

October 31, 2025

Wesenu Woldeyes
Good Morning Home Care LLC
316 Charles Avenue
Saint Paul, MN 55103-2010

License Number: 1081856(245D – Home and Community-Based Services)

CORRECTION ORDER

Dear Wesenu Woldeyes;

On September 25, 2025, a licensing review of Good Morning Home Care LLS, located at 316 Charles Avenue Saint Paul, Minnesota, was conducted to determine compliance with state and federal laws and rules governing the provision of home and community-based services to persons with disabilities and age 65 and older under Minnesota Statutes, Chapter 245D. As a result of this licensing review a Correction Order is being issued.

A. Reason for Correction Order

Pursuant to Minnesota Statutes, section 245A.06, if the Commissioner of the Department of Human Services (DHS) finds that the license holder has failed to comply with an applicable law or rule and this failure does not imminently endanger the health, safety, or rights of the persons served by the program, the Commissioner may issue a Correction Order to the license holder.

The following violation(s) of state or federal laws and rules were determined as a result of the licensing review. Corrective action for each violation is required by Minnesota Statutes, section 245A.06 and is hereby ordered by the Commissioner of Human Services.

1. Citation: Minnesota Statutes, section 245A.65, subdivision 1.

Violation: The license holder did not establish policies and procedures for internal reporting of alleged or suspected maltreatment of vulnerable adults as required.

In the license holder's Maltreatment of Vulnerable Adults Reporting Policy, the license holder did not identify a secondary person or position, for whom internal reports may be made, who is responsible for forwarding internal reports to the common entry point, and who will ensure that, when required, internal reviews are completed.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- update the Maltreatment of Vulnerable Adults Reporting Policy to identify a secondary person or position as outlined above;
- provide written notice to all persons or their legal representatives and case managers to explain that a revision was made and provide a copy of the revised policy and procedure;

- provide all staff with review and instruction on the revised policy and procedure; and
- maintain documentation in accordance with Minnesota Statutes 245D.095

Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

2. Citation: Minnesota Rule 9544.0030, subpart 1.

Violation: For two of two persons whose record were reviewed (P1 and P2), the license holder did not evaluate positive support strategies as required.

The license holder did not evaluate with P1 and P2, at least every six months, whether the identified positive support strategies currently met the standards in subpart 2. The license holder most recently completed this evaluation with P1 in October 2019 and with P2 in May 2025.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- evaluate with P1 the identified positive support strategies and document the evaluation in P1's service recipient record;
- based upon the results of this evaluation, you must determine whether changes are needed in the positive support strategies used, and, if so, make appropriate changes.

Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

3. Citation: Minnesota Statutes, section 245A.65, subdivision 1.

Violation: For one person whose record was reviewed (P2), the license holder did not provide orientation of maltreatment of vulnerable adults as required.

The license holder did not provide P2 with orientation to the internal and external reporting procedures related to suspected or alleged maltreatment within 24 hours of admission. The license holder initiated services with P2 in September 2023 and the orientation was provided in May 2025.

Corrective Action Ordered: Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

4. Citation: Minnesota Statutes, section 245A.65, subdivision 2.

Violation: For two persons whose record were reviewed (P1 and P2), the license holder did not establish and enforce the individual abuse prevention plan (IAPP) as required.

- a. The license holder did not include in P1's and P2's plans a statement of the specific actions the program would take to minimize the risk of abuse. The license holder identified P1 was susceptible to physical abuse, self-abuse, and financial exploitation and P2 was susceptible to self-abuse.

- b. The license holder did not review and evaluate P1 and P2's IAPP at least annually. The license holder maintained documentation that P1's most recent review occurred in October 2015 and SP2's occurred in May 2025.

Corrective Action Ordered: Within 30 days of receiving this order you must:

- complete a review of P1's IAPP;
- provide P1 the opportunity to participate in the development of the IAPP to the full extent of P1's abilities and give P1's legal representative the opportunity to participate with or for P1 in the development of the plan;
- review P1's IAPP with the interdisciplinary team and revise the plan based on the results of this review;
- provide P1's staff with review of P1's IAPP; and
- maintain documentation in accordance with Minnesota Statutes 245D.095.

Compliance will be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

5. Citation: Minnesota Statutes, section 245D.04, subdivision 1.

Violation: For two persons whose records were reviewed (P1 and P2), the license holder did not provide the service recipient rights as required.

- a. The license holder did not provide P1 or P1's legal representative with a written notice that identified the service recipient rights in subdivisions 2 and 3, and an explanation of those rights annually in 2022, 2023, 2024, or 2025.
- b. The license holder did not provide P2 with a written notice that identified the service recipient rights in subdivisions 2 and 3, and an explanation of those rights within five working days of service initiation in September 2023, and annually in 2024.

Corrective Action Ordered: Within 30 days of receiving this order you must provide P1 or P1's legal representative with a written notice as identified above and maintain documentation of the receipt. Compliance will be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

6. Citation: Minnesota Statutes, section 245D.05, subdivision 1.

Violation: For one person whose record was reviewed (P1), the license holder did not provide health services as required.

The license holder did not maintain documentation of how P1's health needs would be met, including a description of the procedures the license holder would follow for repositioning P1 during night supervision hours.

Corrective Action Ordered: Within 30 days of receiving this order you must:

- include procedures for positioning in P1's health needs information;
- provide P1's staff with review of P1's updated support plan addendum;
- and maintain documentation in accordance with Minnesota Statutes 245D.095.

Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

7. Citation: Minnesota Statutes, section 245D.07, subdivision 1.

Violation: For two persons whose record were reviewed (P1 and P2), the license holder did not provide service planning and delivery as required.

- a. The license holder did not complete a preliminary support plan addendum based on the support plan within 15 days of P2's service initiation. P2's services were initiated in September 2023 and the license holder did not develop a support plan addendum until May 2025.
- b. The license holder did not participate in P1's and P2's service planning and support team meetings following the timelines established in the person's support plan. P1's and P2's support plans identified annual timelines for service planning and support team meetings.
 - The license holder did not participate in P1's service planning and support team meeting in 2023, 2024, and 2025.
 - The license holder did not participate in P2's service planning meeting in 2024. The license holder most recently participated in P2's service planning and support team meeting in May 2025.

Corrective Action Ordered: Within 30 days of receiving this order you must participate in P1's service planning and support team meeting. You must maintain documentation in accordance with Minnesota Statutes 245D.095. Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

8. Citation: Minnesota Statutes, section 245D.07, subdivision 3.

Violation: For two persons whose record were reviewed (P1 and P2), the license holder did not provide written reports as required.

The license holder failed to provide written reports regarding P1 and P2's progress or status as requested by the person, the person's legal representative, the case manager or the team. In P1's and P2's most recent support plan addendum, the license holder assigned themselves responsibility to provide progress review reports annually.

Corrective Action Ordered: Within 30 days of receiving this order you must provide P1, P1's legal representative, P1's case manager or P1's team and P2, P2's case manager or P2's team with written reports regarding the person's progress. You must maintain documentation in accordance with Minnesota Statutes 245D.095. Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

9. Citation: Minnesota Statutes, section 245D.095, subdivision 3.

Violation: For one person whose record was reviewed (P1), the license holder did not maintain service recipient records as required.

The license holder did not obtain a signed statement authorizing the license holder to act in a medical emergency when P1's legal representative cannot be reached or is delayed in arriving.

Corrective Action Ordered: Within 30 days of receiving this order you must obtain a signed statement from P1's legal representative providing the authorization identified above. You must maintain documentation in accordance with Minnesota Statutes 245D.095. Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

10. Citation: Minnesota Statutes, section 245D.10, subdivision 4.

Violation: For one person whose record was reviewed (P2), the license holder did not maintain policies and procedures as required.

The license holder did not inform P2 and P2's case manager of the policies and procedures affecting a person's rights under section 245D.04, and provide copies of those policies and procedures within five working days of service initiation, including:

- grievance policy and procedure required under subdivision 2;
- service suspension and termination policy and procedure required under subdivision 3; and
- emergency use of manual restraints policy and procedure required under section 245D.061, subdivision 9, or successor provisions.

At the time of the review, the license holder had not provided P2 or P2's case manager with copies of these policies. P2's services were initiated in September 2023.

Corrective Action Ordered: Within 30 days of receiving this order you must provide P2 and P2's case manager of the policies and procedures identified above. You must maintain documentation in accordance with Minnesota Statutes 245D.095. Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

11. Citation: Minnesota Statutes, section 245D.09, subdivision 4.

Violation: For one of three staff persons whose record was reviewed (SP2), the license holder did not provide orientation training as required.

SP2's hire date was March 17, 2025. The license holder did not to provide the following orientation training to SP2 within 60 days of hire:

- the license holder's current policies and procedures required under Minnesota Statutes, chapter 245D, including their location and access and staff responsibilities related to implementation of those policies and procedures:
 - consumer grievance and compliant procedures;
 - consumer temporary service suspension and service termination; and
 - prohibition on drug and alcohol use policy;
- the service recipient rights and staff responsibilities related to ensuring the exercise and protection of those rights according to the requirements in section 245D.04. This training was provided on June 13, 2025;

- the principles of person-centered service planning and delivery as identified in Minnesota Statutes, section 245D.07, subdivision 1a, and how they applied to direct support service provided by the staff person. This training was provided on June 13, 2025;
- staff responsibilities related to prohibited procedures under section 245D.06, subdivision 5, or successor provisions, why such procedures are not effective for reducing or eliminating symptoms or undesired behavior, and why such procedures are not safe. This training was provided on June 13, 2025;
- basic first aid; and
- strategies to minimize the risk of sexual violence, including concepts of healthy relationships, consent, and bodily autonomy of people with disabilities. This training was provided on June 13, 2025.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- provide SP2 with orientation on the following:
 - the license holder's current policies and procedures required under Minnesota Statutes, chapter 245D, including their location and access and staff responsibilities related to implementation of those policies and procedures:
 - consumer grievance and compliant procedures;
 - consumer temporary service suspension and service termination; and
 - prohibition on drug and alcohol use policy; and
 - basic first aid; and
- maintain documentation according to Minnesota Statutes 245D.095.

Compliance will be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

12. Citation: Minnesota Statutes, section 245D.09, subdivision 4a.

Violation: For one staff person whose record was reviewed (SP2), the license holder did not provide an orientation to service recipient needs as required.

The license holder did not provide SP2 with an orientation to service recipient needs that included review and instruction on the person's support plan or support plan addendum, and individual abuse prevention plan, as it relates to the responsibilities assigned to the license holder, to achieve and demonstrate an understanding of the person as a unique individual, and how to implement those plans.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- provide SP2 with the orientation identified above;
- audit all staff trainings and provide orientation to persons served as required by this subdivision;
- and maintain documentation according to Minnesota Statutes 245D.095.

Compliance will be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

13. Citation: Minnesota Statutes, section 245D.09, subdivision 5.

Violation: For one staff person whose record was reviewed (SP1), the license holder did not provide annual training as required.

Minnesota Statutes, 245A.02, subdivision 2b defines "annual" or "annually" to mean prior to or within the same month of the subsequent year.

The license holder failed to provide SP1 with annual training in the following areas:

- data privacy requirements according to sections 13.01 to 13.10 and 13.46, the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA), and staff responsibilities related to complying with data privacy practices. This training was not provided in 2022 or 2024 but was most recently provided on July 29, 2025;
- the service recipient rights and staff responsibilities related to ensuring the exercise and protection of those rights according to the requirements in section 245D.04. This training was not provided in 2022 or 2024 but was most recently provided on July 29, 2025;
- sections 245A.65 and 626.557 governing maltreatment reporting and service planning for vulnerable adults, and staff responsibilities related to protecting persons from maltreatment and reporting maltreatment. This orientation must be provided within 72 hours of first providing direct contact services and annually thereafter according to section 245A.65, subdivision 3. This training was not provided in 2024 but was most recently provided on July 29, 2025;
- the principles of person-centered service planning and delivery as identified in section 245D.07, subdivision 1a, and how they apply to direct support service provided by the staff person;
- the safe and correct use of manual restraint on an emergency basis according to the requirements in section 245D.061 or successor provisions, and what constitutes the use of restraints, time out, and seclusion, including chemical restraint;
- staff responsibilities related to prohibited procedures under section 245D.06, subdivision 5, or successor provisions, why such procedures are not effective for reducing or eliminating symptoms or undesired behavior, and why such procedures are not safe;
- basic first aid; and
- strategies to minimize the risk of sexual violence, including concepts of healthy relationships, consent, and bodily autonomy of people with disabilities.

Corrective Action Ordered: Within 30 days of receiving this order, you must:

- provide SP1 with the following annual trainings:
 - the principles of person-centered service planning and delivery as identified in section 245D.07, subdivision 1a, and how they apply to direct support service provided by the staff person;
 - the safe and correct use of manual restraint on an emergency basis according to the requirements in section 245D.061 or successor provisions, and what constitutes the use of restraints, time out, and seclusion, including chemical restraint;
 - staff responsibilities related to prohibited procedures under section 245D.06, subdivision 5, or successor provisions, why such procedures are not effective for reducing or eliminating symptoms or undesired behavior, and why such procedures are not safe;
 - basic first aid; and

- strategies to minimize the risk of sexual violence, including concepts of healthy relationships, consent, and bodily autonomy of people with disabilities;
- audit all staff trainings and provide annual trainings as required by this subdivision;
- and maintain documentation according to Minnesota Statutes 245D.095.

Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

Corrective Action Ordered: Compliance with be monitored at an upcoming compliance monitoring visit. On an ongoing basis, you must maintain compliance as required in this subdivision.

If you fail to correct the violations specified in the Correction Order within the prescribed time lines the Commissioner may issue an Order of Conditional License or may impose a fine and order other licensing sanctions pursuant to Minnesota Statutes, sections 245A.06 and 245A.07.

B. Right to Request Reconsideration

If you believe any of the citations are in error, you have the right to request that the Commissioner of Human Services reconsider the parts of the Correction Order that you believe to be in error. The request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this report. Your request for reconsideration must be sent to:

Commissioner, Department of Human Services
ATTN: Legal Unit
Licensing Division
PO Box 64953
St. Paul, MN 55164-0242

Please note that a request for reconsideration does not stay any provisions or requirements of the Correction Order. The Commissioner's disposition of a request for reconsideration is final and not subject to appeal under Minnesota Statutes, chapter 14.

If you have any questions regarding this Correction Order, please contact me as soon as possible.

Coty Aust, HCBS Licensor
Licensing Division
Office of Inspector General
651-431-4605