



DEPARTMENT OF HUMAN SERVICES

Community First Services and Supports (CFSS) Office Hours October 1, 2024

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Agenda

- Introductions
- CFSS updates
- Q/A
- Trainings and Resources

Don't see your question?

- May be combined with another question or changed wording
- Answer may already be on the FAQ page
- DHS may still be researching

Submitting questions

- Submit a question for office hours using the [CFSS Office Hours Pre-Submitted Questions](#) link.
- Submit a question that you need answered immediately to dhs.cfss@state.mn.us .
- DO NOT submit the same question in both places

What is CFSS and when does it begin?

Community First Services and Supports (CFSS) is a Minnesota Health Care Program that allows people greater independence in their homes and communities and offers people more choice and control of how they use services.

- On 10/1/24, DHS will transition from Personal Care Assistance (PCA) and the Consumer Support Grant (CSG) to CFSS.
- Individuals will transition to CFSS with assessments and reassessments beginning on or after 10/1/24.

- FAQ's will be published on the [CFSS](#) webpage
- Located on the main page and under the “learn more” tab.
- Will be organized by topic.
- Use Ctrl + F to “find” a question/topic.

The screenshot shows the 'Community First Services and Supports' webpage. At the top, the title 'Community First Services and Supports' is followed by a horizontal line. Below this, there is a paragraph describing CFSS as a Minnesota health care program that offers flexible options to meet the unique needs of people, replacing personal care assistance (PCA) and the Consumer Support Grant (CSG). A second paragraph states that DHS will begin implementing CFSS on Oct 1, 2024, and directs users to the 'Timeline' tab for more information. A third paragraph lists the main services covered by CFSS, including activities of daily living, health-related tasks, instrumental activities of daily living, and observation/redirection of behavior. Below this is a 'Frequently asked questions' section with a link to the 'CFSS frequently asked questions webpage'. At the bottom, there is a navigation bar with tabs for 'More options', 'Service models', 'Timeline', 'Eligibility', 'Training', 'Meetings', and 'Learn more'. The 'Learn more' tab is currently selected, and the content below it includes a 'More information' section with two bullet points: 'Email us at DHS.CFSS@state.mn.us' and 'Sign up for email updates using the form below.'

The majority of the CFSS forms are now available and linked in the CBSM, including:

6893A CFSS Assessment

6893B Referral for Reassessment for PCA/CFSS Services

6893H Home Care Rating/Units Reference Tool

6893P CFSS Service Delivery Plan

6893R CFSS Rights and Responsibilities

4877A CFSS Information Sheet (5 languages)

Updates to CFSS MMIS training

- Based on the questions received, we added information:
 - Which provider to authorize each type of services to
 - Claims-only modifiers
- Added previously incomplete section on Minnesota Restricted Recipient Program

Trainlink course code: CFSS_MMIS

MMIS Manual posted

- eList announcement was sent today
- [DSD MMIS Reference Guide - MMIS transition from PCA and CSG to CFSS \(state.mn.us\)](#)

CFSS Office Hour Recordings

Community First Services and Supports (CFSS)

Date	Webinar Name	Handout	Video
9/24/24	CFSS office hours	Presentation coming soon!	CFSS office hours video
9/17/24	CFSS office hours	CFSS office hours (PDF)	CFSS office hours video
9/10/24	CFSS office hours	CFSS FAQ (PDF)	CFSS office hours video
9/3/24	CFSS office hours	CFSS FAQ (PDF)	CFSS office hours video
8/20/24	Transitioning from Consumer Support Grant (CSG) to Community First Services and Supports (CFSS)	CSG to CFSS (PDF)	CSG to CFSS video

CFSS Fact Sheet Published

- [CFSS information sheet - English](#)
- [CFSS information sheet - Hmong](#)
- [CFSS information sheet - Karen](#)
- [CFSS information sheet - Somali](#)
- [CFSS information sheet - Spanish](#)

CFSS codes and rates

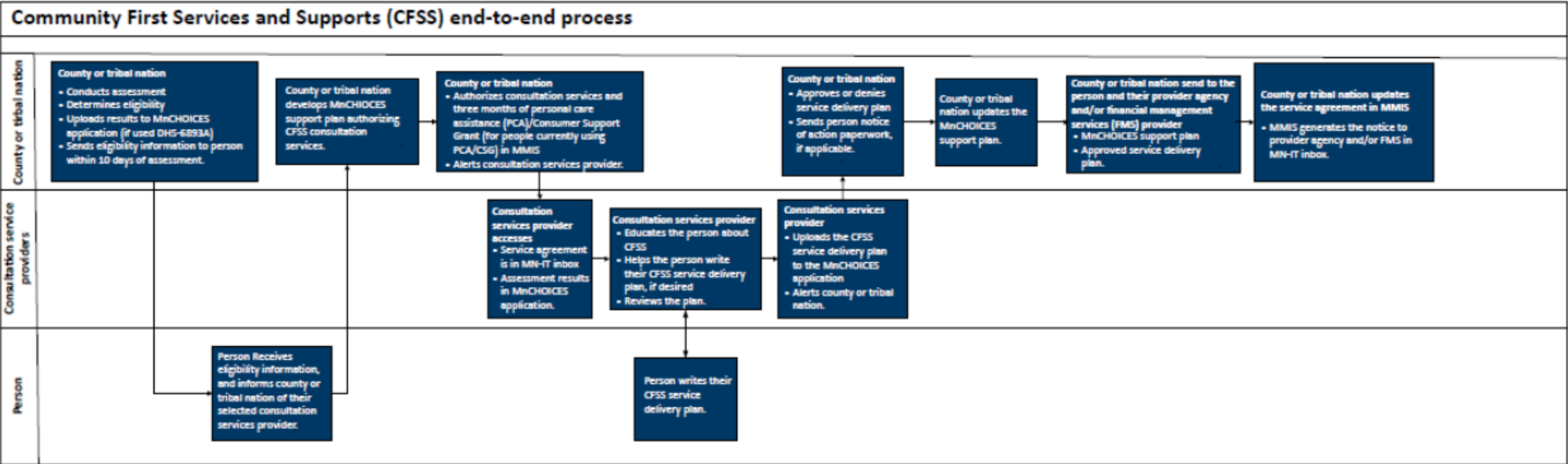
- The [CFSS codes and rates](#) page has been published.

Service name	Procedure code	Mod 1	Mod 2	Mod 3	Mod 4	10/1/24 rate
CFSS extended personal care agency (1:1)	T1019	U9	UC	-	-	\$5.95
CFSS extended personal care agency, shared care (1:2)	T1019	U9	UC	UN	-	\$4.47
CFSS extended personal care agency, shared care(1:3)	T1019	U9	UC	UP	-	\$3.92
CFSS extended personal care agency, complex (1:1)	T1019	U9	UC	TG	-	\$6.39
CFSS extended personal care agency, shared care, complex (1:2)	T1019	U9	UC	UN	TG	\$4.80
CFSS extended personal care agency, shared care, complex (1:3)	T1019	U9	UC	UP	TG	\$4.21
CFSS personal care reduction agency (1:1)	T1019	U9	U5	-	-	\$5.95



Process

Process Workflow



How do I know which consultation services providers are enrolled?

- Visit the [CFSS consultation services providers](#) web page:

Organization	Address	Phone	Email	Languages	Enrolled?
Choices for Children (Accra)	12600 Whitewater Dr., Suite 200, Minnetonka, MN 55343	612-416-2291	consultationintake@accracare.org	English	No
Alliance Health Services	2260 Cliff Road, Eagan, MN 55122	651-895-8030	Consult@alliancehealthcare.com	English	No
Arc Northland	222 E. Superior St., #302, Duluth, MN 55802	218-726-4724	jkempfert@arcnorthland.org	English	No
Community First Consultation Services	3249 19th St. NW, Suite 3, Rochester, MN 55901	855-800-7033	info@cfcsmn.com	English, Spanish, Mandarin, Somali, South Sudanese Dinka, Arabic, Lao, Oromo, Amharic, Tigrigna, Khmer, Karenic	Yes

What needs to occur within 10 days of the person's MnCHOICES assessment?

- **CFSS eligibility** needs to be given to the person within 10 days of the assessment.

Assessment for someone who is not currently receiving PCA/CSG services

- The lead agency must complete an in-person assessment within 20 days of receiving the request.
- Send the CFSS eligibility results to the person within 10 days.
- Provide the person with a list of consultation services providers.
- The person and consultation services provider will write the service delivery plan.
- The lead agency will approve the plan and enter the service authorization for CFSS to begin
- The lead agency does not authorize a 45-day temporary start, unless the person needs emergency support services.

45-day temporary start

The lead agency can authorize a 45-day temporary start of CFSS services if the person needs **emergency support services**.

- The lead agency will:
 - Conduct a telephone assessment.
 - Enter the assessment results in MMIS
 - Authorize 45-days of personal care services.
 - Authorize consultation services (6 units) so the CFSS service delivery plan can be developed for CFSS to continue past the 45 days.

The temporary start cannot be longer than 45 days. The lead agency must complete an in-person assessment for services to continue beyond 45 days.

A person can only use the agency model when using a 45-day temporary start.

When do lead agencies use form 6893A?

Lead agencies use form 6893A if they:

- Have a prior arrangement with DHS that allows them to use the form in place of some of their MnCHOICES assessments
- Are conducting a 45-day temporary start
- Are conducting a 45-day temporary increase, until DHS publishes a new form for temporary increase assessments

What is the process when changes need to be made to part of the CFSS service delivery plan prior to approval/denial? When does the lead agency issue an NOA?

- If the service delivery plan does not meet CFSS requirements, the lead agency can either:
 - Work with the person directly to update the service delivery plan.
 - Refer the person back to the consultation services provider to make adjustments to the plan.
- The lead agency cannot approve a partial plan. The lead agency is responsible to approve or deny the plan within 30 days.
- An NOA is only issued if the plan is denied.

If a person already receiving PCA/CSG has a reassessment in November, would the lead agency authorize services starting January 1st? Does consultation services begin in November or January?

- At reassessment, the lead agency must enter a 3 month PCA/CSG service agreement.
- The lead agency must add a line for consultation services for 3 months.
 - This will allow the person time to meet with the consultation services provider, select the agency or budget model, select a provider, and develop the service delivery plan.
- Initial assess for CFSS does not include a PCA/CSG authorization.

How many units are authorized for consultation services?

- 6 units



Transition

When does the lead agency authorize 3 months of PCA/CSG?

- If a person is currently receiving PCA/CSG and reassessed for CFSS, the lead agency authorizes 3 months of PCA/CSG at the reassessment amount.
- If a person is not currently receiving PCA/CSG, the lead agency authorizes CFSS. The lead agency does not be authorized for PCA/CSG for 3 months.

Can the 3-month extension of CSG/PCA be shortened if CFSS plan is created and approved by the lead agency? Should a NOA be issued?

- No
- CFSS is being implemented and a NOA is not issued.

Can a person's assessment show dual eligibility for PCA and CFSS?

- No, a person's assessment would not show dual eligibility for PCA and CFSS.



Assessment/Reassessment

When lead agencies are utilizing legacy assessments, are they expected to complete a support plan in the MnCHOICES revision application?

- Lead agencies will be uploading the legacy assessments into MnCHOICES and complete a MnCHOICES support plan with transition plan reason.



Roles/Responsibilities

Who helps purchase goods on the Agency Model?

- The FMS provider is responsible for purchasing goods on both the agency and budget model.

Can a public health nurse approve the CFSS service delivery plan?

- A lead agency professional must approve the service delivery plan (assessor, care coordinator, case manager).
- Public health nurses that are part of the lead agency (interdisciplinary team), can approve the CFSS service delivery plan.
- A contracted agency public health nurse cannot approve the CFSS service delivery plan.



Approvable Goods/Services

Is monitoring technology allowed in CFSS?

- No, this does not replace human assistance.

The person can use either their CFSS funds or the waiver funds to purchase PERS. A person is not required to use their full CFSS benefit prior to accessing waiver/AC services.



Other

For individuals on CDCS and CFSS, will they still need to choose between budget model and agency model? If someone is on CDCS and CFSS will they need to choose an agency/FMS to manage their CFSS?

- A person can utilize both CFSS and CDCS, if desired.
- If a person chooses to use CDCS and CFSS, the funding for CFSS comes from within the CDCS budget.
- The person will need to choose the agency or budget model.
 - If the person chooses the budget model, they must use the same CFSS and CDCS FMS provider.
 - If the person chooses the agency model, the person must select a CFSS provider agency.

Is CFSS part of the SEIU Bargaining agreement?

- Workers under the CFSS budget model are under the provisions of the SEIU bargaining agreement.

Does CFSS have a corresponding service / solution for PCA Extended lines for clients that need ADL supports beyond their assessed PCA hours?

- Yes, extended CFSS services can be authorized if the person is eligible and on a waiver.
- Visit the [Extended CFSS Services](#) page of the CFSS Manual for more information.

How will CFSS agencies be identified on the PECD file?

- CFSS provider agencies will be identified as 38-O, with a specialty code S2.
- A PCPO is also a 38-O, so the specialty code is important.

- [CFSS Policy Manual](#)
- [Transition from PCA and CSG to CFSS \(mn.gov\)](#)
- [Community First Services and Supports \(CFSS\) service agreement calculators.](#)
- [CFSS Frequently Asked Questions webpage \(mn.gov\).](#)
- [CBSM - Case management aide \(mn.gov\).](#)
- [CFSS consultation services providers \(mn.gov\)](#)
- [CFSS information sheet - English; Hmong; Karen; Somali; Spanish](#)

- [ASD and DSD eList announcement: CFSS online trainings available](#)
- [Community First Services and Supports \(CFSS\): Timelines \(mn.gov\)](#) .
- [TrainLink Home Page \(mn.gov\)](#)
 - CFSS Lead Agency Training (Course Code: CFSS_LA)
 - CFSS MMIS Training (Course Code: CFSS_MMIS)
- [CSG to CFSS Transition Webinar](#)

Thank you!

Submit questions to:
[CFSS office hours pre-submitted questions](#)

CFSS email address:
DHS.CFSS@state.mn.us