

October 31, 2025

Fadumo Mohamed, Authorized Agent
Community Star Support Service LLC
175 Jackson Avenue North Suite 164
Hopkins, Minnesota 55343-8583

License Number: 1114114 (245D – HCBS)

CORRECTION ORDER

Dear Fadumo Mohamed:

On October 30, 2025, a licensing review of Community Star Support Service LLC, located at 175 Jackson Avenue North Suite 164, Hopkins, Minnesota, was conducted to determine compliance with state and federal laws and rules governing the provision of home and community-based services to persons with disabilities and age 65 and older under Minnesota Statutes, Chapter 245D. As a result of this licensing review a Correction Order is being issued.

A. Reason for Correction Order

Pursuant to Minnesota Statutes, section 245A.06, if the Commissioner of the Department of Human Services (DHS) finds that the license holder has failed to comply with an applicable law or rule and this failure does not imminently endanger the health, safety, or rights of the persons served by the program, the Commissioner may issue a Correction Order to the license holder.

The following violation(s) of state or federal laws and rules were determined as a result of the licensing review. Corrective action for each violation is required by Minnesota Statutes, section 245A.06 and is hereby ordered by the Commissioner of Human Services.

1. Citation: Minnesota Statutes, section 245D.07, subdivision 2.

Violation: For one of two persons whose record was reviewed (P2), the license holder did not complete service planning for basic support services as required.

The license holder provided multiple basic support services to P2. The license holder did not review and revise P2's support plan addendum within 60 calendar days of service initiation for each service, to document the services that would be provided including how, when, and by whom services would be provided, and the person responsible for overseeing the delivery and coordination of services.

Corrective Action Ordered: Within 30 days of receiving this order, you must review and revise P2's support plan addendum to include the above-mentioned information. On an ongoing basis, you must maintain compliance as required in this subdivision.

2. Citation: Minnesota Statutes, section 245D.095, subdivision 3.

Violation: For two persons whose records were reviewed (P1 and P2), the license holder did not maintain service recipient record as required.

The license holder did not maintain progress or daily log notes for P1 and P2.

Corrective Action Ordered: On an ongoing basis, you must maintain compliance as required in this subdivision.

3. Citation: Minnesota Statutes, section 245D.09, subdivision 4.

Violation: For two of two staff persons whose records were reviewed (SP1 and SP2), the license holder did not provide orientation training as required.

The license holder did not provide SP1 and SP2 with orientation training within 60 days of hire on service recipient rights and staff responsibilities related to ensuring the exercise and protection of those rights according to the requirements in section 245D.04.

Corrective Action Ordered: Within 30 days of receiving this order, you must provide SP1 and SP2 with the above-mentioned training and maintain documentation of this training according to Minnesota Statutes, section 245D.095. On an ongoing basis, you must maintain compliance as required in this subdivision.

4. Citation: Minnesota Statutes, section 245D.09, subdivision 5.

Violation: For one staff person whose record was reviewed (SP2), the license holder did not provide annual training as required.

Minnesota Statutes, 245A.02, subdivision 2b defines "annual" or "annually" to mean prior to or within the same month of the subsequent year.

The license holder did not provide SP2 with annual training in 2025 in the following areas:

- the service recipient rights and staff responsibilities related to ensuring the exercise and protection of those rights according to the requirements in section 245D.04;
- sections 245A.66 and chapter 260E governing maltreatment reporting and service planning for children, and staff responsibilities related to protecting persons from maltreatment and reporting maltreatment. SP2 was most recently provided this training in September 2024;
- the principles of person-centered service planning and delivery as identified in section 245D.07, subdivision 1a, and how they apply to direct support service

provided by the staff person. SP2 was most recently provided this training in September 2024;

- the safe and correct use of manual restraint on an emergency basis according to the requirements in section 245D.061 or successor provisions, and what constitutes the use of restraints, time out, and seclusion, including chemical restraint. SP2 was most recently provided this training in September 2024; and
- staff responsibilities related to prohibited procedures under section 245D.06, subdivision 5, or successor provisions, why such procedures are not effective for reducing or eliminating symptoms or undesired behavior, and why such procedures are not safe. SP2 was most recently provided this training in September 2024.

Corrective Action Ordered: Within 30 days of receiving this order, you must provide SP2 with the above-mentioned trainings and maintain documentation of this training according to Minnesota Statutes, section 245D.095. On an ongoing basis, you must maintain compliance as required in this subdivision.

5. Citation: Minnesota Statutes, section 245D.095, subdivision 5.

Violation: For two staff persons whose records were reviewed (SP1 and SP2), the license holder did not maintain personnel records as required.

The license holder did not maintain documentation in SP1's and SP2's personnel records that included the date the training was completed, and the number of hours per subject area for each topic area.

Corrective Action Ordered: On an ongoing basis, you must maintain compliance as required in this subdivision.

If you fail to correct the violations specified in the Correction Order within the prescribed time lines the Commissioner may issue an Order of Conditional License or may impose a fine and order other licensing sanctions pursuant to Minnesota Statutes, sections 245A.06 and 245A.07.

B. Right to Request Reconsideration

If you believe any of the citations are in error, you have the right to request that the Commissioner of Human Services reconsider the parts of the Correction Order that you believe to be in error. The request for reconsideration must be in writing and received by the Commissioner within 20 calendar days after receipt of this report. Your request for reconsideration must be sent to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

Fadumo Mohamed

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Please note that a request for reconsideration does not stay any provisions or requirements of the Correction Order. The Commissioner's disposition of a request for reconsideration is final and not subject to appeal under Minnesota Statutes, chapter 14.

If you have any questions regarding this Correction Order, please contact me as soon as possible.

Jolene Reinke, HCBS Licenser

Licensing Division

Office of Inspector General

651-431-5928