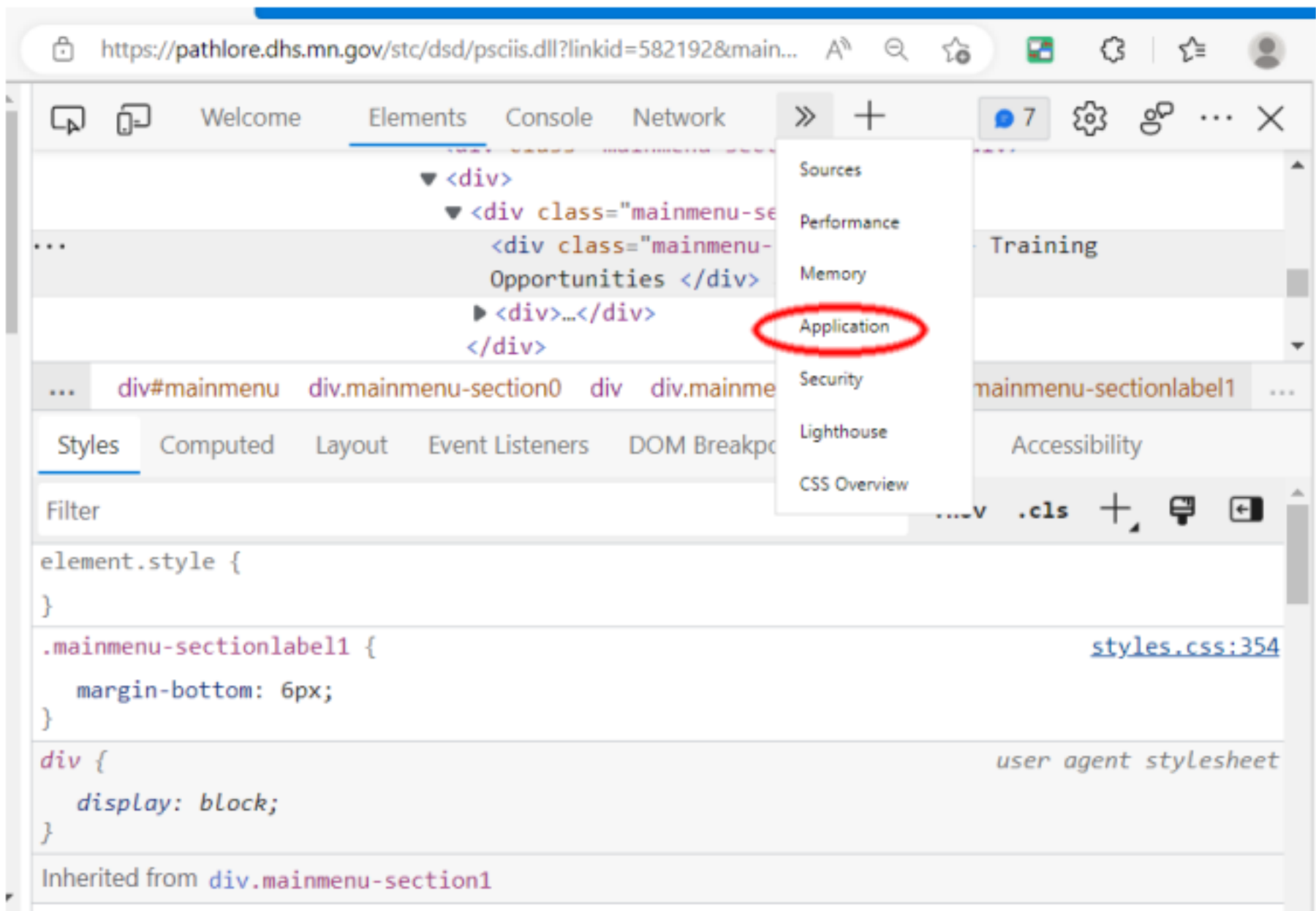
View frame source

Refresh frame

Inspect

Sign On

4. Select "Application" from the top menu bar of the browser window that just opened.



5. Double-click "Cookies," and select the item that includes "pathlore.dhs.mn.gov" in the dropdown.

Application

- Manifest
- Service Workers
- Storage

Storage

- Local Storage
- Session Storage
- IndexedDB
- Web SQL
- ▼ Cookies
 - https://pathlore.dhs.mn.gov
 - Trust Tokens
 - Interest Groups

Name	Value	Domain	P.	E.	S..	H.	S..	S..	S..	P..	P.
ActiveC...	0	pathlore....	/	S...	1...						M..
_gid	GA1.2....	.mn.gov	/	2...	3...						M..
_ga_6RL...	GS1.1....	.mn.gov	/	2...	5...						M..
AppSvrl...	"AppSv...	pathlore....	/..	S...	7...						M..
__utmz	58201...	.mn.gov	/	2...	7...						M..
STCSess...	Y	pathlore....	/..	S...	1...						M..
linkid	71677	pathlore....	/..	S...	1...						M..
ConnInfo	"siteid...	pathlore....	/..	S...	6...						M..
__utma	58201...	.mn.gov	/	2...	6...						M..
Messag...		pathlore....	/..	2...	1...						M..
PN	%20	pathlore....	/..	S...	5						M..
_ga	GA1.2....	.mn.gov	/	2...	2...						M..
AutoCo...	0	pathlore....	/..	S...	1...						M..

6. Go to the domain column header and sort the results by domain.

Console Application x >> + 99+ ⚙️ 👤 ... X

Filter ☰ X Only show cookies with an

Name	Value	Domain ▲	P.	E..	S..	H.	S..	S..	S..	P..	P..
_gid	GA1.2....	.mn.gov	/	2...	3...						M..
_ga_6RL...	GS1.1....	.mn.gov	/	2...	5...						M..
_utmz	58201...	.mn.gov	/	2...	7...						M..
_utma	58201...	.mn.gov	/	2...	6...						M..
_ga	GA1.2....	.mn.gov	/	2...	2...						M..
ActiveC...	0	pathlore...	/	S...	1...						M..
AppSvrl...	"AppSv...	pathlore...	/..	S...	7...						M..
STCSess...	Y	pathlore...	/..	S...	1...						M..
linkid	71677	pathlore...	/..	S...	1...						M..
ConnInfo	"siteid...	pathlore...	/..	S...	6...						M..
Messag...		pathlore...	/..	2...	1...						M..
PN	%20	pathlore...	/..	S...	5						M..
AutoCo...	0	pathlore...	/..	S...	1...						M..

7. Select one whole row with ".mn.gov" in the domain column.

Console Application x >> + 99+ [Settings] [Profile] [More] [Close]

Filter [] Only show cookies with an i

Name	Value	Domain ▲	P.	E..	S..	H.	S..	S..	S..	P..	P..
_gid	GA1.2....	.mn.gov	/	2...	3...						M..
_ga_6RL...	GS1.1....	.mn.gov	/	2...	5...						M..
_utmz	58201...	.mn.gov	/	2...	7...						M..
_utma	58201...	.mn.gov	/	2...	6...						M..
_ga	GA1.2....	.mn.gov	/	2...	2...						M..
ActiveC...	0	pathlore....	/	S...	1...						M..
AppSvrl...	"AppSv...	pathlore....	/..	S...	7...						M..
STCSess...	Y	pathlore....	/..	S...	1...						M..
linkid	71678	pathlore....	/..	S...	1...						M..
ConnInfo	"siteid...	pathlore....	/..	S...	6...						M..
Messag...		pathlore....	/..	2...	1...						M..
PN	%20	pathlore....	/..	S...	5						M..
AutoCo...	0	pathlore....	/..	S...	1...						M..

8. With your mouse hovering over the selected row, right-click and select "Delete" or hit delete using the keyboard.

Console Application x >> + 99+ ⚙️ 👤 ... ✕

Filter ☰ ✕ Only show cookies with an i

Name	Value	Domain ▲	P.	E..	S..	H.	S..	S..	S..	P..	P..
_gid			/	2...	3...						M..
_ga			/	2...	5...						M..
_ut			/	2...	7...						M..
_ut			/	2...	6...						M..
_ga			/	2...	2...						M..
Acti			/	S...	1...						M..
App			/..	S...	7...						M..
STC			/..	S...	1...						M..
linkiu	/ / 1000	pathlore....	/..	S...	1...						M..
ConnInfo	"siteid...	pathlore....	/..	S...	6...						M..
Messag...		pathlore....	/..	2...	1...						M..
PN	%20	pathlore....	/..	S...	5						M..
AutoCo...	0	pathlore....	/..	S...	1...						M..

Context menu for selected row:

- Show Requests With This Cookie
- Sort By >
- Header Options >
- Refresh
- Edit "Name"
- Delete

9. Repeat until all rows with ".mn.gov" in the domain column are deleted.

Console Application x >> + 99+ ⚙️ 👤 ... X

Filter ☰ X Only show cookies with an i

Name	Value	Domain ▲	P.	E..	S..	H.	S..	S..	S..	P..	P..
ActiveC...	0	pathlore...	/	S...	1...						M..
STCSess...	Y	pathlore...	/..	S...	1...						M..
ConnInfo	"siteid...	pathlore...	/..	S...	6...						M..
Messag...		pathlore...	/..	2...	1...						M..
AppSvrl...	"AppSv...	pathlore...	/..	S...	7...						M..
PN	%20	pathlore...	/..	S...	5						M..
linkid	71683	pathlore...	/..	S...	1...						M..
AutoCo...	0	pathlore...	/..	S...	1...						M..

10. Close the browser.
11. Open the browser and go to the [TrainLink DSD learning center](#).
12. Log in and search for "MnCHOICES Step 4 – Recertification (MNCH8020)." Launch the CLU documentation module.
13. Your name should populate in the field at the top, as well as the dates of your current certificate.

Assessor:	Amy Assessor
TrainLink ID:	C00399911
Current certification start date:	11/29/2022
Current certification end date:	12/1/2025
Total CLUs earned in the current recertification period:	3
Number of CLUs needed for recertification:	45
Person-Centered CLUs:	0
Select your County, Tribe or MCO:	Koochiching County ▼