



DEPARTMENT OF HUMAN SERVICES

Community First Services and Supports (CFSS) Office Hours September 24, 2024

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Agenda

- Introductions
- Quick overview slide of CFSS
- Q/A
- Trainings
- Resources
- Coming Soon

Don't see your question?

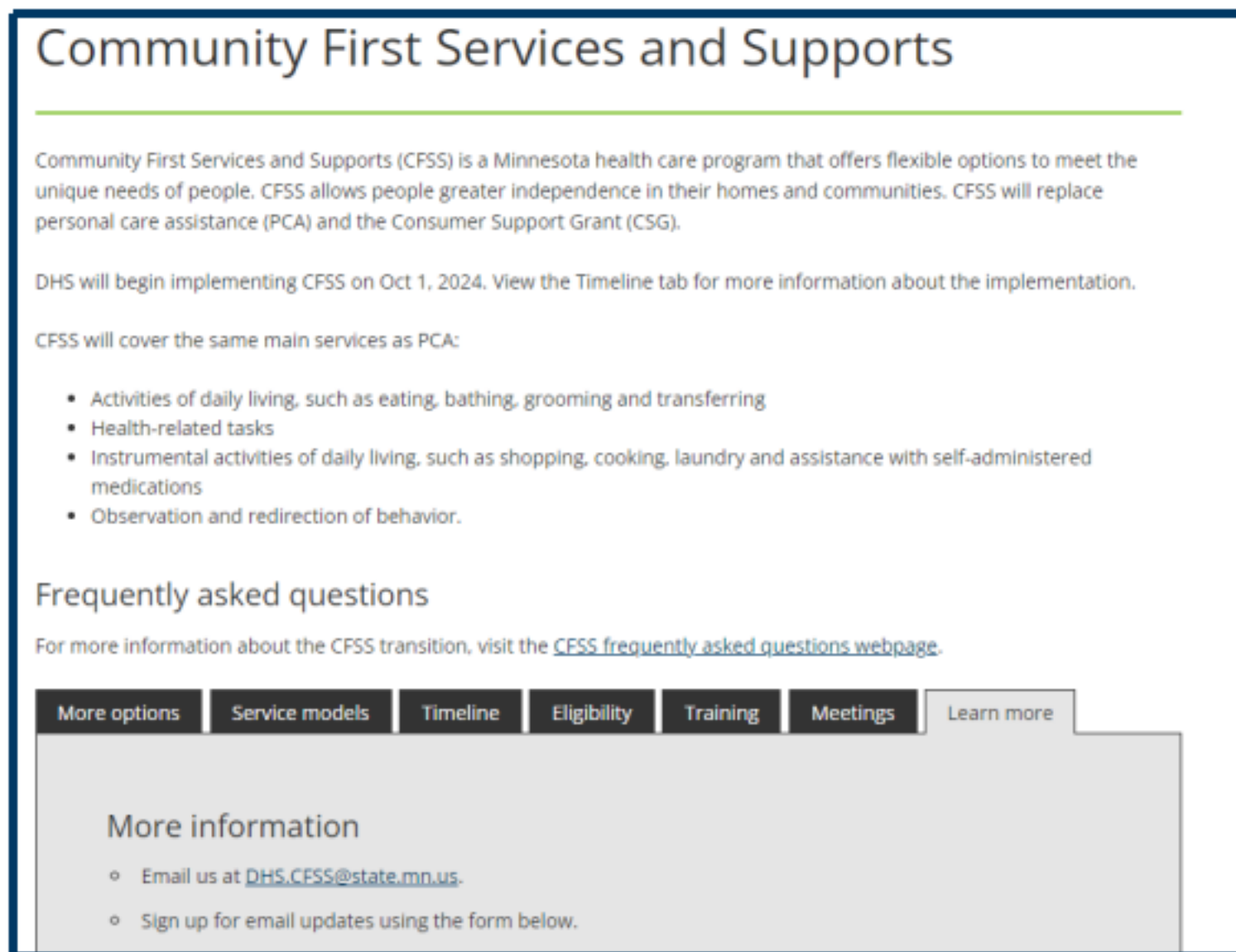
- May be combined with another question or changed wording
- Answer may already be on the FAQ page
- DHS may still be researching

What is CFSS and when does it begin?

Community First Services and Supports (CFSS) is a Minnesota Health Care Program that allows people greater independence in their homes and communities and offers people more choice and control of how they use services.

- On 10/1/24, DHS will transition from Personal Care Assistance (PCA) and the Consumer Support Grant (CSG) to CFSS.
- Individuals will transition to CFSS with assessments and reassessments beginning on or after 10/1/24.

FAQ's will be published on the [CFSS](#) webpage under the “learn more” tab:



The screenshot shows the 'Community First Services and Supports' webpage. At the top, the title 'Community First Services and Supports' is displayed. Below the title, there is a paragraph describing the program: 'Community First Services and Supports (CFSS) is a Minnesota health care program that offers flexible options to meet the unique needs of people. CFSS allows people greater independence in their homes and communities. CFSS will replace personal care assistance (PCA) and the Consumer Support Grant (CSG).' This is followed by another paragraph: 'DHS will begin implementing CFSS on Oct 1, 2024. View the Timeline tab for more information about the implementation.' Below this, it states 'CFSS will cover the same main services as PCA:' and lists four bullet points: 'Activities of daily living, such as eating, bathing, grooming and transferring', 'Health-related tasks', 'Instrumental activities of daily living, such as shopping, cooking, laundry and assistance with self-administered medications', and 'Observation and redirection of behavior.' A section titled 'Frequently asked questions' follows, with a link to 'CFSS frequently asked questions webpage.' At the bottom, there is a navigation bar with tabs: 'More options', 'Service models', 'Timeline', 'Eligibility', 'Training', 'Meetings', and 'Learn more'. The 'Learn more' tab is currently selected. Below the navigation bar, there is a 'More information' section with two bullet points: 'Email us at DHS.CFSS@state.mn.us' and 'Sign up for email updates using the form below.'

Community First Services and Supports

Community First Services and Supports (CFSS) is a Minnesota health care program that offers flexible options to meet the unique needs of people. CFSS allows people greater independence in their homes and communities. CFSS will replace personal care assistance (PCA) and the Consumer Support Grant (CSG).

DHS will begin implementing CFSS on Oct 1, 2024. View the Timeline tab for more information about the implementation.

CFSS will cover the same main services as PCA:

- Activities of daily living, such as eating, bathing, grooming and transferring
- Health-related tasks
- Instrumental activities of daily living, such as shopping, cooking, laundry and assistance with self-administered medications
- Observation and redirection of behavior.

Frequently asked questions

For more information about the CFSS transition, visit the [CFSS frequently asked questions webpage](#).

More options | Service models | Timeline | Eligibility | Training | Meetings | **Learn more**

More information

- Email us at DHS.CFSS@state.mn.us.
- Sign up for email updates using the form below.

The majority of the CFSS forms are now available and linked in the CBSM, including:

6893A CFSS Assessment

6893B Referral for Reassessment for PCA/CFSS Services

6893H Home Care Rating/Units Reference Tool

6893P CFSS Service Delivery Plan

6893R CFSS Rights and Responsibilities

4877A CFSS Information Sheet (5 languages)

CFSS MMIS training posted

- Trainlink course code: CFSS_MMIS
- Covered topics:
 - SA entry process.
 - New line types.
 - SA math.
 - Clarification on date spans and units during the transition year.

CFSS Office Hour Recordings

Found on DSD Training Archive Page

Community First Services and Supports (CFSS)

Date	Webinar Name	Handout	Video
9/10/24	CFSS office hours	CFSS FAQ	CFSS office hours video
9/3/24	CFSS office hours	CFSS FAQ	CFSS office hours video
8/20/24	Transitioning from Consumer Support Grant (CSG) to Community First Services and Supports (CFSS)	CSG to CFSS (PDF)	CSG to CFSS video

[Top of page](#)

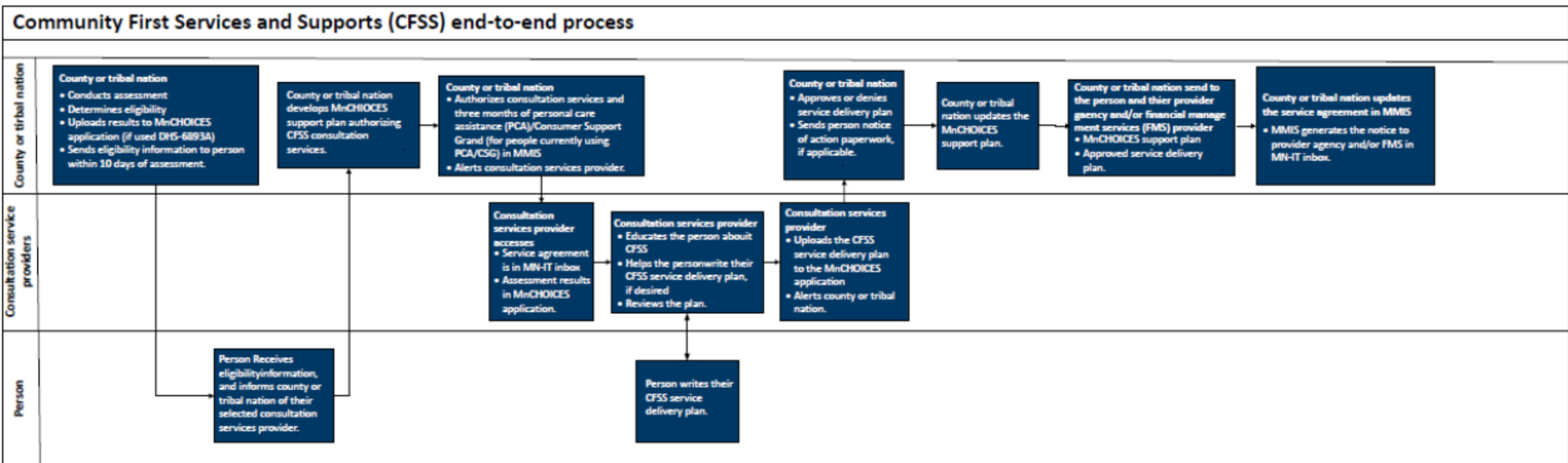
CFSS Fact Sheet Published

- [CFSS information sheet - English](#)
- [CFSS information sheet - Hmong](#)
- [CFSS information sheet - Karen](#)
- [CFSS information sheet - Somali](#)
- [CFSS information sheet - Spanish](#)



Process

Overview



If a person chooses to change a provider on their CFSS service delivery plan does the CFSS Service Delivery Plan need to be updated before the change in provider can be authorized?

- Yes, the consultation services provider must upload an updated service delivery plan into MnCHOICES.
- Waiver/AC: the lead agency must review the service delivery plan to ensure there is not a duplication of service providers.
- Type B: the providers (new and old) must submit the technical change request to DHS.

What forms does the assessor give to the person interested in CFSS?
Does the assessor or consultation service provider give the person the
6893P form?

- The lead agency assessor must:
 - Send the assessment results to the person within 10 days.
 - Provide the person with a list of consultation services providers.
 - CFSS fact sheet (DHS - 8477A).
- The consultation services provider will provide the person with the 6893P.

Are consultation services required for a temp 45 day start?

- In CFSS, a person authorized for a 45-day temporary start does not need to work with a consultation services provider before they start services.
- After the 45-day temporary start, the person must follow the normal process.

Assessment/Reassessment

Can the lead agency authorize CFSS while determining waiver eligibility?

- Yes

Can the person receive contracted case management and consultation services from the same organization?

- No, the person cannot receive contracted case management and consultation services from the same organization.

Roles/Responsibilities

Can you please elaborate on the referral process for someone on CFSS and needing PERS? Can you indicate where in policy it states the lead agency is responsible for making the referral for PERS?

- The lead agency will make the PERS referrals.
- Consultation services providers can assist the person in identifying a potential PERS provider, but are unable to confirm which PERS providers are enrolled with the correct indicator.
- [CFSS personal emergency response systems \(PERS\)](#)

Does the lead agency need to complete any face-to-face contacts with an individual receiving CFSS only?

- The monitoring requirements will stay the same. There are no additional requirements for CFSS.
- If this doesn't answer your question, please resubmit your question with specific monitoring requirements you are looking for.

How will waiver case managers bill their time when approving a CFSS service delivery plan or having a CFSS discussion? Will these activities need to be coded as general case management in SSIS?

- Yes, time spent reviewing and coordinating CFSS is billable time.
- Case managers should follow their lead agency policies.

Is it the responsibility of the consultation service provider to verify the person's selected CFSS agency provider is available to provide services to the member before adding it to the CFSS Service Delivery Plan?

- No, the person is responsible to select a CFSS provider agency.
- The consultation services provider will provide the person with a list of CFSS agency providers and FMS providers.



Service Authorization

Who will we authorize different services to?

	Agency model	Budget model
Consultation services	Consultation services provider	Consultation services provider
Personal care services	CFSS provider agency	FMS provider
Worker training and development	CFSS provider agency	FMS provider
Goods and services	FMS provider	FMS provider
FMS fee	N/A	FMS provider
PERS	PERS provider	PERS provider

Is the worker training and development line the same as RN supervision service line?

- Worker training and development replaces RN supervision.
- Authorized in dollars instead of units

From the prior office hours there was statement that "DHS will add a consultation services line to a person's PCA service agreement until CFSS begins..." We do not understand the context to this. How do we notify DHS? Is this CFSS only or and/or CFSS and waiver?

- At reassessment, the lead agency must enter a 3 month PCA/CSG service agreement.
- The lead agency must add a line for consultation services for 3 months.
- This will allow the person time to meet with the consultation services provider, select the agency or budget model, select a provider, and develop the service delivery plan.
- Initial assessment for CFSS does not include a PCA/CSG authorization.

Other

Will PERS only be available/approved for adults on CFSS?

Yes, only adults are eligible to receive PERS.

Will consultation service providers go to people's homes? Is transportation to the Consultation Service provider location covered under their medical assistance transportation benefit?

- The consultation services provider must have the ability to provide services statewide (either in person or remotely).
- The person can choose to meet in-person, by phone, video meeting.
- The person is not required to go to the consultation services provider's office.

- [CFSS Policy Manual](#)
- [Transition from PCA and CSG to CFSS \(mn.gov\)](#)
- [Community First Services and Supports \(CFSS\) service agreement calculators.](#)
- [CFSS Frequently Asked Questions webpage \(mn.gov\).](#)
- [CBSM - Case management aide \(mn.gov\).](#)
- [CFSS consultation services providers \(mn.gov\)](#)
- [CFSS information sheet - English; Hmong; Karen; Somali; Spanish](#)

- [ASD and DSD eList announcement: CFSS online trainings available](#)
- [Community First Services and Supports \(CFSS\): Timelines \(mn.gov\)](#) .
- [TrainLink Home Page \(mn.gov\)](#)
 - CFSS Lead Agency Training (Course Code: CFSS_LA)
 - CFSS MMIS Training (Course Code: CFSS_MMIS)
- [CSG to CFSS Transition Webinar](#)

Coming Soon

- DHS is working on publishing an MMIS manual for lead agencies around authorizing CFSS services- *review training in the meantime*
- DHS is working to publish a video for people and families for Choosing a CFSS model

Thank you!

DHS.CFSS@state.mn.us