

Child Support – Community Partners

Child support community partners include a broad range of community and public agencies that serve our mutual clients. Community partners play a pivotal role in Minnesota's child support efforts and make a valuable contribution to the lives of Minnesota's children. Cooperation between our partners and child support agencies encourages clients to actively participate in their cases and that results in helping families provide for their children.

Minnesota's child support program is county administered and state supervised. The state office sets policy, maintains a statewide computer system and payment center, disburses child support to families, monitors program performance and supervises Minnesota's child support program. County child support offices administer the program, provide services and manage cases by working with parents to establish and enforce support orders.

Resources to support families are important. Links on this page are a tool to provide easy access to child support information for our community partners. The information is not a substitute for legal advice.

The state office also publishes a [child support desk reference \(pdf\)](#) to help professionals and service providers. This document contains phone numbers and Websites that link to information and resources to help community partners and their clients solve child support problems. It also provides a list of printed and online [forms](#) and [brochures](#) about child support available from DHS.

[Where to find information for your clients](#)

[When your clients need help](#)

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Where to find information for your clients

- [Applying for child support services](#)
Includes information for applying for full child support (IV-D) services or income withholding-only (Non-IV-D) services.
- Requesting [full child support services](#)
Includes information about the services provided from the child support program and is helpful if clients have questions about [establishing paternity](#), revoking paternity, establishing an order,
- [Enforcing an order](#) and enforcement remedies
Detailed information about enforcement remedies such as income withholding, credit bureau reporting, tax intercepts, and drivers, occupational or recreational license suspension, can be found on [Minnesota Child Support Online](#) under the terms and topics.
- [Changing an order](#) for support when circumstances or needs change for a family.
- [Paying child support](#)
- Calculating [basic support](#), [child care](#), and [medical support](#) using the [Guidelines Calculator](#)
- [Reporting changes](#) that may affect their case
Minnesota law requires participants to report changes that may affect their case within 10 days of the change to their child support officer, the court, and the other parent.

When your clients need help because:

- their [income or expenses change](#)
When parents' income or expenses change, they may request that their court order be reviewed for a [modification](#).
- they are offenders or ex-offenders
View a list of Frequently Asked Questions that may help [Incarcerated Parents](#). The Department of Employment and Economic Development's website has information about [federal bonding](#) services and [tax credit](#) incentives for employers hiring ex-felons.
- they owe arrears. Options may be available through [Child support debt and arrears management](#).
Arrears management policy and procedures help obligors avoid or overcome obstacles to paying child support..

When your clients need answers and resources

- Questions about specific cases should be directed to the [county](#) Child Support Officer who manages the case. A parent will need to authorize the child support office to speak to you or someone else on their behalf. A signed [Authorization for Release of Child Support Information to a Third Party \(PDF\)](#) is required.
- General questions about federal regulations, state statutes and departmental policies as they relate to child support in Minnesota should be directed to the [state child support office](#).
- The Department of Employment and Economic Development provides information on [Workforce Center locations and services](#).

- [MinnesotaHelp.Info™](#) is an online directory of services designed to help people in Minnesota identify resources. The site is sponsored by The Minnesota Board on Aging, the Minnesota Department of Human Services, and other partners.
- Find a lawyer for your clients at the American Bar Association's [Directory of Pro Bono Programs](#) or the Minnesota Bar Association's [Your Minnesota Legal Connection](#).

Connections and networking

- The Hot Topics section on the [child support home page](#) provides information about changes in child support and topics of concern that have wide public interest.
- Email updates are available. Subscribe to automatic email notices about useful child support program information on the child support home page.
- Community partners can create a network by going to [MinnesotaHelp.Info™](#) and requesting their organization be added