

October 17, 2025

Aweis Ahmed Yusuf, Authorized Agent
Sharp Home Health Care LLC
75 South Owasso Boulevard West Suite C
Little Canada, Minnesota 55117-1190

License Number: 1109384 (245D – HCBS)

CORRECTION ORDER

Dear Aweis Ahmed Yusuf:

On October 2, 2025, a licensing review of Sharp Home Health Care LLC, located at 75 South Owasso Boulevard West Suite C Little Canada, Minnesota, was conducted to determine compliance with state and federal laws and rules governing the provision of home and community-based services to persons with disabilities and age 65 and older under Minnesota Statutes, Chapter 245D. As a result of this licensing review a Correction Order is being issued.

A. Reason for Correction Order

Pursuant to Minnesota Statutes, section 245A.06, if the Commissioner of the Department of Human Services (DHS) finds that the license holder has failed to comply with an applicable law or rule and this failure does not imminently endanger the health, safety, or rights of the persons served by the program, the Commissioner may issue a Correction Order to the license holder.

The following violation(s) of state or federal laws and rules were determined as a result of the licensing review. Corrective action for each violation is required by Minnesota Statutes, section 245A.06 and is hereby ordered by the Commissioner of Human Services.

1. Citation: Minnesota Statutes, section 245A.65, subdivision 1.

Violation: For one of two persons whose record was reviewed (P2), the license holder did not enforce policies and procedures related to suspected or alleged maltreatment as required.

The license holder submitted a maltreatment report for P2 on July 27, 2025. The license holder did not enforce the program's policies and procedures related to suspected or alleged maltreatment when the license holder did not complete an internal review for P2 that included:

- an evaluation of whether related policies and procedures were followed;
- whether the policies and procedures were adequate;
- whether there was a need for additional staff training;
- whether the reported event was similar to past events with the vulnerable adults or the services involved; and
- whether there was a need for corrective action by the license holder to protect the health and safety of vulnerable adults.

Corrective Action Ordered: Within 30 days of receiving this order, you must complete an internal review for P2's maltreatment report to include all the information detailed above. Based on the results of this review, the license holder must develop, document, and implement a corrective action plan designed to correct current lapses and prevent future lapses in performance by individuals or the license holder. On an ongoing basis, you must maintain compliance as required in this subdivision.

2. Citation: Minnesota Statutes, section 245D.071, subdivision 3, paragraph (b).

Violation: For one person whose record was reviewed (P2), the license holder did not complete assessments as required.

The license holder did not complete assessments for P2 in the following areas:

- the person's ability to self-manage health and medical needs to maintain or improve physical, mental, and emotional well-being, including allergies; and
- the person's ability to self-manage personal safety to avoid injury or accident in the service setting, including risk of falling, mobility, regulating water temperature, and water safety skills.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- review and revise P2's assessments to assess P2's ability to self-manage in the areas detailed above;
- review the results of P2's revised assessments with their support team and document this review;
- provide training on the updates to P2's revised assessments to all staff that provide direct support to P2; and
- maintain documentation of this training in each staff member's personnel file.

On an ongoing basis, you must maintain compliance as required in this subdivision.

3. Citation: Minnesota Statutes, section 245D.071, subdivision 3, paragraph (d).

Violation: For one person whose record was reviewed (P2), the license holder did not complete initial service planning for intensive support services as required.

The license holder did not have a discussion of how technology might be used to meet P2's desired outcomes in the initial planning meeting.

Corrective Action Ordered: Within 30 days of receiving this order, you must meet with P2 and P2's expanded support team to have a discussion on how technology might be used to meet P2's desired outcomes. The support plan addendum must include a summary of this discussion that includes:

- a statement regarding any decision that is made regarding the use of technology; and
- a description of any further research that needs to be completed before a decision regarding the use of technology can be made.

On an ongoing basis, you must maintain compliance as required in this subdivision.

4. Citation: Minnesota Statutes, section 245D.095, subdivision 3.

Violation: For two persons whose records were reviewed (P1 and P2), the license holder did not maintain service recipient records as required.

The license holder did not obtain a signed statement from P1's and P2's legal representatives authorizing the license holder to act in a medical emergency.

Corrective Action Ordered: Within 30 days of receiving this order, you must obtain a signed statement from P1's and P2's legal representatives authorizing the license holder to act in a medical emergency. On an ongoing basis, you must maintain compliance as required in this subdivision.

5. Citation: Minnesota Statutes, section 245D.11, subdivision 2.

Violation: For one person whose record was reviewed (P2), the license holder did not meet the protection standards of incident response and reporting as required.

The license holder did not maintain an incident report for P2 on June 26, 2025 that included the determination of whether corrective action was necessary based on the results of the review.

Corrective Action Ordered: Within 30 days of receiving this order, you must maintain in P2's incident report the determination of whether corrective action is necessary based on the results of the review. If corrective action is necessary, you must implement the corrective action. On an ongoing basis, you must maintain compliance as required in this subdivision.

6. Citation: Minnesota Rules, part 9544.0110

Violation: For one person whose record was reviewed (P2), the license holder did not complete a behavior intervention report form (BIRF) as required.

The license holder did not use the BIRF required by the commissioner to report behavioral incidents that resulted in a call to 911 for P2 on February 9, 2025 and June 26, 2025.

Corrective Action Ordered: Within 30 days of receiving this order, you must use the BIRF to report the incidents detailed above to the commissioner. On an ongoing basis, you must maintain compliance as required in this subpart.

7. Citation: Minnesota Statutes, section 245C.04, subdivision 1, paragraph (g) and 245A.07, subdivision 3, paragraph (d).

Violation: For one of four staff persons whose records were reviewed (SP4), the license holder did not complete a background study as required.

SP4 began a position providing direct contact on May 15, 2023 and SP4 did not have a valid background study to provide direct contact until July 10, 2023. The license holder stated that SP4 did have unsupervised direct contact with persons served by the program starting on May 24, 2023.

Under Minnesota Statutes, section 245A.07, subdivision 3, paragraph (d), the Commissioner shall not issue a fine to a license holder who self-corrects a background study violation before

the Commissioner discovers the violation. A license holder who has previously exercised the provision of paragraph (d) to avoid a fine for a background study violation may not avoid fine for a subsequent background study violation unless at least 365 days have passed since the license holder self-corrected the earlier background study violation. Because the license holder self-corrected the background study violation involving SP4 before the Commissioner discovered the violation, the license holder is not being fined for the background study violation involving SP4.

Corrective Action Ordered: On an ongoing basis, you must maintain compliance as required in this subdivision.

If you fail to correct the violations specified in the Correction Order within the prescribed time lines the Commissioner may issue an Order of Conditional License or may impose a fine and order other licensing sanctions pursuant to Minnesota Statutes, sections 245A.06 and 245A.07.

B. Right to Request Reconsideration

If you believe any of the citations are in error, you have the right to request that the Commissioner of Human Services reconsider the parts of the Correction Order that you believe to be in error. The request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this report. Your request for reconsideration must be sent to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

Please note that a request for reconsideration does not stay any provisions or requirements of the Correction Order. The Commissioner's disposition of a request for reconsideration is final and not subject to appeal under Minnesota Statutes, chapter 14.

If you have any questions regarding this Correction Order, please contact me as soon as possible.

Katie Hoard, HCBS Licensor
Licensing Division
Office of Inspector General
651-431-2656