

Disability Services Division training archive

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When will materials be posted?

Webinar recordings are posted 3-5 days after the live event. Presentations are posted as soon as they are accessible.

Accommodations

All handouts are remediated. Videos include automatic subtitles and transcripts.

To request additional accommodations like closed captions, please email [DSD Learn](#).

245D

Date	Webinar Name	Handout	Video
8/6/25	Supporting staff and meeting 245D training requirements	Supporting staff (PDF)	245D video
4/30/25	245D Roundtable discussion: Meaningful outcomes	Meaningful outcomes (PDF)	Unavailable
12/11/24	245D Roundtable discussion: Service terminations	Service terminations (PDF)	Unavailable
8/21/24	245D Roundtable discussion: Right to engage	Right to engage (PDF)	Unavailable
4/24/24	245D Roundtable discussion: Meaningful outcomes	Meaningful outcomes (PDF)	Unavailable
9/20/23	245D Roundtable discussion: Team communication	Communication (PDF)	Unavailable
6/15/22	245D Roundtable discussion: Supportive Organizational Cultures	Supportive Cultures (PDF)	Unavailable
4/6/22	245D Roundtable discussion: When it's time to move	Time to move (PDF)	Unavailable
2/17/22	245D Roundtable discussion: Positive supports and token economies	Positive supports (PDF)	Unavailable
12/2/21	245D Roundtable discussion: Right to engage in activities and meet with people	Right to activities (PDF)	Unavailable
9/30/21	245D Roundtable discussion: Team Communications	Communication (PDF)	Unavailable
5/19/21	245D Roundtable discussion: Service planning and delivery	Service planning (PDF)	Unavailable
4/22/21	245D Roundtable discussion: When it's time to move	Time to move	Unavailable

		(PDF)	
3/24/21	245D Roundtable discussion: Team communication	Communication (PDF)	Unavailable
2/24/21	245D Roundtable discussion: Right to engage in activities and meet with people	Right to activities (PDF)	Unavailable

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Advancing your skills

Date	Session information	Handout	Video
6/27/24	Episode 2: Support planning throughout a person's lifespan	Episode 2 (PDF)	Episode 2 video
3/27/24	Episode 1: Family and friends paid to provide traditional waiver services	Episode 1 (PDF)	Episode 1 video

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Building your skills: Developing a support plan

Date	Session information	Handout	Video
12/20/23	Episode 15: Monitoring the support plan	Episode 15 (PDF)	Episode 15 video
10/25/23	Episode 14: Approving the support plan and service authorization	Episode 14 (PDF)	Episode 14 video
8/30/23	Episode 13: Backup Planning	Episode 13 (PDF)	Episode 13 video
7/26/23	Episode 12: Rights and Informed Choice	Episode 12 (PDF)	Episode 12 video
6/28/23	Episode 11: Informed Choice	Episode 11 (PDF)	Episode 11 video
11/30/22	Episode 10: Own Home and Provider-Controlled Options	Episode 10 (PDF)	Episode 10 video
10/26/22	Episode 9: Spotlight Consumer-Directed Community Supports (CDCS)	Episode 9 (PDF)	Unavailable
9/28/22	Episode 8: Services	Episode 8 (PDF)	Episode 8 video
8/31/22	Episode 7: Assistive Technology	Episode 7 (PDF)	Episode 7 video
7/27/22	Episode 6: People and Community	Episode 6 (PDF)	Episode 6 video
6/29/22	Episode 5: Informed Choice and the Whole Person	Episode 5 (PDF)	Episode 5 video
5/25/22	Episode 4: Informed Choice	Episode 4 (PDF)	Episode 4 video
4/27/22	Episode 3: Building a Foundation with the Person	Episode 3 (PDF)	Unavailable
2/23/22	Episode 2: Passing the Baton	Episode 2 (PDF)	Unavailable
1/26/22	Episode 1: The MnCHOICES Assessment	Episode 1 (PDF)	Unavailable

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Community First Services and Supports (CFSS)

Date	Webinar Name	Handout	Video
2/23/26	CFSS provider agency office hours	Provider (PDF)	Provider video
2/19/26	CFSS lead agency office hours	Lead (PDF)	Lead video
1/15/26	CFSS lead agency office hours	Lead (PDF)	Lead video
1/12/26	CFSS provider agency office hours	Provider (PDF)	Provider video
12/18/25	CFSS lead agency office hours	Lead (PDF)	Lead video
12/15/25	CFSS provider agency office hours	Provider (PDF)	Provider video
12/9/25	CFSS Development and Implementation Council	Council (PDF)	Council video
11/20/25	CFSS lead agency office hours	Lead (PDF)	Lead video
11/17/25	CFSS provider agency office hours	Provider (PDF)	Provider video
10/20/25	CFSS provider agency office hours	Provider (PDF)	Provider video
10/16/25	CFSS lead agency office hours	Lead (PDF)	Lead video
9/18/25	CFSS lead agency office hours	Lead (PDF)	Lead video
9/15/25	CFSS provider agency office hours	Provider (PDF)	Provider video
9/9/25	CFSS Development and Implementation Council	Council (PDF)	Council video

8/21/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
8/18/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
8/6/25	Personal Care Assistance (PCA) and Community First Services and Supports (CFSS) Cost Reporting Demonstration and Q&A	Cost reporting (PDF) Q&A (PDF)	Cost reporting video
7/25/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
7/14/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
7/9/25	Personal Care Assistance (PCA) and Community First Services and Supports (CFSS) Cost Reporting Demonstration and Q&A	Cost reporting (PDF) Q&A (PDF)	Cost reporting video
6/17/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
6/13/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
6/11/25	Personal Care Assistance (PCA) and Community First Services and Supports (CFSS) Cost Reporting Demonstration and Q&A	Cost reporting (PDF) Q&A (PDF)	Cost reporting video
6/10/25	CFSS Development and Implementation Council	Council (PDF)	Council video
6/3/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
5/23/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
5/20/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
5/6/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
4/22/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
4/18/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
4/8/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
4/4/25	CFSS lead agency office hours	Unavailable	Lead agency video
3/25/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
3/21/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
3/11/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
3/7/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
2/25/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
2/21/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
2/11/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
2/7/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
1/28/25	CFSS provider agency office hours	Provider agency (PDF)	Provider agency video
1/24/25	CFSS lead agency office hours	Lead agency (PDF)	Lead agency video
1/10/25	CFSS lead agency office hours	Office hours (PDF)	Office hours video
12/17/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
12/10/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
11/19/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video

11/5/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
10/29/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
10/22/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
10/15/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
10/8/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
10/1/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
9/24/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
9/17/24	CFSS lead agency office hours	Office hours (PDF)	Office hours video
9/10/24	CFSS lead agency office hours	FAQ (PDF)	Office hours video
9/3/24	CFSS lead agency office hours	FAQ (PDF)	Office hours video
8/20/24	Transitioning from Consumer Support Grant (CSG) to Community First Services and Supports (CFSS)	CSG to CFSS (PDF)	CSG to CFSS video

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Consumer-directed community supports (CDCS)

Date	Webinar Name	Handout	Video
3/27/25	CDCS unbundling lead agency office hours	Unbundling (PDF)	Office hours video
7/24	Consumer-directed community supports (CDCS) unbundling project	CDCS unbundling presentation (PDF) CDCS unbundling Q&A (PDF)	CDCS unbundling video

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Culture of Safety

Date	Webinar Name	Handout	Video
1/21/26	Culture of Safety orientation	Coming soon!	Safety video
10/21/25	Advanced Culture of Safety training	Activities (PDF) Presentation (PDF)	Not recorded
9/9/25	Culture of safety orientation	Safety (PDF)	Safety video
5/25	Advanced Culture of Safety training	Activities (PDF) Presentation (PDF)	Not recorded
4/11/25	Culture of safety orientation	Safety (PDF)	Safety video
9/5/24	Culture of safety orientation	Safety (PDF)	Safety video
3/6/24	Culture of safety orientation	Safety (PDF)	Safety video
9/7/23	Culture of safety orientation	Safety (PDF)	Safety video

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DSD Quarterly Regional Updates

Date	Webinar Name	Handout	Video
1/22/26	Minnesota Supplemental Aid (MSA) presentation from 1/22 DSD quarterly regional updates webinar	DSD updates (PDF)	MSA video
1/22/26	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
10/28/25	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
7/24/25	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
4/25	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
1/25	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
11/24	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
8/24	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
5/24	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
2/24	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
11/23/23	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video
8/28/23	DSD quarterly regional updates	DSD updates (PDF)	DSD updates video

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Disability Waiver Rate System (DWRS)

Date	Webinar name	Handout	Video
9/10/25	DWRS quarterly updates	Presentation (PDF)	Updates video
8/20/25	DWRS Cost Reporting demonstration and Q&A for unit-based Service providers	Presentation (PDF) Q&A (PDF)	Cost reporting video
7/16/25	DWRS Cost Reporting demonstration and Q&A for residential providers	Presentation (PDF) Q&A (PDF)	Cost reporting video
6/18/25	DWRS Cost Reporting demonstration and Q&A for Customized Living providers	Presentation (PDF) Q&A (PDF)	Cost reporting video
6/11/25	DWRS quarterly updates	DWRS updates (PDF)	Quarterly updates video
3/12/25	DWRS quarterly updates	Unavailable	Quarterly updates video
9/25/24	DWRS quarterly updates	DWRS updates (PDF)	Quarterly updates video
8/6/24	DWRS cost reporting demo for residential and unit-based providers	Residential and unit-based providers (PDF)	Residential and unit-based providers video
7/9/24	DWRS cost reporting demo for day program providers	Day program provider (PDF)	Day program provider video
6/6/24	DWRS cost reporting demo for family providers	Family provider (PDF) Family provider Q&A (PDF)	Family provider video
3/27/24	DWRS quarterly meeting	Quarterly meeting (PDF)	Quarterly meeting video
9/27/23	DWRS advisory committee quarterly meeting	Advisory committee (PDF)	Advisory committee video
8/3/23	DWRS cost reporting demo and Q&A	Unavailable	Demo and Q&A video
6/28/23	DWRS advisory committee quarterly meeting	Advisory committee (PDF)	Advisory Committee video
3/29/23	DWRS advisory committee quarterly meeting	Advisory committee (PDF)	Advisory committee video

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Early Intensive Developmental and Behavioral Intervention (EIDBI)

Date	Webinar Name	Handout	Video
9/17/25	Early Intensive Developmental and Behavioral Intervention (EIDBI) Clinical Supervision Training	Presentation (PDF) Q&A (PDF)	EIDBI video
9/10/25	Understanding Change of Ownership (CHOW): What EIDBI Providers Need to Know	CHOW (PDF)	EIDBI video
8/20/25	Early Intensive Developmental and Behavioral Intervention (EIDBI) Clinical Supervision Training	EIDBI (PDF) Q&A (PDF)	EIDBI video

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Electronic Visit Verification (EVV)

Date	Webinar Name	Handout	Video
12/16/24	Electronic visit verification (EVV) quarterly updates	Resource links	EVV updates video
10/1/24	EVV lunch and learn	Unavailable	Lunch and learn video
9/23/24	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video

3/25/24	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
12/11/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
9/25/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
6/26/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
3/27/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
10/3/22	Electronic visit verification (EVV) info session for caregivers and members	EVV info session (PDF)	EVV info session video
6/26/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
3/27/23	Electronic visit verification (EVV) quarterly updates	EVV updates (PDF)	EVV updates video
10/3/22	Electronic visit verification (EVV) info session for caregivers and members	EVV) info session (PDF)	EVV info session video

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Long Term Services and Supports (LTSS)

Date	Session information	Handout	Video
4/4/18	Improvement Tool Webinar 3	Improvement Tool (PDF)	Unavailable
1/10/18	Improvement Tool: Post-launch	Improvement tool post launch (PDF)	Unavailable
11/1/17	Improvement Tool	Improvement Tool (PDF)	Unavailable
9/27/17	Appeal Process and Notice of Action	Appeal/NOA (PDF)	Unavailable
8/10/17	Reassessments: Change in Responsibility	Reassessments (PDF)	Unavailable
5/19/16	Forms: New and revised	Forms: new and revised (PDF)	Unavailable

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MnCHOICES

Retained for six months.

Date	Session information	Handout	Video
3/6/26	MnCHOICES office hours	Office hours (PDF)	Coming soon!
2/26/26	MnCHOICES access recertification technical assistance	Recertification (PDF)	Recertification video
2/6/26	MnCHOICES office hours	Office hours (PDF)	Office hours video
1/9/26	MnCHOICES office hours	Office hours (PDF)	Office hours video
12/5/25	MnCHOICES office hours	Office hours (PDF)	Office hours video
11/7/25	MnCHOICES office hours	Office hours (PDF)	Office hours video
10/3/25	MnCHOICES office hours	Office hours (PDF)	Office hours video
9/5/25	MnCHOICES office hours	Office hours (PDF)	Office hours video
8/5/25	MnCHOICES Initial Assessment Review (IAR) – Overview and Q&A	IAR Presentation (PDF)	IAR video
8/1/25	MnCHOICES office hours	Office hours (PDF)	Office hours video

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Overnight Supports

Date	Webinar Name	Handout	Video
7/19/23	Overnight supports and services office hours	Office hours (PDF)	Office hours video

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Waiver policy/Waiver Reimagine

Date	Session information	Handout	Video
1/11/23	Waiver Reimagine Phase 2 implementation update	Phase 2 update (PDF)	Phase 2 update video

12/15/21	Remote support policy and implementation	Remote support (PDF)	Unavailable
12/10/21	Waiver Reimagine provider office hours	Provider office hours (PDF)	Unavailable
11/19/21	Waiver Reimagine lead agency office hours	Lead agency office hours (PDF)	Unavailable
11/12/21	Waiver Reimagine provider office hours	Provider office hours (PDF)	Unavailable
10/22/21	Waiver Reimagine lead agency office hours	Lead agency office hours (PDF)	Unavailable
10/8/21	Waiver Reimagine provider office hours	Provider office hours (PDF)	Unavailable
9/24/21	Waiver Reimagine lead agency office hours	Lead agency office hours (PDF)	Unavailable
9/10/21	Waiver Reimagine provider office hours	Provider office hours (PDF)	Unavailable
8/26/21	Waiver Reimagine lead agency office hours	Lead agency office hours (PDF)	Unavailable
8/13/21	Waiver Reimagine provider office hours	Provider office hours (PDF)	Unavailable
7/29/21	Integrated community supports (ICS) service overview	ICS service overview handout 7/29/21 (PDF)	Unavailable
7/9/21	Waiver Reimagine office hours	Office hours handout (PDF)	Unavailable
6/25/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
6/17/21	Integrated Community Supports (ICS): Setting capacity report	ICS setting capacity report (PDF)	Unavailable
6/11/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
5/28/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
5/13/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
4/23/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
4/9/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
3/26/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
3/12/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable

2/26/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
2/12/21	Waiver Reimagine office hours	Office hours handout (PDF) Q&A (PDF)	Unavailable
11/17/20	Waiver Reimagine: Integrated community supports (ICS) new service overview	Waiver Reimagine handout (PDF)	Unavailable
11/12/20	Waiver Reimagine: Individualized Home Supports	Waiver Reimagine handout (PDF)	Unavailable
11/4/20	Waiver Reimagine: Transition from structured day and DT&H services to DSS and prevocational service changes	Waiver Reimagine handout (PDF)	Unavailable
10/21/20	Waiver Reimagine: Adult day service (ADS) providers transition to day support service (DSS) providers	Waiver Reimagine handout (PDF)	Unavailable
10/13/20	Waiver Reimagine: Implementing the streamline service changes	Implementing streamline service changes (PDF)	Unavailable
7/13/20	Waiver Reimagine: Waiver amendments to streamline services	Waiver amendments (PDF)	Unavailable

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Miscellaneous

Date	Webinar Name	Handout	Video
12/12/25	OBRA Level II for People with Developmental Disabilities Region 11	OBRA II (PDF)	OBRA II video
11/14/25	OBRA Level II for People with Developmental Disabilities Regions 9 and 10	OBRA II (PDF)	OBRA II video
10/24/25	OBRA Level II for People with Developmental Disabilities Regions 6 and 8	OBRA II (PDF)	OBRA II video
10/21/25	Family Adult Foster Care (AFC) and Life Sharing Support Tiers Overview and Q&A	AFC (PDF)	AFC video
10/1/25	Waiver Crisis Respite updates and toolkit for supporting people with complex needs	Complex needs toolkit (PDF)	Waiver crisis respite video
9/19/25	OBRA Level II for People with Developmental Disabilities Regions 5 and 7	OBRA II (PDF)	OBRA II video
8/15/25	OBRA Level II for People with Developmental Disabilities Region 3	OBRA II (PDF)	OBRA II video
7/18/25	OBRA Level II for People with Developmental Disabilities Regions 1,2 and 4	OBRA II (PDF)	OBRA II video
6/25/25	Residential Support Service Criteria (RSSC) office hours	RSSC (PDF)	RSSC video
5/21/25	Integrated Community Supports (ICS) authorization and implementation training	ICS (PDF)	ICS video
2/19/25	Comprehensive training on the Assisted living license and Customized living services	AL and CL training (PDF)	AL and CL video
7/24	Serving children with complex needs	Serving children with complex needs (PDF)	Serving children with complex needs video
1/30/23	Webinar: Environmental accessibility adaptations (EAA) and assistive technology (AT)	EAA and AT handout (PDF)	Unavailable
9/14/22	Workforce shortage strategy: Employee-owned	Employee	Employee

	cooperatives	cooperatives (PDF)	cooperatives video
2/9/22	Create a quality Positive Support Transition Plan	Quality PSTP (PDF) Proactive strategies (PDF)	Unavailable
7/23/21	COVID-19 temporary DSD program waivers unwind	COVID waivers unwind (PDF)	Unavailable
12/16/20	Balancing rights and safety during COVID-19	COVID rights and safety (PDF)	Unavailable
11/18/20	Balancing rights and safety during COVID-19	COVID rights and safety (PDF)	Unavailable
10/26/20	Balancing rights and safety during COVID-19	COVID rights and safety (PDF)	Unavailable
10/20	Coping with the impact of COVID-19 for professionals	Coping with COVID	Unavailable
9/28/20	Balancing rights and safety during COVID-19	COVID rights and safety (PDF)	Unavailable

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