

November 4, 2025 CERTIFIED MAIL

Sara Abdi
Midwest Quality Home Care, Inc.
1433 E Franklin Ave. Ste 1
Minneapolis, MN 55404

License Number: 1075288 HCBS

ORDER OF LICENSE SUSPENSION

Dear Sara Abdi:

The Department of Human Services (DHS) is suspending your license to provide home and community-based services (HCBS) until you are reinstated into Minnesota Health Care Programs (MHCP) and are removed from the exclusion list. This suspension is based on your 24-month exclusion from any program administered by the Commissioner under section 245.095. Details of our findings are provided below. Our next steps and your options are also detailed.

REASON FOR LICENSE SUSPENSION

1. License holder excluded

On June 28, 2023, the DHS Provider Integrity and Oversight Division (“PIO”) issued you a Monetary Recovery, Order to Forfeit a Fine and Suspension Provider Number 227597000; NPI: 16099611747 for violations related to MHCP. On October 31, 2023, DHS issued an Amended Monetary Recovery, Order to Forfeit a Fine and Suspension Provider Number 227597000; NPI: 16099611747 (“Suspension Order”) indicating you were placed on the exclusion list maintained and published by DHS and suspended your participation as a provider in MHCP for 24 months, which would become effective upon resolution of any appeal. The Suspension Order states that after the 24-month period, you can apply to be reinstated to MHCP and have your name removed from the exclusion list. You appealed, and in a Commissioner’s Order dated April 9, 2025, the Commissioner affirmed the Suspension Order.

Because you are excluded from any program administered by the commissioner under Minnesota Statutes, section 245.095, DHS is suspending your HCBS license until you are reinstated into MHCP and are removed from the exclusion list.

Before issuing this Order of License Suspension, DHS considered the nature, chronicity, or severity of the violation. Regarding the nature and severity, the Commissioner was required to suspend or revoke the license. Minnesota Statutes, section 245.095, subdivision 1, requires the Commissioner to revoke or suspend the license when the license holder is excluded from any program administered by the Commissioner. Regarding

chronicity, the section 245.095, subdivision 1, requires suspension or revocation when there the program is excluded and it does not require the program to be excluded more than once.

Legal Authority: Minnesota Statutes, section 245A.07, subdivision 3, paragraph (a), subparagraph (4); Minnesota Statutes, section 245.095, subdivision 1, paragraph (a) (2), and paragraph (b).

Because you are excluded from participation in the MHCP, your license to provide home and community-based services is suspended through until you are reinstated into MHCP and are removed from the exclusion list.

The suspension of your license to provide HCBS services will not end until you provide written documentation to DHS licensing showing you have been reinstated into MHCP and that you are removed from the exclusion list. Your submission must be sent to:

Commissioner, Department of Human Services
Office of Inspector General
Licensing Division
Attention: HCBS Unit
PO Box 64242
St. Paul, MN 55164-0242

2. Commissioner's evaluation of program

In determining whether a licensing action is warranted, DHS evaluated the facts, conditions, and circumstances concerning your program's operation. This includes consideration of the well-being of persons served by your program, information about the qualifications of staff persons that are working in your program, and your ability to demonstrate competent knowledge of statutes and rules.

DHS is required to suspend your license as a result of your exclusion from the Medicaid program under section 245.095. In addition, DHS is concerned about the program's operation, well-being of persons served, qualifications of staff and whether the license holder has competent knowledge of applicable requirements of statutes and rules based on the conduct that lead to the PIO's Suspension and because it will not receive Medicaid funds to care for the persons served and to operate the program during the suspension

Legal Authority: Minnesota Statutes, section 245A.04, subdivision 6.

YOUR RIGHT TO APPEAL

You have the right to appeal the license suspension. Your request must be in writing and clearly state that you are requesting a contested case hearing for this matter. Your request must be made before the deadlines provided below. If you do not meet this deadline, you lose your right to an administrative appeal. Your response time starts when you receive this letter.

If you are mailing your request, it must be sent by certified mail and postmarked within 10 calendar days from when you receive this order. Please send it to:

Commissioner, Department of Human Services
Office of Inspector General
Licensing Division
Attention: Legal Unit
PO Box 64242
St. Paul, MN 55164-0242

If your request is being personally delivered, it must be received by DHS within 10 calendar days from when you receive this order. Please bring it to:

Commissioner, Department of Human Services
Office of Inspector General
Licensing Division
Attention: Legal Unit
444 Lafayette Road North
St. Paul, MN 55155

Upon DHS' receipt of your timely appeal, your case would be scheduled for a contested case hearing in front of an Administrative Law Judge. Following this hearing, the Commissioner of DHS will issue a final order.

Legal representation at the contested case hearing:

You do not need a lawyer to appeal. However, a lawyer can help you with your appeal. The state or county will not get you a lawyer and will not pay for a lawyer. If you cannot afford a lawyer, you may be able to get free legal advice or help with your appeal. To find out if free help is available, contact: Volunteer Lawyers Network at 612-752-6677; Central Minnesota Legal Services at 612-332-8151; Southern Minnesota Legal Services at 651-222-4731; or go to www.justice4mn.org to find a local legal services program that may be able to help you.

You can also find information on contested cases from the Office of Administrative Hearings website at <https://mn.gov/oah/self-help>. Click on Administrative Law Overview, then click on Administrative Law Contested Case Hearing Guide for a list of frequently asked questions.

Operating the program pending the outcome of the appeal:

If you file an appeal within the timeframes described above, you may continue to operate pending the outcome of your appeal. If you continue to operate, you must do so in full compliance with all licensing laws and rules. Failure to follow a law or rule that may impact the health or safety of people served by your program could result in the immediate suspension of your license.

You must pay annual fee during suspension:

You must pay your annual licensing fee during the period of this suspension. If you do not pay your licensing fee during the suspension period your license will expire and the program will no longer be licensed. See Minnesota Statutes, section 245A.10.

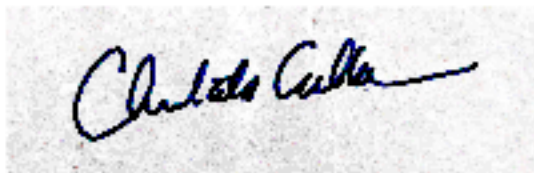
Legal authority in this licensing action:

- This action is taken under Minnesota Statutes, section 245A.07, subdivision 3, which describes under which conditions DHS may suspend a license.
- Minnesota Statutes, section 245.095 defines which programs administered by DHS are included in the exclusion provision, and further defines "excluded," "individual," and "provider."
- License holders have a right to appeal licensing actions and request a contested case hearing, under Minnesota Statutes, chapter 14, Minnesota Rules, parts 1400.8505 to 1400.8612, and Minnesota Statutes, section 245A.08.

Questions

If you have any further questions regarding this matter, you may contact Troy Goudy, Supervisor, at 651-431-6639.

Sincerely,

A handwritten signature in black ink, appearing to read "Christala Culhane", written over a light-colored, textured background.

Christala Culhane, Unit Manager
Licensing Division
Office of Inspector General