

April 23, 2025

Lewis Zeidner, Authorize Agent
Twin Town Treatment Center LLC dba EOSIS Twin Town
550 Main St Suite 230
New Brighton, MN 55112

License Number: 802564
Report Number: 202310790

CORRECTION ORDER

Dear Lewis Zeidner:

A Department of Human Services (DHS) licensor conducted a licensing investigation of your facility, Twin Town Treatment Center dba EOSIS Twin Town located at 1706 University Ave W, Saint Paul, MN 55104. This investigation was conducted to determine compliance with state and federal laws and rules governing the provision of substance use disorder treatment services under Minnesota Statutes 245G. As a result, DHS is issuing this order which requires you to take the correction action as described under each violation. Details of our findings are provided below. Our next steps and your options are also detailed.

LICENSING VIOLATIONS

DHS determined that your program did not follow licensing rules and statutes, as described below.

Practice

1. Violation: The license holder's practice for grievance procedure did not meet requirements. The license holder did not have documentation grievance dated October 31, 2023 was responded to within three days of receipt of the grievance.

Statute Violated: Minnesota Statutes, section 245G.15, subdivision 2.

Corrective Action Required: Immediately and on an ongoing basis, the license holder must ensure grievance procedure meets all applicable requirements.

Personnel File

2. Violation: One personnel file was reviewed for requirements governing orientation training (SP1) and did not meet requirements. The staff person did not complete orientation on the following:

- a. Within 24 hours of starting work on the following topics:
 1. Specific job duties;
 2. Policies and procedures;
 3. Client confidentiality; and
 4. Client needs.
- b. Within 72 hours of employment on the following:
 1. Orientation to HIV minimum standards;
 2. Maltreatment of vulnerable adults; and
 3. The program abuse prevention plan.

Statute Violated: Minnesota Statutes, sections 245A.65, subdivision 3; 245G.13, subdivision 1.

Corrective Action Required: Immediately and on an ongoing basis, the license holder must ensure orientation training meets all applicable requirements.

Client File

3. Violation: One client file was reviewed for requirements governing individual treatment plans (C1) and did not meet requirements. The individual treatment plan was not developed within ten days of service initiation.

Statute Violated: Minnesota Statutes, section 245G.06, subdivision 1.

Corrective Action Required: Immediately and on an ongoing basis, the license holder must ensure individual treatment plan meets all applicable requirements.

4. Violation: One client file was reviewed for requirements governing client record documentation requirements (C1) and did not meet requirements. The file did not contain documentation of a psychiatry appointment the client attended on October 30, 2023.

Statute Violated: Minnesota Statutes, section 245G.06, subdivision 2b, paragraph (b).

Corrective Action Required: Immediately and on an ongoing basis, the license holder must ensure client record documentation requirements meets all applicable requirements.

Written Response Required

If you fail to correct the violation(s) specified in the Correction Order within the prescribed time lines the Commissioner may issue an Order of Conditional License or may impose a fine and order other licensing sanctions pursuant to Minnesota Statutes, sections 245A.06 and 245A.07.

If submissions are required as part of the corrective action ordered they must be sent to your licensor by email at ginny.benson@state.mn.us or by mail at:

Commissioner, Department of Human Services
ATTN: Ginny Benson
Licensing Division
PO Box 64242
St. Paul, MN 55164-0242

YOUR RIGHT TO REQUEST RECONSIDERATION

You have the right to request reconsideration of this order and the cited violation(s). Your request must:

- Be in writing
- List each violation you are challenging and identify what is inaccurate or incomplete about the information in the order
- Supply information that is accurate or more complete
- Be made before the deadlines provided below

If you are mailing your request, it must be received by DHS within 20 calendar days from when you received this order. If you do not meet this deadline, you lose your right to request reconsideration. The timeline to appeal began when you received this order. Please send it to:

Office of Inspector General
Legal Counsel's Office
Attn: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

If your request is being personally delivered, it must be received by DHS within 20 calendar days from when you received this order. Please bring it to:

Commissioner, Department of Human Services
Office of Inspector General, Legal Counsel's Office - Licensing
444 Lafayette Road North
St. Paul, MN 55155

Legal authority

This action is taken under Minnesota Statutes, section 245A.06, subdivision 1. The timeline to request reconsideration of the order is provided in Minnesota Statutes, section 245A.06, subdivision 2.

Questions

If you have any further questions regarding this matter, you may contact me at 651-431-6957 or at ginny.benson@state.mn.us

Lewis Zeidner, Authorized Agent

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Sincerely,

Ginny Benson, Senior Licensor

Licensing Division

Office of Inspector General