



Sign Up with TrainLink: [New User Form](#)

Update TrainLink Info: [Update Request Form](#)

Returning Users:

[Skip to Learning Centers and sign in](#)

[Lookup Unique Key](#)

Note: If you are a DHS (DCT/CO) employee, use your employee ID as your unique key. Do not request a new unique key.

NOTE: Planned Outages, Delayed Processing/Holidays

The TrainLink Learning Centers will be unavailable on the morning of:

- Thursday, August 28, 8:00-Noon (we will make every effort to restore service sooner)

These dates are upcoming state observed holidays, and requests will not be processed.

- Monday, September 1
- Tuesday, November 11
- Thursday and Friday November 27-28
- Thursday, December 25

Due to current volume of requests and available staff, requests are taking up to a week (five business days) to fulfill.

What you can do:

- Use the Returning Users [Lookup Unique Key](#) link above and search your current and past email addresses to see if you already have a record. If so, use that ID, and if it needs updating, then submit an Update request. Typically, on updating, your ID and transcript remain intact, so you can use the ID immediately.
- Send only one request and avoid submitting additional or follow up emails until the week has elapsed. Duplicate requests only increase the volume and slow the process for everyone.

County Training Coordinators – Domain Changes

Attention County Training Coordinators! If your county is changing its employee email addresses, read here about [how to make/request changes for TrainLink records](#).

TrainLink IDs

TrainLink IDs are used to log into Learning Centers below to access training and record to transcripts. As an individual, you will keep the same transcript throughout your career. If you change jobs, do not request a new ID, instead, request updates as needed to your information, such as changed email address, phone, address, or agency name. If you have forgotten your ID, use the [lookup Unique Key link](#), or [submit a request](#) using the type Unique Key Reminder.

Learning Centers

If you know your User ID, select a link below to access a Learning Center with program specific course offerings and registration information.

Note: The Training Learning Centers are unavailable for system maintenance from 7:00 a.m. to 8:30 a.m. every Friday.

- [Behavioral Health](#)
- [Child Support](#)
- [Children's Services](#)
- [Disability Services](#)
- [Health Care](#)
- [Housing and Support Services](#)
- [Income Maintenance and Employment Services](#)

- [Licensing](#)
- [Older Adult Programs](#)
- [Trainers \(DHS\)](#)

Additional DHS training and enrollment options for training areas not listed above are available through the links in the [Training News and Information](#) page. Locate Deaf and Hard of Hearing Services, MHCP Provider, and MHCP Ombudsman training events in [Training News and Information](#).