

March 4, 2026

CERTIFIED MAIL

Ashley Shaner
2160 Truman Avenue
Owatonna, MN 55060-4191

License Number 1108806 FCC

ORDER LIFTING TEMPORARY IMMEDIATE SUSPENSION AND ORDER RESCINDING REVOCATION

Dear Ms. Shaner:

On September 8, 2023, Minnesota Department of Human Services (“DHS”) issued an Order of Temporary Immediate Suspension against your licensed family child care program (lic. no. 1108806), because, under the reports and facts known to DHS and Minnesota Prairie County Alliance (“County”) at the time, they were unable to ensure the safety of persons served by the program. You appealed the Order of Temporary Immediate Suspension, then withdrew the appeal. On October 3, 2023, based on an investigation into the reports that resulted in the Order of Temporary Immediate Suspension, the County determined that you were responsible for maltreatment of a minor by physical abuse. The County affirmed the maltreatment determination in response to your request for an administrative reconsideration. On December 8, 2023, DHS notified you that, due to the County’s maltreatment determination, you were disqualified from direct contact or access to persons served by a child care entity. DHS affirmed the disqualification and declined to set it aside, in response to your request for an administrative reconsideration. On December 20, 2024, based on the maltreatment determination, disqualification, and findings that you violated a licensing rule around behavioral guidance, DHS issued an Order of Revocation of your family child care license. You appealed the Order of License Revocation.

Following an evidentiary hearing at the Court of Administrative Hearings (“CAH”), on December 1, 2025, CAH issued a recommendation to rescind the maltreatment determination, disqualification, finding of licensing violation, and license revocation. On February 6, 2026, the Commissioner of Children, Youth, and Families¹ issued a final order adopting CAH’s recommendations for rescissions. On February 23, 2026, the County issued a notice of rescission of its maltreatment determination. On February 26, 2026, DCYF issued a notice rescinding the disqualification.

¹ On June 18, 2025, licensing functions for child care centers, family child care programs, and child foster care programs, and maltreatment investigations involving child care centers, have been transferred from DHS, to the new Minnesota Department of Children, Youth, and Families (“DCYF”), as directed by state law. While this matter began under DHS, pursuant to Minnesota Statutes, section 15.039, subdivision 2, DCYF is now the responsible agency.

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Based on the foregoing, DCYF hereby rescinds the Order of Revocation dated December 20, 2024. This Order supersedes the Order of Revocation. This Order also lifts the Order of Temporary Immediate Suspension dated September 3, 2023.

While your family child care license has been under suspended and revoked status, the minimum standards required for your licensure (e.g., trainings, inspections, background studies) may have lapsed. Your license will be returned to "in good standing" once you have demonstrated that you meet the minimum licensing standards required under applicable Minnesota Statutes and Rules, including Minnesota Rules, parts 9502.0300 through 9502.0445, to reopen your family child care program.

If you have any questions regarding this matter, you may contact Beth Donahue, Supervisor, at 651-431-6565.

Sincerely,



Alexandra Keys, Family Child Care Unit Manager
Licensing Division
Office of Inspector General

cc: Cheryl Moret, Minnesota Prairie County Alliance