

## Orthotics and Prosthetics

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### Overview

Orthotic and prosthetic devices are used to support weak body parts, replace body parts, or restore ambulation. Orthoses support weak body parts and are considered medically necessary for the treatment of musculoskeletal deformity or injury, neuromuscular disorders, and chronic pain. Prostheses replace body parts or restore ambulation and are considered medically necessary for the treatment of amputation or congenital birth defect impacting a limb.

### Eligible Providers

The following providers may provide orthotics and prosthetics:

- Federally qualified health centers
- Home health agencies
- Hospitals
- Indian Health Services
- Medical suppliers
- Pharmacies
- Rural health clinics

### TPL and Medicare

Providers must meet any provider criteria, including accreditation, for third party insurance or for Medicare to assist members for whom Minnesota Health Care Programs (MHCP) is not the primary payer.

MHCP quantity limits and thresholds apply to all members unless only Medicare coinsurance or deductible is requested.

Refer to the [Medicare and Other Insurance](#) section of the MHCP Provider Manual for more information.

### Eligible Members

Orthotic and prosthetic devices are covered for all eligible medical assistance and MinnesotaCare members.

### Covered Services

MHCP covers orthotic and prosthetic devices, supplies, and services that are medically necessary and prescribed by a physician or licensed health care prescriber who has authority in Minnesota to prescribe orthoses and prostheses, including devices customized to the member's everyday needs. Members must be appropriately examined, fitted, and trained by an orthotist or prosthetist prior to using their device and requesting authorization, if applicable. MHCP covers an additional prosthetic device for all members for purposes of bathing or showering. For eligible members, MHCP also covers a recreational device for purposes of performing physical activities including, but not limited to, running, biking, swimming, and maximizing the member's limb function. MHCP covers the member's initial devices for everyday use and for purposes of bathing or showering without authorization, unless an individual HCPCS code always requires authorization, or the member already has multiple devices. Authorization is always required for devices for recreational purposes. Subsequent new devices for replacing the member's initial device for any purpose always require authorization.

When providing orthotics and prosthetics, providers must:

- Provide the product that is specified by the treating physician; and
- Ensure the treating physician's medical record justifies the need for the type of device; and
- Only bill for the HCPCS code that accurately reflects both the type of device and appropriate level of fitting; and
- Have detailed documentation in the record justifying the HCPCS code selected.

## **Orthoses**

### **Spinal Orthoses**

**Codes: L0112-L1499**

An orthotic for the spine is considered medically necessary to:

- Facilitate healing of the spine or related soft tissues
- Reduce pain by restricting mobility
- Support weak spinal muscles or a deformed spine
- Treat scoliosis

Orthotics for the spine are covered without authorization when medically necessary with the following exceptions:

- HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.
- Repairs to an orthotic require authorization if the submitted charge is more than \$400.

### **Hip Orthoses**

**Codes: L1600-L1755, L2040-L2090**

An orthotic for the hip is considered medically necessary to:

- Stabilize the hip
- Correct and maintain hip abduction

One orthotic for the hip is covered per calendar year without authorization when medically necessary with the following exceptions:

- HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.
- Repairs to an orthotic require authorization if the submitted charge for any line using modifier RB is more than \$400.
- Authorization is required for the second or subsequent orthotic for the hip in any calendar year.

### **Lower Limb Orthoses**

**Codes: L1810-L2036, L2106-L2999, L4350-L4631**

A lower limb orthotic is considered medically necessary to:

- Treat contractures
- Immobilize a limb to promote healing
- Provide support and stability during ambulation

Four lower limb orthotics (two sets of bilateral orthotics) are covered per calendar year without authorization when medically necessary with the following exceptions:

- HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.
- Repairs to an orthotic require authorization if the submitted charge for any line using modifier RB is more than \$400.
- Authorization is required for the third or subsequent set of lower limb orthotics in any calendar year.

**Upper Limb Orthoses****Codes: L3650-L3999**

An upper extremity orthotic is considered medically necessary to:

- Immobilize an extremity to promote healing
- Treat contractures
- Provide support and stability during activities of daily living

Four upper extremity orthotics (two sets of bilateral orthotics) are covered per calendar year without authorization when medically necessary with the following exceptions:

- HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.
- Repairs to an orthotic require authorization if the submitted charge for any line using modifier RB is more than \$400.
- Authorization is required for the third or subsequent set of upper extremity orthotics in any calendar year.

**Cranial Remolding Orthoses****Code: S1040**

A cranial remolding orthotic is considered medically necessary for treatment of head deformities associated with:

- Premature birth
- Restrictive intrauterine positioning
- Torticollis
- "Back to Sleep" sleeping positions

Up to two cranial remolding orthotics are covered without authorization for members under age 2. Authorization is required for the third and subsequent cranial remolding orthotic.

**Prostheses****Lower Limb Prostheses****Codes: L5000-L5999****Evaluation and Management**

Evaluation of the member's functional ability is required. For members with existing prostheses, for whom a similar replacement is requested, evaluation can be based on the member's history and current condition. For members for whom a first prosthesis is requested or for whom a significantly different prosthetic is requested, evaluation must be based on clinical observation.

Evaluations must be performed by a professional certified by the American Board of Certification in Orthotics and Prosthetics, or the Board of Certification in Orthotics and Prosthetics or a professional who has similar training or expertise. Document the evaluation. The evaluation must be less than 90 days old.

Medical records must include:

- Reason for amputation
- Date of amputation
- Status of current limb
- Description of prosthetic being provided
- Which activities of daily living are affected and how they are impacted
- Functional capabilities before and after amputation
- Functional level (level 0-4)

Use the following functional levels in the evaluation. Provide specific information about the member's ambulation history, performance, and activities of daily living to support assignment of an individual to a functional level.

- Level 0: Does not have the ability or potential to ambulate or transfer safely with or without assistance and a prosthesis does not enhance their quality of life or mobility.
  - The individual does not have sufficient cognitive ability to safely use a prosthesis with or without assistance.
  - The individual requires assistance from equipment or a caregiver to transfer and use of a prosthesis does not improve mobility or independence with transfers.
  - The individual is wheelchair dependent for mobility and use of a prosthesis does not improve transfer abilities.
  - The individual is bedridden and has no need or capacity to ambulate or transfer.
- Level 1: Has the ability or potential to use a prosthesis for transfers or ambulation on level surfaces at fixed cadence, typical of the limited and unlimited household ambulator.
  - The individual has sufficient cognitive ability to safely use a prosthesis with or without an assistive device or the assistance or supervision of one person.
  - The individual is capable of safe but limited ambulation within the home or on a similar flat surface like a home, with or without an assistive device or with or without the assistance or supervision of one person.
  - The individual requires the use of a wheelchair for most activities outside of their residence.
  - The individual is not capable of most of the functional activities designated in Level 2.
- Level 2: Has the ability or potential for ambulation with the ability to traverse low-level environmental barriers such as curbs, stairs, or uneven surfaces. This level is typical of the limited community ambulator.
  - The individual can, with or without an assistive device (which may include one or two handrails) and/or with or without the assistance or supervision of one person:
    - Perform the Level 1 tasks listed in this manual section
    - Ambulate on a flat, smooth surface (for example, concrete, asphalt) such as might be found outside the home (for example, porch, deck, patio garage, driveway).
    - Negotiate a curb.
    - Access public or private transportation.
    - Negotiate 1 to 2 stairs.
    - Negotiate a ramp built to ADA specifications.
  - The individual may require a wheelchair for distances that are beyond the perimeters of the yard or driveway, apartment building, etc.

- The individual is only able to increase their generally observed speed of walking for short distances or with great effort.
- The individual is generally not capable of accomplishing most of the tasks at Level 3 (or does so infrequently with great effort).
- Level 3: Has the ability or potential for ambulation with variable cadence, typical of the community ambulator who has the ability to traverse most environmental barriers and may have vocational, therapeutic, or exercise activity that demands prosthetic utilization beyond simple locomotion.
  - With or without an assistive device (which may include one or two handrails), the individual is independently capable (that is, requires no personal assistance or supervision) of performing the Level 2 tasks listed in this manual section and can:
    - Walk on terrain that varies in texture and level (for example, grass, gravel, uneven concrete).
    - Negotiate 3 to 7 consecutive stairs.
    - Walk up/down ramps built to ADA specifications.
    - Open and close doors.
    - Ambulate through a crowded area (for example, grocery store, big box store, restaurant).
    - Cross a controlled intersection within their community within the time limit provided (varies by location).
    - Access public or private transportation.
    - Perform dual ambulation tasks (for example, carry an item or meaningfully converse while ambulating).
  - The individual does not perform the activities of Level 4.
- Level 4: Has the ability or potential for prosthetic ambulation that exceeds basic ambulation skills, exhibiting high impact, stress, or energy levels typical of the prosthetic demands of the child, active adult, or athlete.
  - With or without an assistive device (which may include one or two handrails), this individual is independently capable (that is, requires no personal assistance or supervision) or performing high-impact domestic, vocational, or recreational activities such as:
    - Running
    - Repetitive stair climbing
    - Climbing of steep hills
    - Being a caregiver for another individual
    - Home maintenance (for example, repairs, cleaning)

### **Feet and Ankles**

- A power-assist ankle-foot or ankle system (L5969) or multiaxial ankle with swing-phase active dorsiflexion feature (L5968) may be medically necessary for members whose functional level is 3 or above.
- An external keel SACH foot (L5970) or single-axis ankle or foot (L5974) may be medically necessary for members whose functional level is 1 or above.
- A flexible-keel foot (L5972) or multiaxial ankle/foot (L5978) may be medically necessary for members whose functional level is 2 or above.
- A microprocessor-controlled ankle foot system (L5973), energy-storing foot (L5976), dynamic response foot with multiaxial ankle (L5979), flex-foot system (L5980), flex-walk system of equal (L5981), or shank foot system with vertical loading pylon (L5987) may be medically necessary for members when one of the following criteria is met:
  - The member's functional level is 3 or above; or,
  - The member's functional level is 2; and,

- Meets the functional level 2 coverage criteria for a fluid, pneumatic, or electronic/microprocessor control addition for a prosthetic knee; and,
- A higher-level (that is, functional level 3) foot is required for the safe and proper use of the prescribed knee system.
- An axial rotation ankle unit (L5982 to L5986) may be medically necessary for members whose functional level is 2 or above.

## **Knees**

- A fluid or pneumatic knee unit (L5610, L5613, L5614, L5615, L5722 to L5780, L5814, L5822 to L5841) or control addition, fluid (L5848), or electronic/microprocessor (L5856 to L5858) may be medically necessary for members whose functional level is 3 or above.
- A fluid or pneumatic knee unit (L5610, L5613, L5614, L5615, L5722 to L5780, L5814, L5822 to L5841) or control addition, fluid (L5848), or electronic/microprocessor (L5856 to L5858) may be medically necessary for members whose functional level is 2 or above when all of the following criteria are met:
  - The member has had a clinical evaluation to determine their functional level; and,
  - Documentation in the medical record outlines the rationale for selection of a fluid, pneumatic, or electronic/microprocessor-controlled knee, including how the selected knee will:
    - Improve the member's functional health outcomes (for example, fall-reduction, injury prevention, lower energy expenditure); and,
    - Help the member accomplish their ADLs; and,
  - Lower-level knee systems (for example, knee systems which exclude use of fluid, pneumatic, or microprocessor) have been considered and ruled out based on the member's specific functional and medical needs.
  - An electronic/microprocessor-controlled knee system (L5856, L5857, or L5858 plus associated components) may be medically necessary for member whose functional level is 2 or above when all of the following criteria are met:
    - The electronic/microprocessor knee is indicated for functional level 2; and,
    - The electronic/microprocessor knee has integrated technology that allows the knee to detect when the user trips or stumbles and can automatically adjust to stabilize the knee unit (for example, stumble recovery); and,
    - The member is able to make use of a product that requires daily charging; and,
  - The member is able to understand and respond to error alerts and alarms indicating problems with the function of the unit.
- A knee with powered and programmable flexion/extension assist control (L5859) may be medically necessary for members when all of the following criteria are met:
  - The member has a microprocessor (swing and stance phase type (L5856)) controlled (electronic) knee; and,
  - The member has a functional level of K3; and,
  - The member has a comorbidity of the spine or sound limb affecting hip extension or quadriceps function that impairs K3 level function with the use of a microprocessor-controlled knee alone; and,
  - The member is able to make use of a product that requires daily charging; and,
  - The member is able to understand and respond to error alerts and alarms indicating problems with the function of the unit.
- A high-activity knee control frame (L5930) may be medically necessary for members whose functional level is 3 or above, or for members whose weight requires the increased strength of this kind of frame.

- Other knee systems (L5611, L5616, L5710 to L5718, L5810 to L5818) may be medically necessary for members whose functional level is 1 or above.

## **Hip**

A pneumatic or hydraulic polycentric hip joint (L5961) may be medically necessary for highly motivated members whose functional level is 2 or above.

## **Additional Criteria**

Vacuum suspension system (L5781 or L5782) may be medically necessary for functional level 2 and above.

## **Upper Limb Prostheses**

**Codes: L6000-L7259, L7400-L7499, L8701, L8702**

### **Evaluation and Management**

Evaluation of the member's functional ability is required. For members with existing prostheses, for whom a similar replacement is requested, evaluation can be based on the member's history and current condition. For members for whom a first prosthesis is requested or for whom a significantly different prosthetic is requested, evaluation must be based on clinical observation.

Evaluations must be performed by a professional certified by the American Board of Certification in Orthotics and Prosthetics, or the Board of Certification in Orthotics and Prosthetics or a professional who has similar training or expertise. Document the evaluation. The evaluation must be less than 90 days old.

Medical records must include:

- Reason for amputation
- Date of amputation
- Status of current limb
- Description of prosthetic being provided
- Which activities of daily living are affected and how they are impacted
- Functional capabilities before and after amputation

Use the following categories for upper limb prosthetics when evaluating the member. Provide specific information about the member's ambulation history, performance, and activities of daily living to support assignment of a particular device.

## **Passive Prostheses**

A passive upper extremity prosthetic may be medically necessary for members when all of the following are true:

- The member is an amputee or has a congenital limb deficiency or absence of limb; and
- The member has the cognitive ability and desire to perform activities of daily living using the device; and
- The member's evaluation demonstrates the anticipated functioning goals using the device to accomplish daily tasks, appropriate to the member's condition, in a reasonable time period; and
- The member is cognitively, developmentally, or physically unable to use a body-powered prosthetic and is able to use the passive prosthetic; and
- The member is able to lock the prosthetic in place or, if a child, with the assistance of a parent or caregiver; and
- The device is the least costly alternative that meets the member's medical needs.

## **Body-Powered Prostheses**

A body-powered upper extremity prosthetic may be medically necessary for members when all of the following are true:

- The member is an amputee or has a congenital limb deficiency or absence of limb; and
- The member has the cognitive and musculoskeletal ability and desire to perform activities of daily living using the device; and
- The member's evaluation demonstrates the anticipated functioning goals using the device to accomplish daily tasks, appropriate to the member's condition, in a reasonable time period; and
- A passive device does not meet the member's functional needs to perform daily tasks; and
- The member does not have a comorbidity that may impede with functioning of the device; and
- The member is able to lock the prosthetic in place or, if a child, with the assistance of a parent or caregiver; and
- The device is the least costly alternative that meets the member's medical needs.

## **Myoelectric or Hybrid Prostheses**

A myoelectric or hybrid upper extremity prosthetic may be medically necessary for members when all of the following are true:

- The member is an amputee or has a congenital limb deficiency or absence of limb; and
- The member has the cognitive and musculoskeletal ability and desire to perform activities of daily living using the device; and
- The member's evaluation demonstrates the anticipated functioning goals using the device to accomplish daily tasks, appropriate to the member's condition, in a reasonable time period; and
- A passive or body-powered device does not meet the member's functional needs to perform daily tasks; and
- The muscle to which the electrode is attached generates sufficient microvoltage to operate the device; and
- Documentation establishes that the member's environmental factors, including wet environments, do not contraindicate using the device.

## **Scalp Hair Prostheses**

### **Code: A9282**

Scalp hair prostheses are considered medically necessary for treatment of medical conditions that result in hair loss. Coverage is limited to \$1,000 per calendar year.

## **Implantation of Iris Prosthesis**

### **Codes: 66683 (implantation of iris prosthesis) and C1839 (iris prosthesis)**

The implantation of an iris prosthesis is considered medically necessary for treatment of aniridia for members three years of age and older. Authorization is always required. Not covered for members with certain eye conditions, such as uncontrolled inflammation, severe chronic uveitis, microphthalmos, untreated retinal detachment, untreated chronic glaucoma, rubella cataract, rubeosis of the iris, proliferative diabetic retinopathy, Stargardt's retinopathy, or intraocular infections, or in pregnant women.

## **Batteries and Chargers**

### **Codes: L7360-L7368**

MHCP covers powered prosthetics, batteries, and chargers. Powered prosthetic base codes are items that contain the power source. When a base code is dispensed, MHCP considers all batteries (L7360, L7364, L7367) and chargers (L7362, L7366, L7368) as included in the payment for the base item. There is no separate payment for these items billed concurrently with powered prosthetics.

Payment for batteries and chargers are included in the payment for these base codes:

<b>Base Codes</b>	<b>Batteries and Chargers Codes</b>
L2005, L2006, L3904, L5781, L5782, L5856, L5857, L5858, L5859, L5973, L6026, L6700, L6920, L6925, L6930, L6935, L6940, L6945, L6950, L6955, L6960, L6965, L6970, L6975, L8701, L8702	L7360, L7362, L7364, L7366, L7367, L7368

Many powered prosthetic base codes are used concurrently with add-ons that derive power from the power source. When an add-on to a base code is dispensed, MHCP considers all batteries (L7360, L7364, L7367) and chargers (L7362, L7366, L7368) as included in the payment for the item. There is no separate payment for these items billed concurrently with powered prosthetic add-ons.

Payment for batteries and chargers are included in the payment for these add-on codes and the appropriate base code:

<b>Add-On Codes</b>	<b>Base Codes</b>	<b>Batteries and Chargers</b>
L5827, L5969, L6621, L6638, L6646, L6648, L6715, L6880, L6881, L6882, L7007, L7008, L7009, L7040, L7045, L7170, L7180, L7181, L7185, L7186, L7190, L7191, L7259	L5781, L5782, L5856, L5857, L5858, L5859, L5973, L6026, L6700, L6920, L6925, L6930, L6935, L6940, L6945, L6950, L6955, L6960, L6965, L6970, L6975	L7360, L7362, L7364, L7366, L7367, L7368

MHCP pays for one battery and charger annually only when the original item no longer functions.

### **Devices for Bathing or Recreation**

Prosthetic devices for purposes of bathing or showering and for purposes of recreation are covered. The usual reasonable useful lifetime (RUL) of five years for durable medical equipment (DME) does not apply to artificial limbs. MHCP covers medically necessary repairs and replacements for parts and devices. Members cannot automatically obtain a new device if the original is still in working order. Members whose functional level is 2 or above are eligible for recreational prosthetics. Authorization is required for devices for recreation. Use modifier U2 for billing. Authorization is not required for initial devices for bathing or showering. Use modifier U1 for billing. Bathing devices only require authorization if they are the member's third device. Authorization is required for subsequent new devices for replacing the member's initial device for any purpose. It is the expectation of MHCP that devices for bathing or showering are nonelectronic and made from the least costly items and waterproof materials.

### **Repairs and Replacements**

**Codes: L4000-L4210, L7510, L7520**

Repairs to devices are covered without authorization with the following exceptions:

- Repairs to a device require authorization if the submitted charge for any line using modifier RB is more than \$400.
- HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.

Replacements for a device or parts of a device are covered, without regard to useful lifetime restrictions, if ordered by an eligible provider because:

- Of a change in the physiological condition of the enrollee; or
- Of an irreparable change in the condition of the device or in a part of the device; or
- The condition of the device or in a part of the device requires repairs and the cost of the repairs would be more than 60 percent of the cost of a replacement device or of the part being replaced.

Confirmation from a provider is required if the device or part being replaced is less than three years old.

### **Noncovered Services**

MHCP does not cover the following:

- An orthotic or prosthetic device for which Medicare has denied the claim as not medically necessary.
- A device that does not meet criteria as indicated in this policy is considered not medically necessary.
- A device whose primary purpose is to serve as a convenience to a person caring for the member.
- A device that serves to address social and environmental factors and that does not directly address the member's physical or mental health.
- A device that is supplied to the member by the physician who prescribed the device or by a provider who is an affiliate of the physician who prescribed the device.
- Repair costs for an orthotic or prosthetic device that is under warranty.
- Repair costs for any rental equipment.
- Repair or replacement costs for devices or parts within 90 days of the date of delivery.
- Lower limb prosthetics for a member whose functional level is 0 are considered not medically necessary.
- Orthotics when used to prevent injury in a previously uninjured limb.
- A custom-fabricated device when the member's needs can be met with a prefabricated device.
- Additions or components that are not required for the effective use of the device or do not serve a functional purpose are considered not medically necessary.
- Additions provided for cosmetic reasons are considered not medically necessary.

Refer to information under the [Noncovered Services](#) heading in the [Billing the Member \(Recipient\)](#) section of the MHCP Provider Manual to review the conditions required to bill the member.

### **Authorization**

Authorization is required for the following:

- Quantities over MHCP quantity limits.
- Repairs and replacements to any device if the submitted charge for any line using modifier RB is more than \$400.
- All unlisted or unspecified services, including any repairs to devices.
- All HCPCS codes without an MHCP fee schedule rate always require authorization if the submitted charge is more than \$400.
- All HCPCS codes on the [MHCP fee schedule](#) and the [Medical Supply Coverage Guide \(PDF\)](#) that indicate prior authorization is always required.
- Devices for recreational purposes, regardless of individual HCPCS codes.
- Third prosthetic device of any type. While initial devices for bathing or showering do not require authorization, if a member has a device for everyday use and for recreation, then authorization is required for a bathing device.

- Subsequent new devices for any purpose after the member's initial device when it is determined by the provider that the cost of repairs and replacements for the member's existing device exceed the cost of obtaining a new device.
- Third or subsequent test sockets (L5618 to L5628, L6680 to L6684) and socket inserts (L5654 to L5699).
- The following types of devices always require authorization:
  - Microprocessor products (L2006, L5856, L5857, L5858, L5973, L6882, L7180, L7181, L8701, L8702)
  - Replacement sockets for lower limbs (L5700 to L5703) and upper limbs (L6031, L6883 to L6885)
  - Disarticulation prosthetics, including those for the knees (L5150, L5160), hips (L5250, L5270), wrists (L6050, L6055), elbows (L6200, L6205), and shoulders (L6300 to L6320)
  - Certain endoskeletal prosthetics (L5280, L5312, L5331, L5341)
  - Endoskeletal prosthetic additions (L5610 to L5617)
  - Certain endoskeletal knee or hip system additions (L5827, L5859, L5930, L5961)
  - Certain ankle or foot prosthetics and additions (L5969, L5987, L5991)
  - Transcarpal/metacarpal or partial hand disarticulation prosthesis (L6026)
  - Interscapular thoracic prosthetics (L6350, L6360, L6370)
  - Molded socket endoskeletal systems (L6400 to L6570)
  - Certain terminal devices and additions (L6715, L6880, L6881)
  - External power upper limb prosthetics (L6920 to L6975)
  - Electronic elbow additions (L7170 to L7259)

Authorization is not required for immediate postsurgical or early fittings (L5400 to L5460, L6380 to L6388), initial prostheses (L5500, L5505), preparatory prostheses (L5510 to L5600, L6580 to L6590), or the first two test sockets (L5618 to L5628, L6029, L6680 to L6684). The device must be guaranteed to fit the member for a minimum of period of 90 days. Any modifications to a device or its parts are noncovered for 90 days after the date of delivery.

Refer to the [Medical Supply Coverage Guide](#) for information on MHCP quantity limits.

Submit authorization requests through [MN-ITS Authorization Request 278](#). Fax the MN-ITS response with the required documentation, physician's orders and appropriate additional information to the [Medical Review Agent](#). Write the MN-ITS authorization request number on each page of each document. Review the [Authorization](#) section of the MHCP Provider Manual for more information about authorization requests.

- Submit the base HCPCS code with appropriate modifiers on the first line of the authorization request if a new device is being requested.
- List all add-on items on separate lines on the authorization request. List each item by HCPCS code with appropriate modifiers, quantity, and submitted charge.
- Do not list items on an authorization request when the item never requires authorization. These items should be billed on a separate claim.
- If requesting authorization for quantities over the limit, document the reason the additional item is required, and how the requested item meets the member's medical and functional needs.
- If requesting authorization because MHCP does not have a fee schedule rate, include pricing documentation. For prefabricated devices, submit an invoice or manufacturer's suggested retail price (MSRP) list. For custom-fabricated devices, submit documentation of labor (in minutes) and invoices for materials.
- If requesting authorization for repairs, document that the repair can reasonably be expected to delay replacement by at least one year.

- MHCP will not authorize more units per line than are allowed by Medicare's Medically Unlikely edits (MUEs). When requesting authorization for bilateral devices where more units are required than are allowed by the MUEs, the units must be requested on different lines, with modifiers NU RT and NU LT as appropriate. Documentation must clearly establish that the greater number of units is required.
- When multiple items that are different but require the same miscellaneous code are requested, each item must be listed on a separate line of the authorization request. A unique description of each item must be entered into the model number field for each line. The unique description may be a model number or a narrative description up to 20 characters.
- Documentation for purchase must include:
  - Member's medical and functional needs, and how the requested device meets those needs.
  - Assessment of the member's functional status and how the member's functional status relates to the need for the requested items.
  - Consideration of less costly alternatives and why alternative devices do not meet the member's needs.
- When requesting authorization for a device for bathing or showering as a member's third device, include documentation explaining why the member's other devices do not suffice for bathing or showering.
- When requesting authorization for identical replacement of components on an existing device, it is not necessary to establish medical necessity for those components. Documentation that the component needs to be replaced and is not covered by a warranty.
- When requesting authorization for non-identical replacement of components on an existing device, document the medical necessity for the requested components.
- Each line will be approved or denied, with the allowed amount listed, if approved.

## **Billing**

Providers are responsible to [coordinate services](#). Refer to the [Billing Policy Overview](#) section of [Provider Basics](#) for general billing information.

Bill orthotic and prosthetic devices using [MN-ITS 837P](#). Refer to the [Billing for Durable Medical Equipment, Medical Supplies, Prosthetics and Orthotics, and Augmentative Devices](#) MN-ITS user manual for claim instructions.

- If the member has Medicare, MHCP will pay only the deductible or coinsurance on any item for which Medicare made payment, regardless of any MHCP authorization.
- Shipping, delivery, or setup costs are included in the MHCP maximum allowable payment and may not be separately billed to MHCP or the member.
- MHCP will not pay claims for more units per line than are allowed by Medicare's Medically Unlikely Edits (MUEs). When billing for bilateral devices where more units are required than are allowed by the MUEs, the units must be on different lines, with modifiers NU RT and NU LT as appropriate.
- Use modifier U1 on all L HCPCS codes for devices for bathing or showering purposes.
- Use modifier U2 on all L HCPCS codes for devices for recreational purposes.
- When billing for labor for repairs, specify the number of units and the hourly rate. Do not bill for setup and delivery, or for service calls that do not involve actual labor time for repairs.
- When billing repairs use modifier RB and the HCPCS code of the item being repaired.
- When billing for items approved on an authorization, submit one claim for all approved lines, ensuring the HCPCS codes, modifiers, and descriptions on the claim match the same information on the authorization.
  - Enter the authorization number in the Authorization field for each line.
  - Bill items without an authorization on a separate claim.

- When the Model Number field is used, do not use the Notes field on the Services tab in MN-ITS. Use the Claim Notes field on the Claim Information tab.
- Submit the usual and customary charge for each line, not the approved amount from the authorization letter. Payment will be the balance of the lesser of the billed amount or the approved amount after any primary or secondary payers have made the payment.

## Definitions

**Affiliate:** A person that directly or indirectly, through one or more intermediaries, controls or is controlled by, or is under common control with, the referring physician or consultant.

**Custom-fabricated:** Item that is made for a specific member from his or her individual measurements or pattern, starting with basic materials such as plastic, metal, leather, etc.

**Orthotic:** A rigid or semi-rigid device that is used for the purpose of supporting a weak or deformed body part or for restricting or eliminating motion in a diseased or injured part of the body. Elastic support garments do not meet the definition of an orthotic because they are not rigid or semi-rigid devices. Devices that are not rigid or semi-rigid should be coded A4466.

**Physiatrist:** A physician who specializes in physical medicine or who possesses specialized knowledge of rehabilitation and who is certified by the American Board of Physical Medicine and Rehabilitation.

**Prefabricated:** Item that is not made for a specific member's specifications. They may be adjusted or altered to meet the member's needs but are not made specifically for the member. An item that is assembled solely from prefabricated components is considered prefabricated.

**Prosthetic:** A device that is used for the purpose of replacing missing limbs to help individuals regain functionality and independence.