

January 28, 2025

Brittney Voll, Authorized Agent
Minnesota Veterans Home Adult Day Center
5101 Minnehaha Avenue South Building #4
Minneapolis, Minnesota 55417

License Number: 1059410 (Rule 223)

CORRECTION ORDER

Dear Brittney Voll:

On December 27, 2024, a licensing review of Minnesota Veterans Home Adult Day Center located at 5101 Minnehaha Avenue South, Minneapolis, Minnesota was conducted to determine compliance with Minnesota Statutes and Rules governing adult day care services under Minnesota Rules, parts 9555.9600 through 9555.9730 (Rule 223). As a result of this licensing review, a Correction Order is being issued.

A. Reason for Correction Order

Pursuant to Minnesota Statutes, section 245A.06, if the Commissioner of the Department of Human Services (DHS) finds that the license holder has failed to comply with an applicable law or rule and this failure does not imminently endanger the health, safety, or rights of the persons served by the program, the Commissioner may issue a Correction Order to the license holder.

The following violation(s) of state or federal laws and rules were determined as a result of the licensing review. Corrective action for each violation is required by Minnesota Statutes, section 245A.06 and is hereby ordered by the Commissioner of Human Services.

1. Citation: Minnesota Rules, part 9555.9700, subpart 3.

Violation: For three of three participants whose records were reviewed (P1-P3), the license holder did not develop a written plan of care as required.

The license holder failed to develop written plans of care for P1-P3 that included the anticipated duration of the individual plan of care as written.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- update P1-P3's written plans of care to include the anticipated duration of the individual plan of care as written;

- complete an audit of all participants' written plans of care to ensure the requirements in Minnesota Rules, part 9555.9700, subpart 3 are maintained; and
- for participants who do not have a written plan of care that includes all required information, you must develop a plan detailing how your program will maintain a complete written plan of care within 60 days of receiving this order.

On an ongoing basis, you must maintain compliance as required in this subpart.

2. Citation: Minnesota Rules, part 9555.9710, subpart 7.

Violation: The license holder did not offer services as required.

The license holder failed to maintain family and social histories in P1 and P3's records that were updated annually.

- The license holder maintained documentation that P1's family and social history was most recently updated in May 2023.
- The license holder maintained documentation that P3's family and social history was most recently updated in December 2022.

Corrective Action Ordered: On an ongoing basis, you must maintain compliance as required in this subpart.

If you fail to correct the violations specified in the Correction Order within the prescribed time lines the Commissioner may issue an Order of Conditional License or may impose a fine and order other licensing sanctions pursuant to Minnesota Statutes, sections 245A.06 and 245A.07.

B. Right to Request Reconsideration

If you believe any of the citations are in error, you have the right to request that the Commissioner of Human Services reconsider the parts of the Correction Order that you believe to be in error. The request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this report. Your request for reconsideration must be sent to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

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Please note that a request for reconsideration does not stay any provisions or requirements of the Correction Order. The Commissioner's disposition of a request for reconsideration is final and not subject to appeal under Minnesota Statutes, chapter 14.

If you have any questions regarding this Correction Order, please contact me as soon as possible.

Kristopher Oberg, HCBS Human Services Licensur
Licensing Division
Office of Inspector General
651-431-6589