

Engagement sessions announcement

Serving children with complex needs: engagement with case management

The Child Safety & Permanency Administration, with the Department of Children Youth and Families (DCYF), in collaboration with the Department of Human Services' (DHS) Behavioral Health and Disabilities Services divisions, are hosting regional engagement sessions regarding serving children with complex needs.

Target audience for engagement sessions:

County, Tribal, and contracted case managers or workers who serve children with complex needs from:

- Child protection and child welfare case management
- Children's mental health case management
- Disability waiver services case management
- Child foster care licensors

Case managers or workers who are willing to provide feedback on their experiences serving children with complex needs, including successes and consistent challenges, should consider attending.

Purpose:

The purpose of these engagement sessions is to gain information on what can be done, from a DCYF and DHS policy and practice perspective, to gain traction on serving children with complex needs. The information ~~feedback~~ gathered will be used to inform policy development and recommendations for system improvements.

In each session DCYF and DHS will:

- Share information gathered about emerging themes, issues, and best practices when serving children with complex needs.
- Engage with case managers and workers about their experiences serving children with complex needs, using virtual interactive tools.
- Engage with case managers and workers around continuing these regional engagement sessions including session themes and frequency.

Regions:

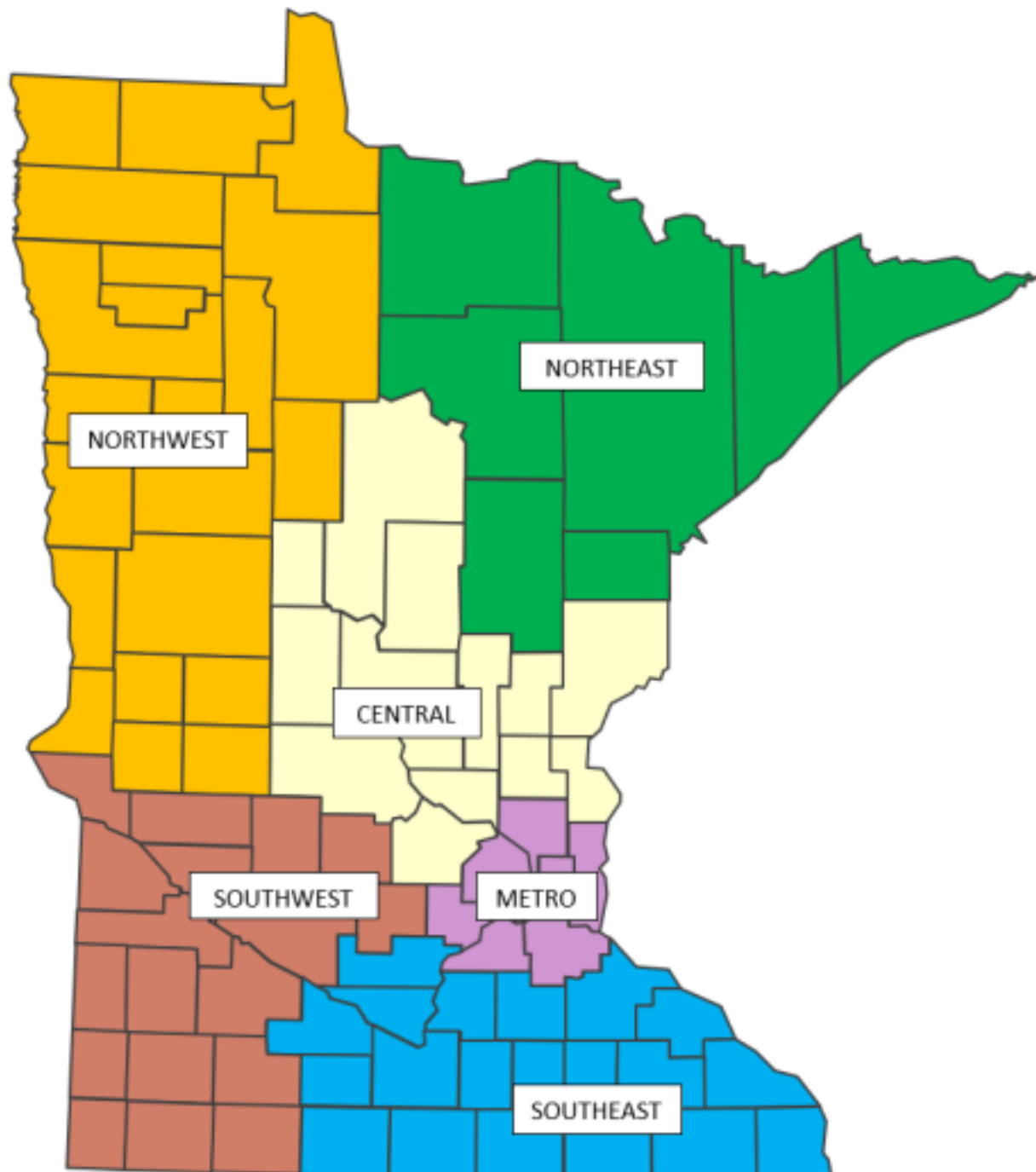
The engagement sessions will utilize the currently mapped regions of MACSSA and RRSs:

- The [Minnesota Association of County Social Service Administrators \(MACSSA\)](#) is a professional association of human service administrators, serving Minnesota's 87 counties.
- [Regional resource specialists \(RRS\)](#) are DHS staff from the Disability Services Division who provide support to lead agencies that administer disability services, programs, and waivers.

If case managers or workers are unable to attend their region's engagement session, please register for an adjoining region's session.

If you have questions or need assistance with registration, please contact csp.complexcare.dcyf@state.mn.us

Regional Engagement Session Schedules:



Northwest (MACSSA/RRS Regions 1, 2, 4)

- Including: Becker; Beltrami; Clay; Clearwater; Douglas; Grant; Hubbard; Kittson; Lake of the Woods; Mahnommen; Marshall; Norman; Otter Tail; Pennington; Polk; Pope; Red Lake County; Roseau; Stevens; Traverse; Wilkin
- Date: Thursday, Oct. 31
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/ef27d2d2d0275650ef68e4a3fe2d06157>

Northeast Region (MACSSA/RRS Region 3)

- Including: Aitkin; Carlton; Cook; Itasca; Koochiching; Lake; St. Louis
- Date: Wednesday, Oct. 16
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/rc7b34d8a4935fbadbd41c11d96422e2>

Central Region (MACSSA/RRS Regions 5, 7)

- Including: Benton; Cass; Chisago; Crow Wing; Isanti; Kanabec; Mille Lacs; Morrison; Pine; Sherburne; Stearns; Todd; Wadena; Wright
- Date: Thursday, Nov. 7
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/r09f933173e68e781d24a4afa9973c7c4>

Metro Region (MACSSA/RRS Region: 11)

- Including: Anoka; Carver; Dakota; Hennepin; Ramsey; Scott; Washington
- Date: Thursday, Oct. 24
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/r3fb3b2c8f609c2c4d422552c10c20d40>

Southeast Region (MACSSA/RRS Regions 9, 10)

- Including: Blue Earth; Brown; Dodge; Faribault; Fillmore; Freeborn; Goodhue; Houston; Le Sueur; Martin; Mower; Nicollet; Olmsted; Rice; Sibley; Steele; Wabasha; Waseca; Watonwan; Winona
- Date: Wednesday, Nov. 20;
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/rdda7215e72229bf6fd1fb6a7b787f5b9>

Southwest Region (MACSSA/RRS Regions: 6 & 8)

- Including: Big Stone; Chippewa; Cottonwood; Jackson; Kandiyohi; Lac qui Parle; Lincoln; Lyon; McLeod; Meeker; Murray; Nobles; Pipestone; Redwood; Renville; Rock; Swift; Yellow Medicine
- Date: Thursday, Dec. 5
- Time: 1:00pm – 3:00pm
- Registration link <https://minnesota.webex.com/weblink/register/r792725b75dc4c0fff2b333de58e99897>