

Minnesota Health Care Programs (MHCP) Managed Care Organization (MCO) Contacts

The following contact information is for providers.

Refer recipients to [health plan member services phone numbers](#).

Blue Plus	
Network Management PO Box 64179 St. Paul, MN 55164-9867	
Provider Service Center	651-662-5200 800-262-0820
Medical and Behavioral Health PMAP, MinnesotaCare, MSC+ MSHO	800-711-9862 888-740-6013
Dental – Delta Dental (Civic Smiles)	651-406-5907 800-774-9049
Pharmacy – Prime Therapeutics Formulary – MNCARE, PMAP, MSC+ MSHO	800-821-4795
HealthPartners	
PO Box 1309 Minneapolis, MN 55440-1309	
Provider Services and Contracting	Professional Services Network Mgmt: 952-883-5589 Hospital & Regional Network Mgmt: 952-883-5604
Behavioral Health	952-883-7501 866-669-3856
Dental – HealthPartners Dental	952-883-5168
Chiropractic – ChiroCare	888-638-7719
Pharmacy – Pharmacy Administration Formulary – Medicaid	952-883-5813 800-492-7259
Hennepin Health	
Minneapolis Grain Exchange Building 400 South Fourth St, Ste. 201 Minneapolis, MN 55415	
Provider Help Desk and Contracting	612-596-1036 or 800-647-0550 www.hennepinhealth.org (information for providers) 612-466-9536 Fax
Behavioral Health	612-596-1036 or 800-647-0550 www.hennepinhealth.org (information and resources for providers) Service authorizations: http://www.hennepinhealth.org/providers/forms 612-677-6222 or 888-734-0008 Fax
Dental – Delta Dental	651-406-5907 800-774-9049
Pharmacy – Navitus Formulary – PMAP MNCare	612-596-1036 or 800-647-0550 www.hennepinhealth.org (information for providers)
Claim Adjustment Requests and Reconsiderations & associated documentation	612-596-1036 or 800-647-0550 www.hennepinhealth.org/providers/forms 612-321-3786 Fax

Nursing PMAP forms, Certified Patient Assessments (CPA) Rule 25 Assessment form, Refund Requests & Subrogation	612-596-1036 or 800-647-0550 www.hennepinhealth.org/providers/forms
Hennepin Health - SNBC Minneapolis Grain Exchange Building 400 South Fourth St, Ste. 201 Minneapolis, MN 55415	
Provider Help Desk and Contracting	612-596-1507 or 888-562-8000 www.HennepinHealth.org (information for providers) 612-466-9536 Fax
Mental and Behavioral Health	612-596-1507 or 888-562-8000 www.HennepinHealth.org (information for providers) Service authorizations: 612-677-6222 or 888-734-0008 Fax
Dental – Delta Dental	651-406-5907 800-774-9049
Pharmacy – Navitus Formulary – SNBC	612-596-1507 or 888-562-8000 (MHP Pharmacist) 855-673-6504 www.hennepinhealth.org (information for providers)
Claim Adjustment Requests and Reconsiderations & associated documentation	612-596-1507 or 888-562-8000 www.hennepinhealth.org/providers/forms
Nursing PMAP forms, Certified Patient Assessments (CPA) Rule 25 Assessment form, Refund Requests & Subrogation	612-596-1507 or 888-562-8000 www.hennepinhealth.org/providers/forms
Itasca Medical Care (IMCare) Itasca Resource Center 1219 SE 2nd Avenue Grand Rapids, MN 55744-3983	
Provider Services and Contracting	800-843-9536 218-327-5545 Fax
Pharmacy – Caremark Formulary – Medicaid MSHO	800-345-5413 218-327-5545 Fax (service authorizations)
Medica PO Box 9310 Mail Route CP340 Minneapolis, MN 55440-9310	
Provider Services and Contracting	800-458-5512 952-992-8667 Fax
Medica Behavioral Health	800-848-8327 855-454-8155 Fax
Chiropractic – OptumHealth Care Solutions, Physical Health	800-873-4575
Dental – Delta Dental	651-406-5919 800-459-8574
Pharmacy – MedImpact (valid until 12/31/2016) CVSH (valid 1/1/2017) Formulary – Medical Assistance SNP Medicare Part D	800-788-2949 800-364-6331

PrimeWest Health 3905 Dakota St Alexandria, MN 56308	
Provider Services and Contracting	866-431-0802 or 320-335-5359
Dental – PrimeWest Health	866-431-0802 Eligibility & Claims 866-431-0804 Fax (service authorizations)
Pharmacy – MedImpact Formulary – Medicaid	800-788-2949 Provider Helpdesk 877-391-9294 Telephone – authorization requests 858-790-6060 Fax – authorization requests
South Country Health Alliance (SCHA) 2300 Park Drive, Suite 100 Owatonna, MN 55060	
Provider Help Desk	800-995-4543
Provider Contracting	507-444-7770 or 1-866-722-7770
Pharmacy – PerformRX Formulary – Medicaid	Medicare Help Desk 866-935-6681 Medicaid Help Desk 866-935-8874
Chiropractic – Clinical Resource Group	866-281-1997 option 1
Dental - DentaQuest	800—341-8478
UCare Provider Assistance Center PO Box 52 Minneapolis, MN 55440-0052	
Clinical services, authorizations, intake	612-676-6705 877-447-4384
Provider Assistance Center	612-676-3300 888-531-1493
Behavioral Health	612-676-3300 888-531-1493 Effective 10/14/2016: 612-884-2033 or 855-260-9710 Fax
Chiropractic – Fulcrum Health (previously known as Chiropractic Care of Minnesota, Inc.)	888-638-7719
Dental – Delta Dental of Minnesota	651-768-1415 or 855-648-1415
Pharmacy – Express Scripts, Inc. (ESI)	877-558-7523 Physician authorizations 877-328-9799 Fax
Pharmacy - Fairview Specialty – specialty medications Formulary – MSHO and UCare Connect + PMAP, MnCare, Connect and MSC+	800-595-7140 866-347-4939 Fax