

March 13, 2026

**PERSONAL SERVICE**

Gertrude Mongare, Authorized Agent  
B&G Caring Angels LLC  
185 McCarron Blvd N, Apt. 116  
Roseville, Minnesota 55113-6958

License Number 1100636 (Home and Community-Based Services)

## **ORDER OF TEMPORARY IMMEDIATE SUSPENSION**

Dear Gertrude Mongare:

The Department of Human Services (DHS) is immediately suspending your license to provide Home and Community-Based Services at 185 McCarron Blvd N, Apt. 116, Roseville, Minnesota. This immediate suspension is based on a determination that a controlling individual is criminally charged with an offense that involves fraud or theft against a program administered by a state or federal agency. Details of our findings are provided below. Our next steps and your options are also detailed.

The immediate suspension goes into effect on March 14, 2026, at 12:01 am. After this time, you are prohibited from providing Home and Community-Based Services under license number 1100636.

### **REASON FOR TEMPORARY IMMEDIATE SUSPENSION**

#### **Controlling individual criminally charged with fraud or theft**

SP1 was identified as a controlling individual on this license. On March 11, 2026, SP1 was criminally charged with six counts of theft by false representation in Ramsey County District Court, State of Minnesota, through Court File Number 62-CR-26-1641. The criminal complaint alleges that SP1 defrauded federally funded healthcare benefits that were administered by DHS, which is an offense that involves fraud or theft against a program administered by a state agency.

Legal Authority: Minnesota Statutes, section 245A.07, subdivision 2(a)(3).

### **YOUR RIGHT TO APPEAL**

You have the right to appeal the temporary immediate suspension. Your request must be in writing and clearly state that you are requesting a contested case hearing for this matter. Your request must be made before the deadlines provided below. If you do not meet this deadline, you lose your right to an administrative appeal. Your response time starts when you receive this letter.

Gertrude Mongare, Authorized Agent

March 13, 2026

Page 2

If you are mailing your request, it must be sent by certified mail and postmarked within 5 calendar days from when you receive this order. Please send it to:

Commissioner, Department of Human Services  
Office of Inspector General  
Legal Counsel's Office  
Attention: Licensing Legal Unit  
PO Box 64953  
St. Paul, MN 55164-0953

If your request is being personally delivered, it must be received by DHS within 5 calendar days from when you receive this order. Please bring it to:

Commissioner, Department of Human Services  
Office of Inspector General  
Legal Counsel's Office  
Attention: Licensing Legal Unit  
444 Lafayette Road North  
St. Paul, MN 55155

Upon DHS' receipt of your timely appeal, your case would be scheduled for a contested case hearing in front of an Administrative Law Judge. Following this hearing, the Commissioner of DHS will issue a final order.

### **Legal representation at the contested case hearing:**

You do not need a lawyer to appeal. However, a lawyer can help you with your appeal. The state or county will not get you a lawyer and will not pay for a lawyer. If you cannot afford a lawyer, you may be able to get free legal advice or help with your appeal. To find out if free help is available, contact: Volunteer Lawyers Network at 612-752-6677; Central Minnesota Legal Services at 612-332-8151; Southern Minnesota Legal Services at 651-222-4731; or go to [www.lawhelpmn.org](http://www.lawhelpmn.org) to find a local legal services program that may be able to help you.

You can also find information on contested cases from the Office of Administrative Hearings website at <https://mn.gov/oah/self-help>. Click on Administrative Law Overview, then click on Administrative Law Contested Case Hearing Guide for a list of frequently asked questions.

### **Legal authority in this licensing action**

- This action is taken under Minnesota Statutes, section 245A.07, subdivision 2(a), which describes under which conditions DHS may immediately suspend a license.
- The timeline to appeal a temporary immediate suspension order is provided in Minnesota Statutes, section 245A.07, subdivision 2(b).
- Because this report remains under investigation, additional information is considered "confidential data" under Minnesota Statutes, section 13.46, subdivision 3.

Gertrude Mongare, Authorized Agent

March 13, 2026

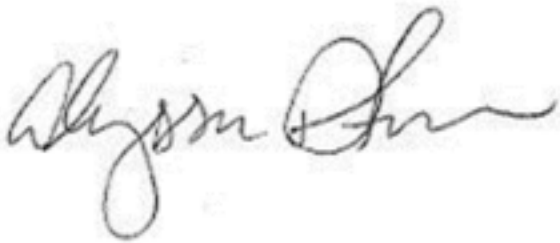
Page 3

- A license holder and any controlling individual shall discontinue operation of a program upon receipt of an order to immediately suspend the license under Minnesota Statutes, section 245A.07, subdivision 2(b).
- License holders have a right to appeal licensing actions and request a contested case hearing, under Minnesota Statutes, chapter 14 and Minnesota Rules, parts 1400.8505 to 1400.8612.

## Questions

If you have any further questions regarding this matter, you may contact Christala Culhane, Unit Manager, at 651-431-6541.

Sincerely,

A handwritten signature in black ink, appearing to read "Alyssa Dotson". The signature is fluid and cursive, with a large initial "A" and a long, sweeping underline.

Alyssa Dotson, Deputy Inspector General  
Licensing Division  
Office of Inspector General