Closings and Denials

When to use REPT/PND2 for SNAP:
- Client withdraws application
- Denying for missed interview

TE02.05.105 SNAP DENIAL–INCOMPLETE APPLICATION PROCESS

When to use STAT/PACT for SNAP:
- Client withdraws application
- Closing per client request
- Returned mail process (add reason in SPEC/WCOM)

TE02.13.10 STAT: PACT
For situations not listed here in which you think STAT/PACT should be used, review POLI TEMP reference TE02.13.10 for additional direction and see a Trainer, Mentor, Supervisor, or contact the TSS Help Desk for assistance.

When to use the STAT panels for SNAP:
- Denying for missing verification(s)
- Closing for missing verification(s)

**CASE/NOTE reason and method for closure/denial**
**Check Notice for correct reason of closure/denial**