

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Adult Protection	Adult Protection Intake Staff Activity: An error message displays when creating a Contact/Activity record in an Adult Protection Intake that is not assigned to any Staff.	Assign at least one Staff person to the Adult Protection Intake.	SSIS 22.1
Adult Protection	Interventions: Interventions selected prior to the screen changes where "Provided?" = "No" will show a blank "Responses" field on the screen and "Not Provided" in the "Description" field. The database field corresponding to the "Responses" field will have the value "05" (Not Provided).	Edit any Interventions with these selections as needed.	SSIS 23.3
Bus Org-Provider	Business Organization: Attempting to print multiple individual Vouchers from the same or different Bus Org in the same set of search results may result in Invalid Pointer Operation or Catastrophic related errors displaying or SSIS locks up.	1. To avoid the error messages or SSIS locking up, print only a single Voucher. Then close Bus Org and re-open to print more. 2. An alternate to printing individual Vouchers is to use Service Arrangements.	SSIS 24.4
Bus Org-Provider	Periodically an access violation error displays when user attempts to view the 'General Report, Bus.Org./Provider/Licensing – Services Offered by Service' report for some Services Offered.	None.	SSIS 25.1
Child Maltreatment	Child Maltreatment Report: The "Transfer CMR" dialogue field "Receiving County" displays "VA/CEP Call Center" and "MDH" in the list.	Do not select "VA/CEP Call Center" or "MDH" when transferring a child maltreatment report.	SSIS Pre-22.1
Child Maltreatment	Child Maltreatment Report Allegations tab: The "Quick Add Allegations" menu option displays disabled in the right-click treeview menu but enabled in the "Action" menu (including lightning bolt menu). This occurs when selecting the indicated menu options prior to saving a modified allegation record.	An error prompt displays if selecting the enabled option that prevents opening the "Quick Add Allegations".	SSIS 24.3
Child Maltreatment	Child Maltreatment Report Appeals: When the Appeals "Group By" box is removed from the Appeals tab and there is one allegation record, the screen is not able to be engaged. Adding a New Appeals record results in the error "docCPAppeals: Cannot perform this operation on a closed dataset." displaying.	Add the "Group By" box back to the screen and click on the allegation record. This will allow you to add an appeal record.	SSIS 25.1
Chronology	Chronology: Contact/Activity records sometimes appear to disappear on save. The record is not lost - the associated Chronology filter is defaulting unchecked.	Add a checkmark to the "Contact" or "Activity" filter box above the "Chronology" grid.	SSIS 24.4
Chronology	Chronology Summary Report: When selecting and customizing the Auto Filter for specific staff, then selecting Print Summary from the Chronology Action Menu, the report shows 'NO DATA FOUND' instead of the worker's Case Notes, Documentation, etc.	1. Add the optional SSIS User # to the Chronology grid. 2. Auto Filter on the SSIS User # instead of Staff. 3. Print Summary for the selected worker.	SSIS 24.3
Chronology	Chronology: Clearing the user grid settings from the "File" menu does not clear any custom settings on the "Chronology" grid.	From the "Chronology" grid, right-click on the header row and select "Grid Settings Restore Grid Defaults".	SSIS 25.1
Clearing	Client Clearing Log: If the "PMI #" column (optional column) is added in the grid, after a client is Cleared: - To the County and if the Auto Clear process matches the record with an existing SWNDX record and "PMI #" exists, and the column is blank when the grid automatically refreshes. - If the client is already Cleared to the State (SWNDX) and not the County, and a "PMI #" displays in the "PMI #" column, when the client is cleared to the county, the column is blank when the grid automatically refreshes.	Use "View State Detail" menu to verify that a "PMI #" exists after the clearing process completes.	SSIS 22.1

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Clearing	Client Clearing Log screen: The "Clear" button is not disabled after the "Refresh Log" button is clicked and no records display in the grid. If the "Clear" button is accidentally clicked, the clearing process attempts to clear the previous person selected in the grid.	If "Clear" button is accidentally clicked and no records display in the grid. Click the "No" button on the County and State clearing dialog boxes.	SSIS 22.4
Document Template Editor	Document Template Editor: Selecting "Close" on a new document template when the "State Language Block" element has been added results in an extra save prompt. Selecting "Yes" on the prompt closes the message but does not close the document template. The system may become locked and require a manual shutdown.	Do not add the "State Language Block" element to a new document template.	SSIS 22.4
Document Template Editor	Document Template Editor: Printing in a new template does not print and locks up the application.	Do not print in the Document Template Editor. Activate the template and print the template via a workgroup to get an accurate view of the document. Refer to training materials as needed.	SSIS 24.2
Document Template Editor	Document Template Editor: On the "Template Properties" screen, pressing the [Spacebar] key does not add a space and moves the focus of typing back to the beginning of the line.	After the cursor goes back to the beginning of the field, retype the complete text (i.e. template name) and delete the text with no spaces. Edit the field as necessary.	SSIS 24.2
Document Template Editor	Document Template Editor: Menu options are disabled when copying a template and selecting "Save and Open Editor" in the copy dialogue.	Click [OK] in the copy dialogue. Open the editor via the "File" menu or toolbar icons.	SSIS 24.3
Documents	RTF Documents: After using "Reset to Template" or "Re-merge Document" on an updated RTF document, a yellow marker continues to display below the blue E.	Click the refresh icon or Action menu item.	SSIS 22.1
Documents	RTF Documents: When using "Reset to Template" or "Re-merge Document", the accompanying warning prompt on the Document tab does not always display.	If changes are made to the Setup tab, use "Reset to Template" or "Re-merge Document".	SSIS 22.1
Documents	RTF Documents: The spellchecker in the expanded editor view is not finding misspelled words on some of the RTF Documents. Known documents affected by this issue include: Report to Court - Child in Out of Home Placement Open Letter CPS - Notice of Determination Home Study Assessment	Manually check spelling in the listed documents.	SSIS Pre-22.1
Documents	Documents - The keyboard shortcut 'Ctrl + s' incorrectly closes the RTF Document Editor. If used, the editor will close without saving any edits made within the Editor (which has no save options).	To save the RTF editor changes always use the red X in the upper right corner of the RTF editor window to close and save changes.	SSIS 24.3
Expanded Statewide Search	Expanded Statewide Search - Relationship/TPR tab - Tab on the State Detail screen Grid is not 'read-only' but should be. Individual cells in the rows can be selected instead of a row being completely highlighted. Data in a cell can be deleted or text typed into a cell.	Close the State Detail screen. No changes are saved to the Relationship/TPR tab.	SSIS Pre-22.1
Expanded Statewide Search	State Detail: The CP Reports tab is not displaying any Screened Out Intakes, after 09/2018, including when the Child Maltreatment Report is transferred to another agency. This was a result of the redesign of Child Maltreatment Intakes. The CP Reports tab will be redesigned in a future release to include all Screened Out Intakes.	No known work around.	SSIS Pre-22.1

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Fiscal - Child Foster Care Report	The issue is occurring when there are two consecutive placements with the same Bus Org/Providers, and only affects payments for one day (where the payment service start date = the payment service end date) and where that payment service start/end date falls within the date range of both placements. The system is not matching the payment with the correct placement, and so is not presenting the correct proofing messages or calculating the correct "15th day of placement" to display in the short message text. It is displaying multiple proofing messages. This issue can affect 1288, 1289, 1290, 1291, and 1297, so a fix is needed for all.	The work-around is to shorten the earlier placement end date by one day, so that it is not the same as the payment date, until we can implement a fix.	SSIS 23.1
Fiscal - Child Foster Care Report	Child Foster Care report Payment Proofing WARNING #1294: Provider not certified - First 14 Days. Verify the correct license # and/or IV-E sub code is selected on the payment. Warning message does not display when payment is for less than the entire first 14 days. Payment claims as expected.	N/A	SSIS 24.1
Fiscal - Healthcare Claiming	Claim Audit Report - When selecting Additional filters or Amount filters on the report Setup tab, the report results include all claims within the selected Change date range instead of a subset of those results.	None	SSIS Pre-22.1
Fiscal - Healthcare Claiming	Errors received in a Healthcare Claim Batch while attempting to correct Proofing errors: "Save changes to this Time Record?" with "" - when you click cancel, errors display	Staff can update the Time Record in the User Activity Log instead of using the proofing screens in Healthcare Claiming, and it will then be corrected in Healthcare Claiming	SSIS 24.4
Fiscal - Payments	On the Advanced Payment Search - Additional filters group box, when filtering by some Owners and checking or unchecking the 'Active workers only' check box an error may display, "1234567890' is not a valid integer value".	Avoid clicking the 'Active workers only' check box when searching for a specific Owner. If error message does appear, click OK and error will clear.	SSIS 24.1
Fiscal - Payments	"Send for Approval" action removed the batch completely from the screen when multiselect more than one payment from a newly created Payment Batch. This issue only occurs only at the first-time payments are send for approval.	Search for the Batch (note: this will bring back the batch and the payments with "Pending Approval" status)	SSIS 24.4
Fiscal - Payments	Payments: F2 stops working because it loses focus If the last field of a Payment is "Copy from service" or the "Calc" button, the fields look as if they are in focus when actually they are not. As a result, the F2 keyboard option does not save the payment and bring up a new entry screen.	Click in the grey space of the Payment or save and then the F2 keyboard option works again.	SSIS Pre-22.1
Fiscal - Service Arrangements	From General Reports, there are remaining error messages, "Error Activating TdoClient do ...", when printing Vouchers ["Voucher by Client" and "Voucher by Vendor"]. These will not be resolved until a future release.	Please use the following workarounds: § Once the Voucher report has generated, select the Clear button, before making any changes in the parameters on the Setup tab to re-generate a Voucher. making any changes in the parameters are viewing/printing the Voucher. Generate the Voucher again to prevent errors.	SSIS 22.1

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Fiscal - Service Arrangements	<p>Creating New Service Arrangements from the Service Arrangements folder in Fiscal Details under a Person: The expected menus are not available from the Action menus, the Save option is not available. The focus in the Service Year grid is not on the row for the arrangement being created, instead it is on the Service Year header in the grid.</p>	<p>Instead of using the Action menus to Save, use the "Save" toolbar button. Then to continue processing the arrangement, select the row in the grid for the arrangement that was just saved. The menus are then available as expected.</p> <p>This could happen in other grids in SSIS when the "Group By" grid option is selected, and the focus is not on the correct grid row when creating a new record. The Workaround in those scenarios is the same.</p> <p>Alternate Work around: Workaround: Under a Person from under the Fiscal Details folder, then on the Service Arrangement folder Create a New Service Arrangement Expand the Service Arrangement folder in the tree view Select the new Service Arrangement in the tree view The new Service Arrangement will then display full-screen, which allows the menu options to be available in order to select, such as "Approve for Payment" without saving first.</p>	SSIS 24.3
Fiscal - Service Arrangements	<p>Fiscal Details: When Service Arrangement changes are saved, occasionally multiple rows are automatically selected in the grid. The additional arrangements selected may not be immediately visible because they are in a collapsed Service Year group. As a result: a. Multi-select Warning messages may display, such as the Approve action is not enabled for an arrangement with Active/Payments Status. b. Multiple arrangements could be approved when only a single one should have been approved or sent for approval.</p>	<p>To avoid multiple arrangements being selected: a. Work with the arrangements full screen instead of under the grid in Fiscal Details. Then use the back arrow on the tool bar to return to the grid. b. Click on the arrangement in the grid before selecting an Action menu option such as Send for Approval or Approve. c. If a multi-select Warning message displays that the action is not enabled, click the "Ignore" button to continue.</p>	SSIS Pre-22.1
Permanency	<p>The gridline below the header in Add Relatives from Relative Search in QRTP Family and Permanency is not displaying. The grid is working, but missing the line below the header.</p>	N/A	SSIS 22.1
Permanency	<p>Adding a "New QRTP Family and Permanency Team" without saving, then using the Action Menu to add a "New Team Member" results in an "Access violation" error. The issue does not occur if "Save" is performed after the add of the QRTP Family and Permanency Team and before adding the New Team Member.</p>	<p>Click the "Save" button after adding the New QRTP Family and Permanency Team prior to adding the New Team Member.</p>	SSIS 23.1
Permanency	<p>Permanency -> Placements/Location/Absences: After Start Date is entered, current Time is defaulted, but once you move into the Time field, time reverts to 12:00:00.</p>	<p>The user can simply update the Time and it will be retained.</p>	SSIS 24.4
Person and Related	<p>Relationship: The "Person 2" red field requirement marker stops displaying when an option is selected in the "Relationship" field.</p>	<p>None - the "Person 2" field is still required on save.</p>	SSIS 22.1
Person and Related	<p>Expectant or Parenting Youth: The "Create Date" field is incorrectly using the 24 hour clock. The standard is the 12 hour clock.</p>	<p>None - display issue only.</p>	SSIS Pre-22.1
Person and Related	<p>Employment Outcomes: An error message displays when trying to delete an "Employment Outcomes" record that has selections in the "Barriers to Employment" section. The record cannot be deleted.</p>	<p>If an "Employment Outcomes" record has not been saved yet, click "Cancel" to remove the record. If an "Employment Outcomes" record has been saved, change the value in "Employment Status" to a different option and click "Save"; then delete the record.</p>	SSIS 24.3

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Person and Related	Expectant/Parenting Youth: The requirement message for "In the last 6 months (while the youth was in placement)..." question is cutting off text.	None - display issue only.	SSIS 25.1
Person and Related	Education: The "Highest Education Level Completed" field is not required when changes are made to the "Grade" field. This allows the screen to be saved without a value.	Enter a value in "Highest Education Level Completed" when "Grade" is also valued.	SSIS 25.1
Programs and Services	"Send for Approval" action removed the batch completely from the screen when multiselect more than one payment from a newly created Payment Batch. This issue only occurs only at the first-time payments are send for approval.	Search for the Batch (note: this will bring back the batch and the payments with "Pending Approval" status)	SSIS 25.1
Purge	In a previous release, we had Purge code updated to prevent purging a Person record when the Person had a Relationship record that was tied to an ICWA Parent Notification record. (This was done in 2020) However, we found that the code that purges Workgroups also attempts to purge associated Person records that are not tied to other data. Due to this, it could cause some records to purge that should not.	None	SSIS 24.4
Repository - County	County Repository results - Error 4057 is skipping a few Foster parents who should get the error; 100yrs-100yrs+364days. It is a very rare mistake.	Please check the repository error like you normally would as there is no work around.	SSIS 25.1
SDM	Adult Protection Final Safety Assessment: The printed report is missing "Override" label in the header section.	None	SSIS 22.2
SDM	Adult Strengths and Needs Assessment: The printed report displays the following formatting issues: The "Assessment Information" paragraph has an extra space at the beginning of the text, and line splits the word "and/or" between the 'n' and 'd'. The "Scoring" section displays the numbers not aligned with one another. The Vulnerable Adult "Priority Needs" / "Priority Strengths" table option "VA3. Cognitive Functioning/Orientation" has an extra space before the word "Cognitive". The sort order for both the vulnerable adult and primary support person "Priority Needs" table does not match the screen sort order. The screen shows the options sorted numerically (i.e. VA1, VA2, VA3...), but there is no sorting on the printed report. The Primary Support Person "Priority Needs" / "Priority Strengths" table option "PSP5 Other Identified PSP Strength or Need" is missing a period after the "PSP5".	None	SSIS 22.2
SDM	Reunification Assessment: The "Visitation Plan Engagement" section of the printed report is displaying overlapping text	None	SSIS 22.2
SDM	SDM Tools: Required field error message displays when completing the "Assessment Date" and "Primary Caregiver" fields after all of the other tool fields are filled out.	Complete the "Assessment Date" and "Primary Caregiver" fields first when entering SDM tools.	SSIS 23.4
SDM	Adult Protection Intake Assessment: The "Action" menu options "Print Blank Tools" and "Print Definitions" bring up a dialogue that does not include any Adult Protection SDM tools (only the child tools display). Also, the "Adult Protection Intake Assessment Tool/Definition" dialogue opens with no tools listed.	Access the blank tool and definitions in "External Documents".	SSIS 24.3

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Security	<p>Password Changes that are weak for various reasons such as "Passw0rd!", "Spring2022!", etc. are rejected. These rejected passwords do not display the appropriate message "Password change rejected by Active Directory, try using a better password.", instead "DatabaseManager (doCM) is not active for AquireConnection ApplyUpdates Error, ProviderName = "dosSystemActProfile", MaxErrors = "0" error displays.</p>	<p>Workaround: Do not enter "Passw0rd!", or "Spring2022!" when changing a Password.</p> <p>Users should follow the SSIS Password Rules and enter a stronger Password. Password Rules: A "New Password" must have at least 8 characters, one lower case, one upper case, one digit, and one of the following: '#,+,=,&,\$,%', '_', '-', '@', '!', '?.</p>	SSIS 22.3
Security	<p>If a User changes their password and then selects SSIS Worker, SSIS Administration or SSIS Repository from the Tools main menu, an "Invalid user ID or Password" warning message may display when the application opens.</p>	<p>Workaround: Select the OK button on the warning message. An SSIS Log On dialog box will then display. Enter the new password in the Password field and select the OK button. The application will finish the log on process. The next time the application is selected the warning message will not display.</p>	SSIS 23.2
Security	<p>When a User logs into SSIS and the "Your password will expire in (number 1-7) days. Do you want to change it now?". Selecting the OK button, the Change Password dialog box opens. Occasionally, an "Unable to confirm old password" error message may display. Each time the Old Password, New Password and Confirm Password fields are entered and the OK button is selected the message displays. The User is unable to change their password.</p>	<p>Workaround: Contact the System Administrator to use Reset Password in SSIS Administration.</p>	SSIS 23.2
Security	<p>Security: Function "Edit Closed Workgroups"</p> <p>When the Cancel button or menu option is used when the Workgroups screen has been opened in edit mode, both "Save" and "Cancel" buttons are automatically disabled.</p> <p>However, the Workgroup screen or tab cannot be edited immediately unless a 'refresh' is done using the refresh toolbar button or pressing F5 keyboard key..</p> <p>Workaround is to use the "Refresh" toolbar button or press the F5 keyboard key to refresh the screen. This allows the screen to be edited.</p> <p>The cursor cannot be placed in either the "Unit" nor the "Access Restriction" fields. The fields look gray instead of white</p> <p>Workaround is to use the dropdown arrow on the fields to view and select the options to be saved.</p> <p>When a Closed Intake workgroup - Workgroup tab is edited, on Save the screen automatically refreshes to the Intake tab.</p> <p>However, the focus is put immediately into the Time part of the Date / Time field group. The "Save" and "Cancel" buttons are automatically enabled.</p> <p>The Time part of the "Date / Time" field group is disabled, and no changes can be made to the Time.</p> <p>Workaround is to close the screen or click the "Cancel" button.</p>	N/A	SSIS 24.3

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
Security	Security: User screen - Create new Users - "Record not found or changed by another user" error message displays.	Save the User screen with minimal information entered (only the required fields). Use the Clear button/option to clear the screen to avoid the error. Search for the newly created User to enter additional information. If the "Record Changed by Another User" error message displays after saving a second time after entering more information, click Cancel button and clear the User screen. Search for the newly created User to enter additional information. All of the data is saved after the initial save is completed.	SSIS 24.2
Service Plans	Service Plans (including MAPCY and Eligibility Determinations): The "Save" button in the toolbar sometimes does not enable after editing the "Document" tab and returning to the "Setup" tab.	Use "Save" in the "Action" menu.	SSIS 23.1
Service Plans	Service Plans: Editable grids on the "Document" tab display rows on print in a different order than they were entered on the screen.	None	SSIS Pre-22.1
Service Plans	Service Plans: Changing the completion status of the "Setup" tab (completing required fields) changes the "Created Date" of the "Service Plan".	None	SSIS Pre-22.1
Service Plans	CMH Individual Family Community Support Plan: On the "Current Diagnosis" screen, the "Date of Diagnosis" field sometimes clears after saving and refreshing the plan.	If an additional "Save" prompt displays after already selecting "Save", click "No".	SSIS 24.4
SSIS Architecture	Service Arrangement Amendments: When a New Amendment is created, the splitter often remains at the top of the screen, over the grid, instead of above the detail view. When the detail view is moved below the grid, the splitter sometimes remains above the grid.	Double click on the splitter to get it back into the normal position between the grid and the detail view. Once the splitter is back in place, it remains in the normal position in that session. However, if the Service Arrangement Search screen is closed, the splitter reverts to the position above the grid.	SSIS 22.1
SSIS Architecture	Editor: Images can be pasted in the unexpanded editor field, but are not retained in the expanded editor field. This applies to the editor locations with the new editor: Intake Description of Need Child Maltreatment Report Description of Incident Case Notes Contact/Activity records MAARC Call Center Description of Incident	None - SSIS does not support pasting images in the editor field.	SSIS 22.2
SSIS Architecture	User Grid Settings: Settings on a specific grid are not backed up if the grid is still open while selecting "File Utilities Backup User Grid Settings".	Close all windows before backing up user grid settings.	SSIS 22.4
SSIS Architecture	Intake grids: Record highlighted in grid is not the record in the preview.	Before taking an action from a grid verify the same record is displaying in the preview.	SSIS 22.1
SSIS Architecture	User screen: Toolbar buttons flicker/flash/cycle through all of the buttons when navigating from tab to tab on. (SSIS Administration)	Enter data and navigate through the tabs on the screen with the screen in full-screen mode instead of using the screens/tabs under the grid. Either double click on the row in the grid or expand the tree to the individual User.	SSIS 22.1

SSIS Version 25.1 Pilot 2 - Software Defect Report for February 2025
Prepared by the SSIS Quality Assurance Team

Module	Problem Description	Workaround	Found In
SSIS Architecture	Architecture: Pasting text that contains smart quotes or apostrophes replaces the character with an upside down question mark in some single-line text entry fields. Examples: Chronology "Documentation" fields External Documents "Description" field Person "Race" "Tribe Search" "Tribe Name" field MAARC Call Center "Maltreatment Report" "Alleged Perpetrator (AP)/Allegations" "Licensed Service Provider" field	Manually type values in the fields.	SSIS 24.2
SSIS Architecture	Architecture: Pasting text that contains smart quotes or apostrophes replaces the character with an upside down question mark in some multi-line text entry fields. Example: "License Tracking" "Comments" fields	Manually type values in the fields.	SSIS 24.2
SSIS Architecture	Architecture: Moving an error message prompt causes the treeview to appear blank.	Complete the error message to close it. The treeview will reappear.	SSIS 24.3
SSIS Architecture	Architecture: The border on windows is now white instead of blue.	None - display issue only.	SSIS 24.3
SSIS Architecture	"User Activity Log Contact/Activity Note Chronology Contact/Activity Note Chronology Case Notes Notes For these three fields when the user opens the editor to add text and then saves or allows the auto-save to save the data and closes the editor, the SSIS main screen, or Activity window will show the Save/OK and Cancel buttons as active even though they will not do anything. IF the user makes further edits to the form after closing the editor, then the buttons will function as expected.	The Activity or Case note is saved so after the Editor save is invoked, click the [Save] in the main SSIS screen to correct the status of the buttons, they will go inactive, so you know the status at a glance. IF you had wished to cancel the transaction at this point, use the Delete feature.	SSIS 24.3
SSIS Architecture	Child Foster Care Report: The "Child Foster Care Claims" grid does not retain custom user grid settings when logging out and logging back in.	Use "File Utilities Backup User Grid Settings" to save custom settings. Use the "Restore User Grid Settings" after logging back in to show custom settings.	SSIS 25.1
SSIS Architecture	General Reports and Grid Reports: When a user right clicks the grid headers and selects to "Export Raw Grid", the file is created but users can not open it in Excel as an error is received.	Open the file Raw Grid using Notepad and "Save As" a Text file (.txt). Open the .txt file using Excel, and when the Text Import Wizard displays, select "Delimited", click "Next" and then choose "Tab" and click "Finish". The document will then be opened in Excel.	SSIS 25.1
SSIS Architecture	Email Select Email Addresses List: Clearing user settings leaves the "Select Email Addresses" list with blank records in the grid. The example email record does not display.	Use "Action Delete email addresses" to remove any blank rows.	SSIS 25.1
Staff Activity	In User Activity Log with an active Contact/Activity record open, Ctrl+N causes the screen to disable, rather than opening a window to enter another Contact/Activity record. The user must click into a field to re-enable the fields, then click the OK button to commit.	Use the OK button to save the record. After the OK button is selected, the Ctrl+N can be used to create a new record.	SSIS 24.3