

August 9, 2024

Paul Meinhardt, Authorized Agent
Twin Cities Dream Team Services, LLC
16234 Fairgreen Ave
Rosemount, MN 55337

RE: Report No. 202403224
Twin Cities Dream Team Services, LLC
License No. 1104701

Dear Paul Meinhardt:

CORRECTION ORDER

An investigation of Twin Cities Dream Team Services, LLC was completed regarding report number 202403224 which alleged violation of Minnesota Statutes, section 626.557, and Minnesota Statutes, Chapter 245D. This maltreatment allegation concerned financial exploitation. The disposition of the investigation report is false. Three violations were noted.

VIOLATIONS AND CORRECTION ORDERS

The following violations of state and (or) federal laws and rules were observed. Corrective action for each violation is required by Minnesota Statutes, section 245A.06, and is hereby ordered by the Commissioner of Human Services. Failure to correct the violations within the prescribed amount of time may result in fines and/or action against your license, as provided for in Minnesota Statutes, sections 245A.06 and 245A.07.

1. Citation: Minnesota Statutes, section 245A.03, subdivision 1.

Violation: The license holder provided home and community-based services to persons after they were no longer licensed.

On December 31, 2023, the facility's license was closed, and they no longer had a license to provide services. However, the facility continued to provide services up to and including April 6, 2024.

2. Citation: Minnesota Statutes, section 245A.04, subdivision 5.

Violation: The license holder did not provide the commissioner access to documents and records while the commissioner was investigating alleged maltreatment as required.

On May 6, 2024, a DHS investigator sent an email to the license holder requesting they provide the following information for the purpose of investigating a report of alleged maltreatment:

- person served documents and records;
- an internal review regarding alleged maltreatment of a person served by the program;
- the license holder's policies and procedures regarding money management; and
- staff training records for the license holder.

Following the license holder's failure to provide the requested information, the DHS investigator sent text messages, an additional email request, and attempted to call the license holder to obtain the requested information on multiple dates in May 2024, and on June 11, 2024. As of the date of this order, the license holder has not provided the requested information. The license holder failed to provide the commissioner access to documents and records considered necessary while the commissioner was investigating alleged maltreatment.

3. Citation: Minnesota Statutes, section 245A.04, subdivision 13, paragraph (d), clause (1).

Violation: The license holders and program staff borrowed money from a person served by the program.

On two dates, an administrative staff person borrowed money totaling \$11,000 from a person served. The administrative staff person did not repay the person served.

Corrective Action Ordered: The license for Twin Cities Dream Team Services, LLC, HCBS-245D license number 1104701, was closed effective January 1, 2024. The license holder is no longer licensed to provide any services governed by this chapter and chapter 245D.

If you believe any of the citations are in error, you may ask the Commissioner of Human Services to reconsider the parts of the correction order that you believe to be in error. If you choose to exercise this right, your request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this letter. Your request for reconsideration must be sent to:

Paul Meinhardt
Page 3
August 9, 2024

Commissioner
Minnesota Department of Human Services
c/o Licensing Division
PO Box 64242
St. Paul, MN 55164-0242

You must include any and all information, documentation, or other evidence you have to support your request for reconsideration. Please note that a request for reconsideration does not stay any provisions of the correction order.

If you have any questions regarding the investigation, contact me immediately. If you have any questions regarding compliance with this Correction Order or applicable rules, contact your licensor, Krista Hastings.

Sincerely,



Christine Cavanaugh, Investigator
Office of Inspector General
Licensing Division
christine.cavanaugh@state.mn.us
651-431-3444

Enclosure