

June 27, 2025

Nom Fue Thao, Authorized Agent  
Lashia Elderly Care Center  
2355 Ariel Street North  
Maplewood, Minnesota 55109

License Number: 1095908 (Rule 223)

### **CORRECTION ORDER**

Dear Nom Fue Thao:

On May 08, 2025 a licensing review of Lashia Elderly Care Center located at 2355 Ariel Street North, Maplewood, Minnesota was conducted to determine compliance with Minnesota Statutes and Rules governing adult day care services under Minnesota Rules, parts 9555.9600 through 9555.9730 (Rule 223). As a result of this licensing review, a Correction Order is being issued.

#### **A. Reason for Correction Order**

Pursuant to Minnesota Statutes, section 245A.06, if the Commissioner of the Department of Human Services (DHS) finds that the license holder has failed to comply with an applicable law or rule and this failure does not imminently endanger the health, safety, or rights of the persons served by the program, the Commissioner may issue a Correction Order to the license holder.

The following violation(s) of state or federal laws and rules were determined as a result of the licensing review. Corrective action for each violation is required by Minnesota Statutes, section 245A.06 and is hereby ordered by the Commissioner of Human Services.

1. Citation: Minnesota Statutes, section 245A.14, subdivision 14, paragraph (c).

Violation: The license holder did not meet the requirements for attendance record documentation.

The license holder failed to maintain documentation of actual attendance for each adult day service recipient for which the license holder was reimbursed by a governmental program that included:

- the time of day that the recipient was dropped off; and
- the time of day that the recipient was picked up.

Corrective Action Ordered: Immediately, you must maintain documentation of actual attendance for each adult day service recipient. On an ongoing basis, you must maintain compliance as required in this subdivision.

2. Citation: Minnesota Statutes, section 245A.65, subdivision 2, paragraph (b) and Minnesota Rules, part 9555.9700, subpart 3.

Violation: For two of two participants whose records were reviewed (P1 and P2), the license holder did not meet the requirements for an individual abuse prevention plan (IAPP).

The license holder failed to review P1 and P2's IAPP quarterly as part of the review of P1 and P2's program plan or service plan. The license holder maintained documentation that P1's IAPP was reviewed on October 14, 2024, and March 31, 2025, and P2's IAPP was reviewed on October 9, 2024, and March 25, 2025.

Corrective Action Ordered: On an ongoing basis, you must maintain compliance as required in this subdivision and subpart.

3. Citation: Minnesota Rules, part 9555.9660, subpart 1.

Violation: For two participants whose records were reviewed (P1 and P2), the license holder did not include information in the participant's written record as required.

- a. The license holder failed to maintain an application form in P1's participant record that included the name and telephone number of another person to call in case of an emergency involving P1.
- b. The license holder failed to include the following in P2's participant record:
  - an application form that included the telephone number of another person to call in case of an emergency involving P2; and
  - the telephone number of P2's physician or medical provider.

Corrective Action Ordered: Within 30 days of receiving this order, you must maintain the information detailed above in P1 and P2's participant records. On an ongoing basis, you must maintain compliance as required in this subpart.

4. Citation: Minnesota Rules, part 9555.9720, subpart 8.

Violation: The license holder did not ensure safety as required.

The license holder failed to ensure the areas used by participants were free from loose plaster and peeling paint, including areas with chipped sheetrock and peeling paint throughout the center.

Corrective Action Ordered: Within 30 days of receiving this order, you must ensure areas used by participants are free from chipped sheetrock and peeling paint. On an ongoing basis, you must maintain compliance as required in this subpart.

**B. Right to Request Reconsideration**

If you believe any of the citations are in error, you have the right to request that the Commissioner of Human Services reconsider the parts of the Correction Order that you believe to be in error. The request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this report. Your request for reconsideration must be sent to:

Commissioner, Department of Human Services  
Office of Inspector General  
Legal Counsel's Office  
Attention: Licensing Legal Unit  
PO Box 64953  
St. Paul, MN 55164-0953

Please note that a request for reconsideration does not stay any provisions or requirements of the Correction Order. The Commissioner's disposition of a request for reconsideration is final and not subject to appeal under Minnesota Statutes, chapter 14.

If you have any questions regarding this Correction Order, please contact me as soon as possible.

Alexandra Devick, HCBS Human Services Licensor  
Licensing Division  
Office of Inspector General  
651-431-4626