

Waiver Reimagine Streamlining Services Office Hours

December 17, 2021

9:00 am -10:00 am

- Feedback of Office Hours
- Waiver Reimagine project overview and updates
 - A look back, a look ahead
- Common Questions
 - ICS
 - Own home
- Open Q&A time
- Resources



Feedback on Office Hours

Feedback Questions

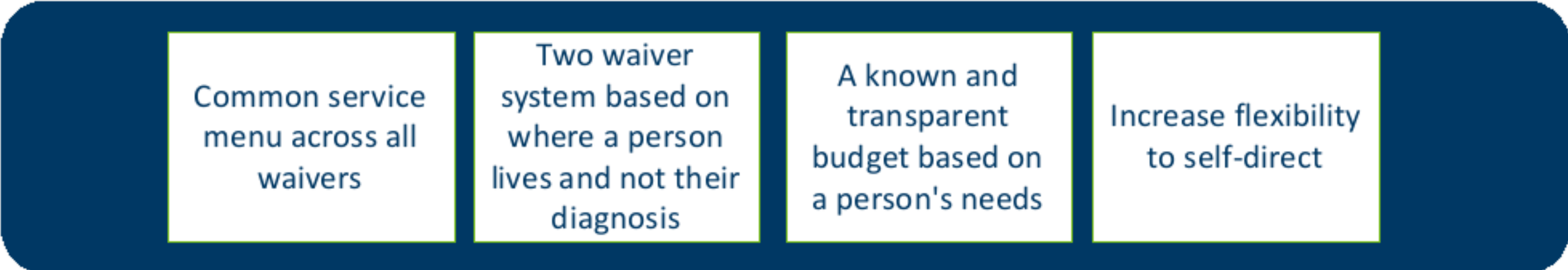
- Throughout our time together this morning, please answer the following questions in the Q&A box. Put the word “feedback” in front of your responses so we correctly identify your feedback.
- **Question one:** What did you find useful about office hours?
- **Question two:** In the future what could make an experience like this more useful to you?
- **Question three and four:** For phase two, what types of engagement will you find helpful during the implementation period? Would you encourage office hours to continue or do you have additional ideas?



Waiver
Reimagine
project
overview
and
updates

Waiver Reimagine

Waiver Reimagine will improve the overall disability home and community-based waiver system. so that it's more **person-centered, easier to understand, and simpler to navigate.**



- Common service menu across all waivers
- Two waiver system based on where a person lives and not their diagnosis
- A known and transparent budget based on a person's needs
- Increase flexibility to self-direct

Where have we been, past project overview

2017-18:

- We conducted extensive research and stakeholder engagement that informed Waiver Reimagine recommendations.

2019:

- Simplifying the service menu changes were passed into law.

2020:

- Conducted research on reshaping the waivers, support ranges (individual budgets) and self-direction. We conducted more stakeholder engagement events to inform policy and a second legislative report.

2021:

- Simplifying the service menu changes took effect Jan. 2021.
- Waiver reimagine Phase 2 passed into law which includes transition to individual budgets and a 2-waiver system

Where have we been, past public engagement

During the past four years, DHS has engaged people receiving waiver services, their families, advocates, service providers, lead agency and the general public in the following ways:

- Stakeholder meeting series
- Webinars and trainings
- Expert panels— virtual and in-person
- Focus groups
- Surveys
- eLists
- Public comment periods
- Facebook live and other virtual events
- Waiver Reimagine web-page
- Direct mailings to people and families
- Statewide conferences
- Presentations at trade associations, advocacy groups and community groups
- Informational sessions with public stakeholders

The results of past public engagement

Based on these activities, DHS outlined several goals for the project:

- Offer flexibility to encourage person-centered supports
- Enhance personal authority of service choice
- Simplify waiver-program information and administration
- Provide equity across waiver programs and participants
- Align benefits across waivers
- Ensure a smooth transition
- Offer the opportunity to monitor and improve programs to achieve greater sustainability.

Where are we going, future project overview

2022 and beyond:

- (2022) Develop waiver amendment language and receive feedback from interested parties
- (2023) Submit waiver amendments to the federal government, develop policies and procedural guidance
- (2024 and later) Begin rolling implementation of individual budgets and 2-waiver system.

Where we are going, future public engagement

In the next years of this project, the Waiver Reimagine project team is planning the following engagement:

- Waiver Reimagine Advisory Committee (WRAC)
- Stakeholder meeting series
- Webinars and trainings
- Surveys
- Public comment periods
- Focus groups
- Facebook live and virtual events
- Waiver Reimagine Newsletters
- eLists
- Waiver Reimagine web-page
- Direct mailings to people and families



Residential services



Integrated Community supports

- **Question:** In an ICS setting, whose name should be on the lease?
- **Response:** In an ICS setting, the person needs to have a legally enforceable lease in accordance with the HCBS settings requirements. Providers co-signing a lease with a person is **not** an option with ICS. The provider must be able to demonstrate provider control when providing ICS, but there are several ways that leases can work in these situations, including:
 - Provider leases several apartments from the building owner and then sublets to the person
 - The person can rent an apartment directly from the building owner
 - The provider owns the property

Multiple ICS settings with one Provider

- **Question:** How does the enrollment process look when one provider has multiple ICS settings?
- **Response:** All ICS settings must be separately enrolled in order to deliver services. Once the provider receives approval from the Disability Services Division, they must use the approval letter to enroll with provider enrollment.
 - Each setting must have a specific provider number
 - Enrolled settings are listed on MinnesotaHelp.info (search for integrated community supports)

- **Question:** Are providers required to deliver one to one ICS services every day?
- **Response:** Providers are responsible to deliver the number of authorized hours, whether they are in person or remote, to the person per day/week/month etc. according to the person's service plan and preferred schedule.

DD and CAC – Integrated community supports settings

- **Question** : Can I transition a supported apartment program into an ICS setting if people who live there are on the DD or CAC waiver?
- **Response**: Yes. For people on CAC and DD waivers, integrated community supports is not an available service option until Jan. 1, 2023. Interim service planning must take place with the person, case manager and provider until integrated community supports is an option. Please note:
 - People who receive one or more of the in-home services impacted by the Waiver Reimagine service streamlining will receive the corresponding streamlined service (see [CBSM – Waiver Reimagine streamlined service crosswalk](#)); these services are only available to people who live in their own home, and not in a provider-controlled setting such as an integrated community supports setting
 - During the two-year transition period (i.e., 2021–2023), people on CAC and DD waivers who live in an integrated community supports setting can receive other own-home services from the provider who controls the setting. This is only allowed when each person has a plan developed with the provider and lead agency to transition from other own-home services to integrated community supports in 2023.

Question: Can a person receive ICS and 24 hour emergency assistance?

Answer: A person who receives integrated community supports **cannot** also receive:

- 24-hour emergency assistance
- Community residential services
- Family residential services
- Customized living (including 24-hour customized living)
- Individualized home supports
- Night supervision
- Respite
- Caregiver living expenses

ICS authorizations

- **Question:** If a person doesn't receive any direct services (either in person or remote) on any given day, does the provider bill for that day?
- **Response:** Yes, unless the person is absent from the program, the provider would bill the daily rate for ICS. ICS is authorized and billed as a daily rate which includes the base plus the average 1:1 direct service hours. The base rate includes access to staff for intermittent and unplanned needs.

Question: How do I know if an ICS setting exists, or has been approved?

Answer: A list of approved integrated community supports settings is available on the CBSM as a resource page:

- [CBSM - Resource: ICS settings](#)

The settings listed on this page have been approved by the DHS Disability Services Division, but they may not currently be enrolled to provide ICS. All ICS settings must be enrolled separately to deliver services. To find out if the setting is enrolled, contact the provider directly or search [MinnesotaHelp.info](#).



Own home

Defining own home

- **Question:** What is the definition of own home?
- **Own home:** A single-family home or multi-family home (e.g., apartment) where a person age 18 or older lives, and the person or their family owns/rents and maintains control over the individual unit, demonstrated by a lease agreement (if applicable).
- This means a service provider does not own, operate or lease the home/unit or have direct or indirect financial interest in the person's housing.
- For all the requirements, see the [CBSM – Requirements for person's own home, Own home requirements](#) section.



Open Q&A



Resources

Past Office Hours

- Past [Office Hours](#) can be viewed and the following is a guide to when content was discussed:
- Day Support
Services: [2/12/21](#), [2/26/21](#), [3/12/21](#), [8/27/21](#), [9/10/21](#), [9/24/21](#)
- Excluded Time
Services: [5/28/21](#), [6/25/21](#), [8/27/21](#), [9/10/21](#), [9/24/21](#)
- IHS policy: [2/12/21](#), [3/26/21](#), [4/9/21](#), [5/14/21](#), [5/28/21](#), [6/11/21](#), [6/25/21](#), [7/9/21](#), [8/13/21](#), [8/27/21](#)
 - Habilitation, age requirements, education considerations: [8/13/21](#), [8/27/21](#), [9/10/21](#)
 - IHS with Family Training: [2/26/21](#), [3/12/21](#), [3/26/21](#), [6/25/21](#)
 - IHS with Training: [2/26/21](#), [3/12/21](#), [3/26/21](#), [4/9/21](#), [4/23/21](#), [5/14/21](#), [6/11/21](#)
 - IHS without Training: [2/26/21](#), [4/9/21](#), [5/14/21](#), [6/11/21](#)

Past Office Hours cont.

- ICS policy: [2/12/21](#), [2/26/21](#), [3/12/21](#), [3/26/21](#), [4/9/21](#), [4/23/21](#), [5/14/21](#), [5/28/21](#), [6/11/21](#), [6/25/21](#), [7/9/21](#)
- DD and CAC: [6/25/21](#), [7/9/21](#), [8/13/21](#), [8/27/21](#), [9/10/21](#), [9/24/21](#), [10/8/21](#)
- ICS building and living units: [2/12/21](#), [4/9/21](#), [5/14/21](#), [6/11/21](#), [7/9/21](#), [8/13/21](#), [8/27/21](#), [9/10/21](#)
- Service Duplication: [8/13/21](#), [8/27/21](#), [9/10/21](#), [9/24/21](#), [10/8/21](#)
- Site Specific Review: [5/14/21](#), [6/11/21](#), [7/9/21](#), [8/13/21](#), [9/10/21](#), [10/8/21](#)
- Moratorium Exceptions + Own Home: [9/24/21](#), [10/8/21](#)
- Own Home: [3/26/21](#), [4/23/21](#), [5/14/21](#), [5/28/21](#), [6/11/21](#), [6/25/21](#), [7/9/21](#), [8/13/21](#), [8/27/21](#), [9/10/21](#)
- Remote Delivery of Services: [2/26/21](#), [3/12/21](#), [3/26/21](#), [4/9/21](#), [4/23/21](#), [5/14/21](#), [7/9/21](#), [8/13/21](#), [8/27/21](#)
- Supported Apartments on the DD Waiver: [2/12/21](#), [2/26/21](#), [3/12/21](#), [3/26/21](#), [4/9/21](#), [4/23/21](#), [5/14/21](#), [5/28/21](#), [6/11/21](#)

Waiver Reimagine Trainings

- [Remote Delivery of Service December 2021 \(audio\)](#)
- [Integrated Community Supports July 2021 \(Audio\)](#)
- [Integrated Community Supports: setting capacity report June 2021 \(Audio\)](#)
- [Integrated Community Supports \(ICS\) new service overview November 2020](#)
- [Individualized home supports November 2020](#)
- [Transition from structured day and DT&H services to DSS and prevocational service changes November 2020](#)
- [Adult day services \(ADS\) providers transition to day support services \(DSS\) providers October 2020](#)
- [Implementing the streamline service changes October 2020](#)
- [Waiver amendments to streamline services July 2020](#)

How can you learn more?

- Visit the [Waiver Reimagine webpage](https://mn.gov/dhs/waiver-reimagine/) (<https://mn.gov/dhs/waiver-reimagine/>), including [Waiver Reimagine FAQs](#)
- Email DHS at Waiver.Reimagine@state.mn.us with questions or input about Waiver Reimagine
- Subscribe to receive DSD e-list announcements on the [Waiver Reimagine webpage](https://mn.gov/dhs/waiver-reimagine/) (<https://mn.gov/dhs/waiver-reimagine/>)



Thank you!

Waiver Reimagine

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