

December 22, 2025

**CERTIFIED MAIL**

Muna Ali Hussein- Caring Friends LLC  
2000 Raymar Court  
Burnsville, Minnesota 55337

License Number 1127639 Community Residential Setting (In Application)

## **ORDER OF LICENSE DENIAL**

Dear Muna Ali Hussein:

Based on the recommendation of Dakota County Community Services, the Department of Human Services (DHS) is denying your application for a Community Residential Setting (CRS) license. This denial is based on your inability to demonstrate competent knowledge of applicable licensing statutes and rules and your inability to provide a substantially complete application. Details of our findings are provided below. Our next steps and your options are also detailed.

### **REASON FOR LICENSE DENIAL**

#### **1. Commissioner's evaluation of program**

Before issuing, denying, suspending, revoking, or making conditional a license, the commissioner shall evaluate information gathered under Minnesota Statutes, section 245A.04, subdivision 6. The commissioner's evaluation shall consider the applicable requirements of statutes and rules for the program or services for which the applicant seeks a license including, disqualification standards set forth in chapter 245C. The commissioner shall evaluate facts, conditions, or circumstances concerning the programs operation; the well-being of persons served; available evaluations of the program by persons receiving services; the qualifications of personnel employed by the applicant; and applicant's ability to demonstrate competent knowledge of applicable statutes and rules.

As a result, DHS is concerned about your ability to provide for the health and safety of vulnerable persons you seek to serve. DHS has determined that the denial of your license is appropriate based on the violations identified above and the program evaluation.

On February 20, 2025, Dakota County received your application for a community residential setting license.

You did not submit an Emergency Response Plan, Program Abuse Prevention Plan, Notification of admission/discharge, and meet Fire Marshall requirements, which would put the well-being of persons served at risk and calls into question your ability to operate a program. You also did not demonstrate

competent knowledge when you were not able to complete the application after receiving assistance from the County on multiple occasions.

Legal Authority: Minnesota Statutes, section 245A.04, subdivision 6.

## **2. Failure to demonstrate competent knowledge of applicable licensing statutes and rules**

Your inability to complete the application after assistance from the County over a five-month period calls into question your ability to follow applicable laws and rules. Based on communications with you during the license application process, including communication via email March 12, 2025, through March 18, 2025, June 11, 2025, July 16, 2025, July 21, 2025, July 22, 2025, July 23, 2025, and July 30, 2025, Dakota County determined that you were unable to demonstrate an ability to operate a Community Residential Setting in compliance with Minnesota statutes and rules. Despite this assistance you were unable to complete the application.

Based on the level of assistance required during the application process and your inability to complete the application process, DHS is concerned about your ability to operate a program and to ensure the health and welfare of vulnerable adults.

Legal Authority: Minnesota Statutes, section 245A.05, paragraph (a), subparagraph (8).

## **3. Failure to submit a substantially complete application**

On June 12, 2025, Dakota County Community Services gave you written notice identifying documents that are missing or deficient and gave you 45 days to resubmit a second application that is substantially complete. The following items remain incomplete:

- Application
- Worker's Compensation
- Emergency Response Plan
- Program Abuse Prevention Plan
- Notification of Admission/Discharge for all current residents
- Fire Marshal payment/visit and, any follow up that may be needed upon citations noted during visit
- \$500 initial licensing fee
- Initial site visit from County Licensor, any follow up that may be needed upon citations noted during visit
- Other: If site has pets, well water or medical equipment- please send service records of maintenance for these items (for pets- vaccination records)

The deadline for you to submit all necessary application materials was extended to July 31, 2025. As of the extended deadline date, you did not provide proof that two of the three fire marshal citations were corrected, you still had repairs cited by licensing that needed to be completed, and you had not submitted documentation to show that you had reduced your current capacity to three.

Legal Authority: Minnesota Statutes, section 245A.05, paragraph (a), subparagraph (1).

## **YOUR RIGHT TO APPEAL**

You have the right to appeal the denial. Your request must be in writing and clearly state that you are requesting a contested case hearing for this matter. Your request must be made before the deadlines provided below. If you do not meet this deadline, you lose your right to an administrative appeal. The timeline to appeal began when you received this order.

If you are mailing your request, it must be sent by certified mail and postmarked within 20 calendar days from when you received this order. Please send it to:

Commissioner, Department of Human Services  
Office of Inspector General  
Legal Counsel's Office  
Attention: Licensing Legal Unit  
PO Box 64953  
St. Paul, MN 55164-0953

If your request is being personally delivered, it must be received by DHS within 20 calendar days from when you received this order. Please bring it to:

Commissioner, Department of Human Services  
Office of Inspector General  
Legal Counsel's Office  
Attention: Licensing Legal Unit  
444 Lafayette Road North  
St. Paul, MN 55155

Upon DHS' receipt of your timely appeal, your case would be scheduled for a contested case hearing in front of an Administrative Law Judge. Following this hearing, the Commissioner of DHS will issue a final order. If you do not appeal or if the order is affirmed by the Commissioner following a hearing, DHS is prohibited from issuing you a license for two years.

### **Legal representation at the contested case hearing:**

You do not need a lawyer to appeal. However, a lawyer can help you with your appeal. The state or county will not get you a lawyer and will not pay for a lawyer. If you cannot afford a lawyer, you may be able to get free legal advice or help with your appeal. To find out if free help is available, contact: Volunteer Lawyers Network at 612-752-6677; Central Minnesota Legal Services at 612-332-8151; Southern Minnesota Legal Services at 651-222-4731; or go to [www.lawhelpmn.org](http://www.lawhelpmn.org) to find a local legal services program that may be able to help you.

You can also find information on contested cases from the Office of Administrative Hearings website at <https://mn.gov/oah/self-help>. Click on Administrative Law Overview, then click on Administrative Law Contested Case Hearing Guide for a list of frequently asked questions.


### Legal authority in this licensing action

- This action is taken under Minnesota Statutes, section 245A.05, subdivision (a), which describes under which conditions DHS may deny a license.
- "Applicant" is defined under Minnesota Statutes, section 245A.02, subdivision 3.
- Applicants have a right to appeal licensing actions and request a contested case hearing, under Minnesota Statutes, chapter 14 and Minnesota Rules, parts 1400.8505 to 1400.8612.
- Minnesota Statutes, section 245.095 defines which programs administered by DHS are included in the exclusion provision, and further defines "excluded," "individual," and "provider."
- Under Minnesota Statutes, section 245A.04, subdivision 7, paragraph (d), clause (2), the commissioner shall not issue or reissue a license if the applicant, license holder, or controlling individual has been denied a license under this chapter within the past two years.

### Questions

If you have any further questions regarding this matter, you may contact Tawnya Arueya, Supervisor, at 651-201-5571.

Sincerely,

A handwritten signature in black ink on a light-colored background. The signature is cursive and appears to read "Christala Culhane".

Christala Culhane, Unit Manager  
Licensing Division  
Office of Inspector General

cc: Brenda Kinney, Dakota County Social Services