

METS Training Region

This page contains information about the METS training region.

How to Request Access and Security Issues

Access to the METS TRNG region is requested by security liaisons at the county or DHS agencies. Individual logins for county agencies can be requested through the DHS Security Remedy on Demand online system.

Note: Data Privacy courses must be completed by a worker before requesting access.

Security Issues

If a user password is suspended, request unsuspend from the DHS security helpdesk. In the request, include the METS TRNG region and the user's TRNG logon ID, see roles below.

Roles

Available Security Roles are:

Role	Abbreviation/ Suffix
Case Worker Clerical	CL
Case Worker	CW
METS Supervisor	CWS
METS SuperUser	HCR

An example of a username will be: TRNG(Xnumber)HCR, TRNGX123456HCR

Individual users are responsible for maintaining the login information. Logon-related issues would be reported to your agency's security liaison. These logons follow the same 30-day password change requirement as in the METS production.

The METS TRNG interfaces to the MMIS SKIL region.

How to Access METS TRNG

Use this link to access the region: <https://auth.trng.mets.dhs.mn.gov/login/Login.jsp>
Google Chrome is a preferred browser to access training region.

Note: You do not need to install or use VPN software. The training region **is not** behind the firewall.

Troubleshooting

If there are any issues related to the TRNG region that are not related to security access, and the issue occurs outside of the scheduled unavailability times please email dhs.hc.trainersonline-questions@state.mn.us.

Availability

The METS TRNG region is available for DHS, county, and tribal agency use for training purposes. The TRNG region is updated to match the latest production code after each production deployment. The production deploys for METS are scheduled quarterly throughout the year. The major quarterly deployment takes about one business day to complete and resolve any issues.

METS TRNG Region availability calendar is located [here](#).

Working on Cases

- Your agency can create their own cases
- Approve results
- View notices
- Check interface to MMIS (SKIL region)

Important: Please only access, use, or modify cases that your agency created. Do not enter any real client personal information into this region.

Functionality and Limitations

METS TRNG functionality closely aligns with the METS production region.

Supported actions:

- Enter applications through the worker portal
- Case note
- Complete CIC's

Unsupported actions:

- Renewals and renewal processing
- Does not ping to Federal Hub, SAVE, and PRISM
- Cases do not auto-close or age
- Complete case observations that are part of the METS Systems class homework

Note: METS TRNG is refreshed annually during the first week of September.

Interface

- METS TRNG interfaces to MMIS SKIL (CICSDVA). The estimated amount of time to an interface is 20 -30 minutes.
- Notices are generated up to 30 seconds after the case is approved.

Links

[Health Care Learning Center](#)

[Health Care Training News and Information](#)

[Technical Information](#)