

January 6, 2026

CERTIFIED MAIL

Asha Hassan, Authorized Agent
Smart Therapy Center LLC
2614 Nicollet Avenue Suite 209
Minneapolis, Minnesota 55408-1628

License Number 1109731 (Home and Community-Based Services)

ORDER OF LICENSE REVOCATION

Dear Asha Hassan:

The Department of Human Services (DHS) is revoking your license to provide home and community-based services at 2614 Nicollet Avenue Suite 209, Minneapolis, Minnesota. This revocation is based on the disqualification of a controlling individual and the commissioner's evaluation. Details of our findings are provided below. Our next steps and your options are also detailed.

The revocation goes into effect on January 07, 12:01 AM.

REASON FOR LICENSE REVOCATION

1. Disqualification of a controlling individual

On December 19, 2025, DHS notified you that a controlling individual (C1) had a disqualification and ordered you to immediately remove C1. On December 19, 2025 DHS notified C1 that they had a disqualification and the right to request reconsideration.

If C1 does not submit a timely request for reconsideration, then C1's disqualification will become final. In that case, if you appeal this revocation order, the issue of whether C1 poses a risk of harm to persons served by the program will not be reviewed as a part of the contested case hearing.

If C1 requests reconsideration, DHS will issue a determination on whether the disqualification was correct and/or whether C1 met their burden to demonstrate they do not pose a risk of harm to persons served by the program. If the disqualification is affirmed and not set aside or no variance is issued, if you appeal this revocation order, the issue of whether C1 poses a risk of harm to persons served by the program will be reviewed as a part of the contested case hearing.

If C1 requests reconsideration, and the disqualification is set aside, then this basis for the revocation order will be rescinded.

Legal Authority: Minnesota Statutes, section 245A.07, subdivision 3(a)(2).

2. Commissioner's evaluation of program

In determining whether a licensing action is warranted, DHS evaluated the facts, conditions, and circumstances concerning your program's operation. This includes consideration of the well-being of persons served by your program, and information about the qualifications of controlling individuals that have ownership and direct the management in your program. DHS has determined that revocation of your license is appropriate based on the violations identified below and the program evaluation.

Your program received its license to provide home and community-based services on October 1, 2021. On October 10, 2025, DHS issued a Temporary Immediate Suspension due to C1 being criminally charged. The criminal complaint alleged that C1 defrauded federally funded healthcare benefits which were administered by DHS, which is an offense that involved fraud or theft against a program administered by a state agency. DHS determined that based on these violations and the disqualification of the program's controlling individual, DHS cannot ensure that public funds received by your program will be obtained in compliance with relevant state and federal statutes and cannot ensure that persons who are the intended beneficiaries of those funds receive the care to which they are entitled. Accordingly, DHS has determined that revocation of your license is warranted.

Legal Authority: Minnesota Statutes, section 245A.04, subdivision 6.

Due to the serious and chronic nature of these violations and the conditions in the program, which impact the health and safety of persons served in your care, your license to provide home and community-based services is revoked.

YOUR RIGHT TO APPEAL

You have the right to appeal the revocation. Your request must be in writing and clearly state that you are requesting a contested case hearing for this matter. Your request must be made before the deadlines provided below. If you do not meet this deadline, you lose your right to an administrative appeal. The timeline to appeal began when you received this order.

If you are mailing your request, it must be sent by certified mail and postmarked within 10 calendar days from when you received this order. Please send it to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
PO Box 64953
St. Paul, MN 55164-0953

Asha Hassan, Authorized Agent

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If your request is being personally delivered, it must be received by DHS within 10 calendar days from when you received this order. Please bring it to:

Commissioner, Department of Human Services
Office of Inspector General
Legal Counsel's Office
Attention: Licensing Legal Unit
444 Lafayette Road North
St. Paul, MN 55155

Upon DHS' receipt of your timely appeal, your case would be scheduled for a contested case hearing in front of an Administrative Law Judge. Following this hearing, the Commissioner of DHS will issue a final order. If you do not appeal or if the order is affirmed by the Commissioner following a hearing, DHS is prohibited from issuing you and the controlling individuals a license for five years. In addition, any additional licenses held by you or the controlling individuals shall also be revoked.

Legal representation at the contested case hearing

You do not need a lawyer to appeal. However, a lawyer can help you with your appeal. The state or county will not get you a lawyer and will not pay for a lawyer. If you cannot afford a lawyer, you may be able to get free legal advice or help with your appeal. To find out if free help is available, contact: Volunteer Lawyers Network at 612-752-6677; Central Minnesota Legal Services at 612-332-8151; Southern Minnesota Legal Services at 651-222-4731; or go to www.lawhelpmn.org to find a local legal services program that may be able to help you.

You can also find information on contested cases from the Office of Administrative Hearings website at <https://mn.gov/oah/self-help>. Click on Administrative Law Overview, then click on Administrative Law Contested Case Hearing Guide for a list of frequently asked questions.

Operating the program pending the outcome of the appeal:

On October 10, 2025, DHS issued an Order of Temporary Immediate Suspension on your home and community-based services license. Because the immediate suspension of your license remains in effect, if you appeal the revocation, you continue to be prohibited from operating pending a final order from the Commissioner of DHS.

Legal authority for this licensing action

- This action is taken under Minnesota Statutes, section 245A.07, subdivision 3, which describes under which conditions DHS may revoke a license.
- The timeline to appeal a revocation order is provided in Minnesota Statutes, section 245A.07, subdivision 3(b).
- "Controlling individual" is defined under Minnesota Statutes, section 245A.02, subdivision 5a.
- When a revocation of a license is based on a disqualification for which reconsideration was timely requested and which was not set aside, the scope of the contested case hearing for the revocation shall

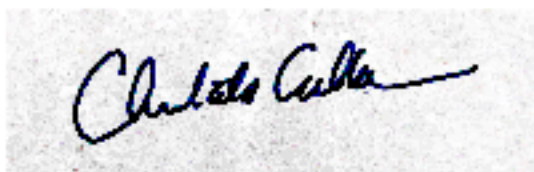
also include the disqualification and set aside under Minnesota Statutes, section 245A.08, subdivision 2a, paragraph (a).

- When a revocation of a license is based on a disqualification for which reconsideration was timely requested and which was not set aside, the scope of the contested case hearing for the revocation shall also include the risk of harm review under Minnesota Statutes, section 245A.08, subdivision 2a, paragraph (g).
- Minnesota Statutes, section 245C.29, subdivision 2 states that a disqualification is final if the commissioner or court has issued a final decision, the individual did not request reconsideration on the basis the disqualification was incorrect, or the individual did not timely request a hearing after being given the right to do so.
- License holders have a right to appeal licensing actions and request a contested case hearing, under Minnesota Statutes, chapter 14 and Minnesota Rules, parts 1400.8505 to 1400.8612.
- Under Minnesota Statutes, section 245A.04, subdivision 7, paragraph (d), clause (3), the commissioner shall not issue or reissue a license if the applicant, license holder, or controlling individual has had a license issued under this chapter revoked within the past five years.
- Under Minnesota Statutes, section 245A.04, subdivision 7, paragraph (d), when a license issued under this chapter is revoked, the license holder and controlling individual may not hold any license under chapter 245A for five years following the revocation, and other licenses held by the applicant, license holder, or controlling individual shall also be revoked.

Questions

If you have any further questions regarding this matter, you may contact Renae Dressel, Supervisor, at 651-431-2661

Sincerely,

A handwritten signature in black ink, appearing to read "Christala Culhane", written over a light-colored, textured background.

Christala Culhane, Unit Manager
Licensing Division
Office of Inspector General