

November 7, 2025

PERSONAL SERVICE

Habibo Abdikadir Haji, Authorized Agent
Bright Future LLC
4552 Manor Brook Drive NW
Rochester, MN 55901

License Number 1122492 (IRTS)
License Complaint 202509196

ORDER OF TEMPORARY IMMEDIATE SUSPENSION

Dear Habibo Abidikadir Haji,

The Department of Human Services (DHS) is immediately suspending your license to provide Intensive Residential Treatment Services (IRTS) at 4552 Manor Brook Drive NW, Rochester, MN 5590. This immediate suspension is based on a determination that while your program continued to operate pending an appeal of an order of revocation, DHS identified a violation of law or rule which may adversely affect the health or safety of persons served by your program. Details of our findings are provided below. Our next steps and your options are also detailed.

The immediate suspension goes into effect on December 5, 2025, at 4:00 pm, or when all service recipients have been transitioned to a new provider, whichever comes first. After this time, you are prohibited from providing Intensive Residential Treatment Services.

REASON FOR TEMPORARY IMMEDIATE SUSPENSION

Licensing violations following a license revocation

On September 19, 2025, DHS issued an Order of License Revocation for your license to provide Intensive Residential Treatment Services. You appealed this order, and you were operating pending the outcome of the hearing.

On November 5, 2025, DHS identified one licensing violation which may adversely affect the health or safety of persons served by your program as described below.

1. Violation: The license holder did not ensure that treatment team members remained awake during all working hours and were available to monitor and guide the activities of each client whenever the clients were present in the program. While conducting a licensing investigation, the following information was provided:
 - C1 disclosed during an interview that staff sleep during their overnight shifts. C1 said, "It's pretty typical for them to sleep. When I first got here, I needed my medication and woke

them up saying, 'Do you get paid to sleep?'. C1 also said that both overnight staff (SP1 and SP2) sleep during their shifts. When asked about an air mattress the staff used, C1 said they previously used it, but they no longer use it because it has a hole in it. Lastly, C1 stated that staff are not available to have client needs met overnight, stating, "Sometimes it's hard to wake them up to get our needs met, like getting my medications".

- C2 stated during an interview that staff often "rest" overnight, stating "They sleep every once in a while. I don't know if it's resting or sleeping. It's hard to tell". C2 said staff previously had an inflatable bed with a pump, but they haven't seen it in about 3 weeks.
- SP3 disclosed during an interview that they indicated reports of staff sleeping in September. Through interviews with clients, they indicated the practice is continuing.

Statute Violated: Minnesota Statutes, section 245I.23, subdivision 10, paragraph (b)

Legal Authority: Minnesota Statutes, section 245A.07, subdivision 2(a)(2).

YOUR RIGHT TO APPEAL

You have the right to appeal the temporary immediate suspension. Your request must be in writing and clearly state that you are requesting a contested case hearing for this matter. Your request must be made before the deadlines provided below. If you do not meet this deadline, you lose your right to an administrative appeal. Your response time starts when you receive this letter.

If you are mailing your request, it must be sent by certified mail and postmarked within 5 calendar days from when you receive this order. Please send it to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

If your request is being personally delivered, it must be received by DHS within 5 calendar days from when you receive this order. Please bring it to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
444 Lafayette Road North
St. Paul, MN 55155

Upon DHS' receipt of your timely appeal, your case would be scheduled for a contested case hearing in front of an Administrative Law Judge. Following this hearing, the Commissioner of DHS will issue a final order.

Legal representation at the contested case hearing:

You do not need a lawyer to appeal. However, a lawyer can help you with your appeal. The state or county will not get you a lawyer and will not pay for a lawyer. If you cannot afford a lawyer, you may be able to get free legal advice or help with your appeal. To find out if free help is available, contact: Volunteer Lawyers Network at 612-752-6677; Central Minnesota Legal Services at 612-332-8151; Southern Minnesota Legal Services at 651-222-4731; or go to www.lawhelpmn.org to find a local legal services program that may be able to help you.

You can also find information on contested cases from the Office of Administrative Hearings website at <https://mn.gov/oah/self-help>. Click on Administrative Law Overview, then click on Administrative Law Contested Case Hearing Guide for a list of frequently asked questions.

Legal authority in this licensing action

- This action is taken under Minnesota Statutes, section 245A.07, subdivision 2(a), which describes under which conditions DHS may immediately suspend a license.
- The timeline to appeal a temporary immediate suspension order is provided in Minnesota Statutes, section 245A.07, subdivision 2(b).
- Because this report remains under investigation, additional information is considered “confidential data” under Minnesota Statutes, section 13.46, subdivision 3.
- Under Minnesota Statutes, section 245A.07, subdivision 2b, the effective date of the TIS may be delayed for up to 30 calendar days to provide for the continuity of care of service recipients.
- License holders have a right to appeal licensing actions and request a contested case hearing, under Minnesota Statutes, chapter 14 and Minnesota Rules, parts 1400.8505 to 1400.8612.

Questions

If you have any further questions regarding this matter, you may contact Paula Halverson, Unit Manager, at 651-431-5653.

Sincerely,

A handwritten signature in black ink, appearing to read 'Alyssa Dotson', written in a cursive style.

Alyssa Dotson, Deputy Inspector General
Licensing Division
Office of Inspector General