

## Disability Services Division training archive

### Table of contents:

- [245D](#)
- [Advancing your skills](#)
- [Building your skills: Developing a support plan](#)
- [Community First Services and Supports \(CFSS\)](#)
- [Culture of Safety](#)
- [DSD Quarterly Regional Updates](#)
- [Disability Waiver Rate System \(DWRS\)](#)
- [Electronic Visit Verification \(EVV\)](#)
- [Long Term Services and Supports \(LTSS\)](#)
- [MnCHOICES](#)
- [Overnight Supports](#)
- [Waiver policy / Waiver Reimagine](#)
- [Miscellaneous](#)

### When will materials be posted?

Webinar recordings are posted 3-5 days after the live event. Presentations are posted as soon as they are accessible.

### Accommodations

All handouts are remediated. Videos include automatic subtitles and transcripts.

To request additional accommodations like closed captions, please email [DSD Learn](#).

### 245D

Date	Webinar Name	Handout
12/11/24	245D Roundtable discussion: Service terminations	<a href="#">Service terminations (PDF)</a>
8/21/24	245D Roundtable discussion: Right to engage	<a href="#">Right to engage (PDF)</a>
4/24/24	245D Roundtable discussion: Meaningful outcomes	<a href="#">Meaningful outcomes (PDF)</a>
9/20/23	245D Roundtable discussion: Team communication	<a href="#">Communication (PDF)</a>
6/15/22	245D Roundtable discussion: Supportive Organizational Cultures	<a href="#">Supportive Cultures (PDF)</a>
4/6/22	245D Roundtable discussion: When it's time to move	<a href="#">Time to move (PDF)</a>
2/17/22	245D Roundtable discussion: Positive supports and token economies	<a href="#">Positive supports (PDF)</a>
12/2/21	245D Roundtable discussion: Right to engage in activities and meet with people	<a href="#">Right to activities (PDF)</a>
9/30/21	245D Roundtable discussion: Team Communications	<a href="#">Communication (PDF)</a>
5/19/21	245D Roundtable discussion: Service planning and delivery	<a href="#">Service planning (PDF)</a>
4/22/21	245D Roundtable discussion: When it's time to move	<a href="#">Time to move (PDF)</a>
3/24/21	245D Roundtable discussion: Team communication	<a href="#">Communication (PDF)</a>
2/24/21	245D Roundtable discussion: Right to engage in activities and meet with people	<a href="#">Right to activities (PDF)</a>

[Top of page](#)

### Advancing your skills

Date	Session information	Handout	Video
6/27/24	Episode 2: Support planning throughout a person's lifespan	<a href="#">Episode 2 (PDF)</a>	<a href="#">Episode 2 video</a>
3/27/24	Episode 1: Family and friends paid to provide traditional waiver services	<a href="#">Episode 1 (PDF)</a>	<a href="#">Episode 1 video</a>

[Top of page](#)

### Building your skills: Developing a support plan

<b>Date</b>	<b>Session information</b>	<b>Handout</b>	<b>Video</b>
12/20/23	Episode 15: Monitoring the support plan	<a href="#">Episode 15 (PDF)</a>	<a href="#">Episode 15 video</a>
10/25/23	Episode 14: Approving the support plan and service authorization	<a href="#">Episode 14 (PDF)</a>	<a href="#">Episode 14 video</a>
8/30/23	Episode 13: Backup Planning	<a href="#">Episode 13 (PDF)</a>	<a href="#">Episode 13 video</a>
7/26/23	Episode 12: Rights and Informed Choice	<a href="#">Episode 12 (PDF)</a>	<a href="#">Episode 12 video</a>
6/28/23	Episode 11: Informed Choice	<a href="#">Episode 11 (PDF)</a>	<a href="#">Episode 11 video</a>
11/30/22	Episode 10: Own Home and Provider-Controlled Options	<a href="#">Episode 10 (PDF)</a>	<a href="#">Episode 10 video</a>
10/26/22	Episode 9: Spotlight Consumer-Directed Community Supports (CDCS)	<a href="#">Episode 9 (PDF)</a>	Unavailable
9/28/22	Episode 8: Services	<a href="#">Episode 8 (PDF)</a>	<a href="#">Episode 8 video</a>
8/31/22	Episode 7: Assistive Technology	<a href="#">Episode 7 (PDF)</a>	<a href="#">Episode 7 video</a>
7/27/22	Episode 6: People and Community	<a href="#">Episode 6 (PDF)</a>	<a href="#">Episode 6 video</a>
6/29/22	Episode 5: Informed Choice and the Whole Person	<a href="#">Episode 5 (PDF)</a>	<a href="#">Episode 5 video</a>
5/25/22	Episode 4: Informed Choice	<a href="#">Episode 4 (PDF)</a>	<a href="#">Episode 4 video</a>
4/27/22	Episode 3: Building a Foundation with the Person	<a href="#">Episode 3 (PDF)</a>	Unavailable
2/23/22	Episode 2: Passing the Baton	<a href="#">Episode 2 (PDF)</a>	Unavailable
1/26/22	Episode 1: The MnCHOICES Assessment	<a href="#">Episode 1 (PDF)</a>	Unavailable

[Top of page](#)

### **Community First Services and Supports (CFSS)**

<b>Date</b>	<b>Webinar Name</b>	<b>Handout</b>	<b>Video</b>
3/11/25	CFSS provider agency office hours	Coming soon!	<a href="#">Provider agency video</a>
3/7/25	CFSS office hours	Coming soon!	<a href="#">Office hours video</a>
2/25/25	CFSS provider agency office hours	<a href="#">Provider office hours (PDF)</a>	<a href="#">Provider agency video</a>
2/21/25	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
2/11/25	CFSS provider agency office hours	<a href="#">Provider office hours (PDF)</a>	<a href="#">Provider agency video</a>
2/7/25	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
1/28/25	CFSS provider agency office hours	<a href="#">Provider office hours (PDF)</a>	<a href="#">Provider agency video</a>
1/24/25	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
1/10/25	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
12/17/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
12/10/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
11/19/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
11/5/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/29/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/22/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/15/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/8/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/1/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
9/24/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
9/17/24	CFSS office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
9/10/24	CFSS office hours	<a href="#">FAQ (PDF)</a>	<a href="#">Office hours video</a>
9/3/24	CFSS office hours	<a href="#">FAQ (PDF)</a>	<a href="#">Office hours video</a>
8/20/24	Transitioning from Consumer Support Grant (CSG) to Community First Services and Supports (CFSS)	<a href="#">CSG to CFSS (PDF)</a>	<a href="#">CSG to CFSS video</a>

**Culture of Safety**

<b>Date</b>	<b>Webinar Name</b>	<b>Handout</b>	<b>Video</b>
9/5/24	Culture of safety orientation	<a href="#">Safety (PDF)</a>	<a href="#">Safety video</a>
3/6/24	Culture of safety orientation	<a href="#">Safety (PDF)</a>	<a href="#">Safety video</a>
9/7/23	Culture of safety orientation	<a href="#">Safety (PDF)</a>	<a href="#">Safety video</a>

**DSD Quarterly Regional Updates**

<b>Date</b>	<b>Webinar Name</b>	<b>Handout</b>	<b>Video</b>
1/25	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
11/24	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
8/24	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
5/24	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
2/24	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
11/23/23	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>
8/28/23	DSD quarterly regional updates	<a href="#">DSD updates (PDF)</a>	<a href="#">DSD updates video</a>

**Disability Waiver Rate System (DWRS)**

<b>Date</b>	<b>Webinar name</b>	<b>Handout</b>	<b>Video</b>
3/12/25	DWRS quarterly updates	Coming soon!	<a href="#">Quarterly updates video</a>
9/25/24	DWRS quarterly updates	<a href="#">DWRS updates (PDF)</a>	<a href="#">Quarterly updates video</a>
8/6/24	DWRS cost reporting demo for residential and unit-based providers	<a href="#">Residential and unit-based providers (PDF)</a>	<a href="#">Residential and unit-based providers video</a>
7/9/24	DWRS cost reporting demo for day program providers	<a href="#">Day program provider (PDF)</a>	<a href="#">Day program provider video</a>
6/6/24	DWRS cost reporting demo for family providers	<a href="#">Family provider (PDF)</a> <a href="#">Family provider Q&amp;A (PDF)</a>	<a href="#">Family provider video</a>
3/27/24	DWRS quarterly meeting	<a href="#">Quarterly meeting (PDF)</a>	<a href="#">Quarterly meeting video</a>
9/27/23	DWRS advisory committee quarterly meeting	<a href="#">Advisory committee (PDF)</a>	<a href="#">Advisory committee video</a>
8/3/23	DWRS cost reporting demo and Q&A	Unavailable	<a href="#">Demo and Q&amp;A video</a>
6/28/23	DWRS advisory committee quarterly meeting	<a href="#">Advisory committee (PDF)</a>	<a href="#">Advisory Committee video</a>
3/29/23	DWRS advisory committee quarterly meeting	<a href="#">Advisory committee (PDF)</a>	<a href="#">Advisory committee video</a>

**Electronic Visit Verification (EVV)**

<b>Date</b>	<b>Webinar Name</b>	<b>Handout</b>	<b>Video</b>
12/16/24	Electronic visit verification (EVV) quarterly updates	<a href="#">Resource links</a>	<a href="#">EVV updates video</a>
10/1/24	EVV lunch and learn	Unavailable	<a href="#">Lunch and learn video</a>
9/23/24	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
3/25/24	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
12/11/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>

9/25/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
6/26/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
3/27/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
10/3/22	Electronic visit verification (EVV) info session for caregivers and members	<a href="#">EVV info session (PDF)</a>	<a href="#">EVV info session video</a>
6/26/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
3/27/23	Electronic visit verification (EVV) quarterly updates	<a href="#">EVV updates (PDF)</a>	<a href="#">EVV updates video</a>
10/3/22	Electronic visit verification (EVV) info session for caregivers and members	<a href="#">EVV) info session (PDF)</a>	<a href="#">EVV info session video</a>

[Top of page](#)

### Long Term Services and Supports (LTSS)

Date	Session information	Handout	Video
4/4/18	Improvement Tool Webinar 3	<a href="#">Improvement Tool (PDF)</a>	Unavailable
1/10/18	Improvement Tool: Post-launch	<a href="#">Improvement tool post launch (PDF)</a>	Unavailable
11/1/17	Improvement Tool	<a href="#">Improvement Tool (PDF)</a>	Unavailable
9/27/17	Appeal Process and Notice of Action	<a href="#">Appeal/NOA (PDF)</a>	Unavailable
8/10/17	Reassessments: Change in Responsibility	<a href="#">Reassessments (PDF)</a>	Unavailable
5/19/16	Forms: New and revised	<a href="#">Forms: new and revised (PDF)</a>	Unavailable

[Top of page](#)

### MnCHOICES

Date	Session information	Handout	Video
3/7/25	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
2/7/25	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
1/3/25	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
12/6/24	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
11/1/24	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
10/4/24	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>
9/6/24	MnCHOICES office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>

[Top of page](#)

### Overnight Supports

Date	Webinar Name	Handout	Video
7/19/23	Overnight supports and services office hours	<a href="#">Office hours (PDF)</a>	<a href="#">Office hours video</a>

[Top of page](#)

### Waiver policy/Waiver Reimagine

Date	Session information	Handout	Video
1/11/23	Waiver Reimagine Phase 2 implementation update	<a href="#">Phase 2 update (PDF)</a>	<a href="#">Phase 2 update video</a>
12/15/21	Remote support policy and implementation	<a href="#">Remote support (PDF)</a>	Unavailable
12/10/21	Waiver Reimagine provider office hours	<a href="#">Provider office hours (PDF)</a>	Unavailable
11/19/21	Waiver Reimagine lead agency office hours	<a href="#">Lead agency office hours (PDF)</a>	Unavailable
11/12/21	Waiver Reimagine provider office hours	<a href="#">Provider office hours (PDF)</a>	Unavailable

10/22/21	Waiver Reimagine lead agency office hours	<a href="#">Lead agency office hours (PDF)</a>	Unavailable
10/8/21	Waiver Reimagine provider office hours	<a href="#">Provider office hours (PDF)</a>	Unavailable
9/24/21	Waiver Reimagine lead agency office hours	<a href="#">Lead agency office hours (PDF)</a>	Unavailable
9/10/21	Waiver Reimagine provider office hours	<a href="#">Provider office hours (PDF)</a>	Unavailable
8/26/21	Waiver Reimagine lead agency office hours	<a href="#">Lead agency office hours (PDF)</a>	Unavailable
8/13/21	Waiver Reimagine provider office hours	<a href="#">Provider office hours (PDF)</a>	Unavailable
7/29/21	Integrated community supports (ICS) service overview	<a href="#">ICS service overview handout 7/29/21 (PDF)</a>	Unavailable
7/9/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a>	Unavailable
6/25/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
6/17/21	Integrated Community Supports (ICS): Setting capacity report	<a href="#">ICS setting capacity report (PDF)</a>	Unavailable
6/11/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
5/28/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
5/13/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
4/23/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
4/9/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
3/26/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
3/12/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
2/26/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
2/12/21	Waiver Reimagine office hours	<a href="#">Office hours handout (PDF)</a> <a href="#">Q&amp;A (PDF)</a>	Unavailable
11/17/20	Waiver Reimagine: Integrated community supports (ICS) new service overview	<a href="#">Waiver Reimagine handout (PDF)</a>	Unavailable

11/12/20	Waiver Reimagine: Individualized Home Supports	<a href="#">Waiver Reimagine handout (PDF)</a>	Unavailable
11/4/20	Waiver Reimagine: Transition from structured day and DT&H services to DSS and prevocational service changes	<a href="#">Waiver Reimagine handout (PDF)</a>	Unavailable
10/21/20	Waiver Reimagine: Adult day service (ADS) providers transition to day support service (DSS) providers	<a href="#">Waiver Reimagine handout (PDF)</a>	Unavailable
10/13/20	Waiver Reimagine: Implementing the streamline service changes	<a href="#">Implementing streamline service changes (PDF)</a>	Unavailable
7/13/20	Waiver Reimagine: Waiver amendments to streamline services	<a href="#">Waiver amendments (PDF)</a>	Unavailable

[Top of page](#)

### Miscellaneous

Date	Webinar Name	Handout	Video
2/19/25	Comprehensive training on the Assisted living license and Customized living services	<a href="#">AL and CL training (PDF)</a>	<a href="#">AL and CL video</a>
7/24	Consumer-directed community supports (CDCS) unbundling project	<a href="#">CDCS unbundling presentation (PDF)</a> <a href="#">CDCS unbundling Q&amp;A (PDF)</a>	<a href="#">CDCS unbundling video</a>
7/24	Serving children with complex needs	<a href="#">Serving children with complex needs (PDF)</a>	<a href="#">Serving children with complex needs video</a>
1/30/23	Webinar: Environmental accessibility adaptations (EAA) and assistive technology (AT)	<a href="#">EAA and AT handout (PDF)</a>	Unavailable
9/14/22	Workforce shortage strategy: Employee-owned cooperatives	<a href="#">Employee cooperatives (PDF)</a>	<a href="#">Employee cooperatives video</a>
2/9/22	Create a quality Positive Support Transition Plan	<a href="#">Quality PSTP (PDF)</a> <a href="#">Proactive strategies (PDF)</a>	Unavailable
7/23/21	COVID-19 temporary DSD program waivers unwind	<a href="#">COVID waivers unwind (PDF)</a>	Unavailable
12/16/20	Balancing rights and safety during COVID-19	<a href="#">COVID rights and safety (PDF)</a>	Unavailable
11/18/20	Balancing rights and safety during COVID-19	<a href="#">COVID rights and safety (PDF)</a>	Unavailable
10/26/20	Balancing rights and safety during COVID-19	<a href="#">COVID rights and safety (PDF)</a>	Unavailable
10/20	Coping with the impact of COVID-19 for professionals	<a href="#">Coping with COVID</a>	Unavailable
9/28/20	Balancing rights and safety during COVID-19	<a href="#">COVID rights and safety (PDF)</a>	Unavailable

[Top of page](#)