
Accessing Windows App for SSIS from browser

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Microsoft Windows Update Impact on Windows App for SSIS Access—January 2026

This document depicts a workaround to access SSIS from Windows App from a browser instead of the application installed on your computer.

In January 2026 Microsoft released a Windows update that affected the functionality of the Windows App used to access Social Service Information System (SSIS) hosted in Azure.

What You Need to Know

- After installing the latest Windows update, some users had trouble opening or using the Windows App.
- These issues were related to changes introduced in the update and are documented by Microsoft.
- MNIT monitored updates from Microsoft and shared the new information when it became available.

Microsoft's Mitigation

Microsoft is aware of the problem and has provided guidance and mitigation steps.

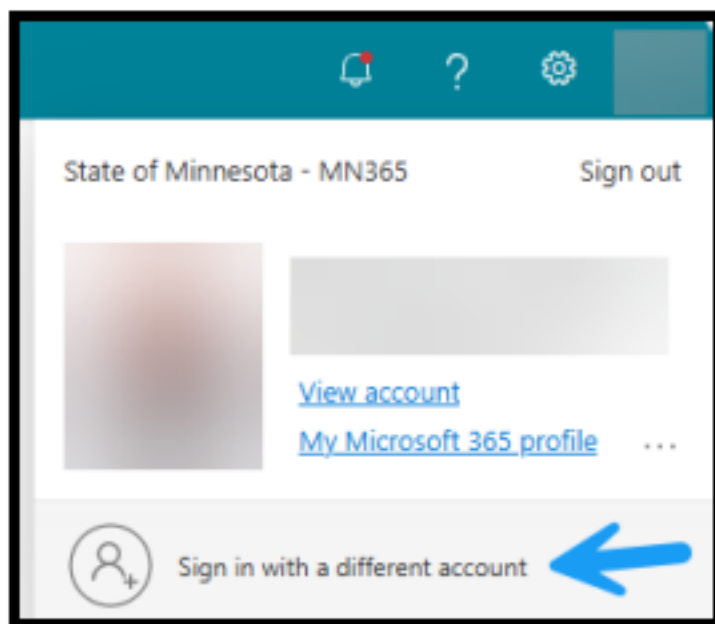
IT staff can review the official update and mitigation details the Microsoft Known Issue article: [Authentication error and connection failure issues when connecting to AVD & W365](#)

IT staff can also try uninstalling the most recent update to determine whether it resolves the issue. The updated information can be found in the document titled "Update on SSIS Authentication Issue with Microsoft". Found on the SSIS Resource Page.

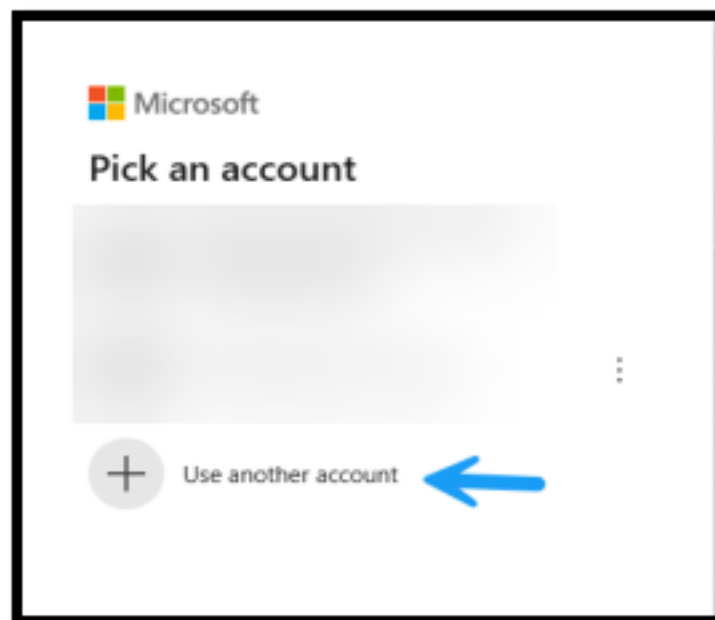
How to Switch or Add a New User in Your Browser

Agency workers may try using the Browser version of the Windows Application in Google Chrome or Microsoft Edge. Instructions are below:

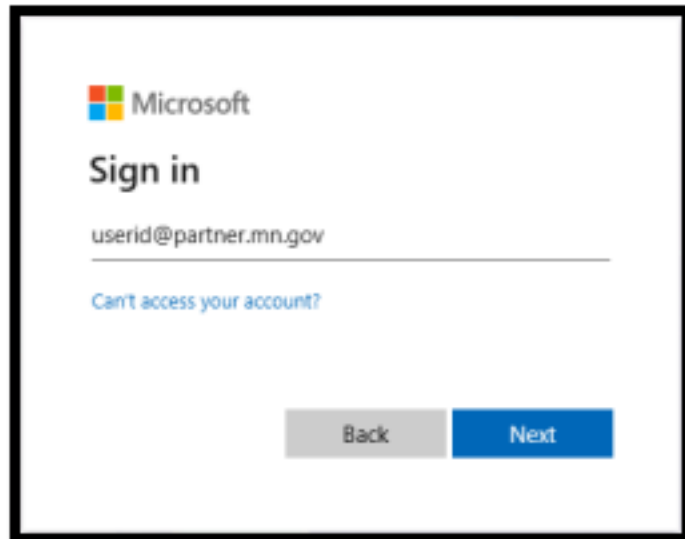
- 1) Copy and paste the following link into your preferred browser:
<https://windows.cloud.microsoft/?navFrom=avdweb#/devices>
- 2) Click your profile icon in the upper-right corner. Select: **“Sign in with a different account”**



- 3) Select **“Use another Account”**

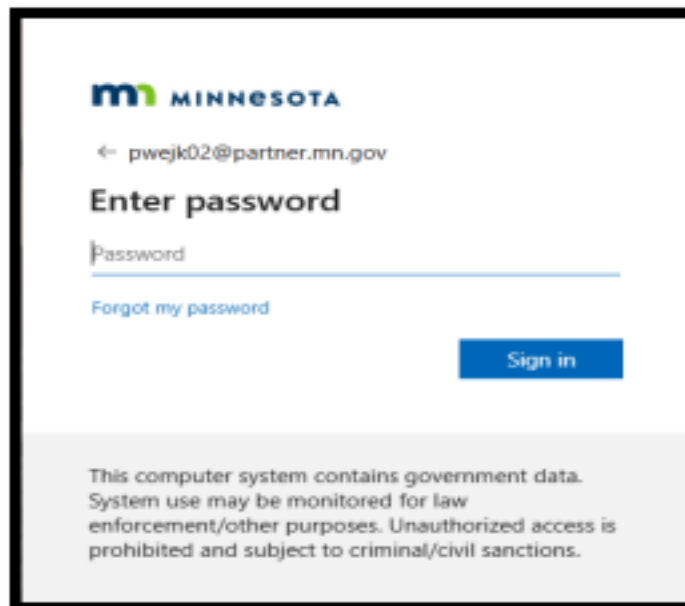


4) Enter **your** SSIS User ID @**partner.mn.gov**



The image shows a Microsoft sign-in page. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed. Underneath, there is a text input field containing "userid@partner.mn.gov". Below the input field is a link that says "Can't access your account?". At the bottom of the page, there are two buttons: a grey "Back" button and a blue "Next" button.

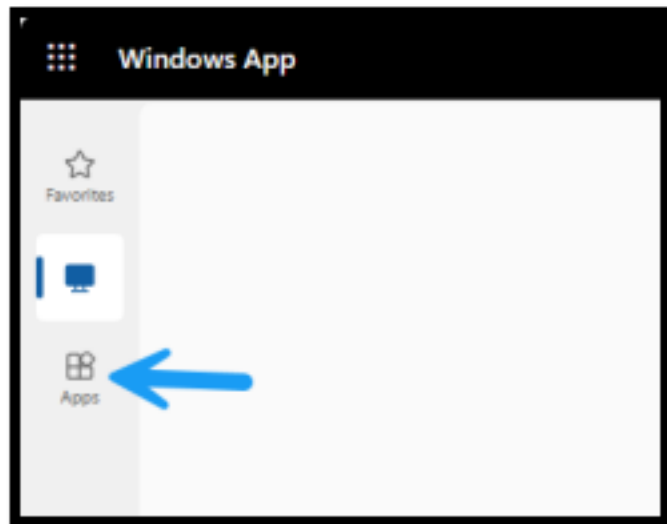
5) Enter your **SSIS password** and click Sign in



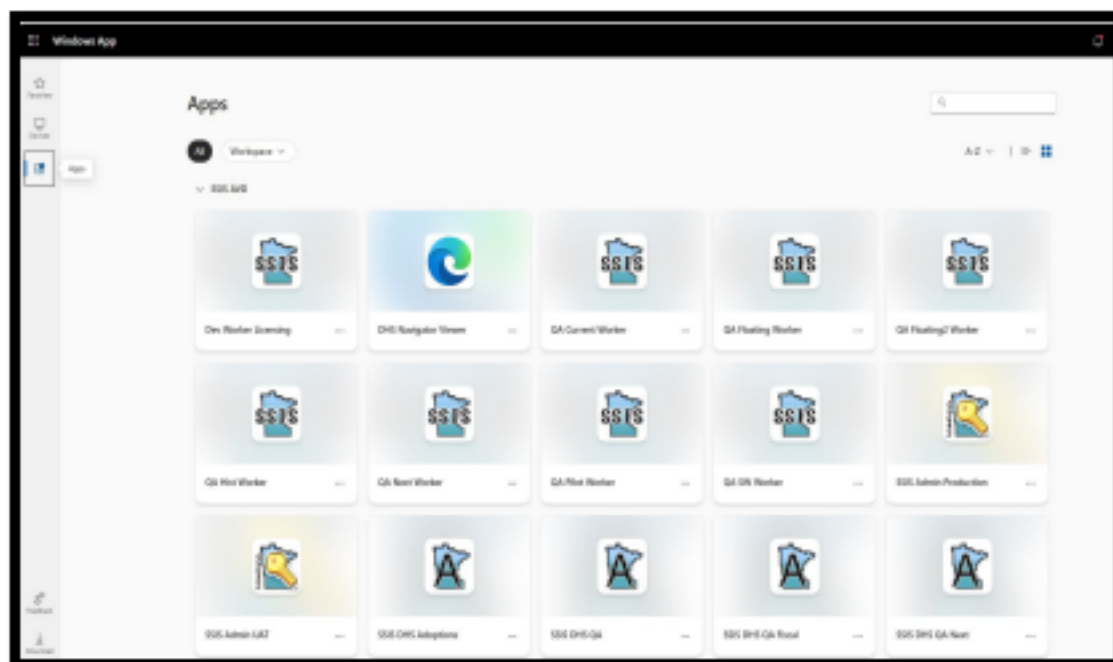
The image shows a Minnesota state government sign-in page. At the top left is the Minnesota logo, which consists of a stylized "m" followed by the word "MINNESOTA". Below the logo, there is a back arrow and the email address "pwejk02@partner.mn.gov". The main heading is "Enter password". Below this is a password input field with the placeholder text "Password". Underneath the input field is a link that says "Forgot my password?". To the right of the input field is a blue "Sign in" button. At the bottom of the page, there is a grey box containing the following text: "This computer system contains government data. System use may be monitored for law enforcement/other purposes. Unauthorized access is prohibited and subject to criminal/civil sanctions."

Note: You may see **Session Settings**. If this happens, users should not select any options on that screen. Instead, choose **Connect** in the bottom right corner of the popup. More testing is needed to determine the next steps for this screen.

- 6) After logging in, the **Devices** option may be selected, and the screen may appear blank. Click **Apps** (under Devices) to view the SSIS application tiles.



The SSIS application tiles assigned to the user should appear.



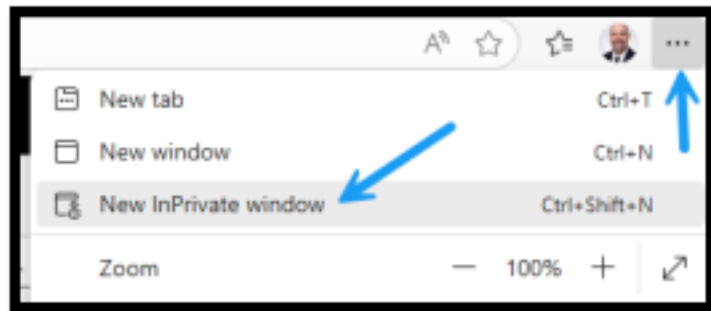
Windows App access using a private browser

Some agencies prefer to open the Windows App in a private browser window when using this option. This can help prevent issues with a user's existing agency account.

Open a New InPrivate Window in Microsoft Edge

- 1) Open Microsoft Edge.
- 2) Click the three dots in the upper right corner of screen.
- 3) Select **New InPrivate window**.
- 4) Paste <https://windows.cloud.microsoft/?navFrom=avdweb#/device> in the browser.

- 5) Follow steps 3 through 6 from above.



Opening New Incognito Window from Google Chrome

- 1) Open Microsoft Edge.
- 2) Click the three dots in the upper right corner of screen.
- 3) Select **New Incognito window**.
- 4) Paste <https://windows.cloud.microsoft/?navFrom=avdweb#/device> in browser.
- 5) Follow steps 3 through 6 from the instructions above.

